

Terms and Conditions

1. These Terms and Conditions comprise an offer to Samsung customers to benefit from a pre-order Samsung mobile phones (the “**Pre-Order**”, “**Offer**”) during the period between 5th of August and 20 August 2020 (the “**Validity Period**”).
2. The Pre-Order is available only at Samsung brand shops and Authorized Online and Offline Retail Stores in the United Arab Emirates, Bahrain, Kuwait, Qatar and Oman.
3. This Pre-Order is only valid for “Samsung Galaxy Note20 Ultra|Note20” (the “**Device(s)**”) which shall be subject to availability.
4. A Pre-order Confirmation (“**Confirmation**”) receipt shall be provided to the pre-ordering customer upon full payment of the Recommended Retail Price of the Device local currency as advised by Samsung (the “**Pre-Order Amount**”). The Pre-Order Amount may be refundable but not-transferable to the pre-ordering customer in the event the Confirmation is cancelled, subject to the pre-ordering customer presenting the receipt of Confirmation.
5. Pre-Order customers may also be entitled to receive complimentary:
 1. Samsung Galaxy Buds Live upon purchase Samsung Galaxy Note20 Ultra, subject to availability.
 2. Samsung Galaxy Buds plus upon purchase Samsung Galaxy Note20, subject to availability.
6. The Confirmation receipt should be retained by the pre-ordering customer as a proof of purchase and submitted to Samsung whenever required as a condition to acquiring the Devices.
7. Samsung and its partners shall not be liable for any costs or damages that may incur as a result of the loss of the Confirmation receipt.
8. The Devices may be delivered to or can be collected from the stores by all pre-ordering customers from 21 August 2020, post receiving the Confirmation receipt.
9. Samsung shall not be liable to the pre-ordering customer for any loss and/or damages of any kind suffered in connection with these Terms and Conditions and/or the Pre-Order.
10. By participating in this Offer, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, governed and construed by the laws and regulations of the country holding the Offer and such disputes in relation to these Terms and Conditions shall be resolved by the competent courts in that country.