

Overseas Product Repair of Smartphones, Tablets and Wearable Devices.

1. Samsung generally limits service for smartphones, tablets, and wearable devices to the country of original purchase.
2. However, if you need service for a Samsung smartphone, tablet, or wearable device purchased in a different country than where you intend to have it repaired or if you need service for any Samsung smartphone, tablet, or wearable device, you can contact a Samsung authorised service center to inquire about the repair option.
3. A 1-year limited warranty period shall apply, regardless of the warranty period offered in the country where the product was initially sold.
4. Repair may take longer due to procuring some parts, and service may only be available in the country where the product was originally purchased.
5. Repair may incur costs if the warranty does not apply, and these costs can vary by country and differ from those in the country where the product was originally purchased.
6. Returns and refunds are only available from the country where the product was originally purchased.
7. For accessory products such as battery packs, charging pads, and cases, service is generally not provided outside the country where the product was originally purchased. The warranty for these accessories applies only within the country of initial purchase.