

Serial No.:

Full Name : \_\_\_\_\_ Mobile No : \_\_\_\_\_

Address : \_\_\_\_\_

Referral Code :      -  X X X Date : \_\_\_\_\_  
Referrer's Last Name First 5 Digits of Referrer's Mobile No.

- I agree to the Terms & Conditions of the Referral Programme (see overleaf).
- I have read and agree to the Samsung Privacy Policy ([www.samsung.com/sg/info/privacy.html](http://www.samsung.com/sg/info/privacy.html)).

Customer Signature \_\_\_\_\_

**SAMSUNG**

# Loved your free cleaning service?

Be rewarded with a \$20 voucher when you refer your family and friends!\*

**Exclusively for Samsung washing machine owners**



## Receive your referral code.

Complete your free washing machine cleaning service and receive a personalised referral code.

Your referral code:      -  X X X  
Example: TAN91234 Referrer's Last Name First 5 Digits of Referrer's Mobile No.



## Refer your friends and family members.

Share your referral code with your friends and family members who own a Samsung washing machine. This is a deal too good to miss!



## Encourage them to sign up.

Remind your friends and family members to sign up for their free cleaning service with your referral code at: [www.samsung.com/sg/washerpromo](http://www.samsung.com/sg/washerpromo)



## Get rewarded for each successful referral!

You and your friend/family member will receive a \$20 voucher each^ when they have completed their free cleaning service!

\* This leaflet contains the Terms & Conditions of the Referral Program (see overleaf) that you have agreed to when registering for the Referral Programme. ^ Your friend/ family member only qualifies as an eligible referee if he/she owns a Samsung washing machine that has not undergone any cleaning under the Samsung free cleaning service before.

## Samsung "Washing Machine Free Cleaning Service Referral Programme" Terms and Conditions

1. **Washing Machine Free Cleaning Service Referral Programme** ("Referral Programme") is organised by Samsung Asia Pte. Ltd. ("Samsung") and is valid from 1st September 2017 to 31st October 2017, both days inclusive ("Programme Period").
2. By participating in this Referral Programme, each participant (whether an "Eligible Referrer" or "Eligible Referee") agrees to be bound by these Terms and Conditions. All rules and regulations and instructions issued by Samsung from time to time will be deemed incorporated in these Terms and Conditions. Samsung reserves the right to amend the Terms and Conditions of this Referral Programme, including without limitation the Programme Period, at any time without prior notice.
3. To qualify as an "Eligible Referrer":
  - a. The participant must be a resident of Singapore, and aged 18 years and above as stated on his/her NRIC/FIN/Passport (as of 1st September 2017);
  - b. The participant's household must own a Samsung washing machine (strictly Samsung washing machine only, Samsung dryer not eligible) that was purchased from an authorized reseller in Singapore;
  - c. Samsung must have completed cleaning on the participant's washing machine under the Samsung washing machine free cleaning service. For the avoidance of doubt, the free cleaning service may have been completed before 1st September 2017; and
  - d. The participant must have been the person in his/her household who registered for the Samsung washing machine free cleaning service.
4. To qualify as an "Eligible Referee":
  - a. The participant must be a resident of Singapore, and aged 18 years and above as stated on his/her NRIC/FIN/Passport (as of 1st September 2017);
  - b. The participant's household must own a Samsung washing machine (strictly Samsung washing machine only, Samsung dryer not eligible) that was purchased from an authorized reseller in Singapore; and
  - c. The participant's washing machine **MUST NOT** have undergone any cleaning under the Samsung washing machine free cleaning service before.
5. A participant may enrol to be an Eligible Referrer in the Referral Programme by:
  - a. completing the Referral Programme form provided by Samsung's service engineer upon completion of cleaning on Eligible Referrer's washing machine under the Samsung washing machine free cleaning service, and returning the form to Samsung's service engineer with all required details duly filled in. The Eligible Referrer will be provided on the spot with his/her referral code, which will be activated for his/her Eligible Referee(s)' use within two (2) working days after the date on which the Eligible Referrer enrolled for the Referral Programme; or
  - b. completing the Referral Programme form downloadable online from [www.samsung.com/sg/washerpromo](http://www.samsung.com/sg/washerpromo), and sending it to [washerpromo@samsung.com](mailto:washerpromo@samsung.com) with all required details duly filled in. Upon verification by Samsung that the participant qualifies as an Eligible Referrer, an email with his/her activated referral code will be sent to the Eligible Referrer within two (2) working days from the date of receipt by Samsung of the duly completed Referral Programme form. No notification will be sent to participants verified by Samsung as not qualifying as an Eligible Referrer.
6. The Eligible Referrer may share his/her referral code with Eligible Referee(s). The Eligible Referee must then register for the Samsung washing machine free cleaning service using the referral code provided, and complete the Samsung washing machine free cleaning service, both before 31st October 2017. .
7. For each Successful Referral (as defined below) made during the Programme Period, the Eligible Referrer and the Eligible Referee will each receive a voucher worth \$20. For the avoidance of doubt, if Successful Referral is not completed for any reason, neither Eligible Referrer nor Eligible Referee will be entitled to receive the voucher.
8. There is no limit to the number of Eligible Referees that an Eligible Referrer can share his/her referral code to. For each Successful Referral (as defined below) made during the Programme Period, Eligible Referrer will receive a voucher worth \$20.
9. A "Successful Referral" is achieved when all of the following are completed:
  - a. The participant referred by the Eligible Referrer registers by 31st October 2017 for the Samsung washing machine free cleaning service at [www.samsung.com/sg/washpromo](http://www.samsung.com/sg/washpromo) using the referral code shared by the Eligible Referrer;
  - b. Samsung verifies and confirms that the referred participant is an Eligible Referee;
  - c. The Eligible Referee completes the Samsung washing machine free cleaning service by 31st October 2017; and
  - e. The Eligible Referee gives his/her consent to Samsung to inform the Eligible Referrer that the Eligible Referee has completed the Samsung washing machine free cleaning service.
10. The vouchers will be sent via registered mail to the Eligible Referrer and the Eligible Referee respectively within six (6) weeks upon completion of Successful Referral, to the home address provided by each participant during their registration for the Samsung washing machine free cleaning service.
11. By participating in the Referral Programme, each participant is communicating with Samsung electronically. By doing so, each participant agrees to receive communications from Samsung electronically. Samsung will communicate by electronic mail at the electronic mail address provided by the participant or posting notices in such other manner specified herein. Each participant consents to receiving electronically all agreements, notices, disclosures and other communications that Samsung provides in relation to the Referral Programme.
12. Each participant agrees to take part in any and all marketing, promotional, publicity exercises with respect to the Referral Programme; agrees for Samsung to use his/her name, voice, photograph, likeness or other personal identifiable information in any media for the promotion and publicity of this Referral Programme and/or Samsung products; and grants to Samsung all consents and waivers necessary hereunder, including in respect of any promotional photographs and/or audio/ video recordings taken in respect of the Referral Programme. Each participant agrees that Samsung shall be at liberty to publish, promote, copy, reproduce, transmit, display, edit, adapt, modify, create derivative works of and/or otherwise distribute or use his/her particulars (including any publicly available Facebook profile photo and details): (i) in connection with this Referral Programme and/or Samsung products; (ii) for the promotion and publicity of this Referral Programme and/or Samsung products; (iii) in any manner, format or media whether now known or hereinafter created, and in any part of the world, including without limitation on online platforms such as Facebook, YouTube, Twitter and Instagram; (iv) at Samsung's sole direction; and (v) royalty-free and without any obligation of attribution or consent. Each participant hereby irrevocably grants to Samsung all consents and waivers necessary in connection with the above.
13. Samsung reserves the right to change or substitute the reward to other reward(s) of a comparable or other value if deemed fit. The reward is not exchangeable for cash.
14. In the event of any dispute arising from the Referral Programme or relating to the interpretation of these Terms and Conditions, the decision of Samsung on all matters pertaining to the Referral Programme shall be final and binding on all parties. No correspondence or further claims shall be entertained.
15. If this Referral Programme is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond Samsung's control, Samsung reserves the right in its sole discretion, to the fullest extent permitted by law: (i) to disqualify any participant; or (ii) to modify, suspend, terminate or cancel the Referral Programme, as appropriate.
16. Samsung makes no guarantee of the availability of its web services and will not be held responsible for interruption of service that may interfere with the ability to participate in the Referral Programme.
17. Samsung does not undertake any responsibility or obligation to ensure that any reward will be delivered, by the sponsors or otherwise, to any reward winner. To the fullest extent permissible under applicable law, Samsung disclaims all warranties and representations of any kind, express or implied, including any representation that any reward shall be delivered or transferred to the winner(s). Except for any liability that cannot be excluded by law, Samsung (including its officers, employees and agents) excludes all liability (including for negligence), for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Referral Programme, including, but not limited to, where arising out of the following: (i) any technical difficulties or equipment malfunction (whether or not under Samsung's control); (ii) any theft, unauthorised access or third party interference; (iii) any registration or reward(s) that is late, lost, altered, damaged or misdirected (whether or not after receipt by Samsung) due to any reason beyond the reasonable control of Samsung; (iv) any variation to the reward(s) value to that stated in these Terms and Conditions; (v) any tax liability incurred by a participant; or (vi) use of the reward(s).
18. Samsung collects participants' personal information in order to conduct the Referral Programme, and may, for this purpose, use, process and/or disclose such information in accordance with these Terms and Conditions and the Samsung Privacy Policy ([www.samsung.com/sg/info/privacy.html](http://www.samsung.com/sg/info/privacy.html)). Each participant consents to such collection, use, processing and disclosure of his/her personal information, and represents and warrants that all information provided is true and accurate in all respects. Validity of a registration is conditional on providing this information. Each participant agrees that Samsung may, for a reasonable period of time, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the participant(s).
19. Each participant agrees to indemnify and hold Samsung harmless from and against any and all claims, damages, liabilities, costs and expenses (including legal costs on an indemnity basis) arising from the alleged or actual infringement of any third party rights, and/or any breach of these Terms and Conditions.
20. Each participant shall not, without the prior written approval of Samsung, speak to the press or any other media, or give any interviews or comments relating to the Referral Programme.
21. These Terms and Conditions shall be governed and construed in accordance with the laws of Singapore, and each participant irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore.