

Telstra | Samsung Galaxy A54 & Tab A8 Redemption H2 (Promotion)

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who Purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to redeem a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.										
Eligible Entrants	<p>Australian residents who:</p> <ul style="list-style-type: none"> are aged 18 years and over; and purchase a Participating Product from a Participating Retail Store during the Promotional Period. <p>The following individuals are excluded from this Promotion:</p> <ul style="list-style-type: none"> employees of "Telstra"; employees of a Participating Retail Store; employees of any agency associated with this Promotion; and an Immediate Family Member of any of the above employees. <p>"Immediate Family Member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p>										
Participating Products	<p>Please see a full list of Participating Product SKU's at Annexure A.</p> <p>Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p>										
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.										
Participating Retail Stores	<p>"Participating Retail Stores" for the purpose of this Promotion include:</p> <ol style="list-style-type: none"> Telstra branded retail stores throughout Australia, a full list of which can be found at the following URL: https://www.telstra.com.au/find-us; Telstra Partners listed at Annexure B; and www.telstra.com.au <p>Note: JB Hi-fi is not an eligible Telstra Partner for the purposes of this Promotion. Prior to purchasing a Participating Product, it is the entrant's responsibility to verify that the retailer is a Participating Retail Store for the purposes of this Promotion.</p>										
Promotional Period	Start Time and Date	12:00 AM (AEST), Tuesday 4 th July 2023									
	End Time and Date	11:59 PM (AEST), Monday 31 st July 2023									
Gift	<p>Eligible Entrants who submit an Eligible Claim during the Redemption Period will be entitled to receive one (1) Galaxy Tab A8 ("Gift") as outlined below.</p> <p>Samsung reserves the right to substitute the Gift, at its absolute discretion, for an alternative colour or an alternative product in the event that the Gift is out of stock or otherwise unavailable.</p> <table border="1" data-bbox="279 1720 1501 1861"> <thead> <tr> <th>Gift</th> <th>Model Number</th> <th>Colour</th> <th>RRP (AUD)</th> </tr> </thead> <tbody> <tr> <td>Samsung Galaxy A8 64GB</td> <td>SM-X205NZAETEL</td> <td>Dark Grey</td> <td>\$529.00</td> </tr> </tbody> </table>			Gift	Model Number	Colour	RRP (AUD)	Samsung Galaxy A8 64GB	SM-X205NZAETEL	Dark Grey	\$529.00
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Samsung Galaxy A8 64GB	SM-X205NZAETEL	Dark Grey	\$529.00								
Eligible Claim	<p>a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product from a Participating Retail Store during the Promotional Period.</p> <p>For purchases of Participating Products from Participating Retail Stores, when the Participating Product is delivered to the Eligible Entrant, the Eligible Entrant must scan the QR code located in the relevant Participating Retail Store and provide the below information via the Promotion RMS redemption portal at https://www.samsung.com/au/samsung-telstra-redemption/.</p>										

	<p>b) during the Redemption Period:</p> <ol style="list-style-type: none"> I. Proof of Purchase; and II. IMEI for all Participating Products. ("Eligible Claim") <p>Instructions on how to find IMEI/Serial number can be found at the following URL: www.samsung.com/sg/support/mobile-devices/how-to-find-the-imei-model-number-and-serial-number-for-samsung-galaxy-device/</p> <p>c) If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift within sixty (60) days from the date they receive notification from Samsung that an Eligible Claim has been submitted.. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting an Eligible Claim.</p> <p>d) Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p>	
Purchase	<p>Payment in full or via contract on an eligible Telstra consumer or business plan. Purchase excludes: (i) rental payment plans; (ii) lay-buys; and (iii) commercial or business transactions.</p> <p>For clarity, Proof of Purchase must clearly show that the purchase date (for outright purchase) or contract date (for purchase made via an eligible Telstra consumer or business plan) is within the Promotional Period.</p>	
Redemption Period	Start Time and Date	12:00 AM (AEST), Tuesday 4 th July 2023
	End Time and Date	11:59 PM (AEST), Thursday 31 st August 2023
Delivery of Gift	<ol style="list-style-type: none"> a) Eligible claimants should allow at least sixty (60) days for delivery of the Gift from the date they receive notification from Samsung that an Eligible Claim has been submitted. Samsung will use reasonable endeavours to deliver the Gift within sixty (60) business days from the date notification is received, however, this may be subject to delay in some circumstances. b) Gifts will be delivered to the mailing address provided by the Eligible Entrant at the time of submitting an Eligible Claim. c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at the time of delivery. d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for collection. 	
Personal Information	<p>An Eligible Entrant is required to provide their name, date of birth, email address and postal address (excluding PO boxes) when making an Eligible Claim.</p> <p>Entrants should make sure their contract details are up to date. An Eligible Entrant will be asked to provide a delivery address for the delivery of their Gift. Postal addresses must be valid and cannot be a PO Box number.</p>	
Other Matters	<ol style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs. (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless specified otherwise by the Promoter; (c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion; (d) There is a limit of one (1) Eligible Claim and one (1) Gift per Participating Product Purchased. (e) There is a limit of five (5) Eligible Claims under this Promotion per Eligible Entrant. (f) All prices quoted in these T&Cs are inclusive of GST. (g) Samsung excludes any costs, fees, expenses or liability of any kind paid for any installation, insurance, warranty or extended warranty, financing, delivery or any other cost which, at the determination of the Promoter in its absolute discretion, is deemed to be associated with or ancillary to the Participating Products. (h) The Gift is not transferable, exchangeable or redeemable for cash. (i) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant(s) and/or modify, suspend or terminate the Promotion as applicable. (j) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if a Participating Product and/or Gift stock runs out at the relevant Participating Retail Store. (k) The Promotional and/or Redemption Periods may be varied or extended in Samsung's absolute discretion. (l) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. 	

	<p>(m) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and postal address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of Purchase;</p> <p>(n) Subject to paragraph (o), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these T&Cs; (e) any tax liability incurred by a claimant; or (f) any use of the Gift;</p> <p>(o) Nothing in these T&Cs is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) (CCA) or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the T&Cs or provides statutory guarantees in connection with these T&Cs, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again.</p> <p>(p) These T&Cs are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store.</p>
Privacy	Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au , which forms part of these T&Cs.
Samsung/ the Promoter	Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park New South Wales 2127, Australia
Promotion Support	Email: telco-promos@samsung.com Phone: 1300 362 603

Version Updated: 30.06.2023

Short form T&C

Offer applies to eligible purchases made through Participating Retail Stores from 4th July 2023 to 31st July 2023 with strict adherence to the claim and redemption process. For full T&Cs visit <https://www.samsung.com/au/samsung-telstra-redemption/>

Long Form

1. Offer applies to the purchase of a Participating Product from 4th July 2023 to 31st July 2023. Where a Participating Product is purchased from a Participating Retail Store, Eligible Entrants must register a claim, with strict adherence to claim process to redeem the Gift. Claim process for bonus Gift must be completed by 31st August 2023. Customer must retain tax invoices or other eligible proof of purchase as proof of eligibility. Offer available while stocks last. This Offer (including the offer period) may be modified or extended at the Promoter's sole discretion. Offer subject to full Terms of Sale. For full T&Cs visit <https://www.samsung.com/au/samsung-telstra-redemption/>

Consumer Promotion support is available at:

Email: telco-promos@samsung.com

Phone: 1300 362 603

Annexure A – List of Participating Products in the Promotion

PRODUCT NAME	SKU	MODEL CODE
Samsung Galaxy A54	Samsung Galaxy A54 5G 128GB Awesome Violet	SM-A546ELVBATS
	Samsung Galaxy A54 5G 128GB Awesome Graphite	SM-A546EZKBATS

Annexure B – List of Participating Retail Stores participating in the Promotion

Trading Name	Address	Suburb	State
Audiocom Albany	107 Lockyer Avenue	Albany	WA
Aussie Look Melbourne Airport	OzLook Welcome Centre, Melbourne Airport T2 International Arrival	Melbourne Airport	VIC
axxis	Shop 10 Dubbo Square, 177 Macquire Street	Dubbo	NSW
Bettatech Communications	408 Skipton Street	Redan	VIC
Buderim Communications	Shop 1 - 53 Burnett Street	Buderim	QLD
Bundaberg Telephone Company	56 Woongarra Street	Bundaberg	QLD
Burratronics	Shop 3, 203-215 Byrnes Street	Mareeba	QLD
Busselton Telephones	Unit 1, 54 Bussell Highway	Busselton	WA
CASINO COMMUNICATIONS	CASINO PLAZA,169, CANTERBURY STREET	Casino	NSW
Citihub Communications	Shop 5, 118 Church Street	Parramatta	NSW
Cloud Strike	26 Portman Street	Oakleigh	VIC
Concept Computer System	357 Cressy Street	Deniliquin	NSW
Connect Anywhere	Shop 2/261 Liverpool Road	Ashfield	NSW
Contel Communications Burnie	Cnr Wilson & Wilmot Street	Burnie	TAS
Contel Communications Devonport	105 Rooke St	Devonport	TAS
Contel Communications Ulverstone	26 Reiby Street	Ulverstone	TAS
Cooma Betta Home Living	55 Sharp Street	Cooma	NSW
Country Tech	91 Grant Street	Alexandra	VIC
D Station	Shop A7, Polaris Shopping Town, 1056 Plenty Road	Bundoora	VIC
D STATION CARNEGIE	139 KOORNANG ROAD	CARNEGIE	VIC
Datavoice Communications Cowra	51 Kendal Street	Cowra	NSW
DS Communications	Kiosk 3, 80 Harvester Road, Sunshine Marketplace Shopping Centre	Sunshine	VIC
Echo Voice & Data	52 Smith Street	Kempsey	NSW
E-Star Telecom	Shop 2C, 127-133 Burwood Road	Burwood	NSW
E-Star Telecom Kingsford	339B Anzac Parade	Kingsford	NSW
Ezycom	137 Concord Road	North Strathfield	NSW
Forbes Batteries	10 Archibald Street	Toowoomba	QLD
Gavin Ford Mobiles	33, Lyons Street	Mundubbera	QLD
GBM Technology Camperdown	188 Manifold Street	Camperdown	VIC
Global Starlink	Shop 4, 198 Harbour Esplanade	Docklands	VIC
Goondiwindi Betta Home Living	Goondiwindi Betta Home Living, 101 Marshall Street,	Goondiwindi	QLD
Ha Ha Mobile	1 South Parade	Auburn	NSW

High Connect - Cabramatta	Shop A11B, 53 Park Road	Cabramatta	NSW
Hitech Connections	19 McCartin Street	Leongatha	VIC
iMobile Plus	Shop Q3, 57 Queen Street	Auburn	NSW
Kununurra Retravision	1 White Gum Street	Kununurra	WA
Leading Edge Telecoms Galwer	Shop 118, Murray Street	Gawler	SA
Leeton Communications	62 Pine Avenue	Leeton	NSW
LET Surfcoast - Let's Enjoy Technology	Shop 5, 15 Bell Street	Torquay	VIC
Lockyer Valley Communications	Shop 3, 31 Railway Street	Gatton	QLD
Maleny Communications	66, Maple Street, Shop 1	Maleny	QLD
Maryborough Telecommunications	142 High Street	Maryborough	VIC
Melbourne Pickup	Terminal 2 Melbourne Airport, Melbourne Airport	Melbourne Airport	VIC
Mellick Centre	42, Edith Street	Innisfail	QLD
Minh Connect	254, Springvale Road	Springvale	VIC
Mitchell & Brown Geraldton	180 Chapman Road	Geraldton	WA
MobilePoint Springvale	242 Springvale Road	Springvale	VIC
MoBiz	127 Commercial Street	Korumburra	VIC
Murtech	58 Castlereagh Street	Coonamble	NSW
New Epoch Telecommunications	19A Belmore Street	Burwood	NSW
NT Technology	Rinida House, 1/52 Katherine Terrace	Katherine	NT
Office National Limestone Coast	65 Smith Street	Naracoorte	SA
Phone Shop Portland	94A Percy Street	Portland	VIC
Phonesmart	193 High Street	Thomastown	VIC
Port Lincoln Betta Home Living	18 Liverpool Street	Port Lincoln	SA
Pre-Paid Teleworld	117, Pendle Way	Pendle Hill	NSW
Re-Connect Communications Albury	Shop 6, 525 David Street	Albury	NSW
Re-Connect Communications Corowa	103 Sanger Street	Corowa	NSW
Re-Connect Communications Lavington	28 Griffith Rd	Lavington	NSW
Re-Connect Communications Temora	199 Hoskins St	Temora	NSW
Re-Connect Communications Tumut	139B Wynyard St	Tumut	NSW
Re-Connect Communications Wodonga	1b/159-161 High St	Wodonga	VIC
Robinvale Leading Appliances	170 Bromley Road	Robinvale	VIC
Roly's Mobile Cobram	26 Punt Road	Cobram	VIC
Roly's Mobiles	200 Maude St	Shepparton	VIC
Scottsdale Leading Appliances	47 King Street	Scottsdale	TAS
Seymour Technology	72B Anzac Avenue	Seymour	VIC
Smart Ihub	Shop G039/250, Somerton Road	Roxburgh Park	VIC
Smart Tech Bar	Shop 20 Fairfield Forum 8-35 Station Street	Fairfield	NSW
Sole Connect	170 Mollison Street	Kyneton	VIC
Southern Telecoms	Ground Floor, Shop 2, 99 Spencer Street	Docklands	VIC
Stolz Telecoms	70-80 Nunn Street	Benalla	VIC
Swipe 8	184 Barkly Street	Footscray	VIC

Switched On Electronics	218 Hare Street	Echuca	VIC
Sydney Pickup	Gate A T1, Airport Drive, Sydney International Airport	Sydney Airport	NSW
T-Central Strathfield	Shop 14, The boulevard, Strathfield Plaza	Strathfield	NSW
Telco Store Gouger Street	24, Gouger Street	Adelaide	SA
Telco World - Forest Lake	Shop 44, 235 Forest Lake Boulevard	Forest Lake	QLD
Tele Guru	Kiosk 3, O'live Road, Miami Plaza Shopping Centre	Falcon	WA
TeleTalk	Shop 012A, Stockland Baulkham Hills Shopping Centre, 375-383 Windsor Road	Baulkham Hills	NSW
Underwood Mobile Connect	3215, Logan Road, Underwood Market Place	Underwood	QLD
Wolf Group Traralgon	17 Post Office Place	Traralgon	VIC
Wolf Group Warragul	45 Victoria Street	Warragul	VIC
YAMBA COMMUNICATIONS	SHOP 23 YAMBA FAIR, TREELANDS DRIVE	Yamba	NSW
Yours Telecom	Shop 2A 185 Forest Road	Hurstville	NSW