

Samsung Members Air Conditioner Bonus Gift (Promotion)

Terms and Conditions (T&Cs)

Promotion

Eligible Claimants who:

- a) are one of the first twenty-two (22) individuals to purchase a Participating Product from the Samsung Online Store (<https://shop.samsung.com/au/>) during the Promotion Period;
- b) are one of the first one twenty-two (22) individuals to submit an Eligible Claim;
- c) correctly answer the question: [True or False: Power Wind free™ Cooling is designed to cool you down fast. When the desired temperate is reached, our innovative Wind free™ Technology helps maintain the cool air quietly to give you the ultimate comfort by dispersing air through the thousands of micro-holes] in the Samsung Form [here](#) and
- d) otherwise comply with these T&Cs;

will be eligible to receive a Gift.

Eligible Claimants

Australian residents* aged 18 years and over who purchase a Participating Product from the Samsung Online Store during the Promotional Period.

* Companies, businesses and organisations of any description are excluded from participating in this Promotion.

This promotion excludes employees of the Promoter and any agency associated with this Promotion, and their immediate family.

Participating Product

Participating Products that will be eligible for this promotion are the following selected Samsung Air Conditioner models.

Product Name	SKU
2.5kW Wind-Free AR9500T Wall-mount AC with PM1.0 Indoor Unit	AR09AXAABWKNSA
2.5kW Wind-Free AR9500T Wall-mount AC with PM1.0 Outdoor Unit	AR09AXAABWKXSA
2.5kW Bedarra Wall Split System Indoor R32	AR09AXHQAWKNSA
2.5kW Bedarra Wall Split System Outdoor R32	AR09AXHQAWKXSA
2022 Geo Windfree Indoor	AR09BXEABWKNSA
2022 Geo Windfree Outdoor	AR09BXEABWKXSA
2022 Airise Windfree Indoor 2.5kW	AR09BXECNWKNSA
2022 Airise Windfree Outdoor 2.5kW	AR09BXECNWKXSA
GEO GEO+ 2.5kW Indoor, Tri-Care Filter	AR09BXGYCWKNSA
GEO GEO+ 2.5kW Outdoor, Tri-Care Filter	AR09BXGYCWKXSA

	2.5kW GEO WindFree AR9500 Split System Indoor Unit	AR09TXEABWKNSA
	2.5kW GEO WindFree AR9500 Split System Outdoor Unit	AR09TXEABWKXSA
	2.5kW GEO AR5500 Split System Indoor Unit	AR09TXHYBWKNSA
	2.5kW GEO AR5500 Split System Outdoor Unit	AR09TXHYBWKXSA
	3.5kW Wind-Free AR9500T Wall-mount AC with PM1.0 Indoor Unit	AR12AXAABWKNSA
	3.5kW Wind-Free AR9500T Wall-mount AC with PM1.0 Outdoor Unit	AR12AXAABWKXSA
	3.5kW Bedarra Wall Split System Indoor R32	AR12AXHQAWKNSA
	3.5kW Bedarra Wall Split System Outdoor R32	AR12AXHQAWKXSA
	2022 Geo Windfree Indoor	AR12BXEABWKNSA
	2022 Geo Windfree Outdoor	AR12BXEABWKXSA
	2022 Airise Windfree Indoor 3.5kW	AR12BXECNWKNSA
	2022 Airise Windfree Outdoor 3.5kW	AR12BXECNWKXSA
	GEO GEO+ 3.5kW Indoor, Tri-Care Filter	AR12BXGYCWKNSA
	GEO GEO+ 3.5kW Outdoor, Tri-Care Filter	AR12BXGYCWKXSA
	3.5kW GEO WindFree AR9500 Split System Indoor Unit	AR12TXEABWKNSA
	3.5kW GEO WindFree AR9500 Split System Outdoor Unit	AR12TXEABWKXSA
	3.5kW GEO AR5500 Split System Indoor Unit	AR12TXHYBWKNSA
	3.5kW GEO AR5500 Split System Outdoor Unit	AR12TXHYBWKXSA
	5.0kW Wind-Free AR9500T Wall-mount AC with PM1.0 Indoor Unit	AR18AXAABWKNSA
	5.0kW Wind-Free AR9500T Wall-mount AC with PM1.0 Outdoor Unit	AR18AXAABWKXSA
	5.1kW Bedarra Wall Split System Indoor R32	AR18AXHQAWKNSA
	5.1kW Bedarra Wall Split System Outdoor R32	AR18AXHQAWKXSA
	2022 Geo Windfree Indoor	AR18BXEABWKNSA

	2022 Geo Windfree Outdoor	AR18BXEABWKXSA
	2022 Airise Windfree Indoor 5.0kW	AR18BXECNWKNSA
	2022 Airise Windfree Outdoor 5.0kW	AR18BXECNWKXSA
	GEO GEO+ 5.0kW Indoor, Tri-Care Filter	AR18BXGYCWKNSA
	GEO GEO+ 5.0kW Outdoor, Tri-Care Filter	AR18BXGYCWKXSA
	5.0kW GEO WindFree AR9500 Split System Indoor Unit	AR18TXEABWKNSA
	5.0kW GEO WindFree AR9500 Split System Outdoor Unit	AR18TXEABWKXSA
	5.0kW GEO AR5500 Split System Indoor Unit	AR18TXHYBWKNSA
	5.0kW GEO AR5500 Split System Outdoor Unit	AR18TXHYBWKXSA
	7.1kW Bedarra Wall Split System Indoor R32	AR24AXHQAWKNSA
	7.1kW Bedarra Wall Split System Outdoor R32	AR24AXHQAWKXSA
	2022 Geo Windfree Indoor	AR24BXEABWKNSA
	2022 Geo Windfree Outdoor	AR24BXEABWKXSA
	2022 Airise Windfree Indoor 7.0kW	AR24BXECNWKNSA
	2022 Airise Windfree Outdoor	AR24BXECNWKXSA
	GEO GEO+ 7.0kW Indoor, Tri-Care Filter	AR24BXGYCWKNSA
	GEO GEO+ 7.0kW Outdoor, Tri-Care Filter	AR24BXGYCWKXSA
	7.0kW GEO WindFree AR9500 Split System Indoor Unit	AR24TXEABWKNSA
	7.0kW GEO WindFree AR9500 Split System Outdoor Unit	AR24TXEABWKXSA
	6.8kW GEO AR5500 Split System Indoor Unit	AR24TXHYBWKNSA
	6.8kW GEO AR5500 Split System Outdoor Unit	AR24TXHYBWKXSA
	2022 Geo Windfree Indoor	AR30BXEABWKNSA
	2022 Geo Windfree Outdoor	AR30BXEABWKXSA
	2022 Airise Windfree Indoor 8.0kW	AR30BXECNWKNSA
	2022 Airise Windfree Outdoor	AR30BXECNWKXSA
	GEO GEO+ 8.0kW Indoor, Tri-Care Filter	AR30BXGYCWKNSA
	GEO GEO+ 8.0kW Outdoor, Tri-Care Filter	AR30BXGYCWKXSA

	8.0kW GEO WindFree AR9500 Split System Indoor Unit	AR30TXEABWKNSA
	8.0kW GEO WindFree AR9500 Split System Outdoor Unit	AR30TXEABWKXSA
	8.0kW GEO AR5500 Split System Indoor Unit	AR30TXHYBWKNSA
	8.0kW GEO AR5500 Split System Outdoor Unit	AR30TXHYBWKXSA
	5.2kW Duct S2 split, indoor, R32	AC052TNHDKG/SA
	5.2kW Universal outdoor (Duct S2, Cassettes) R32	AC052TXAPKG/SA
	7.1kW Duct S2 split, indoor, R32	AC071TNHDKG/SA
	7.1kW Universal outdoor (Duct S2, Cassettes) R32	AC071TXAPKG/SA
	8.5kW Duct S2 split, indoor, R32	AC090TNHDKG/SA
	8.5kW Duct S2 split, outdoor, R32	AC090TXAPKG/SA
	10.0kW Universal outdoor (Duct S2/S2+, Cassettes) R32	AC100TXAPKG/SA
	12.0kW Universal outdoor (Duct S2/S2+, Cassettes) R32	AC120TXAPKG/SA
	14.0kW Universal outdoor (Duct S2/S2+, Cassettes) R32	AC140TXAPKG/SA
	16.0kW Duct S2/S2+ split, outdoor, R32	AC160TXAPKG/SA
	10.0kW Universal outdoor (Duct S2/S2+, Cassettes), 3 Phase, R32	AC100TXAPNG/SA
	12.0kW Universal outdoor (Duct S2/S2+, Cassettes), 3 Phase, R32	AC120TXAPNG/SA
	14.0kW Universal outdoor (Duct S2/S2+, Cassettes), 3 Phase, R32	AC140TXAPNG/SA
	16.0kW Duct S2/S2+ split, outdoor, 3 Phase, R32	AC160TXAPNG/SA
	18.0kW Duct S split, indoor, R410A	AC180JNHFKH/SA
	18.0kW Duct S split outdoor, 3 Phase, R410A	AC180JXAFNH/SA
	20.0kW Duct S split, indoor, R410A	AC200JNHFKH/SA
	20.0kW Duct S split outdoor, 3 Phase, R410A	AC200JXAFNH/SA
	3.5kW GEO+ Split System, Outdoor Unit	AR12TXHYCWKXSA

	5.0kW GEO+ Split System, Indoor Unit	AR18TXHYCWKNSA		
	5.0kW GEO+ Split System, Outdoor Unit	AR18TXHYCWKXSA		
	6.8kW GEO+ Split System, Indoor Unit	AR24TXHYCWKNSA		
	6.8kW GEO+ Split System, Outdoor Unit	AR24TXHYCWKXSA		
	8.0kW GEO+ Split System, Indoor Unit	AR30TXHYCWKNSA		
	8.0kW GEO+ Split System, Outdoor Unit	AR30TXHYCWKXSA		
	3.5kW GEO+ Split System, Indoor Unit	AR12TXHYCWKNSA		
<p>The definition of Participating Products does not include any Excluded Products.</p> <p><u>Note:</u> Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, Claimants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p>				
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of Samsung in its absolute discretion, additional or ancillary to the models listed in the table above.			
Samsung Online Store	a) "Samsung Online Store" means any online portal operated by Samsung in Australia through which eligible consumers or businesses can purchase the Participating Products, including Samsung's e-store in Australia (accessible at the URL https://shop.samsung.com/au) b) The following Enhanced Partnership Portals are excluded in this promotion: Samsung's Government Store (https://shop.samsung.com/au/multistore/aepp/government_au/login/multistore) Samsung Business Store https://shop.samsung.com/au/business/login/business and Samsung Education Store (https://shop.samsung.com/au/multistore/aepp/samsung_education_au/login/multistore). c) The Samsung Staff Sales Portal is also excluded from this Promotion			
Promotion Period	Start Time and Date	AEDT 12:00 PM, Friday, 14 February 2025		
	End Time and Date	AEDT 11:59 PM, Tuesday, 18 February 2025		
Claim Period	Start Time and Date	AEDT 12:00 PM, Friday, 14 February 2025		
	End Time and Date	AEDT 11:59 PM, Tuesday, 18 February 2025		
Gifts	Eligible Claimants who are one of the first fifty (50) individuals to submit an Eligible Claim during the Claim Period will be entitled to receive one (1) Gift of their choice (subject to availability).			
	Product Description	Model Code	Qty	RRP (unit)
	Tab S9 Ultra 5G, 512GB Graphite	SM-X916BZAIXSA	4	\$2,949.00
	Tab S9 Ultra Wifi, 1TB Graphite	SM-X910NZAIXSA	4	\$2,699.00

	Tab S9+ 5G, 512GB Graphite	SM-X816BZAEXSA	7	\$2,149.00
	Tab S9+ Wifi, 512GB Graphite	SM-X810NZAEXSA	7	\$1,899.00
	<p>Samsung reserves the right to substitute the Gift, at its absolute discretion, in the event that a Gift is unavailable.</p>			
Personal Information	Eligible Claimant's full name, phone number, email address and residential address.			
Eligible Claim	<p>During the Claim Period, Eligible Claimants must click on the "Samsung Memberes Air Conditioner Bonus Gift" banner within the Samsung Members App in the "Explore" section of the application which is located in the main navigation bar.</p> <p>Select "Register" on the offer page which will provide a Samsung form to be completed by the Eligible Claimant.</p> <p>Eligible Claimant must then provide the Personal Information requested by the Promoter, correctly answer the question [True or False: Power Wind free™ Cooling is designed to cool you down fast. When the desired temperate is reached, our innovative Wind free™ Technology helps maintain the cool air quietly to give you the ultimate comfort by dispersing air through the thousands of micro-holes] in the Samsung Form here and submit the completed Samsung form during the Claim Period.</p>			
Delivery of Gift	<ol style="list-style-type: none"> 1. Eligible Claimants should allow at least ninety (90) days for delivery of the Gift from the date they receive notification from Samsung that their Eligible Claim is being processed. Samsung will use all reasonable endeavours to deliver the Gift within ninety (90) days from the date notification is received, however this may be subject to delay in some circumstances. 2. Gifts will be delivered to mailing address submitted at the time of purchase. 3. Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery. 4. A parcel collection card will be left at the Eligible Claimant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for collection. 			

General	<p>(a) Participation in this Promotion is deemed as acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless otherwise advised.</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. Employees (and the immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, its distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p> <p>(d) There is a limit of one (1) Gift per Eligible Entrant.</p> <p>(e) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(f) The Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(g) If this Promotion is interfered with or cannot be conducted as planned, the Promoter may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(h) The Promotional Period may be extended in the Promoter's absolute discretion.</p> <p>(i) The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, contact number and place of residence) using all other information available to the Promoter, and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(j) Incomplete, indecipherable or illegible entries will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Prize because of a failure to provide correct details or to notify of a change to those details.</p> <p>(k) Subject to paragraph (l), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Prize that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant.</p> <p>(l) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) or any other legislation which may not be excluded, restricted or modified by agreement.</p> <p>(m) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales.</p>
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Privacy	<p>The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Claim is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Claimants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All claimants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Promoter's details	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p> <p>Promotional Support: Email: members.au@samsung.com</p> <ul style="list-style-type: none"> For purchases made on the Samsung Online Store, email: onlinesupport@samsung.com or phone: 1300 362 603 (Option 9 then 4)