

Home Appliances Extended Warranty Promotion Terms and Conditions

- This Extended Warranty Promotion (the “**Promotion**”) is valid from the 1 April of 2024 until the 30th of May 2024 (“**Promotion Period**”)
- This Promotion is only valid across Samsung Brand shops and Samsung authorized retail stores and Samsung online store on the following link: (www.samsung.com/ae) in the Oman, Qatar, Kuwait, Bahrain (IR/OR) (“**Territory**”)
- Original invoice copy must be kept in order to redeem the promotion and ensure validation in case the personal information or purchase details added were wrong.
- In case of exchange or replacement of any faulty product, the warranty will carry based on the original purchase period (not subject to be extended).
- In case of a wrong serial number added, the service team from Samsung will reach out to the customer using the registered email ID to re-enter the details within one (2) week from the registration.
- This Promotion is available for customers purchasing selected washing machine and Refrigerators, Dishwashers and Jet Vacuum Cleaner) (the “**Product(s)**”) where customers purchasing the Products can receive two (2) years additional on top of the one (1) year standard warranty, where the total warranty granted will be three (3) years from the date of the Product sale invoice (“**Extended Warranty**”).
- The Extended Warranty will only be valid when the customer registers his/her personal information and the purchase details: serial number, date of invoice, e-mail ID, phone number on the registration page of
- English: www.samsung.com/ae/home-appliances-3-year-warranty/
- Arabic: www.samsung.com/ae_ar/home-appliances-3-year-warranty/

maximum by 30th of June 2024 if purchases made from online and offline retailers in the Territory.

- Registration must be done within 1 month of purchase date.
- This Promotion cannot be combined with any other ongoing or future promotion, and all other warranty conditions remain as standard.
- Samsung will not be liable to the customer for any loss and/or damages of any kind whatsoever, suffered in connection with the customer inability to avail this Promotion or fail to provide the complete right information on www.samsung.com/ae within the Promotion Period.
- Samsung will be entitled at its sole and absolute discretion to terminate or modify the Promotion or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Promotion Period subject to customer’s notification.
- Samsung shall not be liable to the buyer for any loss and/or damages of any kind suffered in connection with the purchase and/or use of this Promotion or the inability to use this Promotion.
- By participating in this Promotion, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to the participation in this Promotion, will be subject to, governed and construed by the laws and regulations of the country of purchase of the Products and such disputes shall be resolved by the competent courts within the Territory.