



Contact
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Australian top loader washing machines not affected by US recall

Sydney, Australia – November 4, 2016 – Samsung Electronics Australia is aware of a voluntary recall announcement regarding issues with certain top loader washing machines sold in North America.

The top loader washing machines sold in North America are not available in Australia. Samsung Electronics Australia is not aware of any confirmed cases of this issue involving top loader models sold or supplied in Australia.

As the safety of our customers remains our number one priority, Samsung Electronics Australia will continue to undertake due diligence with regard to this issue but reiterates that the top loader models sold in North America are not available in Australia.

If consumers in Australia have questions regarding this issue they can contact the Samsung Product Safety Hotline on 1800 239 655*.

**The Samsung Product Safety Hotline is open between 8am and 8pm, 7 days a week.*

ENDS

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