Note8 Care

Terms and Conditions: Galaxy Note 8

- 1. By joining this Note8 Care Program, you undertake that you have read and agreed to abide by these Terms and Conditions.
- 2. The customer shall qualify for Note8 Care Program when purchasing the Galaxy Note 8 from one of Samsung's authorized brand shops and sales centers in the Kingdom of Saudi Arabia during the period from 7 September 2017 up to 31 December 2017 ("Offer").
- 3. The customer must register the Product by calling the toll free number of Samsung Customer Service Center and activating his/herNote8 Care account within 30 days from the date of purchase of the Product, knowing that the call center agent employee will ask him/her to provide personal data and insert the serial number / IMEI number of the Product and place and date of purchase. By participating in Note8 Care Program and activating his/her account, the customer hereby irrevocably agrees to provide his/her personal data to Samsung for the purpose of the Note8 Care Program.
- 4. Upon customer registration in Note8 Care Program, he/she will enjoy the following services:
 - Dedicated staff when calling Samsung Customer Service Center.
 - Remote support service when contacting Samsung Customer Service Center.
 - Private and separate reception when visiting Samsung Service Center located in Jeddah, Palestine Street.
- 5. The customer must pay SR 200 only to benefit from this Offer when he/she asks to change the damaged screen; this Offer includes repair of screen damage only one time during the first 6 months from the date of purchase of the Samsung product, and therefore the later defects will not be covered by this Note8 Care Program.
- 6. The purchase invoice must be presented along with the Note8 Care card to benefit from this Program.
- 7. Customer agrees that if he/she decides to benefit from the Offer related toNote8 Care Program, he/she accepts the benefits of this Program at his/her own risk and understands that Samsung excludes all warranties regarding any benefits to the extent permitted by law.
- 8. When registering at Samsung Customer Service Center, the customer allows Samsung to use his personal information to enable him to know upcoming products and promotional activities conducted by Samsung or other parties that may be of interest to him by telephone, fax or e-mail. We do not share personal customer information with third parties for their direct marketing purposes unless we obtain prior customer consent. In this regard, Customer waive any or all of the claims that they may have regarding participation in the Offer or use of Samsung and its authorized agents, affiliates, officers, directors, shareholders or employees from images, videos and / or excerpts from the films and / Registered on condition that Samsung obtain written approval.
- 9. All promotional materials provided or related to this program in whatsoever form (images, video, movie excerpts, sound recordings) recorded by Samsung or its affiliates or persons participating in the Offer are the property of Samsung and shall have rights. These materials are printed and published exclusively by Samsung.
- 10. Samsung is entitled to amend these terms at its sole discretion and without prior notice.

- 11. The customer acknowledges that he/she is aware of these terms and conditions and has full capacity to approve them. Any disputes regarding the implementation of these terms and conditions or related to the participation of the customer in the Offer, will be subject to the applicable laws of the Kingdom of Saudi Arabia. Any such disputes will be settled by the competent courts in the Kingdom of Saudi Arabia.
- 12. to register, request further information, or to answer any questions, comments or complaints about thisNote8 Care Program, please call Samsung Customer Service Center at 8002474357
 - * Terms and Condition apply.