

Samsung Members Community October Quiz 1 Promotion (Promotion) Terms and conditions for game of skill promotion (T&Cs)		
Promotion	The Promotion is a game of skill for the Prize that may be won by Eligible Entrants who, during the Promotional Period, submit an Eligible Entry which correctly answers the Quiz Question on the Samsung Members Community Platform (located here: https://r1.community.samsung.com/t5/australia/ct-p/au) or via Samsung Members App (https://tinyurl.com/n3k5uj3x). ("SMC Platform")	
Eligible Entrants	<p>Australian residents aged 18 years and over who are members of the Samsung Members Community ("Samsung Member") and comply with these T&Cs.</p> <p>For clarity, employees of the Promoter, their Immediate Family Members, companies, businesses and organisations of any description are excluded from participating in this Promotion.</p> <p>"Immediate Family Members" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p>	
Promotional Period (time in Sydney, NSW)	Start time and date (AEST)	09:00 AM, Monday, 30 September 2024
	End time and date (AEST)	11:59 PM, Sunday, 6 October 2024
Prize	<p>Eligible Entrants who correctly answer the Quiz Question will each receive a 15% discount voucher ("Prize") for their next eligible purchase on the Samsung AU Online Store (shop.samsung.com/au/) only, excluding Samsung Education Store, Samsung Business, Samsung Enhanced Partnership Portals and Samsung Government.</p> <p>The Prize can be used to purchase an item from the Promoter's Audio Visual Range, Home Appliances Range or Air Conditioner Range ("Participating Product"). The Prize cannot be used to purchase accessories including (but not limited to) the following: wall mounts, remote controls, One Connect cables, water filters, laundry stacking kits or vacuum cleaner batteries.</p> <p>The Prize will expire within three (3) months from date of issue, must be used in full in one single transaction and is valid for purchases of one eligible item only via the Samsung AU Online Store. The Prize is not transferable, exchangeable or redeemable for cash. Not redeemable in conjunction with any other offer or promotional code unless otherwise specified. Limit of one (1) Prize per Winner.</p>	
Website	https://r1.community.samsung.com/t5/australia/ct-p/au	
Personal Information	Full name, phone number, email address, D.O.B and residential address.	
Eligible Entry	<p>The Eligible Entrant must, during the Promotional Period, participate in the challenge on the SMC Platform by correctly answering to the following question:</p> <p>"Which Galaxy AI features helps break down language barriers? ("Quiz Question").</p> <p>The answer to the Quiz Question must be submitted by responding to the Promoter's Quiz Question post on the SMC Platform.</p>	
Selection and Prize	<p>All Eligible Entrants who submit an Eligible Entry during the Promotional Period will win a Prize (each a "Winner").</p> <p>The Promoter will notify the Winners via direct message on the SMC Platform. To claim the Prize, the Winners must respond to the direct message providing correct details of all requested information (Name, Phone Number, Email Address), within 48 hours of being notified that they are a Winner.</p>	

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	<p>If a Winner does not respond to the direct message providing correct details of all requested information, within 48 hours of being notified that they are a Winner, they forfeit the Prize.</p> <p>Once a Winner has provided the requested information to the Promoter, the Promoter will use reasonable endeavours to deliver the Prize to the Winner via email within fourteen (14) days from the date of selection as a Winner.</p>
General	<ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs. (b) This Promotion is not valid in conjunction with any other Samsung offer, discount or promotion, unless otherwise advised. (c) There is a limit of one Prize per Eligible Entrant. (d) All prices quoted in these T&Cs are inclusive of GST. (e) The Prize is not transferable, exchangeable or redeemable for cash. (f) If this Promotion is interfered with or cannot be conducted as planned, the Promoter may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable (g) The Promotional Period may be extended in the Promoter's absolute discretion. (h) The Promoter reserves the right, at any time, to verify the validity of any entry and entrants (including a claimant's identity, contact number and place of residence etc.) using all other information available to the Promoter, and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (i) Incomplete, indecipherable or illegible entries will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Prize because of a failure to provide correct details or to notify of a change to those details (j) Subject to paragraph (k), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Prize that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant. (k) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) or any other legislation which may not be excluded, restricted or modified by agreement. (l) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Reseller. (m) In the event that a Prize is unavailable, the Promoter reserves the right to substitute an alternative prize of at least equal value.
Privacy	<p>The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Promoter's details	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p> <p>Promotional Support: Email: members.au@samsung.com Phone: N/A</p>

