

Customer Authority Form - Example

Customer Authority Form - Recontract

Customer Details and Identification Information

Name
Date of Birth
Digital Driving Licence Number
Digital Driving Licence State
Contact Phone Number
Contact Email Address

Customer Service Address

Street No
Street
Suburb
State
Postcode

Customer Billing Address

Street No
Street
Suburb
State
Postcode

Customer Order: You have committed to the following contract terms

Service Number:
Account Number:
IMEI: _____ SIM No: _____
IMEI: _____ SIM No: _____

Delivery Address

Street No:
Street:
Suburb:
State:
Postcode: _____

	Monthly Fee	Term (Months)
Recurring Monthly Costs		
\$49 Small Optus Choice Plus(Jul 22)	\$49.00	1
Apple iPhone 15 Pro Max 256GB Blue Titan 5G	\$61.08	36
Supplementary Services		
Visual Voicemail	\$0.00	Per month

TOTAL minimum cost over contract term(s) \$2,247.88

(This is the total of all recurring monthly charges multiplied by the contract term, plus one month of supplementary services, plus one off costs)

Minimum monthly recurring charges for all services in this order excluding discounts less than service contract length	\$110.08
Supplementary charges for all your services in this order	\$0.00
Total one off costs for all your services in this order	\$0.00

Upgrade Fees(Previous Contract(s))

Upgrade Fees

Service Number: _____

Apple iPhone 12PMx 256 Silver 5G over 3 months \$112.17

Total Upgrade Fees(Previous Contract(s)) \$112.17

Important:

- You have an obligation to continue paying any applicable remaining equipment charges from previous contracts, or any applicable non-return or damage fees associated with equipment leased from us. These will be charged as a one-off amount, or be charged to your monthly account (as applicable) until the charges are paid in full.
- If you've elected to upgrade to a new device under your plan, and the current device has not been returned or is not returned in good working order, you will be charged additional fees (which could include remaining device charges) and the amount will depend on your plan.

Direct Debit via credit card or financial institution account

(Optus means Optus Billing Services Pty Ltd ABN 95 088 011 536 - Debit User Ids 494894)

I/we request and authorise Optus* or its billing agent, until further notice, to arrange payment of my Optus account as described below, by debiting my savings/cheque/credit card account as supplied. I understand the processing of this request is only valid if the details supplied are correct as received by Optus. I acknowledge that Optus may terminate this request at any time by written or verbal notice and I must adopt an alternative method of payment.

*Optus receives payment as the agent for Optus Vision Pty Limited, Optus Networks Pty Limited, Optus Administration Pty Limited, Optus Mobile Pty Limited and Optus Internet Pty Limited.

Please note that any existing services which were previously attached to this account will now also be paid by your direct debit authorisation.

The following accounts have been authorised for direct debit:

Account Number _____

Optus Account Holder Acknowledgement and Declaration

We collect personal information in forms like these and also during our on-going relationship with you. We use it to supply products, give you the best possible service and for the other purposes described in our privacy policy. Without it, we may not be able to supply products or provide the level of service you expect. And as explained in our privacy policy, we share personal information within the Optus Group and with a number of other service providers and partners for these purposes; some of whom may be overseas. Their locations are listed in our privacy policy. If you'd like more info about our privacy practices, how to access or correct our records, or make a complaint, ask us for a copy of our privacy policy now, or check it out at www.optus.com.au/privacy.

Optus Mobile Pty Ltd, Optus Internet Pty Ltd, Optus ADSL Pty Ltd and/or Optus Satellite Pty Ltd, depending on the service you've selected, supplies these services and any equipment to you on the terms of Optus' standard form of agreement (including applicable service description, pricing plan and appendices). The full terms of Optus' standard form of agreement are available at www.optus.com.au/standardagreements. Please refer to the applicable Service Description in the Standard Form of Agreement for details of which company is supplying your service or each of your services.

Name: _____

Signature: _____

Date: 16/09/2023

Order Information

Dealer Code: 00077 Rep ID: _____