

**Samsung Members Community Samsung Galaxy S24 Preorder Bonus Gift (Promotion)**

**Terms and Conditions (T&Cs)**

**Promotion**

Eligible Claimants who:

- a) are one of the first one hundred (100) individuals to pre-order a Participating Product from the Samsung Online Store (<https://shop.samsung.com/au/>) during the Promotion Period;
- b) correctly answer the question: [True or False: On January 18<sup>th</sup> 2024, Samsung Electronics hosted Unpacked in San Jose]; and
- c) otherwise comply with these T&Cs;

will be eligible to receive a Gift.

**Eligible Claimants**

Australian residents\* aged 18 years and over and an eligible member of Samsung Members Community (“**Samsung Member**”) who purchase a Participating Product from the Samsung Online Store during the Promotional Period.

\* Companies, businesses and organisations of any description are excluded from participating in this Promotion.

**Participating Product**

Participating Products that will be eligible for this promotion are the following selected Samsung Galaxy S24 mobile devices:

<u>Product Name</u>	<u>Colour</u>	<u>SKU</u>	<u>Memory</u>	<u>Gift</u>
Samsung Galaxy S24 Ultra	Titanium Black	SM-S928BZKNATS	12GB + 1TB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Gray	SM-S928BZTNATS	12GB + 1TB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Violet	SM-S928BZVNATS	12GB + 1TB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Yellow	SM-S928BZYNATS	12GB + 1TB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Black	SM-S928BZKFATS	12GB + 512GB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Gray	SM-S928BZTFATS	12GB + 512GB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Violet	SM-S928BZVFATS	12GB + 512GB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Yellow	SM-S928BZVFATS	12GB + 512GB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Black	SM-S928BZKEATS	12GB + 256GB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Gray	SM-S928BZTEATS	12GB + 256GB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Violet	SM-S928BZVEATS	12GB + 256GB	\$100 VISA Gift Card
Samsung Galaxy S24 Ultra	Titanium Yellow	SM-S928BZYEATS	12GB + 256GB	\$100 VISA Gift Card

	Samsung Galaxy S24 Ultra	Titanium Blue	SM-S928BLBNATS	12GB + 1TB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Green	SM-S928BLGNATS	12GB + 1TB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Orange	SM-S928BZONATS	12GB + 1TB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Blue	SM-S928BLBFATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Green	SM-S928BLGFATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Orange	SM-S928BZOFATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Blue	SM-S928BLBEATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Green	SM-S928BLGEATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Ultra	Titanium Orange	SM-S928BZOEATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Onyx Black	SM-S926BZKEATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Marble Gray	SM-S926BZAEATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Cobalt Violet	SM-S926BZVEATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Amber Yellow	SM-S926BZYEATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Onyx Black	SM-S926BZKAATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Marble Gray	SM-S926BZAAATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Cobalt Violet	SM-S926BZVAATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Amber Yellow	SM-S926BZYAATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Sapphire Blue	SM-S926BLBEATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Jade Green	SM-S926BLGEATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Sandstone Orange	SM-S926BZOEATS	12GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Sapphire Blue	SM-S926BLBAATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Jade Green	SM-S926BLGAATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24 Plus	Sandstone Orange	SM-S926BZOAAATS	12GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Onyx Black	SM-S921BZKFATS	8GB + 512GB	\$100 VISA Gift Card

	Samsung Galaxy S24	Marble Gray	SM-S921BZAFATS	8GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Cobalt Violet	SM-S921BZVFATS	8GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Amber Yellow	SM-S921BZYFATS	8GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Onyx Black	SM-S921BZKEATS	8GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Marble Gray	SM-S921BZAEATS	8GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Cobalt Violet	SM-S921BZVEATS	8GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Amber Yellow	SM-S921BZYEATS	8GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Sapphire Blue	SM-S921BLBFATS	8GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Jade Green	SM-S921BLGFATS	8GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Sandstone Orange	SM-S921BZOFATS	8GB + 512GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Sapphire Blue	SM-S921BLBEATS	8GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Jade Green	SM-S921BLGEATS	8GB + 256GB	\$100 VISA Gift Card
	Samsung Galaxy S24	Sandstone Orange	SM-S921BZOEATS	8GB + 256GB	\$100 VISA Gift Card

The definition of Participating Products does not include any Excluded Products.

Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, Claimants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at [www.samsung.com/au/made-for-australia](http://www.samsung.com/au/made-for-australia).

**Excluded Products**

Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of Samsung in its absolute discretion, additional or ancillary to the models listed in the table above.

**Samsung Online Store**

a) "Samsung Online Store" means any online portal operated by Samsung in Australia through which eligible consumers or businesses can purchase the Participating Products, including Samsung's e-store in Australia (accessible at the URL <https://shop.samsung.com/au>)  
b) The following Enhanced Partnership Portals are excluded in this promotion:  
Samsung's Government Store ([https://shop.samsung.com/au/multistore/aepp/government\\_au/login/multistore](https://shop.samsung.com/au/multistore/aepp/government_au/login/multistore))  
Samsung Business Store <https://shop.samsung.com/au/business/login/business> and  
Samsung Education Store ([https://shop.samsung.com/au/multistore/aepp/samsung\\_education\\_au/login/multistore](https://shop.samsung.com/au/multistore/aepp/samsung_education_au/login/multistore)).

	c)The Samsung Staff Sales Portal is also excluded from this Promotion						
<b>Promotion Period</b>	<b>Start Time and Date</b>	AEST 12:00 PM, Monday, 22 January 2024					
	<b>End Time and Date</b>	AEST 11:59 PM, Thursday, 15 February 2024					
<b>Claim Period</b>	<b>Start Time and Date</b>	AEST 12:00 PM, Monday, 22 January 2024					
	<b>End Time and Date</b>	AEST 11:59 PM, Thursday, 29 February 2024					
<b>Gifts</b>	Eligible Claimants who are one of the first one hundred (100) individuals to submit an Eligible Claim during the Claim Period will be entitled to receive one (1) Gift corresponding with the Participating Product purchased in the table above.						
	<table border="1"> <thead> <tr> <th>Qty</th> <th>Product Description</th> <th>RRP (AUD\$)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>\$100 VISA Gift Card</td> <td>\$100</td> </tr> </tbody> </table> <p>Samsung reserves the right to substitute the Gift, at its absolute discretion, in the event that a Gift is out of Stock or otherwise unavailable.</p>		Qty	Product Description	RRP (AUD\$)	1	\$100 VISA Gift Card
Qty	Product Description	RRP (AUD\$)					
1	\$100 VISA Gift Card	\$100					
<b>Promotion Website</b>	<a href="https://r1.community.samsung.com/t5/australia/ct-p/au">https://r1.community.samsung.com/t5/australia/ct-p/au</a>						
<b>Personal Information</b>	<a href="#">Eligible Claimant's full name, phone number, email address and residential address.</a>						
<b>Eligible Claim</b>	<p>To be eligible to claim a Gift, an Eligible Claimant must be one of the first one hundred (100) to pre-order a Participating Product from the Samsung Online Store during the Promotion Period (between 18 January – 15 February, 2024)</p> <p>During the Claim Period, click on the “Preorder a participating Samsung Galaxy S Series” banner within the Samsung Members App in the “Explore” section of the application which is located in the main navigation bar.</p> <p>Select “Register” on the offer page which will provide a Jotform to be completed by the Eligible Claimant.</p> <p>Eligible Claimant must then provide the Personal Information requested by the Promoter, correctly answer the question [True or False: On January 18<sup>th</sup> 2024, Samsung Electronics hosted Unpacked in San Jose] in the Jotform and submit the completed Jotform during the Claim Period.</p>						
<b>Delivery of Gift</b>	<ol style="list-style-type: none"> <li>1. Eligible Claimants should allow at least ninety (90) days for delivery of the Gift from the date they receive notification from Samsung that their Eligible Claim is being processed. Samsung will use all reasonable endeavours to deliver the Gift within ninety (90) days from the date notification is received, however this may be subject to delay in some circumstances.</li> <li>2. Gifts will be delivered to mailing address submitted at the time of purchase.</li> <li>3. Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery.</li> <li>4. A parcel collection card will be left at the Eligible Claimant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for collection.</li> </ol>						

**General**

- (a) Participation in this Promotion is deemed as acceptance of these T&Cs.
- (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless otherwise advised.
- (c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. Employees (and the immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
- (d) There is a limit of one Prize per Eligible Entrant.
- (e) All prices quoted in these T&Cs are inclusive of GST.
- (f) The Prize is not transferable, exchangeable or redeemable for cash.
- (g) If this Promotion is interfered with or cannot be conducted as planned, the Promoter may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.
- (h) The Promotional Period may be extended in the Promoter's absolute discretion.
- (i) The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, contact number and place of residence) using all other information available to the Promoter, and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- (j) Incomplete, indecipherable or illegible entries will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Prize because of a failure to provide correct details or to notify of a change to those details.
- (k) Subject to paragraph (l), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Prize that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant.
- (l) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the *Competition and Consumer Act 2010* (Cth) or any other legislation which may not be excluded, restricted or modified by agreement.
- (m) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales.

<b>Privacy</b>	<p>The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Claim is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Claimants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All claimants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at <a href="http://www.samsung.com/au">www.samsung.com/au</a>, which forms part of these T&amp;Cs.</p>
<b>Promoter's details</b>	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p> <p>Promotional Support: Email: <a href="mailto:members.au@samsung.com">members.au@samsung.com</a></p> <ul style="list-style-type: none"><li>• For purchases made on the Samsung Online Store, email: <a href="mailto:onlinesupport@samsung.com">onlinesupport@samsung.com</a> or phone: 1300 362 603 (Option 9 then 4)</li></ul>