



Terms and Conditions of the Recycling Program

1. The Samsung recycling program (the "**Recycling Program**") is available to customers ("**Customer(s)**") in the United Arab Emirates.
2. Customer shall be able to participate in the **Recycling Program** by completing the recycling request form available in Annexure 1 below (the "**Recycling Program Request Form**").
3. In order to participate in the Recycling Program, the Customer must present his/her Emirates ID at the Samsung authorized service center and complete the **Recycling Program Request Form**.
4. The Customer must be at the majority age under the applicable laws of the United Arab Emirates; and have legal capacity to enter into these Terms and Conditions.
5. The Customer must include the list of the device/devices (the "**Device(s)**") submitted for the Recycling Program along with the following details; brand, model number, IMEI number or serial number.
6. The customer upon his/her participation in the Recycling Program shall get an instant gift voucher (the "**Voucher**") that can be redeemed on Samsung E-store ("**Samsung.com**"). The value of the Voucher will be amounting from AED 300 up to AED 500 for Customers purchasing the Galaxy S21 series from Samsung E-store ("**Samsung.com**"). The Customer can contact 800-SAMSUNG for further details.
7. The personal data available on the Device must be cleared by the Customer prior to handing it over to the Samsung authorized service center.
8. Customer shall remove any SIM card or memory cards including personal data from the Device(s) subject to the Recycling Program.
9. Samsung will submit the Device(s) for recycling through the approved recycling company and neither the Device(s) nor any spare parts will be reused again.
10. Samsung and its partner(s) shall not accept liability for loss of any content, data or any other information contained in the Device.
11. Customer is aware of the loss of all data content on the Device(s) including but not limited to contact numbers stored and pictures.
12. Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or to modify these Terms and Conditions at any time.
13. Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the Recycling Program.
14. By participating in this Recycling Program, the Customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions, will be subject to, governed and construed by the laws and regulations of the United Arab Emirates and such disputes shall be resolved by the competent courts in the United Arab Emirates.



Annexure 1

Recycling Program Request Form

Date: (Day __)/ (Month __) / 2021

Location:

Customer's details:

Title: Mr Mrs Miss Ms

First Name: Family Name:

Mobile Number 00971 - Email Address:

1. I, the undersigned, have submitted the following Device(s) for Samsung Recycling Program:

| | Brand Name | Model Number | IMEI number or serial number (If available) |
|---|------------|--------------|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| 5 | | | |

- I warrant that I am the sole owner of the Device(s).
- I acknowledge that this Device/Devices were submitted to Samsung for recycling purposes.
- I confirm that any data existing on the Device was wiped from my side before submitting my Device for the Recycling Program.
- I fully understand that once the Device/Devices is submitted to Samsung authorized service center, I will not be able to either collect the Device back or recover any data existing on the Device.

I have read and agree to the [Terms and Conditions of the Recycling Program](#).

I have read and agree to the [Samsung Privacy Policy](#).

I would like to receive information about products, services, promotions and marketing communications from Samsung.

Customer Name: _____

Signature: _____