

Extended Warranty Promotion
Terms and Conditions

- This Extended Warranty Promotion (the “**Promotion**”) is valid 1) for Brand Shop & E-Store from the 20 May of 2022 until the 31st of December 2022, as for Samsung authorized retail stores from the 1st May of 2022 until the 30st of September 2022 (“**Promotion Period**”).
- This Promotion is only valid across Samsung Brand shops and Samsung authorized retail stores and Samsung online store on the following link: (www.samsung.com/ae) in the United Arab Emirates.
- This Promotion is available for customers purchasing any Samsung home appliances (“**Product(s)**”) except Samsung AirDresser where customers purchasing the Products can receive two (2) years additional warranty on top of the one (1) year standard warranty, where the total warranty granted will be three (3) years from the date of the product purchase invoice (“**Extended Warranty**”).
- The Extended Warranty will only be valid when the customer registers his/her personal information and the purchase details: serial number, date of invoice, e-mail ID, phone number on the registration page of www.samsung.com/ae by maximum the 31st of January 2023.
- Original invoice copy must be kept in order to redeem the Promotion and ensure validation in case the personal information or purchase details added were wrong.
- In case of exchange or replacement of any faulty product, the warranty will carry based on the original purchase period (not subject to be extended).
- In case of a wrong serial number added, the service team from Samsung will reach out to the customer using the registered email ID to re-enter the details within one (1) week from the registration.
- This Promotion cannot be combined with any other ongoing or future promotion, and all other warranty conditions remain as standard.
- Samsung will not be liable to the customer for any loss and/or damages of any kind whatsoever, suffered in connection with the customer inability to avail this Promotion or fail to provide the complete right information on www.samsung.com/ae within the Promotion Period.
- Samsung will be entitled at its sole and absolute discretion to terminate or modify the Promotion or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Promotion Period.
- Samsung shall not be liable to the customer for any loss and/or damages of any kind suffered in connection with the purchase and/or use of this Offer or the inability to use this Offer.
- By participating in this Promotion, customers accept that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to the participation in this Promotion, will be subject to, governed and construed by the laws and regulations in the United Arab Emirates and such disputes shall be resolved by the competent courts of Dubai, United Arab Emirates.