

Terms and Conditions
12 Years of
(A) Series Campaign

1. These Terms and Conditions comprise the Samsung “12 Years of A Series” campaign (the “**Promotion**”) which will provide Samsung & Redington customers (“**Participant(s)**”) with a chance to win certain Prizes with the purchase of a new Samsung Galaxy A Series 2023 models (A14, A24, A34 & A54) (“**Product(s)**”) through a raffle draw to be held monthly during the Promotion Period (“**Raffle Draw(s)**”).
2. The Promotion will be valid from 20th November until 31 December 2023 (the “**Promotion Period**”).
3. This Promotion is available only for Participants who have purchased the Product(s) from authorized Samsung stores and authorized retailer stores (“**Stores**”) in the Kingdom of Bahrain during the Promotion Period.
4. This Promotion is limited to Participants who are at the majority age under the applicable laws in the Kingdom of Bahrain and have the legal capacity to enter into these Terms and Conditions.
5. Samsung & Redington employees and their immediate family members, as well as Samsung’s affiliates, subsidiaries and partners, are not eligible to participate in this Promotion.

Mechanism and Eligibility:

6. In order to be eligible to participate in the Promotion, Participants must purchase the new Galaxy A Series (“**Product(s)**”) at the Stores.
 - Participants must then proceed in registering their online profile on the following website link (<https://www.samsung.com/ae/galaxy-a-series-offer-bahrain/>) (“**Website**”).
 - Participants must upload their purchase invoice on the Website, the IMEI of the new Product, IMEI of the old product (optional) to be eligible to enter the Raffle Draw and receive a raffle entry ticket (“**Raffle Ticket(s)**”).
7. The new Product’s purchase invoice and IMEI can only be used once to participate in the Promotion. Once registered in the Promotion, the Old Device cannot be combined with any other new Product to participate in the Promotion. If the Participant submits a duplicated IMEI or purchase invoice, their registration will be deemed invalid, and the Participant will be immediately disqualified.
8. In order to participate in the Promotion, eligible customers purchasing the Products from the Stores will be required to register their personal details and eligible invoice on the Website, as outlined below:
 - a. Full legal name

- b. Email address
 - c. Mobile number
 - d. The Old Device's IMEI (optional)
 - e. The new Product's invoice number IMEI
 - f. Store name/location
 - g. Invoice's image
9. Upon successful registration, an email notification will be sent to the Participant's registered email address confirming their participation in the Promotion and their Raffle Ticket entry details.
10. During the Promotion Period, Samsung & Redington will run monthly Raffle Draws featuring a different Prize. Winners ("**Winner(s)**") will be announced each month in the announcement dates ("**Announcement Date**") outlined below and will receive the below prizes (all together, the "**Prize(s)**"), as follows:

Prize:

First Raffle Draw:

Gold Coin: One (1) Participant will be selected to receive a 20 Grams of 22 Karat Gold Coin worth the amount of BHD 500 (Five Hundred Bahraini Dinar only)(45.450+454.550) include VAT. In order to collect this Prize, the Winner will be required to provide a valid Bahrain Identity Card, or any valid identity proof document, in addition to the Raffle Ticket. Announcement Date: 5th December 2023.

Second Raffle Draw:

Gold Coin: One (1) Participant will be selected to receive a 61 Grams of 22 Karat Gold Coin worth the amount of BHD 1,500 (One Thousand Five Hundred Bahraini Dinar only)(136.360+1363.640) include VAT. In order to collect this Prize, the Winner will be required to provide a valid Bahrain Identity Card, or any valid identity proof document, in addition to the Raffle Ticket Announcement Date 2nd of January 2024.

11. A total of **Two (2)** Winners will be selected during the Promotion Period.
12. The Prizes are non-exchangeable, non-refundable, non-transferable, and not redeemable for any other Samsung products and/or services.
13. Selection of the Winner will be done through a randomized electronic system.

14. Winner will be contacted through their registered e-mail and/or phone number after the Announcement Date. **No queries or claims will be entertained, after informing and obtaining approval from MOIC.**
15. The winner will be able to collect their Prize from Redington Bahrain Office upon the submission of a valid identity proof only. Prize must be collected by the Winner within two (2) months from the date on which they are first contacted by Redington. In the situation where the Winner didn't collect the Prize within two (2) months from the date contacted by Redington, the relevant Prize shall be deemed forfeited and shall not be reissued or reimbursed in any way.
16. In order to collect the Prize, Winners will be required to present their (i) valid original ID or passport and (ii) eligible original invoice or receipt received as proof of purchase of the Products. A copy of this information may be retained by Redington for an unspecified amount of time for legal and compliance purposes.
17. The Prize will be handed over only to the Winner and not to any of his/her relatives or representatives.
18. In case a fraudulent transaction is suspected, Samsung & Redington reserves the right to deny the Prize to the Winner. Redington's decision on all aspects will be final and binding. No queries or claims will be entertained.
19. Participants and Winners hereby consent to be contacted through this Promotion on their registered email and/or phone number.

General Terms

20. Participants may enter only once in the Promotion and the Raffle Draw.
21. Samsung & Redington will be entitled at its sole and absolute discretion to modify, vary, delete or add to any of these Terms and Conditions at any time prior to or during the Promotion Period, **after informing and obtaining approval from MOIC.**
22. Samsung & Redington shall not be liable to the Participants for any loss and/or damages of any kind whatsoever suffered in connection with this Promotion and/or the Prizes and/or the Winner's inability to avail or collect the Prizes.

23. Any dispute of whatever nature that is directly or indirectly related to these Terms and Conditions or to the Participants in the Promotion and/or the Raffle Draw, shall be governed by the laws of the Kingdom of Bahrain and shall be resolved by the competent courts in the Kingdom of Bahrain.