## WARRANTY CARD (Australia Only)

## SAMSUNG WARRANTY SUMMARY (AUSTRALIA ONLY)

## GALAXY GEAR AND ACCESSORIES

Samsung Electronics Australia Pty Ltd (Samsung) warrants this product against defects in material, design and workmanship to an end-user who legally acquires possession of the product ("Customer") for:

- a) two years (for Gear Devices);
- b) one year (for Bluetooth Headsets, Docks and other functional accessories);
- c) 3 months (for case (Cover/Pouch); or
- d) 6 months (for Other Accessories):

From the date of first purchase of the product by the original Customer (or 12 months for batteries supplied separately to the product). This Warranty will not be valid for any defect caused (howsoever) by factors such as wear and tear, accident, misuse, abuse, neglect or rough handling, as well as any defect caused by unauthorised persons in the course of attempting to alter or repair the product. This Warranty is subject to, and should be read together with, the relevant warranty card available via <a href="https://www.samsung.com/au/support/warranty">www.samsung.com/au/support/warranty</a>.

To receive a Warranty service, please contact a Samsung contact center or Authorised Service Center. If, following receipt of a claim under this Warranty, Samsung determines that the Customer's claim is valid, Samsung will repair or replace any such defects in the product at no charge. If, following receipt of a claim under this Warranty, Samsung determines that the Customer's daim is invalid, Samsung may charge the Customer for any labour, parts or transport costs incurred by Samsung in assessing the claim. Goods presented for repair may be replaced by refurbished

goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. All original items replaced in the performance of services shall become the property of Samsung and the new or replacement parts will become the property of the Customer. This Warranty is only valid when the Customer produces the purchase invoice or receipt for the product (from when the product was first purchased by the original Customer), which must not be defaced in any way and must show the purchase date, dealer name, model name/number and purchase price.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This Warranty does not affect and is in addition to the Customer's statutory rights and remedies under any applicable local law or arising from their purchase agreement. This Warranty will be the Customer's sole and exclusive remedy unless otherwise stated in the applicable local law,. This is not an international warranty and it is valid only in the country where the product is sold by Samsung or by its authorized distributors.

Warranty given by Samsung Electronics Australia Pty Ltd (ACN 002 915 648), 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia; Tel: 1300 362 603.

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