

Telstra | Samsung Galaxy S24 Series bonus Galaxy Tab A9+ Redemption EOFY (Promotion)

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who Purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to redeem a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.										
Eligible Entrants	<p>Australian residents who:</p> <ul style="list-style-type: none"> are aged 18 years and over; and purchase a Participating Product from a Participating Retail Store during the Promotional Period. <p>The following individuals are excluded from this Promotion:</p> <ul style="list-style-type: none"> employees of "Telstra"; employees of a Participating Retail Store; employees of any agency associated with this Promotion; and an Immediate Family Member of any of the above employees. <p>"Immediate Family Member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p>										
Participating Products	<p>Please see a full list of Participating Product at Annexure A.</p> <p>Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p>										
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.										
Participating Retail Stores	<p>"Participating Retail Stores" for the purpose of this Promotion include:</p> <ol style="list-style-type: none"> Telstra branded retail stores throughout Australia, a full list of which can be found at the following URL: https://www.telstra.com.au/find-us; Telstra Partners listed at Annexure B; and www.telstra.com.au <p>Note: JB Hi-fi is not an eligible Telstra Partner for the purposes of this Promotion. Prior to purchasing a Participating Product, it is the Eligible Entrant's responsibility to verify that the retailer is a Participating Retail Store for the purposes of this Promotion.</p>										
Promotional Period	Start Time and Date	09:00 AM (AEDT), Tuesday 4 th June 2024									
	End Time and Date	11:59 PM (AEDT), Monday 1 st July 2024									
Gift	<p>Eligible Entrants who submit an Eligible Claim during the Redemption Period may be entitled to receive one (1) Samsung Galaxy Tab A9+ in Graphite ("Gift") as outlined below.</p> <p>Samsung reserves the right to substitute the Gift, at its absolute discretion, for an alternative colour or an alternative product of equal or greater value in the event that the Gift is out of stock or otherwise unavailable.</p> <table border="1" data-bbox="280 1621 1501 1760"> <thead> <tr> <th>Gift</th> <th>Model Number</th> <th>Colour</th> <th>RRP (AUD)</th> </tr> </thead> <tbody> <tr> <td>Samsung Galaxy Tab A9+</td> <td>SM-X216BZAAATS</td> <td>Graphite</td> <td>\$529.00</td> </tr> </tbody> </table>			Gift	Model Number	Colour	RRP (AUD)	Samsung Galaxy Tab A9+	SM-X216BZAAATS	Graphite	\$529.00
Gift	Model Number	Colour	RRP (AUD)								
Samsung Galaxy Tab A9+	SM-X216BZAAATS	Graphite	\$529.00								
Eligible Claim	<p>a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product from a Participating Retail Store during the Promotional Period.</p> <p>For purchases of Participating Products from Participating Retail Stores, when the Participating Product is delivered to the Eligible Entrant, the Eligible Entrant must scan the QR code located in the relevant Participating Retail Store and provide the below information via the Promotion RMS redemption portal at https://www.samsung.com/au/samsung-telstra-redemption/:</p> <ol style="list-style-type: none"> Proof of Purchase; and IMEI for all Participating Products. <p>("Eligible Claim")</p>										

	<p>Instructions on how to find IMEI/Serial number can be found at the following URL: www.samsung.com/sg/support/mobile-devices/how-to-find-the-imei-model-number-and-serial-number-for-samsung-galaxy-device/</p> <p>b) If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift within sixty (60) days of claim approval. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting an Eligible Claim.</p> <p>c) Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided to Samsung within fourteen (14) days, the claim will become invalid.</p>	
Purchase	<p>Payment in full or via contract on an eligible Telstra consumer or business plan. Purchase excludes: (i) rental payment plans; (ii) lay-buys; and (iii) commercial or business transactions.</p> <p>For clarity, Proof of Purchase must clearly show that the purchase date (for outright purchase) or contract date (for purchase made via an eligible Telstra consumer or business plan) is within the Promotional Period.</p>	
Redemption Period	Start Time and Date	09:00 AM (AEDT), Tuesday 4 th June 2024
	End Time and Date	11:59 PM (AEDT), Monday 5 th August 2024
Delivery of Gift	<p>a) Eligible claimants should allow at least sixty (60) days for delivery of the Gift from the date they receive notification from Samsung that their claim has been approved. Samsung will use reasonable endeavours to deliver the Gift within sixty (60) days from the date notification is received, however, this may be subject to delay in some circumstances.</p> <p>b) Gifts will be delivered to the mailing address provided by the Eligible Entrant at the time of submitting an Eligible Claim.</p> <p>c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at the time of delivery.</p> <p>d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for collection.</p>	
Personal Information	<p>An Eligible Entrant is required to provide their name, date of birth, email address and postal address (excluding PO boxes) when making an Eligible Claim.</p>	
	<p>Entrants should make sure their contract details are up to date. An Eligible Entrant will be asked to provide a delivery address for the delivery of their Gift. Postal addresses must be valid and cannot be a PO Box number, Parcel Locker or Parcel Collect.</p>	
Other Matters	<p>(a) Participation in this Promotion is deemed acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless specified otherwise by the Promoter;</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion;</p> <p>(d) There is a limit of one (1) Eligible Claim and one (1) Gift per Participating Product Purchased.</p> <p>(e) There is a limit of five (5) Eligible Claims under this Promotion per Eligible Entrant;</p> <p>(f) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(g) Samsung excludes any costs, fees, expenses or liability of any kind paid for any installation, insurance, warranty or extended warranty, financing, delivery or any other cost which, at the determination of the Promoter in its absolute discretion, is deemed to be associated with or ancillary to the Participating Products.</p> <p>(h) The Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(i) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any Eligible Entrant(s) and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(j) If a Gift is out of stock or otherwise unavailable, Samsung may, at its absolute discretion, substitute the Gift for an alternative colour or alternative product of equal or greater value. However, the Promotion ends if a Participating Product and/or Gift stock runs out at the relevant Participating Retail Store.</p> <p>(k) The Promotional and/or Redemption Periods may be varied or extended in Samsung's absolute discretion.</p> <p>(l) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(m) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and postal address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of Purchase;</p> <p>(n) Subject to paragraph (o), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of</p>	

	<p>the Promoter; (d) any variation in the Gift value to that stated in these T&Cs; or (e) any tax liability incurred by a claimant;</p> <p>(o) Nothing in these T&Cs is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) or any other legislation which may not be excluded, restricted or modified by agreement.</p> <p>(p) These T&Cs are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store.</p>
Privacy	Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All Eligible Entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au , which forms part of these T&Cs.
Samsung/ the Promoter	Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park, New South Wales 2127, Australia
Promotion Support	Email: telco-promos@samsung.com Phone: 1300 362 603

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Short form T&C

Offer applies to purchase of a Participating Product made through Participating Retail Stores from 4th June 2024 to 1st July 2024 with strict adherence to the claim and redemption process. For full T&Cs visit <https://www.samsung.com/au/samsung-telstra-redemption/>

Long Form

1. Offer applies to the purchase of a Participating Product from 4th June – 1st July 2024. Where a Participating Product is purchased from a Participating Retail Store, Eligible Entrants must register a claim, with strict adherence to claim process to redeem the Gift. Claim process for bonus Gift must be completed by 5th August 2024. Eligible Entrant must retain tax invoices or other eligible proof of purchase as proof of eligibility. Offer available while stocks last. This Offer (including the offer period) may be modified or extended at the Promoter's sole discretion. Offer subject to full Terms of Sale. For full T&Cs visit <https://www.samsung.com/au/samsung-telstra-redemption/>

Consumer Promotion support is available at:

Email: telco-promos@samsung.com

Phone: 1300 362 603

Annexure A – List of Participating Products in the Promotion

Product Name	Colours	Product Model Code	Models
Galaxy S24 Ultra	Titanium Black	SM-S928BZKEATS	256GB + 12GB
	Titanium Grey	SM-S928BZTEATS	
	Titanium Violet	SM-S928BZVEATS	
	Titanium Yellow	SM-S928BZYEATS	
	Titanium Black	SM-S928BZKFATS	512GB + 12GB
	Titanium Grey	SM-S928BZTFATS	
	Titanium Violet	SM-S928BZVFATS	
	Titanium Yellow	SM-S928BZYFATS	
	Titanium Black	SM-S928BZKNATS	1TB + 12GB
	Titanium Grey	SM-S928BZTNATS	
	Titanium Violet	SM-S928BZVNATS	
	Titanium Yellow	SM-S928BZYNATS	
Galaxy S24+	Onyx Black	SM-S926BZKAATS	256GB + 8GB
	Marble Grey	SM-S926BZAAATS	

	Cobalt Violet	SM-S926BZVAATS	512GB + 8GB
	Amber Yellow	SM-S926BZYAATS	
	Black	SM-S926BZKEATS	
	Grey	SM-S926BZAEATS	
	Violet	SM-S926BZVEATS	
	Yellow	SM-S926BZYEATS	
Galaxy S24	Onyx Black	SM-S921BZKFATS	256GB + 8GB
	Marble Grey	SM-S921BZAFATS	
	Cobalt Violet	SM-S921BZVFATS	
	Amber Yellow	SM-S921BZYFATS	
	Onyx Black	SM-S921BZKEATS	512GB + 8GB
	Marble Grey	SM-S921BZAEATS	
	Cobalt Violet	SM-S921BZVEATS	
	Amber Yellow	SM-S921BZYEATS	

Annexure B – List of Participating Retail Stores participating in the Promotion

Trading Name	Address	Suburb	State	Postcode
Audiocom Albany	107 Lockyer Avenue	Albany	WA	6330
Aussie Look Melbourne Airport	OzLook Welcome Centre, Melbourne Airport T2 International Arrival	Melbourne Airport	VIC	3045
axxis	Shop 10 Dubbo Square, 177 Macquarie Street	Dubbo	NSW	2830
Bettatech Communications	408 Skipton Street	Redan	VIC	3350
Buderim Communications	Shop 1 - 53 Burnett Street	Buderim	QLD	4556
Bundaberg Telephone Company	Shop 4/9 Maryborough Street	Bundaberg Central	QLD	4670
Burratronics	Shop 3, 203-215 Byrnes Street	Mareeba	QLD	4880
CASINO COMMUNICATIONS	CASINO PLAZA,169, CANTERBURY STREET	Casino	NSW	2470
Citihub Communications	Shop 5, 118 Church Street	Parramatta	NSW	2150
Cloud Strike	26 Portman Street	Oakleigh	VIC	3166
Concept Computer System	357 Cressy Street	Deniliquin	NSW	2710
Connect Anywhere	Shop 2/261 Liverpool Road	Ashfield	NSW	2131
Contel Communications Burnie	Cnr Wilson & Wilmot Street	Burnie	TAS	7320
Contel Communications Ulverstone	26 Reiby Street	Ulverstone	TAS	7315
Cooma Betta Home Living	55 Sharp Street	Cooma	NSW	2630
Country Tech	91 Grant Street	Alexandra	VIC	3714
D Station	Shop A7, Polaris Shopping Town, 1056 Plenty Road	Bundoora	VIC	3083
D STATION CARNEGIE	139 KOORNANG ROAD	CARNEGIE	VIC	3163
D Station Melbourne	SHOP 1, 365 QUEEN STREET	MELBOURNE	VIC	3000
Datavoice Communications (Aust) Pty Ltd	51 Kendal Street	Cowra	NSW	2794
Echo Voice & Data	52 Smith Street	Kempsey	NSW	2440
E-Star Telecom	Shop 2C, 127-133 Burwood Road	Burwood	NSW	2134
ezyCom Eastwood	Shop K3A,160 Rowe St, Eastwood Shopping Centre	Eastwood	NSW	2122
Forbes Batteries	10 Archibald Street	Toowoomba	QLD	4350
GBM Technology Camperdown	188 Manifold Street	Camperdown	VIC	3260
Global Starlink	Shop 4, 198 Harbour Esplanade	Docklands	VIC	3008
Goondiwindi Betta Home Living	Goondiwindi Betta Home Living, 101 Marshall Street,	Goondiwindi	QLD	4390

Ha Ha Mobile	1 South Parade	Auburn	NSW	2144
High Connect - Cabramatta	Shop A11B, 53 Park Road	Cabramatta	NSW	2166
Hitech Connections	19 McCartin Street	Leongatha	VIC	3953
iMobile Plus	Shop Q3, 57 Queen Street	Auburn	NSW	2144
Kununurra Retravision	1 White Gum Street	Kununurra	WA	6743
LCom Leeton Communications	62 Pine Avenue	Leeton	NSW	2705
Lockyer Valley Communications	Shop 3, 31 Railway Street	Gatton	QLD	4343
Luxfield Technology Solutions	22B Commercial Street	Svensson Heights	QLD	4670
Maleny Communications	66, Maple Street, Shop 1	Maleny	QLD	4552
Maryborough Telecommunications	142 High Street	Maryborough	VIC	3465
Melbourne Pickup	Terminal 2 Melbourne Airport, Melbourne Airport	Melbourne Airport	VIC	3045
Mellick Centre	42, Edith Street	Innisfail	QLD	4860
Mitchell & Brown Geraldton	180 Chapman Road	Geraldton	WA	6530
Mobile Connect Sunnybank Hills	Shop 21, Level 4, Sunnybank Hills Shopping Town Corner of Calam and 661 Compton Road	Sunnybank Hills	QLD	4109
MobilePoint Springvale	242 Springvale Road	Springvale	VIC	3171
MoBiz	127 Commercial Street	Korumburra	VIC	3950
New Epoch Telecommunications	19A Belmore Street	Burwood	NSW	2134
NT Technology	Rinida House, 1/52 Katherine Terrace	Katherine	NT	0850
Office National Limestone Coast	65 Smith Street	Naracoorte	SA	5271
Phone Shop Portland	94A Percy Street	Portland	VIC	3305
Phonesmart	193 High Street	Thomastown	VIC	3074
Plus 61 Comms	8 Ely crt	Keilor East	VIC	3033
Pre-Paid Teleworld	117, Pendle Way	Pendle Hill	NSW	2145
Re-Connect Communications Albury	Shop 6, 525 David Street	Albury	NSW	2640
Re-Connect Communications Corowa	103 Sanger Street	Corowa	NSW	2646
Re-Connect Communications Lavington	28 Griffith Rd	Lavington	NSW	2641
Re-Connect Communications Tumut	139B Wynyard St	Tumut	NSW	2720
Re-Connect Communications Wodonga	1b/159-161 High St	Wodonga	VIC	3690
Roly's Mobile Cobram	26 Punt Road	Cobram	VIC	3644
Roly's Mobiles	200 Maude St	Shepparton	VIC	3630
Seymour Technology	72B Anzac Avenue	Seymour	VIC	3660
Smart Ihub	Shop G039/250, Somerton Road	Roxburgh Park	VIC	3064
Smart Tech Bar	Shop 20 Fairfield Forum 8-35 Station Street	Fairfield	NSW	2165
Stolz Telecoms	70-80 Nunn Street	Benalla	VIC	3672
Swipe 8	184 Barkly Street	Footscray	VIC	3011
Switched On Electronics	218 Hare Street	Echuca	VIC	3564
Sydney Pickup	Gate A T1, Airport Drive, Sydney International Airport	Sydney Airport	NSW	2020
T-Central Strathfield	Shop 14, The Boulevard, Strathfield Plaza	Strathfield	NSW	2135
Telco Store Gouger Street	Shop 1 122, Gouger Street	Adelaide	SA	5000
Telco World - Forest Lake	Shop 44, 235 Forest Lake Boulevard	Forest Lake	QLD	4078
Tele Guru	Shop 21, 49 Banksiadale Gate, Lakelands Shopping Centre	Lakelands	WA	6180
Underwood Mobile Connect	3215, Logan Road, Underwood Market Place	Underwood	QLD	4119
Wolf Group Torquay	1A, 9 GILBERT ST	Torquay	VIC	3228
Wolf Group Traralgon	17 Post Office Place	Traralgon	VIC	3844

Wolf Group Warragul	45 Victoria Street	Warragul	VIC	3820
YAMBA COMMUNICATIONS	SHOP 23 YAMBA FAIR, TREELANDS DRIVE	Yamba	NSW	2464
Yours Telecom	Shop 2/181-183A, Forest Road,	Hurstville	NSW	2220