Terms and Conditions OSN+

- These Terms and Conditions comprise the Samsung x OSN+ promotion (the "**Promotion**"), where customers may be able to get a complimentary four (4) month OSN+ subscription (the "**Offer**").
- This Promotion is valid from 5 August 2023 until 31 July 2024 (the "**Promotion Period**").
- This Promotion is only available to existing and new customers who have purchased and activated any of the following Samsung Galaxy smartphone models: Galaxy Z Fold5, Flip5 and Galaxy S23 Series & Tab S9 Series ("Device(s)") from authorized Samsung online store (<u>https://shop.samsung.com/ae</u>) and from authorized retailer stores in the United Arab Emirates, Qatar, Kuwait, Oman and Bahrain ("Territory").
- The Promotion can be availed of by the customer during the Promotion Period by using a voucher code ("**Voucher Code**") at the checkout phase on the OSN+ website (<u>https://osnplus.com/redeem/samsung-members</u>) ("**Website**"). The Voucher Code will be available to customers in the Samsung Members application ("**Application**") pre-installed on the Device(s).
- Customers can avail of the Offer by following the steps outlined in the Application.
- The Promotion and/or the Offer cannot be exchanged for cash and/or be used in conjunction with any other product, discount or promotion.
- The Offer is subject to OSN+ terms and conditions and the privacy policy available at https://www.osn.com/en-ae/streaming/terms.
- The Promotion and/or the Offer shall at all times be subject to availability and may not be provided to all customers.
- The Promotion and/or the Offer are subject to change and update at any time at Samsung's sole and absolute discretion.

General Terms

- Samsung shall not be liable to customers for any loss and/or damages of any kind whatsoever, suffered in connection with the usage of the Promotion and/or the Offer and/or the customer's inability to avail of the Promotion and/or the Offer.
- Samsung shall be entitled at its sole and absolute discretion to terminate or modify the Promotion or to modify, vary, delete or add to any of these Terms and Conditions at any time prior to or during the Promotion Period.
- By participating in this Promotion, the customer accepts that any dispute of whatever nature, any dispute of whatever nature, which is directly or indirectly related to these Terms and Conditions or to the customer participation in this Promotion and/or usage of the Offer, shall be governed by the laws of the country where the customer is resident within the Territory, and shall be resolved by the competent courts in that country.