

# Terms and Conditions

1. These Terms and Conditions comprise an offer (the “**Offer**”) whereby customers are welcomed to pre-order Samsung mobile phones pre-order offer (the “**Pre-Order**”) valid from the 11<sup>th</sup> of April 2017 until the 5<sup>th</sup> of May 2017 (the “**Validity Period**”).
2. The Pre-Order is available only at Samsung brand shops and Authorized Online and Offline Retail Stores in Pakistan.
3. This Pre-Order is only valid on “Samsung Galaxy S8” and “Samsung Galaxy S8+” (the “**Device(s)**”).
4. A Pre-order Confirmation (“**Confirmation**”) receipt shall be provided to the pre-ordering customer upon full payment of the Recommended Retail Price of the Devices in Pakistan Rupees (PKR) as advised by Samsung (the “**Pre-Order Amount**”). The Pre-Order Amount shall be refundable - but not-transferable - to the pre-ordering customer in the event the Confirmation is cancelled, subject to the pre-ordering customer presenting the receipt of Confirmation.
5. The Confirmation receipt should be retained by the pre-ordering customer as a proof of purchase and submitted to Samsung whenever required as a condition to acquiring the Devices.
6. Samsung and its partners shall not be liable for any costs or damages that may incur as a result of the loss of the Confirmation receipt.
7. Ordinarily, Device(s) against a Confirmation Receipt are provided within 15 working days of the receipt. Samsung may extend this period and shall not be liable for any delay. Accordingly, the Devices may be delivered to or can be collected from the stores by all pre-Ordering customers within fifteen (15) calendar days from the date of Confirmation receipt.
8. Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Offer or to modify these Terms and Conditions at any time during the Validity Period.
9. Samsung shall not be liable to the pre-ordering customer for any loss and/or damages of any kind suffered in connection with these Terms and Conditions and/or the Pre-Order.
10. By participating in this Offer, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, governed and construed by the laws and regulations of Pakistan and such disputes shall be resolved by the competent courts in Pakistan as applied in Lahore.