

TERMS & CONDITIONS FOR THE GALAXY UNPACKED HANDRAISER OFFER

Please read these terms and conditions (“Terms and Conditions”) carefully. Participation in this Competition will constitute your agreement to comply with these Terms and Conditions. If you do not agree with these Terms and Conditions, please do not participate in this Competition. Please refer to this website for the current Terms and Conditions for this Competition: https://www.samsung.com/africa_en/offer/.

All participants during the period of this Competition agree to be bound by the following Terms and Conditions:

1. Competition:

- 1.1. **“Samsung Galaxy Unpacked Hand-raiser Engagement (“Competition”).**
- 1.2. The organizer of the Competition is Samsung Electronics West Africa Limited, and/or its agencies ("Organizer").

2. Promotion Period:

- 2.1. The Competition will run from 11th February 2026 (00:00) to 25th February (17h59) 2026 (“**the Competition Period**”).
- 2.2. The competition period may be extended or curtailed at the discretion of the Organizer.
- 2.3. The competition period stated above is subject to product availability. The organizer does not guarantee that the Galaxy S Series or the promotional items will be available on the above-mentioned dates.

3. Who may enter:

- 3.1. All participants must:
 - 3.1.1. be citizens of the Republic of Ghana and/or legal residents of the aforesaid country;
 - 3.1.2. be currently residing in the Republic of Ghana at the date of the commencement of the Competition Period.
 - 3.1.3. be natural persons and be at least 21 (Twenty-one) years old at the date of the commencement of the Competition Period.

3.2. Participation in this Competition excludes the Organizer, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with the Competition and their spouses, life partners, parents, children, siblings, business partners or associates.

4. How to enter:

4.1. The participant must:

- 4.1.1. Be a participant in terms of clause 3 above;
- 4.1.2. Have an active Facebook, Instagram, X account or email account;
- 4.1.3. Register their interest or sign up on the lead form during the Competition Period on the Samsung Ghana website by following this link: https://www.samsung.com/africa_en/unpacked/
- 4.1.4. The participants' responses will be recorded in a database that will then be used to select winners at random

4.1.5. **Competition call to action:**

- 4.1.5.1. **Between 11th – 25th February:** Register your interest to stand a chance to win a Galaxy Watch8, Buds 3Pro or the Supersize 98" Crystal UHD TV.
https://www.samsung.com/africa_en/unpacked/

4.2. Entry to this Competition does not make any participant a winner.

4.3. The Organizer accepts no responsibility for entries lost, misdirected, illegible, late, mutilated or altered. Entries that do not comply with these Terms and Conditions will be disqualified.

4.4. The prizes are provided on a "while stocks last" basis and the Organiser reserves the right to change the prizes or offer a cash equivalent. The Organiser shall not be held accountable once the competition prizes are depleted.

4.5. Errors and omissions may be accepted at the Organizer's sole discretion. Failure by the Organizer to enforce any of its rights at any stage does not constitute a waiver of those rights.

4.6. It is the participant's responsibility to ensure that any information, which you provide to the Organizer, is accurate, complete, and up to date.

5. The Prize:

5.1 The competition will afford 3 participants the chance to each win the below prizes if selected as winners

Prize	Winner
Galaxy Buds 3 Pro	1
Galaxy Watch 8	1
98" Crystal UHD	1

5.2 The Prize may differ from that shown on the promotional material with regard to colour and specs.

5.3 The offer is not transferable. No substitution, cash redemption or assignment of the offer permitted.

6. Can I enter more than once?

6.1 Multiple entries from a Facebook, Instagram and/or X handle or emailer for each Call to Action will be accepted by the Organizer provided each entry i.e. response to a Call to Action is from a different handle and different registered account.

6.2 Should there be any dispute in this regard, the Organizer shall be the sole adjudicator of the dispute and the Organizer's decision shall be final.

7. Selection of Winners:

7.1 The Organizer will select winners as per clause 4.1.4.

7.2 If for any unforeseen reason the selection of winners cannot take place on the aforesaid date, then the Organizer will endeavor to conduct the selection within a reasonable period thereafter and shall provide details of the new date on Samsung Ghana's Platforms.

7.3 A participant will undergo verification to the satisfaction of the organizer.

7.4 A participant selected as a winner but who does not comply with the provisions of these Terms and Conditions will forfeit the Prize.

- 7.5 Once a participant is selected as a winner, they will receive a direct message from Samsung Ghana on the participant's Facebook, Instagram or Twitter linked to their entry directing them on how to claim the Prize.
- 7.6 If a winner does not respond within 72 (Seventy-Two) hours of receiving a direct message from the Organizer on the Platforms, the said winner forfeits the Prize. A winner who has forfeited the Prize will be notified of the forfeit and a new winner will be selected from the remaining entries until a valid winner is located and confirmed.
- 7.7 A winner will only be contacted if they qualify for entry as per clauses 3 and 4 of these Terms and Conditions.
- 7.8 The results to determine the winner are final and no correspondence will be entered into.

8. Limitation of Liability:

- 8.1 To the extent permitted by consumer protection law and/or any other applicable laws;
 - 8.1.1 The participant and/or winner(s) hereby indemnify the Organizer against any direct, indirect, special, incidental, consequential, or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise, because of the participants' entrance to the Competition.
 - 8.1.2 The Organizer excludes all warranties (express or implied), representations, and liabilities regarding this Competition (other than for death or personal injury caused by its negligence and/or fraud).

9. General:

- 9.1 The Organizer reserves the right, at any time, to verify the validity of entries and participants (including but not limited to a participant's identity, age and place of residence) and to disqualify any participants who submit an entry that is not in accordance with these Terms and Conditions and/or who tampers with the entry process.

- 9.2 In accordance with the confidentiality policies and practices of the Organizer, none of the entry details of any participant in this Competition will be disclosed or used by the Organizer for any purposes other than for administering the Competition, fulfilling other related obligations and in accordance with clause 9.3 and 9.4 below.
- 9.3 In the event that the participant is a winner, they acknowledge and accept that the Organizer may utilize a third party (the “Organizer’s authorized agent/s”) to contact the participant and to arrange delivery of the Prize, if applicable. In order to effect the contacting and delivery process, the Organizers shall provide the participant’s information to such third party and by participating in this Competition; the participant is deemed to have consented to the sharing of their information to the 3rd party.
- 9.4 By participating in the Competition, the participants agree that the Organizer and its affiliates may contact the participants via email and through social media platforms to deliver marketing communications regarding their products and Competition activities, provided that the Participants are given the opportunity to opt-out of receiving marketing communication at any time via the appropriate opt-out mechanisms provided by the Organizer for such purpose. The Organizer may also use the personal data collected from the participants as described in the Privacy Policy accessible at www.samsung.com and that such use may include transfers to the Organizer’s affiliates and third party service providers in any country. Details of participants will not be used by the Organizer for its related communication should the participants opt-out to receive further communication from the Organizer.
- 9.5 Information regarding the Competition that is published on authorized advertising material will also form part of the Terms and Conditions of the Competition. In the event of any conflict between such advertising material and these Terms and Conditions, these Terms and Conditions shall prevail.
- 9.6 The Organizer may require the winner and the winner agrees by entering the Competition (at no cost), to be identified, photographed, filmed and to be published in any media and the winner's name and

image may be published on www.samsung.com/africa_en/offer/. Winners may however at any time decline in writing, to the use of their name, likeness or image by the Organizer.

9.7 The Organizer may in its sole discretion, amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on the Organizer's website https://www.samsung.com/africa_en/offer/. The onus rests on the participant to constantly check the Organizer's website for updates to the Terms and Conditions.

9.8 If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organizer, including but not limited to technical difficulties, unauthorized intervention or fraud, the Organizer reserve the right, in its sole discretion, to the fullest extent permitted by law: to modify, suspend, terminate or cancel the Competition as appropriate, subject to the approval of relevant regulatory authorities (if required).

9.9 Save as permitted by Law, the Organizer reserves the right to cancel, suspend or terminate this Competition, without notice at any time, and such cancellation, suspension or termination shall be deemed to have taken effect from the date of publication on the Organizer's website: https://www.samsung.com/africa_en/offer/. No liability shall lie against the Organizer in favor of any participant, winner(s) and/ or third party arising from such cancellation, suspension or termination. Therefore, the participant waives his/her right which they may have against the Organizer and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organizer.

9.10 This competition and the relationship between Organizer and the Participant shall be governed by the laws of Ghana, these terms and conditions, as well as those of the relevant authorized participating stores, associated with this Competition.

9.11 Any dispute or claim arising out of or in connection with the Promotion shall be resolved amicably through mediation or negotiation. Where

such dispute or claim could not be amicably resolved within 15 (fifteen) days of the dispute or claiming having occurred, such dispute or claim shall be submitted to a court of competent jurisdiction in Ghana for determination.

- 9.12 The Organizer reserves the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide winner, and reserves the right to call for such proof as it may deem necessary.
- 9.13 The Organizer accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Prize owing to, but not limited to, stock unavailability, strike, lock out, destruction of Prize on route to winner/s by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earth quake or other acts of God.
- 9.14 If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:
 - 9.14.1 It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;
 - 9.14.2 It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.