# The time to unfold your passion!

## Samsung Members Stars Recruitment

#### **TYPE**

Register your Interest

#### **ENTRY CRITERIA**

- 1. Entrant must register their interest via the Samsung Form on the community post "[Members Stars Recruitment] The time to unfold your passion" on the Samsung Members Community Platform between July 21st August 3<sup>rd</sup> 2025.
- 2. Entrant must be 18 years or over.
- 3. Entrant must answer all questions on the Samsung Form.
- 4. Eligible Entries will be judged based on creativity and originality.
- 5. Samsung Members Stars recruitment requires a Samsung Account and a Samsung Members Account.
- 6. Entries will be open from 12:00pm AEDT 23 July, 2025 to 11:59pm (AEDT) 3rd August, 2025 to be eligible for selection into the Members Star's Program. Shortlisted participants will be contacted by 5pm on 6 August, 2025 via direct message on the community.

Join the Samsung Members Stars! We await and welcome all of you to help change the world through your passion for Galaxy as Samsung Members Stars. Register your interest below to become one of twenty-five Samsung Members Stars for Australia! All you need to do is fill your details in the Samsung Form and answer the questions for your chance to be in the running to become a Samsung Members Star:

- 1. Samsung Members Community Handle/Username
- 2. How long have you been part of the Members Community?
- 3. Why do you want be a Members Star?
- 4. In 25 words or less, how will you help shape a vibrant, inclusive, and engaging experience for everyone in the community?
- 5. What do you love most about our community?
- 6. What Samsung products do you currently own?
- 7. Tell us a fun fact about yourself!

### Remember to be creative with your answers!

Entries will be open from 12:00pm July 23<sup>rd</sup> and close at 11:59pm August 3<sup>rd</sup>, 2025 for a chance to become a Samsung Members Star. Successful applicants will be shortlisted and contacted via direct message on the Samsung Members Community Platform by 5:00pm August 6<sup>th</sup>, 2025.

Successful Applicants Announcement Date: The qualifying applicants that have responded to the Samsung, successfully completed stage 2 activity "Galaxy Through My Eyes Recruitment Challenge" and have accepted the position as a Samsung

Members Star will be announced on September, 3<sup>rd</sup> 2025. They will also be announced in a post in Discussion or Lounge in the Samsung Members Community Platform congratulating usernames.

#### **HOW TO ENTER**

- 1. Log into your Samsung Account on the Samsung Community
- 2. Register your interest via the Samsung Form on the community post "[Members Stars Recruitment] The time to unfold your passion!" on the Samsung Members Community Platform between July 23<sup>rd</sup> August 3<sup>rd</sup>, 2025.
- 3. Shortlisted candidates to complete stage 2 activity "Galaxy Through My Eyes Recruitment Challenge" on the Samsung Members Community Platform between August 11<sup>th</sup>, August 24<sup>th</sup>, 2025.

Don't have a Samsung Account? Sign up here

By participating you agree to the Terms and Conditions of this competition

**Enter Now** 

#### **ONLINE APPLICATION DETAILS**

Start: 12:00pm AEDT 23<sup>rd</sup> July, 2025 (Wednesday)

End Date: 11:59pm AEDT 24th August, 2025 (Sunday)

## Stage 1: [Register your interest]

A minimum of 25 shortlisted candidates will be selected by the panel of judges: by **5pm Wednesday 6 August, 2025.** Select 1 runner up in case the winner does not reply.

Shortlisted Candidates contacted: by 5pm Wednesday 6<sup>th</sup> August, 2025 **via DM** on the Samsung Members Community Platform.

Winner acceptance: 5pm AEDT 8th August, 2025.

If Winner does not reply: Notify Runner up by 5pm (AEDT) 9<sup>th</sup> August, 2025.

#### <u>Stage 2: [Galaxy Through My Eyes Recruitment Challenge]</u>

Winners selected by the panel of judges: by 5pm Monday 25 August, 2025. Select 1 runner up in case the winner does not reply.

Winner contacted: by 5pm Tuesday 26 August, 2025 via DM on the Samsung Members Community Platform.

Winner acceptance: 5pm AEDT 28th August, 2025.

Winners Announcement Date: The Winners that have responded to the Promoter and have accepted to being part of the Samsung Members Stars Program will be announced by **5pm (AEDT) 3<sup>rd</sup> September, 2025**. The Promoter will post in the Discussion or Lounge in the Samsung Members Community Platform for the purpose of congratulating the Winners and displaying the winning photos and usernames.

If Winner does not reply: Notify Runner up by 5pm (AEDT) 29<sup>th</sup> August, 2025 (winner announcement will be pushed and announced by 5:00pm (AEDT) 4<sup>th</sup> September, 2025

Samsung Mer	mbers Community Members Stars Recruitmen	t Challenge ( <b>Promotion</b> )		
Terms and conditions for game of skill promotion (T&Cs)				
Promotion	The Program is an opportunity for select Samsung Members to be appointed as a Samsung Members Star.			
	Australian residents* who:			
	1. aged 18 years and over; and			
2. are eligible members of Samsung Members Community ( <b>"Sams</b> " and				
	3. otherwise comply with these T&C's.			
	The following individuals are excluded from this Promotion:			
Eligible Entrants	<ul> <li>persons who are employees of the Promoter or their Immediate Family Member**; and</li> </ul>			
	employees of any agency associated with this Promotion.			
	* For clarity, companies, businesses and organisations of any description are excluded from participating in this Promotion.			
	**"Immediate Family Member" means any of the following: spouse, ex-spouse, defacto spouse, child or step-child (whether natural or by adoption), parent, step-pargrandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.			
Recruitment Period (time	Start time and date	<b>9:00</b> AM (AEDT), Monday 23 <sup>rd</sup> July 2025		
in Sydney, NSW)	End time and date	<b>23:59</b> PM (AEDT), Sunday 24 <sup>th</sup> August 2025		
Website	https://r1.community.samsung.com/t5/australia/ct-p/au			
Personal Information	An Eligible Entrant is required to provide their full name, date of birth, phone number, email address and residential address (excluding PO Boxes).			
Eligible	The Eligible Member must:			
Entry	a) hold a valid Samsung Account and a Samsung Members Account; and			

Samsung Members Community Members Stars Recruitment Challenge (**Promotion**)

Terms and conditions for game of skill promotion (T&Cs)

b) during the Recruitment Period, complete the questionnaire on the SMC Platform located at the following URL (Samsung Form) (Stage 1):

https://r1.community.samsung.com/t5/galaxy-news/bd-p/au-community-galaxynews?page=1&tab=recent\_topics. and

c) during the Recruitment Period, create an engaging post which showcases photos or videos that capture their Samsung journey (**Stage 2**).

- 1. Requested Customer details must be provided upon selection of being a Members Star.
- 2. All questions in the Samsung Form must be answered.

#### Criteria

3. Entries will be judged based on creativity and originality.

The entry must not contain any inappropriate, unlawful, fraudulent, misleading or illegal content. Samsung reserves the right to remove any image that it deems inappropriate in the circumstances.

Maximum entries per entrant	Maximum Winners chosen	
1 entry per entrant for Stage 1		
Multiple entries allowed in Stage 2, provided photos/videos are unique. Duplicate entries will be disqualified.	Twenty Five (25)	

#### Role and Responsibility

If an Eligible Member is appointed as a Samsung Member Star, the Eligible Member will have the opportunity to take part in various online activities including (but not limited to) virtual interactions with other Galaxy users and spreading useful information about Galaxy.

#### Samsung Members Star

#### **Benefits**

If an Eligible Member is appointed as a Samsung Member Star, the Eligible Member will also have the opportunity to:

- Virtually participate in official Samsung events;
- Participate in a new device trial
- Receive a special Samsung Members Star badge and community level
- Receive exclusive Samsung gifts for Members Stars.

## Judging

All Eligible Entries (for both stages) will be reviewed during the Recruitment by a panel of judges comprising employees of Samsung and/or employees of an agent of Samsung ("Panel"). The Panel will determine, in its absolute discretion, the Eligible Entries submitted that best satisfy the Criteria. A minimum of twenty-five (25) Shortlisted Candidates who submitted the Eligible Entries that best satisfy the Criteria in Stage 2 and who were determined to be most suitable, will each become a Samsung

Samsung Members Community Members Stars Recruitment Challenge (Promotion)

Terms and conditions for game of skill promotion (T&Cs)

Members Star ("Successful Applicant"). The Successful Applicants will be notified via direct message by the 26th of August 2025. The applicants must respond, and agree to accept their agreement to become a Samsung Members Star, by 5pm 28th of August 2024 and provide their name, phone number, delivery address and Samsung Members Username. The Successful Applicants will also be announced on Wednesday 3<sup>rd</sup> of September 2025 via a post in Discussion or Lounge within the SMC Platform congratulating successful applicant's usernames. These T&Cs apply to a Second Chance Winner as if they were a Winner.

## Second chance Winner

If a Successful Applicant is not able to satisfy these T&Cs or forfeits or fails to accept their appointment by 5pm 28th of July 2025 after being notified that they are a Successful Applicant, then that applicant will be deemed to have forfeited their appointment. In those circumstances, the Panel will meet to determine the Eligible Entrant who, in the Panel's absolute discretion, submitted the Eligible Entry that best satisfies the Criteria out of the remaining Eligible Entries ("Second Chance Member"). The Second Chance Member will be notified that they have been appointed at a Samsung Members Star in the same manner as the Successful Applicant was notified. These T&Cs apply to a Second Chance Member as if they were a Successful Applicant.

- (a) Participation in this Promotion is deemed acceptance of these T&Cs.
- (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless otherwise advised.
- (c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. Employees (and the immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

#### General

- (d) There is a limit of one Prize per Eligible Entrant.
- (e) All prices quoted in these T&Cs are inclusive of GST.
- (f) The Prize is not transferable, exchangeable or redeemable for cash.
- (g) If this Promotion is interfered with or cannot be conducted as planned, the Promoter may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.
- (h) The Promotional Period may be extended in the Promoter's absolute discretion.
- (i) The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, contact number and place of residence) using all other information available to the Promoter, and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Samsung Members Community Members Stars Recruitment Challenge (**Promotion**)

Terms and conditions for game of skill promotion (T&Cs)

- (j) Incomplete, indecipherable or illegible entries will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Prize because of a failure to provide correct details or to notify of a change to those details.
- (h) Subject to paragraph (i), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction (whether or not under the Promoter's control) associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Prize that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant; or (f) any use of the Prize.
- (i) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement.
- (j) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales.

## Privacv

Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.

## Promoter's details

Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia

#### **Promotional Support:**

Email: members.au@samsung.com

Phone: N/A