

b) Out-Box:

- Parts and accessories purchased from Authorised Samsung Resellers and Distributors are generally covered under this Warranty from a 3 month to 1 year warranty period. Please refer to the specific period below.

Product	Warranty Period (In-Box)	Warranty Period (Out-Box)	Special conditions
Compressors	5 years warranty	n/a	Parts only
Inverter Compressor	20 years warranty	n/a	
Other Parts, Accessories (including shelves)	6 months	3 months	Excludes misuse and customer induced damage
Other Consumables	n/a	3 months	

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung consumer product, part or accessory if Samsung or its agent repair the item under this Warranty.

The table below in this sub-paragraph summarises Samsung's preferred approach to resolving claims under this Warranty, although each claim is assessed on its own merits. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the table below. In some instances the appropriate response to the claim will differ from the approach noted below.

Product (Home Appliances)	Warranty Period	Special Conditions
Refrigerator	1 year	GROSS CAPACITY OF LESS THAN 200L (Bar Fridges) does not cover consumable items
	2 year	GROSS CAPACITY OF 200L or more does not cover consumable items

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This Warranty does not cover damage caused by:

- misuse or abusive use of the Samsung consumer product;
- incorrect operation or not following the operation instructions (as stated in the Product Operating Manual or manufacturers' instructions) provided with the Samsung consumer product);
- improper installation;
- incorrect or improper maintenance or failure to maintain the Samsung consumer product;
- failure to clean or improper cleaning of the product;
- incorrect voltage or non-authorised electrical connections;
- adverse external conditions such as power surges and lightning (thunderstorm activity, acts of God, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond Samsung's control);
- exposure to excessive heat, moisture or dampness;
- exposure to abnormally corrosive conditions;
- use of non authorised/non-standard, defective or incompatible parts;
- replacement/setting/resetting and computer virus;
- repair/modification or other work carried out on the Samsung consumer product other than by Authorised Samsung Service Personnel;
- This Warranty does not cover Samsung consumer products purchased in an auction.

If the Samsung consumer product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to, filters, fridge bulbs, lamps, and other parts classifiable as a consumable part.

This Warranty does not cover any Samsung-branded refrigerators which are or have been installed in a movable dwelling such as a caravans (travel trailer) or house boat. These Samsung consumer products are not designed to be used in such movable dwellings and their performance may be affected in such contexts.

This Warranty does not cover Samsung consumer products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped, torn, rubbed off, or altered).

Part II (Optional) and Accessories Warranty

This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories.

The table below this sub-paragraph identifies the periods under which a claim may be made under this Warranty for replacement of a part or accessory. However, you may also have statutory rights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (In-box), and those which are supplied separately from a Samsung consumer product for use with it (Out-Box).

New Zealand exclusion: If you purchased the Samsung consumer product in New Zealand for the purposes of a business, it is hereby agreed that the provisions of the Consumer Guarantees Act 1993 do not apply in accordance with section 43(2) of the Consumer Guarantees Act.

A. This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories.

The table below shows this sub-paragraph identifies the periods under which a claim may be made under this Warranty for replacement of a part or accessory. However, you may also have statutory rights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (**In-Box**), and those which are supplied separately from a Samsung consumer product for use with it (**Out-Box**).

a) In-Box:

- All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period as the Samsung consumer product purchased.
- All other Samsung parts and accessories (including batteries) purchased together with the Samsung consumer product are covered under this Warranty for a period of 6 months. Generally, Samsung will replace the defective part or accessory which is the subject of the claim during this 6 month period.
- You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim,

III. Warranty by Product Table

The table below in this sub-paragraph summarizes Samsung's preferred approach to responding to claims under this Warranty, although each claim is assessed on its own merits. Please refer to Part I, paragraph (iii)(F) for a range of Samsung's responses to a claim under this Warranty in some instances that are appropriate in accordance with the table below. In some instances the appropriate response to the claim will differ from the approach noted in the following table.

Product	Warranty Period		Special conditions
	(In-Box)	(Outbox)	
Refrigerator	Compressors	5 years warranty	Parts only
	Inverter Compressor	20 years warranty	
	Other Parts, Accessories (including shelves)	6 months	Excludes misuse and customer induced damage
	Other Consumables	n/a	

1. In-Box:
 - All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period as the Samsung consumer product purchased.
 - All other Samsung parts and accessories (including batteries) purchased together with the Samsung consumer product are covered under this Warranty for a period of 6 months. Generally Samsung will replace the defective part or accessory which is the subject of the claim during this 6 month period.
 - You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim, you are able to provide satisfactory evidence that the relevant item was missing from the box or other storage or packaging material originally supplied by Samsung.
2. Out-Box:
 - Resellers and Distributors are generally covered under this Warranty from a 3 month period below.
 - Parts and accessories purchased from Authorised Samsung Resellers are generally covered under this Warranty for the same period as the Samsung consumer product purchased.

B. If you make a claim under this Warranty in relation to a Samsung consumer product of the type referred to in sub-paragraph (C), Samsung or its agent will send Authorised Samsung Service Personnel to the place where that Samsung consumer product is located to assess the warranty claim and, if necessary repair, the product on-site, at Samsung's cost.

C. On-site service is limited to a refrigerator with a gross capacity of 127 litres or more; If the Samsung consumer product referred to above in this sub-paragraph is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service Plaza or authorised repair service outlet, Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty.

D. With any on-site visit, while Samsung will make all efforts to fix the Samsung consumer product on-site, there may be instances when the product must be taken back to a Samsung Customer Service Plaza or to an authorised repair service centre for further testing. In these circumstances, you agree to let any designated Authorised Samsung Service Personnel pick up and take the product for further testing, at the cost of Samsung.

B. For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the New Zealand Consumer Guarantees Act 1993 and which are not expressly included in this Warranty as additional warranties or conditions are excluded.

C. This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingress), theft, vermin or insect infestation.

D. This Warranty does not cover damage caused by:

- a)** misuse or abusive use of the Samsung consumer product;
- b)** incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's instructions provided with the Samsung consumer product);
- c)** improper installation;
- d)** incorrect or improper maintenance or failure to maintain the Samsung consumer product;
- e)** failure to clean or improper cleaning of the product;
- f)** incorrect voltage or non-authorised electrical connections;
- g)** adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond Samsung's control;
- h)** exposure to excessive heat, moisture or dampness;
- i)** exposure to abnormally corrosive conditions;
- j)** use of non authorised/non-standard, defective or incompatible parts;
- k)** password setting/ resetting and computer virus;

FOR SERVICE PLEASE CALL

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Product	Warranty Period	Special conditions
Refrigerator	1 year	GROSS CAPACITY OF LESS THAN 200L (Bar Fridges) does not cover consumable items
	2 years	GROSS CAPACITY OF 200L or more does not cover consumable items

PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS AUSTRALIA

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Delivery Address:
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SAMSUNG

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Freepost Authority 36645

c/o Warranty Registration Service

Samsung New Zealand

PO Box 36645

Northcote

Auckland 0748

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Samsung Electronics Australia

Customer Care Centre

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CONCORD WEST NSW 2138



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PLEASE EGLUBHERE

(REFRIGERATORS)
(FOR USE IN A DOMESTIC, NOT A COMMERCIAL ENVIRONMENT)

The New Zealand Consumer Guarantees Act (1993) as well as other laws in the jurisdiction guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in New Zealand. For products sold in New Zealand, these guarantees cannot be modified nor excluded by any contract, except in those circumstances contemplated by section 43(2) of the New Zealand Consumer Guarantees Act. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality. You are also entitled to a replacement or refund for a major failure of the goods and compensation for any other reasonably foreseeable loss or damage. What constitutes a major failure is an objective test of reasonableness and not necessarily an individual consumer's point of view. Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the New Zealand Consumer Guarantees Act and other laws. This Warranty gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

A. Samsung Electronics New Zealand Limited of 24 The Warehouse Way, Northcote, Auckland 0627 ("Samsung") warrants that your Samsung consumer product:

- (a) is of acceptable quality;
- (b) does not have a latent defect.

B. For the purpose of this Warranty, a "Samsung consumer product" is a hardware product which:

- (a) was manufactured by or on behalf of Samsung; and
- (b) is used in a normal domestic environment, not a commercial environment; and
- (c) bears a trade mark owned or used by Samsung (generally "SAMSUNG"); and
- (d) was sold by an Authorised Reseller or Distributor of Samsung; and
- (e) was purchased in New Zealand, but does not include any hardware or software which is packaged or sold with a Samsung consumer product unless that is itself a Samsung consumer product.

The period during which this Warranty is in effect will depend upon the Samsung consumer product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Authorised-Reseller's or Distributor's invoice / receipt

- if the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, Samsung or its agent will either repair the Samsung consumer product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung consumer product, or replace the Samsung consumer product with the same or similar product or refund you the cost of a replacement, in each case depending upon what is reasonable in the circumstances and at no cost to you. Goods presented for repair may be

3. If you wish to make a claim in relation to a Samsung consumer product which you can reasonably transport to the nearest Samsung Consumer Service Plaza or to an authorised repair service centre (as directed when you first make the claim under this Warranty), please deliver, or send, that Samsung consumer product to that nearest Plaza/service centre or authorised service centre for assessment. Such Samsung consumer products do not include those products dealt with in sub-paragraph 4. Samsung will organise the transport of a Samsung Consumer Product under this sub-paragraph, the cost of which will be borne by Samsung if your claim is determined to be valid pursuant to Part I of this Warranty. Whenever possible, the product should be returned in its original carton and packing or alternatively in packing suitable to prevent damage to the product. Samsung will not accept responsibility for damage to the product during this transport caused by unsuitable or inadequate packing.

A. This Warranty is transferable to a subsequent owner of a Samsung consumer product, in the event of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung at:

B. Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Samsung consumer product was originally purchased. For example, if you have purchased the Samsung consumer product within Australia, warranty service will

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☐ Thank you for your registration. All of your information will remain strictly confidential. To serve you better, Samsung will send information about products you may be interested in. If for any reason, you do not want to receive information from Samsung, please check this box.

☐ Before visiting a store ☐ At the store

Thank you for your registration. All of your information will remain strictly confidential. To serve you better, Samsung will send information about products you may be interested in. If for any reason, you do not want to receive information from Samsung, please check this box.

When you complete and return this warranty card to us, we collect your personal information for the purposes set out in our Privacy Policy, which is available at www.samsung.com. Our Business Policy also applies.

CUSTOMER INFORMATION FOR REGISTRATION

You can also register online at www.samsung.com.au/warranty

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