

Samsung EA Sports FC 25 x Game Pass Giveaway (Promotion) Terms and conditions for game of chance promotion (T&Cs)		
Promotion	The Promotion is for the redemption of an Xbox Game Pass Ultimate trial digital voucher (" Voucher ") which may be redeemed by an Eligible Claimant during the Entry Period strictly in accordance with these T&Cs.	
Eligible Claimant	<p>This Promotion is open to individuals who:</p> <ul style="list-style-type: none">a) are Australian residents;b) are aged 18 years or over at the time of entry;c) own or purchase a Participating Product; andd) do not already hold an Xbox Game Pass Ultimate Account. <p>Individuals who satisfy all of these criteria will be deemed "Eligible Claimants" for the purposes of these Terms and Conditions.</p> <p>This promotion excludes employees of the Promoter, and any agency associated with this Promotion, and their immediate family. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.</p>	
Claim Process	<p>To redeem a Voucher, an Eligible Claimant must undergo the following steps:</p> <ul style="list-style-type: none">1. Navigate to the Samsung Promotion App on your eligible Samsung Smart TV or Monitor;2. Click on the Xbox promotion banner;3. Scan the QR code with your mobile device and be redirected to the Xbox redeem webpage to redeem the offer; and4. Create an Xbox Game Pass Ultimate account.	
Promotion Website	https://www.samsung.com/au/offer/samsung-ea-game/	
Participating Products	<p>2023, 2024 & 2025 Samsung Smart TVs and Monitors*</p> <p>*Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, Claimants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia</p>	
Excluded Products	<p>Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the Participating Products listed in the table above.</p>	
Offer Period	Start time and date	12:00:00 AM (AEST), Monday, 21 July 2025
	End time and date	11:59:00 PM (AEST), Tuesday, 12 August 2025
Redemption Period	Start time and date	12:00:00 AM (AEST), Monday, 21 July 2025
	End time and date	11:59:00 PM (AEST), Tuesday, 19 August 2025
Voucher	<p>The Voucher is one (1) Xbox Game Pass Ultimate two (2) month trial.</p> <p>Xbox Game Pass Ultimate Trial voucher is not redeemable for cash or credit and are not for resale. Use of Xbox Game Pass requires internet access, a Microsoft account and your acceptance of the terms of the Subscription Terms (xbox.com/subscriptionterms).</p> <p>Supported features and games may vary by country and model. An internet connection, additional gaming service subscription and compatible controller are required. Samsung Account required for network-based smart services, including streaming apps and other smart features.</p>	

General	<ol style="list-style-type: none"> 1. Participation in this Promotion is deemed acceptance of these T&Cs. 2. This Promotion is not valid in conjunction with any other Promoter offer or promotion. 3. This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. 4. There is a limit of one (1) Voucher per Participating Product purchased. 5. There is a limit of (1) claim under this Promotion per Eligible Claimant. 6. The Voucher is not transferable, exchangeable or redeemable for cash and may be claimed only by the Eligible Claimant whose name is stated on the proof of purchase. All claims must be carried out by the actual purchaser of the Participating Product. Claims or registrations by any other person will not be accepted. 7. If this Promotion is interfered with or cannot be conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any Eligible Claimant; and/or (b) modify, suspend, terminate or cancel the Promotion, as appropriate. 8. Participating Products and Vouchers are subject to stock availability and the Promotion ends if Participating Products or Vouchers are unavailable. 9. The Promotional and/or Claim Periods may be extended in the Promoter's absolute discretion. 10. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. 11. Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Claimants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter immediately. The Promoter accepts no responsibility should an Eligible Claimant fail to receive their Voucher because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number. 12. An Eligible Claimant is responsible for all ancillary costs in completing the Claim Process and in claiming and using the Voucher, including any internet service charges. 13. Nothing in these T&Cs limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the <i>Competition and Consumer Act 2010</i> (Cth) or any other legislation which may not be excluded, restricted or modified by Agreement. 14. Subject to paragraph eleven (11), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Voucher that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Voucher value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant. 15. These Terms and Conditions are governed by the laws of New South Wales. Claimants submit to the non-exclusive jurisdiction of the courts of New South Wales.
Privacy	<p>The Promoter (or third parties on its behalf) may collect Personal Information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Eligible Entrants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All Eligible Entrants consent to their Personal Information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au, which forms part of these T&Cs. The Privacy Policy also contains information about how Eligible Entrants may opt out, access, update or correct their Personal Information, how Eligible Entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter.</p>

Promoter's details

Samsung Electronics Australia Pty Ltd (ACN 002 915 648)
3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia

Promotional Support:

Email: promos.au-ce@samsung.com

Phone : 1300 362 603 (Option 1, followed by option 4)