

Samsung Galaxy Watch Studio and Gifting Promotion

Terms and Conditions

1. Introduction

- 1.1 The Samsung Galaxy Watch Studio and Gifting Promotion ("Promotion") is organized by Samsung Malaysia Electronics (SME) Sdn Bhd ("Samsung").
- 1.2 The sale transaction in this Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price ("RRP") and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.
- 1.4 The Promotion is on first come first served basis and while stocks last.

2. Promotion Period

The Promotion will run from 15 October 2023 (Sunday) to 31 December 2023 (Sunday) or while promotional stocks last, whichever is earlier ("Promotion Period"). Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

3. Eligibility

- 3.1 The Promotion is open to all Malaysian Citizens and residents of Malaysia of 18 years old and above (as of 15 October 2023) with Malaysia Identity Card; except Samsung's employees (and their immediate families), its related agencies, retailers and dealers.
- 3.2 Eligible Customers are as defined hereinunder in relation to the Campaign and/or Promotion.

4. Participating Stores ("Dealer")

No.	Participating Stores
a.	Samsung Online Store (https://www.samsung.com/my)
b.	All Samsung Experience Stores (SES)
c.	Selected Samsung Authorized Retailers (SPS)
d.	All Senheng, Grand Senheng & senQ stores Online stores: https://www.senheng.com.my/ and https://www.senq.com.my/ Senheng & Grand Senheng offline stores: https://www.senheng.com.my/store-locator SenQ offline stores: https://www.senq.com.my/store-locator
e.	All Urban Republic Stores
f.	All Best Denki stores
g.	All Courts Malaysia stores
h.	All Harvey Norman stores; (more particularly set out as link below) https://www.harveynorman.com.my/customer-services/store-finder.html

(Collectively known as the "Participating Stores")

5. Promotion Mechanism

5.1.1 Customer who purchased Samsung Galaxy Watch6 Series (“**Participating Models**”) during the relevant Promotion Period will be entitled to redeem the following exclusive gifts (“**Free Gifts**”).

5.1.2 Free Gifts(s) are subject to Participating Stores as listed below:

Participating Model	RRP	Free Gifts	Qty
Watch6 (40mm) BT	RM 1,099	1) 15W Charger (no cable) (EP-T1510) (worth RM 59) 2) Watch cradle (GP-XVU022SAW) (worth RM 129) 3) Selected watch straps as per Table 1 below.	5,602
Watch6 (40mm) LTE	RM1,399		
Watch6 (44mm) BT	RM 1,199		
Watch6 (44mm) LTE	RM 1,499		
Watch6 Classic (43mm) BT	RM 1,399		
Watch6 Classic (43mm) LTE	RM1,699		
Watch6 Classic (47mm) BT	RM 1,499		
Watch6 Classic (47mm) LTE	RM1,799		

Table 1: Eligible Watch Straps

Model Code	Marketing Name	RRP (RM)
ET-SXR94LGEGWW	Extreme Sport Band (M/L)	159
ET-SXR93SGEGWW	Extreme Sport Band (S/M)	159
ET-SFR94LNEGWW	Sport Band (M/L)	149
ET-SFR94LUEGWW	Sport Band (M/L)	149
ET-SFR93SNEGWW	Sport Band (S/M)	149
ET-SFR93SUEGWW	Sport Band (S/M)	149
ET-SVR94LBEGWW	Fabric Band (M/L)	159
ET-SVR94LLEGWW	Fabric Band (M/L)	159
ET-SVR94LUEGWW	Fabric Band (M/L)	159
ET-SVR93SBEGWW	Fabric Band Slim (S/M)	159
ET-SVR93SUEGWW	Fabric Band Slim (S/M)	159
ET-SVR93SVEGWW	Fabric Band Slim (S/M)	159
ET-SFR94LLEGWW	Sport Band (M/L)	149
ET-SFR94LMEGWW	Sport Band (M/L)	149
ET-SFR94LOEGWW	Sport Band (M/L)	149

ET-SFR93SLEGWW	Sport Band (S/M)	149
ET-SFR93SMEGWW	Sport Band (S/M)	149
ET-SFR93SOEGWW	Sport Band (S/M)	149
ET-SHR96LDEGWW	Hybrid Eco-Leather Band (M/L)	179
ET-SHR96LNEGWW	Hybrid Eco-Leather Band (M/L)	179
ET-SHR96LSEGWW	Hybrid Eco-Leather Band (M/L)	179
ET-SHR95SDEGWW	Hybrid Eco-Leather Band (S/M)	179
ET-SHR95SNEGWW	Hybrid Eco-Leather Band (S/M)	179
ET-SHR95SSEGWW	Hybrid Eco-Leather Band (S/M)	179
ET-SHR94LAEGWW	D-Buckle Hybrid Eco-Leather Band (M/L)	239
ET-SHR94LBEGWW	D-Buckle Hybrid Eco-Leather Band (M/L)	239
ET-SHR94LDEGWW	D-Buckle Hybrid Eco-Leather Band (M/L)	239
ET-SHR93SAEGWW	D-Buckle Hybrid Eco-Leather Band Slim (S/M)	239
ET-SHR93SDEGWW	D-Buckle Hybrid Eco-Leather Band Slim (S/M)	239
ET-SHR93SLEGWW	D-Buckle Hybrid Eco-Leather Band Slim (S/M)	239

5.2 Journey to enjoy PWP promotion

Samsung Online Store purchase:

Step 1: Visit to Samsung Online Store	Visit Samsung Galaxy Watch Studio (https://www.galaxy-watchstudio.com/).
Step 2: Customize your watch	Customize your watch in the Galaxy Watch Studio and add into the cart.
Step 3: Checkout and make payment	Checkout and make payment accordingly. <i>Note: Customized orders may take longer than usual to be prepared and delivered to you.</i>

Offline Participating Stores

In-Store Purchase (where QR code is available)

Step 1: Visit the Participating Stores	Visit the Participating Stores (offline) and scan displayed QR code.
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Step 2: Customize your Watch	Customize your watch in the Galaxy Watch Studio (https://www.galaxy-watchstudio.com/1) with the assistance of Samsung floor salesman.
Step 3: Checkout and make payment	Checkout and make payment accordingly. <i>Note: Customized orders may take longer than usual to be prepared and delivered to you. Please note that Customers would not be able to obtain customized orders immediately.</i>

In-Store Purchase (where QR Code is not available)

Step 1: Visit the Participating Stores	Customer walks into the Participating Store to purchase a unit of Samsung Galaxy Watch6 Series
Step 2: Customize your Watch	Customer will be entitle Free Gift as mentioned above and select one (1) watch strap from Table 1.
Step 3: Checkout and make payment	Checkout and make payment accordingly.

5.3 Promotion is limited to 5,602 Customers nationwide. The Promotional Products are on a first come first served basis, and while stocks last.

5.4 The colour availability of each Promotional Product(s) is subject to stocks availability.

5.5 Free gift(s) / actual promotion(s) availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability of the free gifts prior to purchase.

5.6 Samsung reserves the right to suspend or terminate or cancel the Promotion or change the Promotional Products anytime without any prior notice.

5.7 Samsung reserves the right to amend the Promotional Products, price, colour and quantity at its sole discretion without any prior notice.

6. Payment

6.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.

6.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.

6.3 Customer shall pay the full amount for the order directly to Dealer only.

7. Delivery

7.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd ("SDS").

- 7.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 7.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as "unclaimed".
- 7.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 7.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

8. Limitation of Liability

- 8.1 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 8.2 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 8.3 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 8.4 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 8.5 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

9. General

- 9.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 9.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 9.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 9.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 9.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 9.6 Free Gift(s), Rebate(s) and Voucher(s) if any, are on first come first served basis and while stocks last.

- 9.7 Free Gift(s), Rebate(s) and Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 9.8 Free gift(s), Rebate(s) and Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 9.9 Product display sets purchases, B2B purchases staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or Voucher(s).
- 9.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 9.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 9.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 9.13 Samsung and/or Samsung SDS Malaysia Sdn Bhd reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Samsung SDS Malaysia Sdn Bhd for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 9.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 9.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 9.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Samsung SDS Malaysia Sdn Bhd reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 9.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 9.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 9.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.

- 9.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.
- 9.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 9.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.