

Terms & Conditions
Full Form Hand-raiser Offer

1. Samsung India Electronics Pvt. Ltd. ("Samsung") introduces an 'offer for Full Form Hand-raisers' ("Offer"), wherein You (as defined below) will fill the 'Full-Form' ("Form") displayed on the Pre-Reserve Web Page (available at <https://www.samsung.com/in/smartphones/galaxy-a/notify-me/>) of the select **Next Galaxy device(s)** ("Device(s)") on Samsung.com or on Samsung Shop app ("Samsung Shop") during the Pre-Reserve Period (as defined below).
2. The Offer shall be available from **06th March 2024 till 13th March 2024** ("Pre-reserve Period").
3. To avail the Offer, you, the individual, who is a resident of India (except for residents of state of Tamil Nadu or having valid POA/POI issued by state of Tamil Nadu or such other state(s) whereas prohibited by law) and 18 years of age or above ("You") have to register yourself as a 'Full Form Hand-raiser' (by filling out the form on the Pre-Reserve Web Page of the Device on Samsung Shop during the Pre-Reserve Period, filling the required fields, failing which you shall be deemed ineligible to avail the Offer.

4. Process for availing the Offer -

You shall fill the Form on the Pre-Reserve Page (as above mentioned) on Samsung Shop during the Pre-Reserve Period, so as to be eligible to be part of a lucky draw wherein, the Participants will stand a chance to win an eStore Voucher worth ₹ 5000. The number of winners can be categorized into two categories, as per below prize details :

Winner Category	Prize	Number of winners
Daily Winners	<i>eStore Voucher worth ₹ 5000</i>	<i>03 (three) winners selected Daily during the Pre-reserve Period</i>

5. Selection of winner
 - a. Daily Winners will be selected through randomizer basis on all valid entries.
 - b. The draws will be conducted by the authorized third party agency whose decision shall be final and no claims shall be entertained in this regard.
 - c. The results will be uploaded on Social platform /Samsung website within 07 days from the end of the Pre-reserve Period.
 - d. Multiple submission by participants during the Pre-reserve period will not be eligible for the Offer.

6. Documents to be submitted by the Participant for availing the Prize-

Following documents needs to be submitted within 05 days either from date of intimation to the winner through telephone/SMS/email or from the declaration of the winners on <https://www.samsung.com/in/smartphones/galaxy-a/notify-me/> (the URL link) whichever is earlier, to enable verification of the winners.

- a. Name, Address, Contact number, Alternate Mobile number, email id
- b. Copy of PAN card
- c. Valid POA & POI – Voter Id, Driving License, Electricity bill (not older than last 6 months)
- d. Any other document as informed or required by the Company

7. Verification of the documents & contacting the winners

- a. Documents submitted by the winners will be subjected to verification and validation by Samsung directly or through its authorized third party agency, which may be stationed in India or outside.
- b. Post verification & validation, the eligible winners will be informed through telephone/SMS/email as submitted by them at the time of participation. The call centers engaged for the same will be calling the winners during Monday to Friday between 9:30 AM to 5:30 PM respectively.
- c. The process for sharing eStore voucher shall be informed to the winners and the same will be subject to submission of valid documents and applicable taxes (if any).
- d. In case any documents are prima facie found to be false & fabricated, the entry of such Participant/winner shall be disqualified and no claims shall be entertained in this regard.

8. Conditions related to eStore voucher redemption :

- a. eStore voucher can be redeemed only on the upcoming awesome Galaxy Launch. Samsung shall not be responsible for non-availability of any stocks due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational & technical issues or any other force majeure conditions etc.
- b. eStore voucher cannot be exchanged with any other product or item, is non-transferable & cannot be encashed under any circumstances.
- c. eStore voucher validity : eStore Voucher will be valid from the date of issuance till 31st April, 2024. In case if e-voucher (worth ₹ 5000) is not redeemed at Samsung Shop on or before 31st April,, then the e-voucher will be lapsed and no claims in this regard will be entertained by Samsung.

9. Publicity

Participant gives Samsung the right (in perpetuity) to publish and broadcast anywhere in the world, for editorial, advertising, promotional, marketing and/or other purposes and in any media, Participant's and/or Winner's entry (in part or full), his/her name, image, likeness and/or photograph (except where prohibited by law) without any further permission or consent or consideration in any form, including but not limited to, royalty.

10. Intellectual Property Rights

All rights, title and interest including but not limited to the Intellectual Property Rights in the promotional material(s) and any/all registrations received shall vest solely and exclusively with Samsung at all times and Samsung shall be entitled to use the database of the entries received or any information in any media for future promotional, marketing and publicity purpose without any further reference or payment or compensation to Participant. Participant shall be solely responsible for any consequences which may arise due to any kind of infringement of copyrights or any kind of intellectual property rights belonging to any other person/ entity etc. and also undertake to indemnify Samsung and its officers, directors, employees etc on the happening of such an event (including without limitation cost of attorney, legal charges etc.) on full indemnity basis.

11. General Conditions

>Participant represents & warrants that he/she is legally competent to enter into binding contracts under applicable laws and any/all information submitted by him/her is true, correct, accurate & complete.

>By Participating in the Offer, it means that the Participant has given its consent to Samsung and/or its third party agency (whether located in India or Outside) to contact them through call, SMS or email with respect to this Offer and shall not make any claim or raise any complaint against them.

>Participant agrees that Samsung shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Offer or with the acceptance, possession or use of any Prize.

>Participant agrees to indemnify Samsung, its associated companies, event management company & their respective directors, officers, employees, contractors and agents, indemnified against any and all losses, claims (including but not limited to third party claims), injuries, costs, fees, fines, penalties, taxes, charges and any other liability arising out of any act of omission, commission, fraud, negligence or misconduct by the Participant.

>Samsung reserves the right to change/alter & modify the terms & conditions of this Offer at any given point at its sole discretion without giving any reason or without any prior intimation whatsoever.

>Samsung reserves the right to substitute the Prize(s) with Prize(s) of equivalent value under this Offer at its sole discretion without giving any reasons.

>Samsung shall not be liable for any technical, physical delay in transmission or submission of the entries by the Participant or any disruptions, losses, damages, computer related malfunctions/ failures which affect the participation of the Participant or any force majeure conditions or damages caused by Act of God, Governmental actions.

>Samsung shall also not be responsible for non-availability of Stock(s) or Prize(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues.

>Samsung shall have the right to disqualify / cancel the entries of any Participant with incomplete information or illegal contents (statement of racist, sexist or defamatory) or on any other ground without giving any reasons. Samsung further reserves the right to decline or cancel your participation in this Offer, with or without advance notice, if we believe that your participation is enabling a fraudulent or illegal purpose.

>Failure by Samsung to enforce any of its right at any stage does not constitute a waiver of those rights.

>In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services, these Terms (however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind.

>In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms shall prevail over all such other instructions, rules and conditions.

12. Jurisdiction

Decision of Samsung in relation to the Offer and matter incidental thereto shall be final and binding on the Participant. All disputes shall be governed by the laws of India. These Terms shall be governed by exclusive laws of India and the courts located at New Delhi, India shall have the exclusive jurisdiction in respect of all the subject matter with relation to the Offer.

13. This Offer is linked to the mobile number used while filling the Form on the Pre-Reserve Web Page of the Device of on Samsung Shop i.e. a customer must use the same mobile number for filling the Form.
14. While filling the Form, You will have to share some of your details such as your mobile number, email id, without which you will not be eligible for availing the Offer. All information provided shall be subject to Samsung's Privacy Policy, provided at <https://www.samsung.com/in/info/privacy/>. Participation in this Offer shall be deemed consent to the Samsung's privacy policy.

For Samsung website

Redemption Conditions for the Pre-reserve Offer – New Awesome Galaxy device

Samsung India Electronics Pvt. Ltd. (“**Samsung**”) introduces a pre-reserve offer (“**Pre-reserve Offer**”) on the next eligible Galaxy device. (“**Eligible Device(s)**”).

1. Customers who pre-reserve the Device(s) shall be eligible for the following offer referred to as Pre-reserve Offer:

Pre-reserve Offer: Customers who pre-reserve the Eligible Device (during the Pre-reserve Period as defined below) by purchasing VIP Pass at ₹999 shall be eligible for an E-Voucher worth ₹1999, which can be redeemed at respective Channel (as defined below).

Channel : Pre-reserve/Purchase of Eligible Device	Pre-reserve Offer [Referred as E-Voucher]	Voucher Redemption at
Samsung website / Samsung Shop app	₹1999 Samsung E-Voucher	Samsung website / Samsung Shop app

2. The Eligible Device can be Pre-reserved from Samsung website or Samsung Shop app using the mobile no./Email ID. **Only One Device per category can be Pre-reserved against one Mobile No./Email ID.**
3. **Process for redemption of Samsung Shop benefit** – Customers will have to follow the process given hereunder to redeem the Samsung Shop benefit as under:
 - (i) Customer will be eligible for Pre-reserve offer if he completes the Pre-reserve Journey during the Pre-reserve period i.e. 06th March, 2024 till 13th March 2024 or till sales start, whichever is earlier (“Pre-reserve period”).
 - (ii) Customer will receive the E-Voucher if he Pre-reserves using Samsung website or Samsung Shop app in the above-mentioned period.
 - (iii) Customer will have to purchase the Eligible Device at Samsung website or Samsung shop app from 14th March, 2024 till 31st April, 2024 at 11:59 PM (“Redemption Period”)
 - (iv) The Customer can redeem the E-Voucher only once against the Eligible Device. In case the redemption value of E-Voucher is less than ₹5000, the customer will not be able to re-use the E-voucher for the balance amount.
 - (v) In case the Customer does not redeem the E-Voucher at the time of purchasing the Eligible Device during the Redemption Period, the Customer will not be able to redeem the Offer in future.

4. By availing the Pre-reserve Offer, it would be deemed that the customers have given their consent to contact them through call, SMS, WhatsApp or Email on the details provided by them for the purpose of this Pre-reserve Offer or for any future communications from Samsung or its authorized partners.
5. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Pre-reserve Offer is available till stocks lasts.
6. Samsung reserves the right to change, extend, amend and/or withdraw the Pre-reserve Offer or change any of these terms & conditions anytime without prior notice.
7. Samsung also reserves the right to substitute the select products put for redemption with device(s)/gift(s) of equivalent value under this Pre-reserve Offer at its sole discretion without giving any reasons thereof. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. No claims shall be entertained in this regard.
8. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.