

Samsung Members Register your SmartThings – Home Appliance (Promotion)

Terms and Conditions (T&Cs)

Promotion	The Promotion is a game of chance for Prize which may be won by an Eligible Entrant who makes an Eligible Entry during the Promotional Period in accordance with these T&Cs.										
Eligible Entrants	<p>Australian residents who:</p> <ol style="list-style-type: none"> a) are aged 18 years and over; and b) who own an Eligible Product. c) an eligible members of Samsung Members Community (“Samsung Member”) <p>For clarity, companies, businesses and organisations of any description are excluded from participating in this Promotion.</p> <p>The following individuals are excluded from this Promotion:</p> <ol style="list-style-type: none"> a) employees of the Promoter and any agency associated with this Promotion; and b) the immediate family of the above employees. <p>"Immediate family" means any of the following: spouse, ex-spouse, defacto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p>										
Eligible Product	Any SmartThings compatible fridge, washing machine or dryer product listed on the following landing page between Wednesday, 1 st April, 2026 and Sunday, 3 rd May, 2026: https://www.samsung.com/au/support/smarthings/										
Eligible Entry	<p>To enter this Promotion, Eligible Entrants must, within the Promotional Period:</p> <ol style="list-style-type: none"> a) download and log into the SmartThings app; b) enter the SmartThings app and “add” a new SmartThings compatible refrigerator, washing machine or dryer via the SmartThings app; and c) retain a screenshot of the “Information” screen showing ‘Model Name’ and ‘Serial Number’ of all registered SmartThings devices connected within the dashboard; and d) submit a completed competition entry form, accessible via https://samsung.jotform.com/260900829728868 attaching the screenshot/s and filling out all other information requested. 										
Promotion Period (time in Sydney, NSW)	Start Time and Date	AEDT 4:00 PM, Wednesday, 1 April 2026									
Promotion Period (time in Sydney, NSW)	End Time and Date	AEST 11:59 PM, Sunday, 3 May 2026									
Prize	<p>There will be one (1) winner for the promotion. The first valid Eligible Entry drawn from the pool of entries will win one (1) x Galaxy S26 256GB 12GB White (Prize). There is a maximum of one (1) Prize in total. The Prize includes the following items:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">SKU</th> <th style="text-align: center;">Product Description</th> <th style="text-align: center;">QTY</th> <th style="text-align: center;">RRP (AUD)</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">SM-S942BZWEATS</td> <td style="text-align: center;">Galaxy S26 256GB 12GB White</td> <td style="text-align: center;">1</td> <td style="text-align: center;">\$1,549.00</td> </tr> </tbody> </table> <p>Samsung reserves the right to substitute the Gift, at its absolute discretion, in the event that a Gift is unavailable.</p>			SKU	Product Description	QTY	RRP (AUD)	SM-S942BZWEATS	Galaxy S26 256GB 12GB White	1	\$1,549.00
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SM-S942BZWEATS	Galaxy S26 256GB 12GB White	1	\$1,549.00								
Maximum entries per Eligible Entrant	Maximum of one (1) Eligible Entry is permitted per Eligible Entrant for the Promotion, pursuant to these T&Cs.										
Promotion Website	https://r1.community.samsung.com/t5/australia/ct-p/au										

Personal Information	<u>Eligible Claimant's full name, phone number, email address and residential address.</u>
Draw	<ul style="list-style-type: none"> a) The Promoter will compile all Eligible Entries received during the Promotional Period as soon practicable following the Promotional End Date and Time as above. b) Winner will be randomly drawn from the pool of eligible entries by the Promoter's staff by 12pm AEDT Monday 4th May, 2026. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. c) The Eligible Entrant who submitted an Eligible Entry that is drawn by the Promoter will win the Prize. d) The Winner will be notified by email or Direct Message (DM) by 5:00pm AEST on 4th May, 2026. e) The Winner will be published (Community Handle) on Friday 8th May, 2026.
Delivery of Gift	<ol style="list-style-type: none"> 1. Eligible Claimants should allow at least ninety (90) days for delivery of the Gift from the date they receive notification from Samsung that their Eligible Claim is being processed. Samsung will use all reasonable endeavours to deliver the Gift within ninety (90) days from the date notification is received, however this may be subject to delay in some circumstances. 2. The winner will be contacted via Direct Message on the Members platform. The promoter may request additional details from the Winner for the purposes of delivering the Prize via their mobile number or email address. 3. Subject to the second chance draw clause, the Winner acknowledges that if for any reason they do not accept or take their Prize (or any element of the Prize) by the time required the Promoter, then the Prize (or that element of the Prize) will be forfeited. 4. Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery. 5. A parcel collection card will be left at the Eligible Claimant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for collection. <p>The Winner is responsible for ensuring that all delivery details provided are correct. The Promoter will not be liable for any costs associated with re-delivery of a Prize, should the delivery details provided by the Winner be incorrect.</p>
Second Chance Draw	<ul style="list-style-type: none"> a) If the Winner does not claim their prize by 11:59PM AEST on Wednesday, 6th May, 2026, is not able to satisfy these T&Cs, forfeits or fails to accept their Prize, then the Winner will be deemed to have forfeited their Prize. b) A draw for the Prize, if unclaimed, will be conducted at 12:00PM AEST on Thursday 7th May, 2026 in the same way and at the same place as the original Draw, the winner of which will be the second chance winner (Second Chance Winner). c) The Second Chance Winner, if any, will be notified via Direct Message on the Members Platform. d) The Second Chance Winner, if any, will be published (Community Handle) on Friday 16th May, 2026. e) These T&Cs apply to a Second Chance Winner as if they were a Winner. f) The Second Chance Winner must claim their prize by 11:59PM AEST on Sunday 10th May, 2026.

<p>General</p>	<p>(a) Participation in this Promotion is deemed as acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless otherwise advised.</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. Employees (and the immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p> <p>(d) There is a limit of one (1) Gift per Eligible Entrant.</p> <p>(e) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(f) The Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(g) If this Promotion is interfered with or cannot be conducted as planned, the Promoter may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(h) The Promotional Period may be extended in the Promoter's absolute discretion.</p> <p>(i) The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, contact number and place of residence) using all other information available to the Promoter, and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(j) Incomplete, indecipherable or illegible entries will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Prize because of a failure to provide correct details or to notify of a change to those details.</p> <p>(k) Subject to paragraph (l), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Prize that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant.</p> <p>(l) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) or any other legislation which may not be excluded, restricted or modified by agreement.</p> <p>(m) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales.</p>
<p>Privacy</p>	<p>The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Claim is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Claimants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All claimants consent to their personal</p>

	<p>information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Promoter's details	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p> <p>Promotional Support: Email: members.au@samsung.com</p> <ul style="list-style-type: none">• For purchases made on the Samsung Online Store, email: onlinesupport@samsung.com or phone: 1300 362 603 (Option 9 then 4)