# SAMSUN

c/o Warranty Registration S Samsung New Zealand PO Box 36645 Freepost Authority 36645 Service

0748

PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS NEW ZEALAND

# **AMSUNG**

Samsung Electro Customer Care ( Electronics Centre Australia

CONCORD

WEST NSW 2138

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Delivery Address: PO Box 63 CONCORD WEST NSW 2138

No stamp required f posted in Australia

packing.

- **B.** If you make a claim under this Warranty in relation to a Samsung consumer product of the type referred to in sub-paragraph (C), Samsung or its agent will send Authorised Samsung Service Personnel to the place where that Samsung consumer product is located to assess the warranty claim and, if necessary repair, the product on-site, at Samsung's cost.
- C. On-site service is limited to a refrigerator with a gross capacity of 127 litres or more; If the Samsung consumer product referred to above in this sub-paragraph is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service Plaza or authorised repair service outlet, Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty.
- D. With any on-site visit, while Samsung will make all efforts to fix the Samsung consumer product on-site, there may be instances when the product must be taken back to a Samsung Customer Service Plaza or to an authorised repair service centre for further testing In these circumstances, you agree to let any designated Authorised Samsung Service Personnel pick up and take the product for further testing, at the cost of Samsung.

# VI. Warranty Exclusions

- A. This section identifies what is excluded under this Warranty.
- **B.** For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the New Zealand Consumer Guarantees Act 1993 and which are not expressly included in this Warranty as additional warranties or conditions are excluded.
- **C.** This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingression), theft, vermin or insect infestation
- D. This Warranty does not cover damage caused by:
- a) misuse or abusive use of the Samsung consumer product:
- b) incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's instructions provided with the Samsung consumer product):
- c) improper installation;
- d) incorrect or improper maintenance or failure to maintain the Samsung consumer product;
- e) failure to clean or improper cleaning of the product;
- f) incorrect voltage or non-authorised electrical connections;
- g) adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond
- h) exposure to excessive heat, moisture or dampness
- exposure to abnormally corrosive conditions;
- j) use of non authorised/non-standard, defective or incompatible parts:
- k) password setting/resetting and computer virus;

- D repair, modification or other work carried out on the Samsung consumer product other than by Authorised Samsung Service Personnel.
- E. This Warranty does not cover Samsung consumer products purchased in an auction.
- **F.** If the Samsung consumer product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter
- **G.** This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to: filters, fridge bulbs lamps, and other parts classifiable as a consumable part.
- **H.** This Warranty does not cover any Samsung-branded refrigerators which are or have been installed in a movable dwelling such as a caravans (travel trailer) or house boat. These Samsung consume products are not designed to be used in such moveable dwellings and their performance may be affected in such contexts.
- I. To the extent permitted by law, this Warranty does not cover Samsung consumer products which, at the time you consider a claim night be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped out, rubbed off, or

New Zealand exclusion: If you purchased the Samsung consume product in New Zealand for the purposes of a business, it is hereby agreed that the provisions of the Consumer Guarantees Act 1993 do not apply in accordance with section 43(2) of the Consumer Guarantees Act.

PART II PRODUCT WARRANTY PERIODS AND SPECIAL CONDITIONS

- I. Parts (Options) and Accessories Warranty
- **A.** This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories.
- B. The table below this sub-paragraph identifies the periods under which a claim may be made under this Warranty for replacement of a part or accessory. However, you may also have statutory rights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (In-Box), and those which are upplied separately from a Samsung consumer product for use with it (Out-Box)

## a) In-Box:

- All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period as the Samsung consumer product purchased.
- All other Samsung parts and accessories (including batteries) purchased together with the Samsung consumer product are covered under this Warranty for a period of 6 months. Generally Samsung will replace the defective part or accessory which is the subject of the claim during this 6 month period.
- You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim

range of Samsung's responses to a claim under this Warranty in accordance with the table below. In some instances the appropriate response to the claim will differ from the approach noted in the following table.

assessed on its own merits. Please refer to Part I, paragraph (III)(F) for the The table below in this sub-paragraph summarises Samsung's preferred approach to resolving claims in this Watranty, although each claim in the approach to resolving claims in Daysorette the contract of the

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung consumer product, part or accessory if Samsung or its agent repair the item under this Warranty.

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20 years

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III. Warranty By Product Table

II. Parts and Labour Warranty

Consumables

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Other Parts,

Compressor

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Warranty.

you are able to provide satisfactory evidence that the relevant item was missing from the box or other storage or packaging material originally supplied by Samsung.

## b) Out-Box:

 Parts and accessories purchased from Authorised Samsung Resellers and Distributors are generally covered under this Warranty from a 3 month to 1 year warranty period. Please refer to the specific period below.

Product	Warranty Period (In-Box)	Warranty Period (Out-Box)	Special conditions	
Compressors	5 years warranty	n/a	Parts only	
Inverter Compressor	20 years warranty	n/a		
Other Parts, Accessories (including shelves)	6 months	3 months	Excludes misuse and customer induced damage	
Other Consumables	n/a	3 months		

### II PARTS AND LABOUR WARRANTY

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung consumer product, part or accessory if Samsung or its agent repair the item under

### III. WARRANTY BY PRODUCT TABLE

The table below in this sub-paragraph summarises Samsung's preferred approach to resolving claims under this Warranty, although each claim is assessed on its own merits. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the table below. In some instances the appropriate response to the claim will differ from the approach noted below.

Product (Home Appliances)	Warranty Period	Special Conditions		
Refrigerator	1 year	GROSS CAPACITY OF LESS THAN 200L (Bar Fridges) does not cover consumable items		
	2 year	GROSS CAPACITY OF 200L or more does not cover consumable items		

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0800 SAMSUNG (726786) Visit: www.samsung.com/nz/support

part or accessory. However, you may also have statutory rights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (In-Box), and those which are supplied separately from a Samsung consumer product for use with it (Out-Box). A. This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories.

B. The table below this sub-paragraph identifies the periods under which a claim may be made under this Which was very for succeeding the part of secretary of which a claim of the periods of the property of a part of secretary.

Parts (Options) and Accessories Warranty PART II PRODUCT WARRANTY PERIODS AND SPECIAL CONDITIONS

I. This Warranty does not cover Samsung consumer products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped out, rubbed off, or altered).

H. This Warranty does not cover any Samsung-branded refrigerators which we see to have been installed in a movable dwelling such as a products are not designed to be used in such moveable dwellings and their performance may be affected in such contexts.

I This Warranty Adoes not everyer Samsungs consumer products which at

G. This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to: filters, frildge bulbs, lamps, and other parts classifiable as a consumable part.

His Warranty does not sown any speciment representations.

F. If the Samsung consumer product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter. bnichased in an auction.

E. This Warranty does not cover Samsung consumer products

password setting/ resetting and computer virus;
 repair, modification or other work carried out on the Samsung consumer product other than by Authorised Samsung Service Personnel.

use of non authorised/non-standard, defective or incompatible

• exposure to abnormally corrosive conditions; • exposure to excessive heat, moisture or dampness;

caused by vermin, or any other act or circumstance beyond Samsung's control; adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terrorism, damage

· incorrect voitage or non-authorised electrical connections; failure to clean or improper cleaning of the product;

29msnng consumer product; incorrect or improper maintenance or failure to maintain the

· improper installation; instructions provided with the Samsung consumer product);

 incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's interesting the product Depending the product of · misuse or abusive use of the Samsung consumer product;

D. This Warranty does not cover damage caused by:

C. This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingression), theft, vermin or insect infectation

1300 362603 FOR SERVICE PLEASE CALL

Serial No. Unit Model Purchased From

snoitibnos lsiseq2	Warranty Period	Product	
GROSS CAPACITY OF LESS THAN 200L (Bar Fridges) does not cover consumable items	ј уеаг	Refrigerator	
GROSS CAPACITY OF 200L or more does not coverconsumable items	շ አեցւշ		

Visit: www.samsung.com.au/support

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Parts only

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Parts and accessories purchased from Authorised Samsung Resellers and Distributors are generally covered under this Warranty from a 3 month to 1 year warranty period. Please refer to the specific period below.

Refrigerator

originally supplied by Samsung. You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim, you are able to provide satisfactory evidence that the relevant item was missing from the box or other storage or packaging material originally cumpiled by Samsung. subject of the claim during this 6 month period.

All other Samsung parts and accessories (including batteries) purchased together with the Samsung consumer product are covered under this Warranty for a period of 6 months. Generally Samsung will replace the defective part or accessory which is the Samsung will replace the defective part or accessory which is the utility of the claim during this 6 month period.

All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period as the Samsung consumer product purchased.

# (REFRIGERATORS)

### (FOR USE IN A DOMESTIC, NOT A COMMERCIAL ENVIRONMENT)

# PART I GENERAL TERMS AND CONDITIONS

The New Zealand Consumer Guarantees Act (1993) as well as other laws in the jurisdiction quarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in New Zealand, For products sold in New Zealand, these quarantees cannot be Zealand. For products sold in New Zealand, these guarantees cannot be modified nor excluded by any contract, except in those circumstances contemplated by section 43(2) of the New Zealand Consumer Guarantees Act. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality. You are also entitled to a replacement or refund for a major failure of the goods and compensation for any other reasonably foreseeable loss or damage. What constitutes a major failure is an objective test of reasonableness and not necessarily an individual consumer's point of view. Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the New Zealand Consumer Guarantees Act and other laws. This Warranty gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below

### I. Coverage and Application

- A. Samsung Electronics New Zealand Limited of 24 The Warehouse Way, Northcote, Auckland 0627 ("Samsung") warrants that your Samsung consumer product:
  - (a) is of acceptable quality;
  - (b) does not have a latent defect.
- **B.** For the purpose of this Warranty, a "Samsung consumer product" is a hardware product which:

- "SAMSUNG"): and

commencement date for the period is the actual day of purchase, as reflected on the Authorised-Reseller's or Distributor's invoice / receipt

provided to you. The period during which each Samsung consumer product which is the subject of this Warranty is covered by this Warranty s identified in Part II of this Warranty.

## III. Warranty Claim

- A. If you consider that the Samsung consumer product which you have purchased is not of acceptable quality, has a latent defect. or is otherwise not compliant with the conditions, warranties, undertakings, and legal rights given to you under New Zealand Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty.
- B. Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Samsung consumer product was originally purchased. For example, if you have purchased the Samsung product within New Zealand, warranty ervice will be limited to New Zealand only.
- **C.** If you purchased this product in New Zealand and wish to make a claim under this Warranty, you should:
- a) contact 0800 SAMSUNG (726786);
- b) visit the nearest Samsung Customer Service Plaza; or
- c) visit www.samsung.com/nz.

# PRODUCT ONLINE REGISTRATION

You can register your product online at www.samsung.com/nz for customers in New Zealand. While registration is not necessary to make a claim under this Warranty, it may assist Samsung to process any claim which you may make more quickly.

- **D.** When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the Samsung consumer product, whether in person, by email or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not detract from your statutory rights.
- **E.** You will not be able to gain the benefit of this Warranty without making a claim. A claim must be made within the Warranty Period. This Warranty does not cover any defects not notified to Samsung

G. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is invalid, Samsung may charge you for any labour, parts or product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing your claim.

plate of payable by you not me goods. The standard Samsung warranty periods are set out by product in the tables in Part II of this Warranty, although each claim is assessed on its own merits and you may have statutory rights outside the Warranty Period. If Samsung provides you with either a replacement or refund, you immediately transfer ownership in the original Samsung consumer product or part to Samsung. If Samsung repairs the goods, you immediately transfer ownership in any residual parts to Samsung, you does not otherwise detract from any other statutory rights which you does not otherwise detract from any other statutory rights which you does not otherwise detract from any other statutory rights which you might have in the circumstances, including your right to monetary compensation for a valid claim.

If, following receipt of a claim under this Warranty, Samsung or its

(b) if the goods cannot be repaired or the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensa-tion for any reduction in the value of the goods below the price paid or payable by you for the goods. The standard Samsung warranty periods are set out by product in the The standard samsung warranty periods are set out by product in the

reasonable in the circumstances and at no cost to you. Goods presented for repair may be replaced by refurbished goods of the same type with equal or greater functionality rather than being repaired. Refurbished parts may be used to repair the goods; or

the cost of a replacement, in each case depending upon what is

(a) if the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, Samsung or its agent will either teppair the Samsung consumer product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung consumer product, or replace the Samsung consumer product with the same or similar product or refund you the cost of a replacement in each case character.

product is valid (naving regard to the terms of Part II of this warranty), F. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is valid paying the person of the samsung the s

E. You will not be able to gain the benefit of this Warranty without making a claim. A claim must be made within the Warranty Period. This Warranty does not cover any defects not notified to Samsung within the Warranty Period.

D. When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the Samsung consumer product, whether in person, by enail or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not detract from your statutory rights.

E. You may be able to easily the papents of this Warranty without Same and warranty without and the papents of this Warranty without and the papents of this Warranty without the papents of this Warranty without the papents of the papents of this Warranty without the papents of the papents of this Warranty without the papents of the papents o

assist Samsung to process any claim which you may make more quickly

PRODUCT ONLINE REGISTRATION

under this warranty, you should:

You can register your product online at www.samsung.com/au . While registration is not necessary to make a claim under this Warranty, it may

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VISIT THE REAREST SAMSUNG CUSTOMER SERVICE PLAZA; OF

contact 1300 362 603;

C. If you purchased this product in Australia and wish to make a claim

B. Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Samsung consumer product was originally purchased. For example, if you have purchased the Samsung consumer product within Australia, warranty service will be limited to Australia only.

replaced by refurbished goods of the same type with equal or greater functionality rather than being repaired. Refurbished parts may be used to repair the goods; or

if the goods cannot be repaired or the failure to comply with the marranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

The standard Samsung Warranty periods are set out by product in the tables in Part II of this Warranty, although each claim is assessed on its own merits. If Samsung provides you with either a replacement or refund, you immediately transfer ownership in the original Samsung consumer product or part to Samsung. If Samsung repairs the goods you immediately transfer ownership in any residual parts to Samsung. Any such resolution by Samsung of a claim under this Warranty by you does not otherwise detract from any other statutory rights which you might have in the circumstances, including your right to monetary compensation for a valid claim.

G. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing

## IV.Warranty Transferability

A. This Warranty is transferable to a subsequent owner of a Samsung consumer product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung as follows: www.samsung.com/nz - for customers in New Zealand.

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The notice should identify the name of the previous owner of the Samsung consumer product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not otherwise alter the terms of this Warranty in any way.

A. If you consider that the Samsung consumer product which you have purchased is not of acceptable quality, has a latent defect, or is otherwise not compliant with the conditions, warranties, undefetable ingg, and legal rights given to you under Natralian Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty. III. Warranty Claim

A. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Authorised Reseller's or Distributor's invoice \ receipt provided to you. The period during which each Samsung consumer product which is the subject of this Warranty is Covered by this Warranty is Identified in Part II of this Warranty. II. Warranty Period

Computer, which is subject to its own additional Samsung warranty. Samsung consumer product. Nor does it include a Samsung Mobile sold with a Samsung consumer product unless that is itself a pnt goes not include any hardware or software which is packaged or was purchased in Australia,

• was sold by an Authorised Reseller or Distributor of Samsung; and

"SAMSUNG"); and "sade mark owned or used by Samsung (generally

• is used in a normal domestic environment, not a commercial · was manufactured by or on behalf of Samsung; and

B. For the purpose of this Warranty, a "Samsung consumer product" is a hardware product which: · does not have a latent defect.

is of acceptable quality;

broduct:

Park NSW 2127 Australia warrants that your Samsung consumer ronics Australia 3 Murray Rose Avenue Sydney Olympic I. Coverage and Application

rerms and conditions below. gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, temps and conditions below. Competition and Consumer Act and other Australian laws. This Warranty warrantles and undertakings, and otner legal rights, under the Australian Nothing in this Warranty purports to modify or exclude the conditions,

failure is set out in the Australian Consumer Law. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or febrund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods for sepaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

The Australian Competition and Consumer Act (2010) (including the Australian Laws guarantee Australian Laws guarantees and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in Australia. PART I GENERAL TERMS AND CONDITIONS

(FOR USE IN A DOMESTIC, AND NOT IN A COMMERCIAL ENVIRONMENT)

# REFRIGERATORS

(YJNO AIJAЯTSUA) STOUGORG ĐNUSMAS ROF YTNARRAW

PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS NEW ZEALAND

AGE GROUP

### You can also register online at www.samsung.com/nz □ Under 18 18-24 25-34 45-54 Over 55 □35-44 CUSTOMER INFORMATION FOR REGISTRATION HOUSEHOLD INCOME ☐ Under 10K □10-30K □30-50K □70-100K □100K+ ☐ 50-70K OCCUPATION ☐ Architect Chartered Accountant Banker ☐ Consultant Doctor Government Officer ☐ Home Maker Engineer Entrepreneur Marketing ПΠ Journalist Teacher Other (Specify): POST CODE: O1. WHICH OF THE FOLLOWING BEST DESCRIBES THE PRIMARY REASON FOR PURCHASING THIS SAMSUNG PRODUCT? STATE Stylish Design ☐ Warranty Term & Service ☐ Easy to use Recommendation Features CONTACT NO. (PHONE): O2. HOW WOULD YOU RATE THE SAMSUNG BRAND OVERALL? (OFFICE): Very Good Not good at all $\Box$ 7 $\Box$ 6 $\Box$ 5 $\Box$ 4 $\Box$ 3 $\Box$ 2 $\Box$ 1 O3. HOW DID YOU FIRST BECOME AWARE OF THIS SAMSUNG PRODUCT? ΠTV Radio Outdoor billhoard / / / (DD/MM/YY) Exhibition ☐ Store display ☐ Direct mail/catalogue GSM IMEI NO.: Q4. WHEN DO YOU MAKE A PURCHASE DECISION? CDMA ESN NO.: | | | | | | | | | | ☐ Before visiting a store At the store Thank you for your registration. All of your information will remain strictly confidential. To serve you better, Samsung will send information about products you may 2. Fold Form, Glue Shut & Post

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Q2. How would you rate Samsung Brand overall?

Stylish design □Features □Quality	Price  Easy to use  Brand reputatio	☐ Warranty Term & Service ☐ Friend's recommendation no
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□Other (Specify):		
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Thank you for your registration. All of your informati strictly confidential. To serve you better, Samsung will se about products you may be interested in, If for sny reas want to receive information from Samsung, please ched

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CUSTOMER INFORMATION FOR REGISTRATION

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### B. In cases of authorised product or part replacement of the original (a) was manufactured by or on behalf of Samsung; and purchased Samsung product, the replacement Samsung product or part will be covered for the remainder of the original Warranty Period. (b) is used in a normal domestic environment, not a commercial within the Warranty Period. environment: and F. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer V. Carry-In and On-Site repairs (c) bears a trade mark owned or used by Samsung (generally A. If you wish to make a claim in relation to a Samsung consumer product is valid (having regard to the terms of Part II of this Warranty), product which you can reasonably transport to the nearest Samsung Customer Service Plaza or to an authorised repair service centre (as (d) was sold by an Authorised Reseller or Distributor of Samsung; a) Samsung consumer product is valid (having regard to the terms directed when you first make the claim under this Warranty), please (e) was purchased in New Zealand, but does not include any of Part II of this Warranty), and: bring, or send, that Samsung consumer product to that nearest Plaza or authorised service centre for assessment. Such Samsung consumer hardware or software which is packaged or sold with a Samsung consumer product unless that is itself a Samsung consumer • if the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, Samsung or its agent will either repair the Samsung products do not include those products dealt with in sub-paragraph Samsung will organise the transport of a Samsung Consumer Product under this sub-paragraph, the cost of which will be borne by Samsung if consumer product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung consumer product, or replace the Samsung consumer product with the same or your claim is determined to be valid pursuant to Part I of this Warranty. Whenever possible, the product should be returned in its original carton The period during which this Warranty is in effect will depend upon the Samsung consumer product to which it relates. In all cases the similar product or refund you the cost of a replacement, in each case depending upon what is reasonable in the circumstances and at no cost to you. Goods presented for repair may be and packing or alternatively in packing suitable to prevent damage to the product. Samsung will not accept responsibility for damage to the product during this transport caused by unsuitable or inadequate be interested in. If for any reason, you do not want to information from Samsung, please check this box

B. For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the Australian Competition and Consumer Consumer Act or the Australian Competition and Consumer Regulations 2010 and which are not expressly included in this Augustantus and Australian Consumer Act or the Australian Competition and Which are not expressly included in this August Augu

warranty as additional warranties or conditions are excluded.

A. This section identifies what is excluded under this Warranty. VI. Warranty Exclusions

the cost of Samsung. D. With any on-site visit, while Samsung will make all efforts to fix the Samsung consumer product on-site, there may be instances when the product must be taken back to a Samsung Customer Service Plazs or to an authorised repair service centre for further teating. In these circumstances, you agree to let any designated Authorised Samsung Circumstances, you agree to let any designated Authorised Samsung Service Personnel pick up and take the product for further testing, at the cost of Samsung.

the product the subject of the claim under this Warranty. C. On-site service is limited to a refrigerator with a gross capacity of 127 littles or more; if the Samsung consumer product referred to above in this sub-paragraph is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service kilometres (by road) from the nearest Samsung will liaise with your place or authorised repair service outlet, Samsung will liaise with your to determine the best way in which to inspect and, if necessary, repair to determine the best way in which to inspect and, if necessary, repair the pretains of the claim under this Warranty.

product on-site, at Samsung's cost. B. If you make a claim under this Warranty in relation to a Samsung consumer product of the type referred to in sub-paragraph (C). Samsung or its agent will send Authorised Samsung Service Personnel to the place where that Samsung consumer product is product to assess the warranty claim and, if necessary repair, the product on-site, at Samsung's cost.

original carton and packing or alternatively in packing suitable to prevent damage to the product. Samsung will not accept responsibility for damage to the product during this transport caused by nusuitable or inadequate packing. bring, or send, that Samsung consumer product to that nearest Plaza bring, or send, that Samsung consumer product to that has reasest plaza or authorised service centre for assessment. Such Samsung consumer products do not include those products dealt with in sub-paragraph. The cost of which will be borne by Samsung under this sub-paragraph, the cost of which will be borne by Samsung if your claim is determined to be valid pursuant to Part I of this if your claim is determined to be valid pursuant to Part I of this or an expensive the product should be returned in its voir claim or an expensive to state the product should be returned in its original capton and packing or afternatively in packing unitable to A. If you wish to make a claim in relation to a Samsung consumer product which you can reasonably transport to the nearest Samsung Customer Service Plaza or to an authorised repair service centre (as directed when you first make the claim under this Warranty), please directed when you first make the claim under this Marranty. V. Carry-In and On-Site Repairs

B. In cases of authorised product or part replacement of the original purchased Samsung product, the replacement Samsung product or part will be covered for the remainder of the original Warranty Period.

warranty does not otherwise after the terms of this warranty in any The notice should identify the name of the previous owner of the Samsung consumer product, place and date of purchase, model, make and serial number of the product. The effective transfer of this ways and serial number of the product of the ways and serial number of the product.

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to be provided to Samsung at: that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung at: A. This Warranty is transferable to a subsequent owner of a bobivory by boblody that a first of the very first of the ve

IV. Warranty I ransferability