

Terms and Conditions

1st Hand Raiser

- These Terms and Conditions comprise the details for Samsung TV 1st hand raiser period of the upcoming 2025 TV product launch (“**The Campaign**”)
- Customer who registers their interest during the 1st TV hand raiser phase will receive up to 6 months Yango play complimentary subscription voucher to their registered email (“**The Prize**”)
- The Campaign is valid from January 6th until January 19th 2025 (“**The Campaign Duration**”)
- This offer is only applicable for customers who are based in the UAE, Qatar, Oman, Bahrain and Kuwait. We are providing a total of 2,500 Yango play vouchers. First 500 customers to hand raise will receive Yango play complimentary subscription vouchers and the other 2000 to hand raise will receive 90 days Yango Play subscription.
- **Registration validation Mechanism**

During the Hand raiser phase: [Starts on January 6th 2025 - End January 19th 2025]

1. The customer registers their interest through a form that they access through various promotional material that Samsung will distribute (“**The Form**”). This promotional material will be in the form of social media posts, paid advertising on websites and/or social media campaigns, in-store advertising on screens or with promoters, and the customer may receive the form link through their email if they had previously signed up for marketing communications.
2. If a customer is interested in purchasing a Samsung TV the customer will then fill the Form with their details [Name, Email, Phone Number and Country of Residence] and a short questionnaire form to register their interest.
3. After a customer completes the 2025 Samsung TV products pre-registration Hand Raiser form, they will receive a thank you email in addition to a Yango play complimentary subscription voucher in January if they were part of the first 2500 customers to register.

- **Pre-order Phase: [June 4th 2025 – June 24th 2025]**

Samsung.com / Samsung brand shops & authorized retailers

1. Customer that pre-registers during the hand raiser will be eligible to redeem an e-Gift vouchers during the Pre-order phase
2. Customers who pre- registers for the select QLED 4k TV during the pre-order phase they will then be eligible to unlock an eGift card worth up to [KWD 16, OMR 20, QAR 198, BHD 20 and AED 200] YouGotAGift Voucher (**"The Gift Voucher"**)
3. Customer who registers for the select Samsung TV models [Neo QLED 8K, Neo QLED 4K and OLED] during the pre-order phase they will then be eligible to unlock an eGift card value worth up to [KWD 40, OMR 50, QAR 500, BHD 50 and AED 500] YouGotAGift Voucher (**"The Gift Voucher"**)
4. When a customer pre-orders an eligible Samsung TV through Samsung.com they receive an order number with their order details via email (**"Samsung.com"**)
5. When a customer pre-orders an eligible Samsung TV through Samsung brand shops and authorized retailers across UAE, Oman, Kuwait, Qatar and Bahrain they receive an order number with their order details via email / receipt. (**"Samsung authorized stores"**)
6. The details required are name, email, phone number, invoice photo, serial number, the unique ID and date of birth.
7. After a successful completion of the voucher registration form being filled the customer will receive a thank you email stating that their claim is being verified.
8. The verification process will take up to 14 days. Should a customer return / refund the product at any time the customer is no longer entitled to the Gift Voucher.
9. The verification process will include matching the customers email, unique ID, invoice photo and serial number to Samsung's factory database.
10. A systematic database will verify if registration is valid for a reward of [KWD 40, OMR 50, QAR 500, BHD 50 AND AED 500] voucher or [KWD 16, OMR 20, QAR 198, BHD 20 and AED 200]
11. The Gift Voucher will be distributed upon the completion of the verification process (14 days) +/- 7 days afterwards.

- Samsung reserves the rights to change and/or update the Campaign at any time with prior notice to customer purchasing the products.
- The Gift Voucher shall at all times be subject to availability and may not be provided to all customers purchasing the products.
- The Prize is not transferable to another product nor is refundable or exchangeable for another content or service provided by Samsung.
- This Prize cannot be combined with any other ongoing or future Prize/Campaign, and is not transferable.
- Samsung will not be liable to the customer for any loss and/or damages of any kind whatsoever, suffered in connection with the redemption of the Voucher or usage of this Campaign.
- By participating in this Campaign, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to the participation in this Campaign, will be subject to, governed and construed by the laws and regulations of the country of purchase of the products and such disputes shall be resolved by the competent courts within this country.