

SAMSUNG

Samsung Care+ Bundle with Home Appliance & TV Lucky Draw (Promotion)

Terms and Conditions (T&Cs)

Promotion	<p>The Promotion is a game of chance for a Prize that may be won by two (2) Eligible Entrants who submit an Eligible Entry during the Promotional Period via the Samsung Members Community Platform (located here: https://r1.community.samsung.com/t5/australia/ct-p/au (“Website”) or via Samsung Members App (https://tinyurl.com/n3k5uj3x) (“SMC Platform”) and comply with these T&Cs. Eligible Entrants will enter into a random draw for a chance to win a Prize.</p>										
Eligible Entrants	<p>Australian residents aged 18 years and over and a member of Samsung Members Community (“Samsung Member”) who comply with these T&Cs.</p> <p>This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. Employees (and their immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter.</p>										
Promotion Period (time in Sydney, NSW)	Start Time and Date	AEST 9:00 AM, Wednesday, 6 May 2026									
	End Time and Date	AEST 11:59 PM, Saturday, 23 May 2026									
Prize	<table border="1" data-bbox="375 1149 1484 1261"> <thead> <tr> <th>SKU</th> <th>Product Description</th> <th>RRP (\$)</th> <th>Qty</th> </tr> </thead> <tbody> <tr> <td>SM-L705FDAAXSA</td> <td>Galaxy Watch Ultra LTE 47mm (2024)</td> <td>\$1,299.00</td> <td>2</td> </tr> </tbody> </table> <p>Eligible winners will receive one (1) x prize each.</p> <p>Total Prize Pool Value of \$2,598.00 AUD.</p> <p>Samsung reserves the right to substitute the Gift, at its absolute discretion, in the event that a Gift is unavailable.</p>			SKU	Product Description	RRP (\$)	Qty	SM-L705FDAAXSA	Galaxy Watch Ultra LTE 47mm (2024)	\$1,299.00	2
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SM-L705FDAAXSA	Galaxy Watch Ultra LTE 47mm (2024)	\$1,299.00	2								
Promotion Website	https://r1.community.samsung.com/t5/australia/ct-p/au										
Personal Information	Eligible Entrant’s full name, date of birth, phone number, email address and residential address.										
Eligible Entry	<p>The Eligible Entrant must:</p> <ol style="list-style-type: none"> 1. Comply with these T&Cs; 2. Make a purchase of an eligible Home Appliance and/or TV product and bundle with Samsung Care+ on the Samsung Online Store (https://www.samsung.com/au/) between 9:00am AEST 23rd April, 2026 and 11:59pm AEST 23rd May, 2026 3. During the Promotional Period, submit the applicable order number of their Samsung Online Store purchase in the Samsung form here to be placed into the draw for a chance to win one of the one (1) prize. <p>(collectively, an “Eligible Entry”)</p>										

Participating Products	<p>Participating Products that will be eligible for this promotion are the following categories:</p> <ul style="list-style-type: none"> • Televisions • Refrigerators • Washing Machine • Dryer • Washer-Dryer Combo • Split Aircon
Maximum entries per Eligible Entrant	One (1) entry per order number via the Samsung Online Store
Draw	<p>The Promoter will draw two (2) winning Eligible Entries at random from the pool of Eligible Entries, within 24 hours of the end of the Promotional Period. The Eligible Entrants who are drawn will win a Prize ("Winner").</p> <p>The Promoter will notify the Winners within one (1) day of the draw, via direct message or email. The Winners must respond to the Promoter within 48 hours to accept their Prize and provide any required information to facilitate delivery of the Prize.</p> <p>The Promoter will use reasonable endeavours to deliver the Prize within 90 days from the date of selection as a Winner. An Eligible Entrant is eligible to receive only one (1) Prize.</p>
Second chance winner	<p>If a Winner is not able to satisfy these T&Cs, forfeits or fails to accept their Prize within 48 hours of being notified that they are the Winner, then that Winner will be deemed to have forfeited their Prize. In those circumstances, the Promoter will conduct a second random draw in accordance with these T&Cs to select a second chance winner out of the remaining Eligible Entries ("Second Chance Winner").</p> <p>The Second Chance Winner will be notified that they have won a Prize in the same manner as the Winner was notified. These T&Cs apply to a Second Chance Winner as if they were a Winner.</p>
General	<p>(a) Participation in this Promotion is deemed as acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless otherwise expressly advised.</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. Employees (and the immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p> <p>(d) There is a limit of one (1) Prize per Eligible Entrant.</p> <p>(e) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(f) The Prize is not transferable, exchangeable or redeemable for cash.</p> <p>(g) If this Promotion is interfered with or cannot be conducted as planned, the Promoter may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(h) The Promotional Period may be extended in the Promoter's absolute discretion.</p> <p>(i) The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, contact number and place of residence) using all other information available to the Promoter, and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(j) Incomplete, indecipherable or illegible entries will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address</p>

	<p>details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Prize because of a failure to provide correct details or to notify of a change to those details.</p> <p>(k) Subject to paragraph (l), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or Prize that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant.</p> <p>(l) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) or any other legislation which may not be excluded, restricted or modified by agreement.</p> <p>(m) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales.</p>
Privacy	<p>The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Promoter's details	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia Promotional Support: Email: members.au@samsung.com Phone: N/A</p>