# SAMSUNG

c/o Warranty Registration S Samsung New Zealand PO Box 36645 Freepost Authority 36645 Service

Northcote

0748

PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS NEW ZEALAND

## **AMSUNG**

Samsung Electronics Customer Care Centr 63 Centre

CONCORD

WEST

NSW 2138

Australia

No stamp required if posted in Australia

Delivery Address:
PO Box 63
CONCORD WEST NSW 2138

PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS A

consumer product of the type referred to in sub-paragraph (C). Samsung or its agent will send Authorised Samsung Service Personnel to the place where that Samsung consumer product is located to assess the warranty claim and, if necessary repair, the product on-site, at Samsung's cost.

- C. On-site service is available for the following Samsung consumer products:
- a) a washing machine; and
- a clothes drver.

In addition, if you believe it is not reasonable for you to bring or send a Samsung consumer product that is not included in the above list to a Samsung Customer Service Plaza or an authorised repair service centre, Samsung will liaise with you to determine the best way in which to inspect, and if necessary, repair the product the subject of the claim under this Warranty. If the Samsung consumer product referred to above in this sub-paragraph is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service Plaza or authorised repair service outlet, Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty.

- D. With any on-site visit, while Samsung will make all efforts to fix the Samsung consumer product on-site, there may be instances when the product must be taken back to a Samsung Customer Service Plaza or to an authorised repair service centre for further testing. In these circumstances, you agree to let any designated Authorised Samsung Service Personnel pick up and take the product for further testing, at the cost of Samsung.
- VI. Warranty Exclusions
- A. This section identifies what is excluded under this Warranty.
- **B.** For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the New Zealand Consumer Guarantees Act (as applicable) and which are not expressly included in this Warranty as additional warranties or conditions are excluded.
- **C.** This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingression), theft, vermin or insect infestation.
- **D.** This Warranty does not cover damage caused by:
- a) misuse or abusive use of the Samsung consumer product, including physical abuse;
- **b)** incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's instructions provided with the Samsung consumer product);
- c) improper installation or incorrect application;
- d) incorrect or improper maintenance or failure to maintain the Samsung consumer product;
- e) failure to clean or improper cleaning of the product:
- f) incorrect voltage or non-authorised electrical connections:
- a) adverse external conditions such as power surges and dips thunderstorm activity, acts of God, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond Samsung's control:

Visit: www.samsung.com.au/support

1300 362603

FOR SERVICE PLEASE CALL

Serial No.

z years

Compressor : Same as product warranty

20 years part replacement warranty

J J years part replacement warranty ION-INVERTER (INDUCTION) MOTOR:

Direct-Drive/Digital Inverter Motor: 20 years part replacement warranty Mon-Inverter (Industrien) Motor:

5 years part replacement warranty

zo years part repiacement warranty

Other Motors (non-inverter):

Warranty Period Special Warranty Conditions

Direct-Drive/Digital Inverter Motor

Unit Model

Purchased From For (Company)

lothes Dryer

ob-rosq washing Machines

- h) exposure to excessive heat, moisture or dampness:
- i) exposure to abnormally corrosive conditions:
- i) use of non authorised/non-standard, defective or incompatible
- **k)** password setting/resetting and computer virus;
- 1) repair, modification or other work carried out on the Samsung consumer product other than by Authorised Samsung Service Personnel
- E. This Warranty does not cover Samsung consumer products purchased in an auction.
- F. If the Samsung consumer product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.
- G. This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to: filters, fridge bulbs lamps, and other parts classifiable as a consumable part.
- H. To the extent permitted by law, this Warranty does not cover any Samsung-branded washing machines or clothes dryers which are or have been installed in a movable dwelling such as a caravar (travel trailer) or house boat. These Samsung consumer products are not designed to be used in such moveable dwellings and thei performance may be affected in such contexts.
- I. This Warranty does not cover Samsung consumer products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped out, rubbed off, or altered).
- J. This Warranty does not cover defects not notified to Samsung within the Warranty Period, however, you may also have statutory rights outside the Warranty Period.

**New Zealand exclusion**: If you purchased the Samsung consumer product in New Zealand for the purposes of a business, it is hereby agreed that the provisions of the Consumer Guarantees Act 1993 do not apply in accordance with section 43(2) of the Act.

### PART II PRODUCT WARRANTY PERIODS AND SPECIAL CONDITIONS

- I. Parts (Options) and Accessories Warranty
- A. This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories.
- B. The table below this sub-paragraph identifies the periods under which a claim may be made under this Warranty for replacement of a part or accessory. However, you may also have statutory rights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (In-Box), and those which are supplied separately from a Samsung consumer product for use with it (Out-Box)

### a) In-Box:

All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period

have statutory rights outside the Warranty Period stated. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the next table. warranty, although each claim is assessed on its own merits. You may The fable below in this ub-passageshaph suismassizes the standard the table below which the passages of the passages to the pa III. Warranty By Product Table

part or accessory if Samsung or its agent repair the item under this abour which may be required to repair the Samsung consumer product, Unless specified, this Warranty covers corresponding costs for parts and II. Parts and Labour Warranty

y Period	Warrant	Product		
xoa-tuO	xoa-nl	2000011		
sdfnom &	entnom 8	enihasM gahine SeinosesooA		
sdinom &	e/u	Washing Machine Consumable		

refer to the specific period below. and Distributors are generally covered under this Warranty. Please Parts and accessories purchased from Authorised Samsung Resellers 2. Out-Box:

missing from the box or other storage or packaging material originally supplied by Samsung. able to provide satisfactory evidence that the relevant item was may have statutory rights outside of this period

You will only be able to make a claim under this Warranty for lost or
missing Samsung parts and accessories if, with your claim, you are

All other Samsung parts and accessories (including batteries) proceed together with the Samsung consumer product are covered under this Warranty for a period of 6 months, although you

product outside of the warranty Period. • All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period as the Samsung consumer product purchased. You may have statutory rights in respect of a remote control purchased with the Samsung consumer product outside of the Warranty Period

separately from a Samsung consumer product for use with it accessory. However, you may also have statutory rights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (In-Rox), and those which are supplied when a second part of the samsung consumer product form a Samsung consumer product from the a ciaim may be made under this warranty for replacement of a part or A. This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories.

B. The table below this sub-paragiaph identifies the periods under which are table and the properties of the periods of the paragraph.

I. Parts (Options) and Accessories Warranty

### PART II PRODUCT WARRANTY PERIODS AND SPECIAL CONDITIONS

J. This Warranty does not cover defects not notfled to Samsung within the Warranty Period, however, you may also have statutory rights outside the Warranty Period.

as the Samsung consumer product purchased. You may have statutory rights in respect of a remote control purchased with the Samsung consumer product outside of the Warranty Period.

- All other Samsung parts and accessories (including batteries) purchased together with the Samsung consumer product are covered under this Warranty for a period of 6 months, although you may have statutory rights outside of this period.
- You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim, you are able to provide satisfactory evidence that the relevant item was missing from the box or other storage or packaging material originally supplied by Samsung.

Parts and accessories purchased from Authorised Samsung Resellers and Distributors are generally covered under this Warranty. Please refer to the specific period below.

Product	Warranty Period (In-Box)	Warranty Period (Out-Box)
Washing Machine Accessories	6 months	3 months
Washing Machine Consumable	n/a	3 months

### II. PARTS AND LABOUR WARRANTY

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung consumer product, part or accessory if Samsung or its agent repair the item under

### III. WARRANTY BY PRODUCT TABLE

The table below in this sub-paragraph summarises the standard Samsung warranty period by product for resolving claims under this Warranty although each claim is assessed on its own merits. You may have statutory rights outside the Warranty Period stated. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the table below.

Product(Home Appliances)	Warranty Period	Special Warranty Conditions
Forth and Working Markings	•	Direct-Drive/Digital Inverter Motor: 20 years part replacement warranty:
Front-Load Washing Machines	2 years	Other Motors (non-inverter) : 5 years part replacement warranty
Top-Load Washing Machines	2 years	Direct-Drive/Digital Inverter Motor: 20 years part replacement warranty Non-Inverter (Induction) Motor: 11 years part replacement warranty
Clothes Dryer	2 years	Direct-Drive/Digital Inverter Motor: 20 years part replacement warranty
Air Dresser	2 years	Compressor: Same as product warranty

## FOR SERVICE PLEASE CALL:

0800 SAMSUNG (726786) Visit: www.samsung.com/nz/support

I. This Warranty does not cover Samsung consumer products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's facrory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped out, rubbed off, or altered).

H. To the extent permitted by law, this Warranty does not cover any Samsung-branded washing machines or clothes dryers which are or trailer) or house boat. These Samsung consumer products are not designed to be used in such moveable dwellings and their performance may be affected in such contexts.

I This Warranty does not cover Samsung consumer products are not performance may be affected in such contexts.

G. This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal
wear and tear such as, but not limited to: filters, fridge bulbs, lamps,
and other parts classifiable as a consumable part.

F. If the Samsung consumer product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

E. This Warranty does not cover Samsung consumer products purchased in an auction.

repair, modification or other than by Authorised Samsung Service Personnel. password setting/ resetting and computer virus;

use of non authorised/non-standard, defective or incompatible parts;

 exposure to abnormally corrosive conditions; exposure to excessive heat, moisture or dampness;

Samsung's control; adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terronism, damage caused by vermin, or any other act or circumstance beyond Samsung's control.

failure to clean or improper cleaning of the product;
 incorrect voltage or non-authorised electrical connections;

misuse or abusive use of the Samsung consumer product, including physical abuse;
physical abuse;
incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's instructions provided with the Samsung product);
improper installation or incorrect application;
incorrect or improper maintenance or failure to maintain the samsung consumer product;
incorrect or improper maintenance or failure to display the product;
set also the product of the product of the product of the product of the product;

). This Warranty does not cover damage caused by:

C. This Warranty does not extend to loss caused by normal wear and tear, free, waster (liquid spillage or ingression), theft, vermin or insect infestation (including, without limitation, geckos, ants, spiders and froms)

Regulations 2010 which are not expressly included in this Warranty as additional warranties or conditions are excluded. which are not guaranteed under the Australian Competition and Consumer Act or the Australian Competition and

B. For the avoidance of any doubt, any and all warranties or conditions A. This section identifies what is excluded under this Warranty.

VI. Warranty Exclusions

testing, at the cost of Samsung.

Plaza or to an authorised repair service centre for further testing. In these circumstances, you agree to let any designated Authorised Samsung Service Personnel pick up and take the product for further resting at the cest of Samsung.

### (WASHING MACHINES AND CLOTHES DRYERS)

### (FOR USE IN A DOMESTIC, NOT A COMMERCIAL ENVIRONMENT)

### PART I GENERAL TERMS AND CONDITIONS

The New Zealand Consumer Guarantees Act (1993) as well as other laws in the jurisdiction guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in New Zealand. For products sold in New Zealand, these guarantees cannot be modified nor excluded by any contract, except in those circumstances contemplated by section 43(2) of the New Zealand Consumer Guarantees Act. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality. You are also entitled to a replacement or refund for a major failure of the goods and compensation for any other reasonably foreseeable loss or damage. What constitutes a major failure is an objective test of reasonableness and not necessarily an individual consumer's point of view. Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the New Zealand Consumer Guarantees Act and other laws. This Warranty gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

### I. Coverage and Application

- A. Samsung Electronics New Zealand Limited of 24 The Warehouse Way, Northcote, Auckland 0627 ("Samsung") warrants that your Samsung consumer product:
  - (a) is of acceptable quality;
  - (b) does not have a latent defect.
- **B.** For the purpose of this Warranty, a "Samsung consumer product" is a hardware product which:
- (a) was manufactured by or on behalf of Samsung; and
- (b) is used in a normal domestic environment, not a commercia environment: and
- (c) bears a trade mark owned or used by Samsung (generally "SAMSUNG"); and
- (d) was sold by an Authorised Reseller or Distributor of Samsung;
- (e) was purchased in New Zealand, but does not include any hardware or software which is packaged or sold with a Samsung consumer product unless that is itself a Samsung consumer product

## II Warranty Period

The period during which this Warranty is in effect will depend upon the Samsung consumer product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Authorised-Reseller's or Distributor's invoice / receipt provided to you. The period during which each Samsung consumer

product which is the subject of this Warranty is covered by this Warranty is identified in Part II of this Warranty

### III. Warranty Claim

- A. If you consider that the Samsung consumer product which you have purchased is not of acceptable quality, has a latent defect, or is otherwise not compliant with the conditions, warranties. undertakings, and legal rights given to you under New Zealand Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty.
- **B** Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Samsung consume product was originally purchased. For example, if you have purchased the Samsung product within New Zealand, warranty service will be limited to New Zealand only.
- **C.** If you purchased this product in New Zealand and wish to make a n under this Warranty, you should:
- a) contact 0800 SAMSUNG (726786);
- b) visit the nearest Samsung Customer Service Plaza; or
- c) visit www.samsung.com/nz

### PRODUCT ONLINE REGISTRATION

You can register your product online at www.samsung.com/nz for customers in New Zealand. While registration is not necessary to make a claim under this Warranty, it may assist Samsung to process any claim which you may make more quickly.

- D. When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the Samsung consum product, whether in person, by email or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not detract from your statutory rights.
- E. You will not be able to gain the benefit of this Warranty without making a claim. A claim must be made within the Warranty Period. This Warranty does not cover any defects not notified to Samsung within the Warranty Period.
- **F.** If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is valid (having regard to the terms of Part II of this Warranty),
- a) Samsung consumer product is valid (having regard to the terms of Part II of this Warranty), and:
- If the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, Samsung or its agent will either repair the Samsung consumer product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung consumer product, or replace the Samsung consumer product with the same or similar product or refund you the cost of a replacement, in each case depending upon what is reasonable in the circumstances with regard to Samsung's statutory obligations

and at no cost to you. Goods presented for repair may be replaced by refurbished goods of the same type with equal or greater functionality rather than being repaired. Refurbished parts may be used to repair the

 If the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

The standard Samsung warranty periods are set out by product type in the tables in Part II of this Warranty, although each claim is assessed on its own merits and you may have statutory rights outside of the Warranty Period. If Samsung provides you with either a replacement or refund, you immediately transfer ownership in the original Samsung consumer product or part to Samsung. If Samsung repairs the goods, you immediately transfer ownership in any residual parts to Samsung. Any such resolution by Samsung of a claim under this Warranty by you does not otherwise detract from any other statutory rights which you might have in the circumstances, including your right to monetary compensation for a valid claim.

**G.** If, following receipt of a claim under this Warranty. Samsung or its agent determine that your claim in respect of a Samsung consumer product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing

### IV. Warranty Transferability

A. This Warranty is transferable to a subsequent owner of a Samsung consumer product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung as follows:: www.samsung.com/nz for customers in New Zealand.

The notice should identify the name of the previous owner of the Samsung consumer product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not otherwise alter the terms of this Warranty in any way.

B. In cases of authorised product or part replacement of the original purchased Samsung product, the replacement Samsung product or part will be covered for the remainder of the original Warranty Period

### V. Carry-In and On-Site repairs

- A. If you wish to make a claim in relation to a Samsung consumer product which you can reasonably transport to the nearest Samsung Customer Service Plaza or to an authorised repair service centre (as directed when you first make the claim under this Warranty), please bring, or send, that Samsung consumer product to the nearest Samsung Customer Service Plaza or authorised service centre for assessment, the cost of which will be borne by Samsung if your claim is determined to be valid pursuant to Part I of this Warranty Such Samsung consumer products do not include those products dealt with in sub-paragraph (B). Whenever possible, the product should be returned in its original carton and packing or alternatively in packing suitable to prevent damage to the product. Samsung will not accept responsibility for damage to the product during this transport caused by unsuitable or inadequate packing.
- B. If you make a claim under this Warranty in relation to a Samsung

You can also register online at www.samsung.com/nz

ISTOLIED INFORMATION FOR REGISTRATION

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FIRST NAME:								
SURNAME:								
TITLE:								
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	(MOBILE):	Ш						
MODEL NAME:								
SERIAL NO.:								
DATE OF PURCHASE:	/		/		(DD/M	M/YY)		
(MOBILE PHONE	ONLY)							
GSM IMEI NO.:								

ested in. If for any reason, you do not want to

Q4. When do you make a purchase decision?

Q3. How did you first become aware of this

□Expibition

□Newspaper

☐ Before visiting a store

Outdoor Billboard anizagaM□

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receive information from Samsung, please check this box

∃ At the store

Store Display

VΤΠ

☐ Direct mail/Catalogue

Oib&Я □

☐ Under 18 ☐ 35-44	☐ 18-24 ☐ 45-54	☐ 25-34 ☐ Over 55
HOUSEHOLD INC	OME	
☐ Under 10K ☐ 50-70K	☐ 10-30K ☐ 70-100K	☐ 30-50K ☐ 100K+
Architect Consultant Engineer IT Sales/Service Other (Specify):	_	Chartered Accountant Government Officer Home Maker Marketing Retired
•		DESCRIBES THE PRIMARY SAMSUNG PRODUCT?
Stylish Design Features Quality	☐ Price ☐ Easy to use ☐ Brand reputatio	☐ Warranty Term & Service ☐ Recommendation n
Q2. HOW WOULD	YOU RATE THE SAM	SUNG BRAND OVERALL?
Very Good ☐ 7 ☐ 6	Average	Not good at all
Q3. HOW DID YOU PRODUCT?	FIRST BECOME AW.	ARE OF THIS SAMSUNG
│ Magazine │ Radio │ Store display │ Direct mail/cata	☐ Newspape ☐ Outdoor b ☐ Salesperso	illboard Internet
Q4. WHEN DO YOU	J MAKE A PURCHAS	E DECISION?
1. Detach		2. Fold Form,

(B)

D. With any on-site visit, while Samsung will make all efforts to fix the Samsung consumer product on-site, there may be instances when the product must be taken back to a Samsung Customer Service

If the Samsung consumer product referred to above in this sub-paragraph is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty. rne ciaim under rnis warranty. In addition, if you believe it is not reasonable for you to bring or send a Samsung consumer product that is not included of in the showle list is a Samsung Customer Service Plass or an authorised repair service centre, Samsung will liaise with you to determine the best way in which to inspect, and if necessary, repair the product the subject of the claim under this Warranty.

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· a washing machine; and

C. On-site service is available for the following samsung consumer ารดว ร ธินทรเมษร าย

B. If you make a claim under this Warranty in relation to a Samsung consumer product of the type referred to in sub-paraglaph (C). Samsung or its agent will send Authorised Samsung Service Personnel to the place where that Samsung consumer product is located to assess the warranty claim and, if necessary repair, the product on-site, at Samsung's cost.

Samsung consumer to the paraters of each of most products dealt with in sub-paragraph (B). Whenever possible, the product should be refurned in its original carton and packing or alternatively in packing responsibility for damage to the product. Samsung will not accept suitable to prevent damage to the product caning this transport caused by unsulfable or inadequate packing. is determined to be valid pursuant to Part I of this Warranty. Such A. If you wish to make a claim in relation to a Samsung consumer product which you can reasonably transport to the nearest Samsung dustomer Service Plaza or to an authorised repair service centre (as directed when you first make the claim under this Warranty), please bring, or send, that Samsung consumer product to the nearest Samsung dustomer service entre for Samsung dustomer service centre for a send, the cost of which will be pompe by Samsung us service repries to

V. Carry-In and On-Site repairs

You may have statutory rights in respect of a replacement product or part outside this period. B. In cases of authorised product or part replacement of the original purchased Samsung product, the replacement Samsung product or part will be subject to the remainder of the original Warranty Period.

The notice should identify the name of the previous owner of the Samsung consumer product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not otherwise alter the terms of this Warranty in any

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to be provided to Samsung at: that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung air. A. This Warranty is transferable to a subsequent owner of a Samsung consumer product, in the event of the sale of that product, provided

IV. Warranty Transferability

G. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing your claim. valid ciaim.

in the Leotes in Part In or this Warfardy, altrough each claims of a sessessed on its own merits and you may have statutory rights outside of the Warranty Period. It Samsung provides you with either a replacement or refund, you immediately transfer ownership in any repairs the goods, you immediately transfer ownership in any registra the goods, you immediately transfer ownership in any repairs the goods, you immediately transfer ownership in any repairs to Samsung. Any such resolution by Samsung of a claim under this Warranty Any sou does not otherwise detract from any other statutory rights which you does not otherwise detract from the currents and the sams of a claim. The standard Samsung warranty periods are set out by product type in the tables in Part II of this Warranty, although each claim is

(b) If the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

The standard Samsung warranty periods are set out by product type. The standard Samsung warranty periods are set out by product type.

The cost of a replacement, in each case depending upon what is reasonable in the circumstances with regard to Samsung's reasonable in the circumstances with regard to Samsung's statutory obligations and at no cost to you. Coods presented for repair may be replaced by refurbished goods of the same type with equal or greater tunctionality rather than being repaired. Refurbished parts may be used to repair the goods; or if the Sailure to comply with the warranty is a major failure or a consumer product with the same or similar product or retund you (a) If the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character. Samsung or its agent will either repair the Samsung consumer product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung consumer product, or replace the Samsung consumers or similar product or refund you

orduct is valid (having regard to the terms of Part II of this Warranty), F. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer

making a claim. E. You will not be able to gain the benefit of this Warranty without

D. When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the Jeansrung consumer product, whether in person, by email or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not defract from your statutory rights.

E. You will not be able to easing the beneath of this Warranty without by provided. The place of or aging the beneath of this Warranty without the place of the

may assist Samsung to process any claim which you may make more quickly. You can register your product online at www.samsung.com/au. While registration is not necessary to make a claim under this Warranty, it

PRODUCT ONLINE REGISTRATION

us/mos.gnusmss.www tisiv visit the nearest Samsung Customer Service Plaza; or contact 1300 362 603;

C. If you purchased this product in Australia and wish to make a claim under this Warranty, you should:

service will be limited to Australia only. B. Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Sample, if you have product was originally purchased. For example, if you have purchased the Samsung consumer product within Australia, warranty service will be limited to Australia only. A. If you consider that the Samsung consumer product which you have purchased is not of acceptable quality, has a latent defect, or is otherwise not compliant with the conditions, warranties, undetrakings, and legal rights given to you under Nustralian Law (for example, ings, and legal rights given to you under Nustralian Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty. III. Warranty Claim

At Mannah Person. The period during which this Warranty is in effect will depend upon by the Samsung consumer product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Authorised Resellers or Distributor's invoice / receipt provided to you. The period during which each Samsung consumer product which is the subject of this Warranty is covered by this product which is the subject of this Warranty is covered by this Warranty is identified in Part II of this Warranty. II. Warranty Period

Amound J, shard

was sold by an Authorised Reseller or Distributor of Samsung; and

was purchased in Australia,

but does not include any hardware or software which is packaged or
sold with a Samsung consumer product or that item is incorporated into the
Samsung consumer product or, in the case of software, pre-loaded
onto the Samsung consumer product at the time of sale.

was manufactured by or on behalf of Samsung; and is used in a normal domestic environment, not a commercial environment; and environment; and bears a trade mark owned or used by Samsung (generally MSV); and have not appear to the same of the same

B. For the purpose of this Warranty, a "Samsung consumer product" is a product which:

Sydney Ölympic Park NSW 2127("Samsung") warrants that your Samsung consumer product:

• is of acceptable quality;

• does not have a latent defect. A. Samsung Electonics Australia Pty Ltd of 3 Murray Rose Avenue,

I. Coverage and Application

Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the Australian Gompetition and Consumer Act and other Australian laws. This Warranty gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, will be quickest and simplest for all parties, subject to the exclusions, Lerms and conditions below.

In Nustralia, our goods come with guarantees that cannot be excluded under the Australia, our goods come with guarantees that cannot be excluded to a replacement our equality and see entitled to have the goods for repaired or replaced if the goods fail to be of acceptable quality and the repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law. For products sold in New Zealand, these guarantees cannot be modified nor excluded by any contract, except in those circumstances confemplated by section 43(2) of the New Zealand Consumer Guarantees Act.

The Australian Competition and Consumer Act (2010) (including the Australian Consumer Law) as well as other Australian laws guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in Australia.

PART I GENERAL TERMS AND CONDITIONS (FOR USE IN A DOMESTIC, AND NOT IN A COMMERCIAL ENVIRONMENT)

**WASHING MACHINES AND CLOTHES DRYERS** 

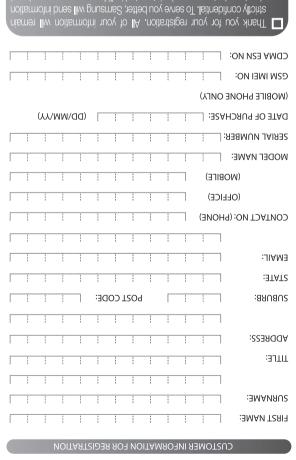
WARRANTY FOR SAMSUNG PRODUCTS (AUSTRALIA ONLY)

Thank you for your registration. All of your information strictly confidential. To serve you better, Samsung will send about products you may be interested in. If for any reason, want to receive information from Samsung, please check the told over,

PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS NEW ZEALAND

AGE GROUP

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22. How would you rate Samsung Brand overall?									
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Q1. Which of the following best describes the primary reason for purchasing this Samsung Product?									
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www.samsung.com.au/warranty You can also register online at