

## Terms and Conditions

1. These Terms and Conditions comprise an offer to Samsung customers to benefit from Pre-order **Handraiser offer** (the “**Offer**”) during the period between 26 June and 10 July 2024 (the “**Validity Period**”).
2. This Promotion is available only at Samsung online store ([shop.samsung.com/ae](http://shop.samsung.com/ae)) (“**Shops**”) in the United Arab Emirates, Kuwait, Oman, Bahrain and Qatar.
3. Customers who purchase the products may also be entitled to receive the following offers (“**Offer**”):
4. customers who complete the first phase of the form including their name, email and phone number and pre-ordering below product may receive below offers:

Model	Offer
New Galaxy	Smart tag 2

5. customers who complete the entirety of the form including the second part which includes name, email, phone number, current device, product category interest and preferred promotion and when pre-ordering below products may receive below offer. **However, the first 500 customers who complete the entirety of the form will receive a New Galaxy Watch product gift.**

Model	Offer
New Galaxy	Free 2 Years Samsung Care+

6. Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Promotion or to modify these Terms and Conditions at any time prior to the Promotion Period.
7. The New Galaxy Raffle Draw Mechanism:

1. Customer fills the full form on [samsung.com/ae/unpacked](http://samsung.com/ae/unpacked).
2. All the leads are collected till the 10-July 2024 .
3. Total of 10 Winners : 1 New Galaxy for each country, 1 New Galaxy Watch for each country
4. 10 unique customers are selected via randomization.
5. Customers will be contacted to collect their prizes.

8. Samsung and its partners shall not be liable in the event of delay and/or non-performance of any of its obligations under these Terms and Conditions in the event of: quarantine restriction caused by the outbreak of any national or international pandemic; any other restriction issued by the federal government of the United Arab Emirates or state Government in any of the emirates; or Force Majeure beyond the control of Samsung to fulfil any of its obligations stated herein.
  
9. Samsung shall not be liable to the customer for any loss and/or damages of any kind suffered in connection with these Terms and Conditions and/or the Promotion.
  
10. By participating in this Promotion, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to the participation in this Promotion, shall be governed by the laws of the country where the customer is resident and such disputes in relation to these Terms and Conditions shall be resolved by the competent courts in that country.