

Samsung Voucher Discount Terms and Conditions (T&Cs)	
Offer	Eligible customers who present a valid (not expired) Samsung Experience Store discount voucher at a Participating Retail Store will receive a discount on the recommended retail price of the Participating Products when used during the Program Period, subject to these conditions.
Eligible Customers	Australian residents aged 18 years and over who received a Samsung Experience Store discount voucher during the Program Period.
Exclusions	Employees of Samsung, Samsung Experience Stores, agencies associated with this Offer and their immediate family members.
Participating Products	Participating Products are products which belong to the following Product Categories: - Galaxy Phones; - Galaxy Buds; - Galaxy Watches; and - Galaxy Tablets.
Exclusions	Discount voucher cannot be used in conjunction with an Education or SMB discount and cannot be used for the purchase of Galaxy accessories or non-Participating Products.
Participating Retail Stores	Participating Retail Stores means the Samsung-branded physical stores or studios in Australia, a list of which is available at the URL www.samsung.com/au/samsungstore Excludes Samsung Customer Plazas: Macquarie Centre and Liverpool.
Program Period	1 October 2026 -- 31 December 2027, during which these Terms and Conditions apply to all Samsung Experience Store discount vouchers (with respective expiry dates), issued as part of individual promotions conducted at various times within the Program Period.

Other matters	a) Participation in this Offer is deemed acceptance of these T&Cs. b) This Offer is not valid in conjunction with any other Samsung offer or promotion, unless expressly advised. c) This Offer is available to individuals only and is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Offer. d) If this Offer is interfered with or cannot be conducted as planned, Samsung may disqualify any customer and/or modify, suspend or terminate the Offer as applicable. e) The Program Period may be extended in Samsung's absolute discretion. f) The Promoter reserves the right, at any time, to verify the Eligible Customers (including a customer's identity, contact number and place of residence or other Proof of Purchase and serial number) using all other information available to the Promoter, and to exclude any customer who does not comply with these Terms and Conditions or who tampers with the offer. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. g) Eligible Customers are responsible for ensuring that their correct contact number, email address and address details are provided (if requested) and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Customer fail to receive their Participating Product because of a failure to provide correct details. h) Subject to paragraph (i), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties or equipment malfunction associated with the Offer; (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or Participating Product that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a customer. i) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. j) These Terms and Conditions are governed by the laws of New South Wales. Eligible Customers submit to the non-exclusive jurisdiction of the courts of New South Wales. k) The Participating Products are subject to stock availability at each individual Participating Retailer Store.
Privacy	Samsung (or third parties on its behalf) may collect personal information to conduct the Offer and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible claim is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Customers acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All customers consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.
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