

Samsung Bespoke Refrigerator Cash Back 2023 (Promotion) Terms and Conditions (T&Cs)													
Promotion	This Promotion is for a Gift payable to each Eligible Claimant who Purchases any Participating Product from a Participating Retail Store during the Promotional Period and submits an Eligible Claim (with each capitalised term defined below) within the Redemption Period in accordance with these Terms and Conditions.												
Eligible Claimant	Australian residents aged 18 years and over who Purchase a Participating Product from a Participating Retail Store during the Promotional Period.												
Participating Retail Store	Harvey Norman, Harvey Norman Corporate, Samsung.com/au (including all Employee Partner Portals), The Good Guys, Winnings												
Promotional Period (time in Sydney, NSW)	Start time and date 12:00 AM, Monday, 16 January 2023												
	End time and date 11:59 PM, Friday, 31 March 2023												
Redemption Period (time in Sydney, NSW)	Start time and date 12:00 AM, Monday, 16 January 2023												
	End time and date 11:59 PM, Friday, 30 June 2023												
Gift	<p>Eligible Claimants who Purchase a Participating Product during the Promotional Period and submit an Eligible Claim during the Redemption Period and otherwise comply with these T&Cs will be entitled to receive cash back in the amount specified below which corresponds to the Participating Product they Purchased (Gift).</p> <table border="1"> <thead> <tr> <th>Participating Product purchased</th> <th>Gift</th> </tr> </thead> <tbody> <tr> <td>SRFX9550N – Free Standing FDR</td> <td>\$600 cashback</td> </tr> <tr> <td>SRFX9500N – Modular FDR</td> <td>\$600 cashback</td> </tr> <tr> <td>SDFX3100N – Single Door Fridge</td> <td>\$300 cashback</td> </tr> <tr> <td>SDFX3500N – Single Door Freezer</td> <td>\$300 cashback</td> </tr> <tr> <td>SRLX4100N – BMF</td> <td>\$350 cashback</td> </tr> </tbody> </table> <p>Eligible Claimants are entitled to claim one (1) x Gift per Participating Product they Purchase.</p>	Participating Product purchased	Gift	SRFX9550N – Free Standing FDR	\$600 cashback	SRFX9500N – Modular FDR	\$600 cashback	SDFX3100N – Single Door Fridge	\$300 cashback	SDFX3500N – Single Door Freezer	\$300 cashback	SRLX4100N – BMF	\$350 cashback
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SRFX9550N – Free Standing FDR	\$600 cashback												
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SDFX3500N – Single Door Freezer	\$300 cashback												
SRLX4100N – BMF	\$350 cashback												
Participating Products	<ul style="list-style-type: none"> RF65A9675AP/SA SRFX9550N Bespoke Free-Standing French Door Refrigerator RF60A91R1AP/SA SRFX9500N Bespoke Modular French Door Refrigerator RR39A7475AP/SA SDFX3100N Bespoke Single Door Refrigerator RZ32A7445AP/SA SDFX3500N Bespoke Single Door Freezer RB33T3070AP/SA SRLX4100N Bespoke Bottom Mount Refrigerator. 												
Purchase	<p>Participating Products must be ordered by payment in full or outright sale.</p> <p>Purchase excludes:</p> <ul style="list-style-type: none"> rental payment plans; lay-buys; and commercial or enterprise transactions. 												

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	<p>Proof of Purchase MUST clearly show that the Purchase or contract date is during the Promotional Period.</p>
Eligible Claims	<p>To redeem a Gift, Eligible Claimants must:</p> <ol style="list-style-type: none"> a) Purchase a Participating Product(s) during the Promotional Period; and b) submit an Online Claim Form via the Samsung online portal during the Redemption Period in accordance with these terms (Eligible Claim). The link to the portal can be found on the offer landing page https://www.samsung.com/au/offer/bespoke-fridge-cashback-2023/; (together, an "Eligible Claim"). <p>Eligible Claimants must only submit one (1) x Eligible Claim per Participating Product they have Purchased. There is no limit to the number of Eligible Claims an Eligible Claimant may submit.</p> <p>The Online Claim Form requires the claimant to:</p> <ol style="list-style-type: none"> (a) Input all requested details, including, without limitation, the claimant's full name, contact telephone number, email address, place of residence and the bank account details of the claimant's nominated Australian bank account (to which the claimant intends for the Gift to be paid by EFT); (b) Provide Purchase information for each Participating Product(s), including, without limitation, the date of Purchase, place of Purchase, product details, serial number and a photo of the serial number on the products (not on the box); and (c) Upload a copy of the original tax invoice for the Purchase of their Participating Product. <p>Following submission of an Online Claim Form, a claimant (whether or not an Eligible Claimant) will receive a unique claim reference number ("Unique Claim Reference Number"). That claimant may use his/her Unique Claim Reference Number to access a page to track their submitted claims ("Track Claim Page") on the Website.</p> <p>Eligible Claimants will be notified by email to their nominated email address that their claim has been deemed valid within a reasonable period of time. The Promoter will then arrange for the Eligible Claimant to receive the relevant Gift which corresponds to the Participating Product they Purchased.</p> <p>EFT payments will only be made into an Australian bank account. The Promoter is not liable for any EFT payment not being made to, or received by, an Eligible Claimant because the Eligible Claimant does not hold an Australian bank account.</p> <p>If an Eligible Claimant becomes aware that they have submitted incorrect bank account information, the Eligible Claimant must immediately notify the Promoter of the Eligible Claimant's error and provide correct bank account information. If an EFT is made to a bank account which was erroneously submitted by an Eligible Claimant, the Promoter will attempt to reverse the EFT, which, if reversed, will be credited to the Promoter, which will then make an EFT to the Eligible Claimant's resubmitted bank account. If an EFT is reversed and then retransferred because of an error of an Eligible Claimant, a \$7.95 bank re-issuing fee will be deducted from the amount of the Gift transferred to the Eligible Claimant's resubmitted bank account. The Promoter does not warrant or represent that it will be able to effect an EFT reversal and each Eligible Claimant agrees that if they submit incorrect bank account information, and a Gift is paid to an incorrect bank account, the Gift may be forfeited.</p> <p>Eligible Claimants should allow sixty (60) days from the date they receive notification from Samsung that their EFT payment is being processed to their nominated bank account. The Eligible Claimant may need to allow further time for the funds to be cleared by their bank.</p>
Serial numbers and copies of tax invoices	<ol style="list-style-type: none"> (a) Serial numbers of Participating Products cannot be submitted to the Promoter (and therefore claims for Gifts cannot be completed) after 11:59 PM, Friday, 30 June 2023, except where a claimant cannot submit their serial number before this time because the delivery of their Participating Product is delayed by the Promoter, the relevant Participating Retail Store, or their distributors (in which case claimants should email the Promoter using the address at the end of these Terms and Conditions to arrange to make a claim).

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	<ul style="list-style-type: none"> (b) The Promoter will validate the serial number, photo of the serial number and tax invoice submitted by each claimant and will inform a claimant who has provided any invalid serial number, and/or photo of the serial number and/or tax invoice by email. The claimant will have fourteen (14) days from the date of that email to provide a valid serial number, and/or photo of the serial number and/ or tax invoice, as applicable, through that claimant's Track Claim Page. (c) The Promoter reserves the right to invalidate any claims if the claimant has failed to provide a valid serial number, and/or a photo of the serial number and/or tax invoice within fourteen (14) days of notification of an invalid serial number, and/or photo of the serial number and/or tax invoice by the Promoter.
Claim Validity	<ul style="list-style-type: none"> (a) If the Promoter requires any further information in order to validate a submitted Online Claim Form, the Promoter will inform the claimant by email. The claimant will then have fourteen (14) days from the date of the notification email to provide the requested information to the Promoter, unless expressly stated otherwise in the notification email. The Promoter may, in its absolute discretion, invalidate any claim if the relevant claimant fails to provide the further requested information within fourteen (14) days of the notification email by the Promoter. (b) The Promotion and/or any time period that claimants have to make claims and provide further information (including serial numbers) may be extended in the Promoter's absolute discretion. (c) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (d) Incomplete, indecipherable or illegible claims will be deemed invalid. Claimants are responsible for ensuring their correct contact number, email address, bank account details and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an otherwise Eligible Claimant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number.
General	<ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs. (b) The Promoter reserves the right to reclaim from any Eligible Claimant the Gift if the Participating Products Purchased by the Eligible Claimant is returned after the claim for a Gift has been processed and fulfilled. This clause does not limit or affect the Eligible Claimant's rights with regards to warranties given in respect of the Participating Product either from the manufacturer or implied by legislation. (c) Incomplete, indecipherable or illegible entries will be deemed invalid. Entrants are responsible for ensuring their correct Personal Information is provided and any updated details are notified to the Promoter. (d) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the Promotion, as appropriate. (e) Any cost associated with accessing the Promoter's website for the purpose of registering a claim is each claimant's responsibility and is dependent on the internet service provider used. The Promoter makes no guarantee of the availability of its web services and will not be held responsible for interruption of service that may interfere with the ability to participate in the Promotion or to receive an EFT. (f) Except for liability which cannot be excluded as a matter of law, including the <i>Competition and Consumer Act 2010</i> (Cth), Promoter excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect or consequential, arising in any way out of the Promotion, including any tax liability.
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to</p>

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	their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au , which forms part of these T&Cs.
Promoter's details	Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia Promotional Support: Email: promos.au-ce@samsung.com Phone: 1300 362 603 (Option 9 then Option 5)