

consumer product of the type referred to in sub-paragraph (C). Samsung or its agent will send Authorised Samsung Service Personnel to the place where that Samsung consumer product is located to assess the warranty claim and, if necessary repair, the product on-site, at Samsung's cost.

- C. On-site service is available for the following Samsung consumer products:
- a) a washing machine; and
- b) a clothes drver.

In addition, if you believe it is not reasonable for you to bring or send a Samsung consumer product that is not included in the above list to a Samsung Customer Service Plaza or an authorised repair service centre, Samsung will liaise with you to determine the best way in which to inspect, and if necessary, repair the product the subject of the claim under this Warranty. If the Samsung consumer product referred to above in this sub-paragraph is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service Plaza or authorised repair service outlet, Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty.

- D. With any on-site visit, while Samsung will make all efforts to fix the Samsung consumer product on-site, there may be instances when the product must be taken back to a Samsung Customer Service Plaza or to an authorised repair service centre for further testing. In these circumstances, you agree to let any designated Authorised Samsung Service Personnel pick up and take the product for further testing, at the cost of Samsung.
- VI. Warranty Exclusions
- A. This section identifies what is excluded under this Warranty. **B.** For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the New Zealand Consumer Guarantees Act (as applicable) and which are not expressly included in this Warranty as additional warranties or conditions are excluded.
- C. This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingression), theft, vermin or insect infestation
- **D.** This Warranty does not cover damage caused by:
 - a) misuse or abusive use of the Samsung consumer product, including physical abuse;
 - **b)** incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's instructions provided with the Samsung consumer product);
 - c) improper installation or incorrect application; d) incorrect or improper maintenance or failure to maintain the
- Samsung consumer product; e) failure to clean or improper cleaning of the product:
- f) incorrect voltage or non-authorised electrical connections: a) adverse external conditions such as power surges and dips thunderstorm activity, acts of God, acts of terrorism, damage
- caused by vermin, or any other act or circumstance beyond Samsung's control:

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Owner	
ləboM tinU	Serial No.
For (Company)	

cial Warranty Conditions	Warranty Period Sp	Product(Home Appliances)
ct-Drive/Digital Inverter Motor : vears part replacement warranty		secide M seids W beal trans
er Motors (non-inverter) : ars part replacement warranty		Front-Load Washing Machines
ct-Drive/Digital Inverter/ -Inverter (Induction) Motor : rears part replacement warranty	2 years No	sənirləsM pnirlseW beol-qoT
or : Same as unit warranty	2 years Mo	Clothes Dryer

- h) exposure to excessive heat, moisture or dampness; i) exposure to abnormally corrosive conditions:
- **k)** password setting/resetting and computer virus; 1) repair, modification or other work carried out on the Samsung
- Personnel
- E. This Warranty does not cover Samsung consumer products purchased in an auction.
- F. If the Samsung consumer product you are using has been rented
- H. To the extent permitted by law, this Warranty does not cover any
- I. This Warranty does not cover Samsung consumer products which, at been removed, wiped out, rubbed off, or altered).
- outside the Warranty Period.

New Zealand exclusion: If you purchased the Samsung consumer product in New Zealand for the purposes of a business, it is hereby agreed that the provisions of the Consumer Guarantees Act 1993 do not apply in accordance with section 43(2) of the Act.

- I. Parts (Options) and Accessories Warranty
- B. The table below this sub-paragraph identifies the periods under
- (Out-Box) a) In-Box:

have statutory rights outside the Warranty Period stated. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the next table. valitative, acro claim valitation of the second metric. You may sidit 1950m claime and sign of participation of the solution o III. Warranty By Product Table

part or accessory if Samsung or its agent repair the item under this Warranty. labour which may be required to repair the Samsung consumer product, Unless specified, this Warranty covers corresponding costs for parts and VINE TE ADDUC WARTANTY

y Period	tuerneW	Product	
xo8-tuO	xog-ul	1000001	
3 months	e months	Washing Machine Accessories	
3 months	в\n	Washing Machine Consumable	

refer to the specific period below. and Distributors are generally covered under this Warranty. Please Parts and accessories purchased from Authorised Samsung Resellers 2. Out-Box:

riginally strong from the box or other storage or packaging material or other storage. able to provide satisfactory evidence that the relevant item was May have statutory rights outside of this period
 You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim, you are

All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period as the Samsung consumer product purchased. You may have statutory rights in respect of a remote control purchased with the Samsung consumer product outside of the Warranty Period

.(xoð-juO) separately from a Samsung consumer product for use with it accessory. However, you may also have statutory nights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (In-Box), and those which are supplied A. This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories. B. The table below this sub-paragraph identifies the periods under which a claim may be made under this Warranty for replacement of a part or a claim to the period. YtnerieW seirossecot bne (snoitqO) stred .I

2001 ΑΝΤΗ ΡΕΟΙΟΤΑ ΜΑΥΚΑΝΤΥ ΡΕRIODS AND SPECIAL CONDITIONS

J. This Warranty does not cover defects not notified to Samsung within the Warranty Period, however, you may also have statutory rights outside the Warranty Period.

i) use of non authorised/non-standard, defective or incompatible

consumer product other than by Authorised Samsung Service

or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

G. This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to: filters, fridge bulbs, lamps, and other parts classifiable as a consumable part.

Samsung-branded washing machines or clothes dryers which are or have been installed in a movable dwelling such as a caravar (travel trailer) or house boat. These Samsung consumer products are not designed to be used in such moveable dwellings and their performance may be affected in such contexts.

the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has

J. This Warranty does not cover defects not notified to Samsung within the Warranty Period, however, you may also have statutory rights

PART II PRODUCT WARRANTY PERIODS AND SPECIAL CONDITIONS

A. This part of the Warranty identifies Samsung's preferred approach to resolving warranty claims in relation to parts and accessories.

which a claim may be made under this Warranty for replacement of a part or accessory. However, you may also have statutory rights outside of these periods. The parts and accessories are divided into those which are supplied within the box of the Samsung consumer product for which they are to be used (In-Box), and those which are supplied separately from a Samsung consumer product for use with it

• All remote controls purchased with the Samsung consumer product are covered under this Warranty for the same period

 All other Samung parts and accessories (including batteries) photoder based together with the Samung consumer product are covered under this Warranty for a period of 6 months, although you product outside of the warranty Period.

as the Samsung consumer product purchased. You may have statutory rights in respect of a remote control purchased with the Samsung consumer product outside of the Warranty Period.

- All other Samsung parts and accessories (including batteries) purchased together with the Samsung consumer product are covered under this Warranty for a period of 6 months, although you may have statutory rights outside of this period.
- You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim, you are able to provide satisfactory evidence that the relevant item was missing from the box or other storage or packaging material originally supplied by Samsung.

b) Out-Box:

Parts and accessories purchased from Authorised Samsung Resellers and Distributors are generally covered under this Warranty. Please refer to the specific period below.

Product	Warranty Period (In-Box)	Warranty Period (Out-Box)
Washing Machine Accessories	6 months	3 months
Washing Machine Consumable	n/a	3 months

II. PARTS AND LABOUR WARRANTY

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung consumer product, part or accessory if Samsung or its agent repair the item under this Warranty.

III. WARRANTY BY PRODUCT TABLE

The table below in this sub-paragraph summarises the standard Samsung warranty period by product for resolving claims under this Warranty, although each claim is assessed on its own merits. You may have statutory rights outside the Warranty Period stated. Please refer to Part I, paragraph (III)(F) for the range of Samsung's responses to a claim under this Warranty in accordance with the table below.

Product(Home Appliances)	Warranty Period	Special Warranty Conditions
French Land Weaking Marking	2	Direct-Drive/Digital Inverter Motor : 11 years part replacement warranty :
Front-Load Washing Machines	2 years	Other Motors (non-inverter) : 5 years part replacement warranty
Top-Load Washing Machines	2 years	Direct-Drive/Digital Inverter/ Non-Inverter (Induction) Motor : 11 years part replacement warranty
Clothes Dryer	2 years	Motor : Same as unit warranty

FOR SERVICE PLEASE CALL: 0800 SAMSUNG (726786) Visit: www.samsung.com/nz/support

- I. This Warranty does not cover Samsung consumer products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer's factory-applied serial number in its original form (for instance where it or the sticker bearing it has been removed, wiped out, rubbed off, or altered).
- H. To the extent permitted by law, this Warranty does not cover any Samsung-branded washing machines or clothes dryers which are or have been installed in a movable dwelling such as a caravan (travel trailer) or house boat. These Samsung consumer products are not designed to be used in such moveable dwellings and their performance may be affected in such contexts.
- G. This Warranty does not cover service costs in replacing and maintain-ing consumable parts which have ceased working through normal wear and tear such as, but not limited to: filters, findge bulbs, lamps, and other parts classifiable as a consumable part.
- F. If the Samsung consumer product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.
- E. This Warranty does not cover Samsung consumer products purchased in an auction.
- Personnel. · password setting/ resetting and computer virus;
- parts; parts;
 - exposure to abnormally corrosive conditions; • exposure to excessive heat, moisture or dampness;
- adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terrorism, damage caused by vermin, or any other act or circumstance beyond Samsung's control; failure to clean or improper cleaning of the product;
 incorrect voltage or non-authorised electrical connections;
- misuse or abusive use of the Samsung consumer product, including physical abuse;
 misuse or abusive use of the Samsung consumer product, including physical abuse;
 incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer's stated in the Product Operation or incorrect application;
 incorrect or improper maintenance or failure to maintain the incorrect or improper maintenance or failure to clean or inproper cleaning of the product;
 failure to clean or improper cleaning of the product;
- D. This Warranty does not cover damage caused by:
- C. This Warranty does not extend to loss caused by normal wear and tear, fire, water (liquid spillage or ingression), theft, vermin or insect infestation (including, without limitation, geckos, ants, spiders and
- Regulations 2010 which are not expressly included in this Warranty as additional warranties or conditions are excluded. which are not guaranteed under the Australian Competition and Consumer Act or the Australian Competition and Consumer B. For the avoidance of any doubt, any and all warranties or conditions
 - A. This section identifies what is excluded under this Warranty.
 - VI. Warranty Exclusions
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Plaza or to an authorised repair service centre for further testing. In these circumstances, you agree to let any designated Authorised Samsung Service Personnel pick up and take the product for further festing at the cost of Samsung

WARRANTY FOR SAMSUNG PRODUCTS (New Zealand Only)

(WASHING MACHINES AND CLOTHES DRYERS) (FOR USE IN A DOMESTIC, NOT A COMMERCIAL ENVIRONMENT)

PART I GENERAL TERMS AND CONDITIONS

The New Zealand Consumer Guarantees Act (1993) as well as other laws in the jurisdiction guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung consumer products sold in New Zealand. For products sold in New Zealand, these guarantees cannot be modified nor excluded by any contract, except in those circumstances contemplated by section 43(2) of the New Zealand Consumer Guarantees Act. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality. You are also entitled to a replacement or refund for a major failure of the goods and compensation for any other reasonably foreseeable loss or damage. What constitutes a major failure is an objective test of reasonableness and not necessarily an individual consumer's point of view. Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the New Zealand Consumer Guarantees Act and other laws. This Warranty gives you additional protection for your Samsung consumer product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

I. Coverage and Application

- A. Samsung Electronics New Zealand Limited of 24 The Warehouse Way, Northcote, Auckland 0627 ("Samsung") warrants that your Samsung consumer product:
- (a) is of acceptable quality;
- (b) does not have a latent defect.
- **B.** For the purpose of this Warranty, a "Samsung consumer product" is a hardware product which:
- (a) was manufactured by or on behalf of Samsung; and (b) is used in a normal domestic environment, not a commercial
- environment : and
- (c) bears a trade mark owned or used by Samsung (generally "SAMSUNG"); and
- (d) was sold by an Authorised Reseller or Distributor of Samsung;
- (e) was purchased in New Zealand, but does not include any hardware or software which is packaged or sold with a Samsung consumer product unless that is itself a Samsung consumer product

II Warranty Period

The period during which this Warranty is in effect will depend upon the Samsung consumer product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as provided to you. The period during which each Samsung consumer

D. With any on-site visit, while Samsung will make all efforts to fix the Samsung consumer product on-site, there may be instances when the product must be taken back to a Samsung Customer Service

If the Samsung consumer product referred to above in this sub-paragraph is located in a place which is greater than 50 kilometres (by road) from the nearest Samsung Customer Service Plaza or authorised repair service outlet, Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim under this Warranty.

In addition, if you believe it is not reasonable for you to bring or send a Samsung constance product that is not included in the solvo list to a Samsung Customer product that is not included in the speri service centre, Samsung will liaise with you to determine the best way in which to inspect, and if necessary, repair the product the subject of which to inspect, which want to be the subject of the claim under this Warranty.

C. On-site service is available tor the tollowing samual consumer

B. If you make a claim under this Wairanty in relation to a Samsung consumer product of the type refered to in sub-paragraph (C). Samsung or its agent will send Authorised Samsung Service Personnel to the place where that Samsung consumer product is located to assess the warranty claim and, if necessary repair, the product on-site, assess the warranty claim and, if necessary repair, the product on-site, assess mean assess and a second second.

Barching on the products do not include those products dealt with in sub-paragraph (B). Whenever possible, the product should be returned in its original carton and packing or alternatively in packing eutiable to prevent damage to the product. Samsung will not accept esponsibility for damage to the product during this transport caused by unsultable or inadequate packing.

is determined to be valid pursuant to Part I of this Warranty. Such

A. If you wish to make a claim in relation to a Samsung consumer product which you can reasonably transport to the nearest Samsung directed when you first make the claim under this Warranty), please bring, or send, that Samsung consumer product to the nearest Samsung Customer Service Plaza or sultorised evice ervice carter for Samsung Customer Service Plaza or sultorised evice to the nearest Samsung Customer Service Plaza or sultorised by Samsung if your claim

You may have statutory rights in respect of a replacement product or part outside this period.

B. In cases of authorised product or part replacement of the original purchased Samsung product, the replacement Samsung product or part will be subject to the remainder of the original Warranty Period.

The notice should identify the name of the previous owner of the Samsung consumer product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not otherwise alter the terms of this Warranty does not otherwise alter the terms of the ward way.

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that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and confact details, such notice

A. This Warranty is transferable to a subsequent owner of a Samsung consumer product, in the event of the sale of that product, provided

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v. Carry-In and On-Site repairs

to be provided to Samsung at:

V. Warranty Transferability

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product which is the subject of this Warranty is covered by this Warranty is identified in Part II of this Warranty

III. Warranty Claim

- A. If you consider that the Samsung consumer product which you have purchased is not of acceptable quality, has a latent defect, or is otherwise not compliant with the conditions, warranties. undertakings, and legal rights given to you under New Zealand Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty.
- **B** Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Samsung consume product was originally purchased. For example, if you have purchased the Samsung product within New Zealand, warranty service will be limited to New Zealand only.
- C. If you purchased this product in New Zealand and wish to make a m under this Warranty, you should:
- a) contact 0800 SAMSUNG (726786);
- **b)** visit the nearest Samsung Customer Service Plaza; or c) visit www.samsung.com/nz

PRODUCT ONLINE REGISTRATION

You can register your product online at www.samsung.com/nz for customers in New Zealand. While registration is not necessary to make a claim under this Warranty, it may assist Samsung to process any claim which you may make more quickly.

- D. When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the Samsung consume product, whether in person, by email or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not detract from your statutory rights.
- E. You will not be able to gain the benefit of this Warranty without making a claim. A claim must be made within the Warranty Period. This Warranty does not cover any defects not notified to Samsung within the Warranty Period.
- F. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is valid (having regard to the terms of Part II of this Warranty),
- a) Samsung consumer product is valid (having regard to the terms of Part II of this Warranty), and:
- If the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, Samsung or its agent will either repair the Samsung consumer product or, if authorised by Samsung, pay you for the cost of a repair of the Samsung consumer product, or replace the Samsung consumer product with the same or similar product or refund you the cost of a replacement, in each case depending upon what is reasonable in the circumstances with regard to Samsung's statutory obligations

and at no cost to you. Goods presented for repair may be replaced by refurbished goods of the same type with equal or greater functionality

G. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing your claim.

In the backer in the water for our watering, attrough each claim is assessed on its own merits and you may have statutory rights outside of the Warranty Period. It's annsung provides you with either a original Samsung consumer product or part to Samsung. It'Samsung residual parts to Samsung, Any such resolution by Samsung of a cristional samsung consumer product or part to Samsung. It's mediates the goods, you immediately transfer ownership in any residual parts to Samsung. Any such resolution by Samsung of a claim under this Warranty by you does not otherwise detract from residual parts to Samsung. Any such resolution by Samsung of a claim under this Warranty by you does not otherwise detract from valid claim. The standard Samsung warranty periods are set out by product type in the stables in Part II of this Warranty, although each claim is

onsumer product with the same or similar product or retund you (a) If the goods can be repaired and the failure to comply with the warranty is not a major failure or a failure of substantial character, product or, if authorised by Samsung, pay you for the cost of a product or, if authorised by Samsung the samsung the product or its ansung consumer product, for replace the samsung repair of the samsung consumer product, for replace the samsung programmer product or product work and a samsung the repair of the samsung consumer product.

oroduct is valid (having regard to the terms of Part II of this Warranty),

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You can register your product online at www.samung.com/au. While registration is not necessary to make a claim under this Warranty, it

visit the nearest Samsung Customer Service Plaza; or

C. If you purchased this product in Australia and wish to make a claim under this Warranty, you should:

B. Except where an International Product Warranty has been provided with your Samsung consumer product, warranty service will only be provided in the specific country where the Sample, if you have product was originally purchased. For example, if you have purchased the Samsung consumer product within Australia, warranty pervice will be familite to Australia only.

rather than being repaired. Refurbished parts may be used to repair the goods; o

 If the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

The standard Samsung warranty periods are set out by product type in the tables in Part II of this Warranty, although each claim is assessed on its own merits and you may have statutory rights outside of the Warranty Period. If Samsung provides you with either a replacement or refund, you immediately transfer ownership in the original Samsung consumer product or part to Samsung. If Samsung repairs the goods, you immediately transfer ownership in any residual parts to Samsung. Any such resolution by Samsung of a claim under this Warranty by you does not otherwise detract from any other statutory rights which you might have in the circumstances, including your right to monetary compensation for a valid claim.

G. If, following receipt of a claim under this Warranty. Samsung or its agent determine that your claim in respect of a Samsung consumer product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing vour claim

IV.Warranty Transferability

A. This Warranty is transferable to a subsequent owner of a Samsung consumer product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung as follows:: www.samsung.com/nz - for customers in New Zealand.

The notice should identify the name of the previous owner of the Samsung consumer product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not otherwise alter the terms of this Warranty in any way.

- B. In cases of authorised product or part replacement of the original purchased Samsung product, the replacement Samsung product or part will be covered for the remainder of the original Warranty Period
- V. Carry-In and On-Site repairs
- A. If you wish to make a claim in relation to a Samsung consumer product which you can reasonably transport to the nearest Samsung Customer Service Plaza or to an authorised repair service centre (as directed when you first make the claim under this Warranty), please bring, or send, that Samsung consumer product to the nearest Samsung Customer Service Plaza or authorised service centre for assessment, the cost of which will be borne by Samsung if your claim is determined to be valid pursuant to Part I of this Warranty Such Samsung consumer products do not include those products dealt with in sub-paragraph (B). Whenever possible, the product should be returned in its original carton and packing or alternatively in packing suitable to prevent damage to the product. Samsung will not accept responsibility for damage to the product during this transport caused by unsuitable or inadequate packing.
- B. If you make a claim under this Warranty in relation to a Samsung

A. If you consider that the Samsung consumer product which you have purchased is not of acceptable quality, has a latent defect, or is otherwise not compliant with the conditions, warranties, undertak-ings, and legal rights given to you under Australian Law (for example, it appears faulty, or does not work at all or properly), you can make a claim under this Warranty. miel) Varianty Claim

A. The period during which this Warranty is in effect will depend upon the Samsung consumer product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Authorised Reseller's or Distributor's invoice / receipt provided to you. The period during which each Samsung consumer provided to you. The period during which each Samsung consumer Warranty is identified in Part II of this Warranty. II. Warranty Period

Product which: • was manufactured by or on behalf of Samsung; and • is used in a normal domestic environment, not a commercial • is used in a normal domestic environment, not a commercial • "SAMSUNG"); and • "SAMSUNG"); and • was solid by an Authorised Reseller or Distributor of Samsung (generally • was solid by an Authorised Reseller or Distributor of Samsung, and • was solid by an Authorised Reseller or Distributor of Samsung, and • was solid by an Authorised Reseller or Distributor of Samsung, and • was solid by an Authorised Reseller or Distributor of Samsung, and • was solid by an Authorised Reseller or Distributor of Samsung, and • was solid by an Authorised Reseller or Distributor of Samsung, and • mas purchased in Australia, Samsung consumer product or, in the case of software, pre-loaded onto the Samsung consumer product or, in the case of software, pre-loaded onto the Samsung consumer product or, in the case of software, pre-loaded onto the Samsung consumer product or, in the case of software, pre-loaded and the Samsung consumer product or in the case of software, pre-loaded onto the Samsung consumer product or, in the case of software, pre-loaded and the software of sole. • Warranty Period

- B. For the purpose of this Warranty, a "Samsung consumer product" is a product which:

Sydney Ölympic Park NSW 2127("Samsung") wairants that your Samsung consumer product: • is of acceptable quality; • does not have a latent defect. A. Samsung Electonics Australia Pty Ltd of 3 Murray Rose Avenue, I. Coverage and Application

Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the Australian gives you additional protection for your Samsung consumer product, will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable fors amajor failure and compensation for any other reasonably repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

For products sold in New Zealand, these guarantees cannot be modified nor excluded by any contract, except in those circumstances contem-plated by section 43(2) of the New Zealand Consumer Guarantees Act.

The Australian Consumer Act (2010) (including the bustralian Consumer Law) as well as other Australian laws guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samung consumer products sold in Australia. PART I GENERAL TERMS AND CONDITIONS

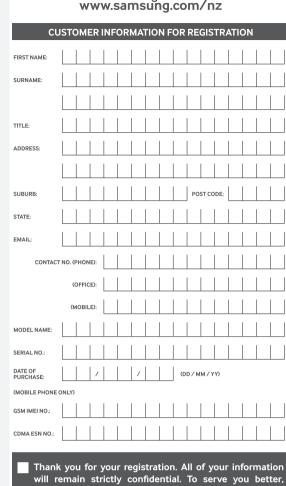
(FOR USE IN A DOMESTIC, AND NOT IN A COMMERCIAL ENVIRONMENT) **WASHING MACHINES AND CLOTHES DRYERS**

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You can also register online at

PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS NEW ZEALAND

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(b) If the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

Consumely product with the same of mininal product of realing your with the cost of a replacement, in each case depending upon what is reasonable in the circumstances with regard to Samsung's statutory obligations and at no cost to you. Goods presented for trapis in may be replaced by returbished goods of the same type with equal or greater functionality rather than being repaired. If the follower to comply with pewardanty is a main with equal or the same type with equal or greater functionality the wardanty is a main repaired. If the follower to comply with the wardanty is a main date of a main ward to the same type of the equation of of the e

F. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung consumer.

E. You will not be able to gain the benefit of this Warranty without

D. When you make any claim under this Warranty it is essential that you provide a copy of your proof of purchase of the samsung consumer product, whether in person, by email or by fax. A claim under this Warranty is not formally made unless and until that proof of purchase is provided. This does not detiract from your statewory rights.

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ΡRODUCT ΟΝLINE REGISTRATION

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Under 18 18-24 25-34 35-44 45-54 Over 55 HOUSEHOLD INCOME Under 10K □ 10-30K 🗌 30-50K □ 50-70K ☐ 70-100k □100K+ OCCUPATION Architect 🗌 Banke Chartered Accountant Consultant Doctor Government Officer Engineer Entrepreneur Home Make Journalist ПІТ Marketing Teacher □ Sales/Service Retired Other (Specify): POST CODE: 01. WHICH OF THE FOLLOWING BEST DESCRIBES THE PRIMARY REASON FOR PURCHASING THIS SAMSUNG PRODUCT? ∞ Warranty Term & Service Stylish Design Price GLUE TO TAB, Features Easy to use Recommendation Brand reputation ☐ Quality 02. HOW WOULD YOU RATE THE SAMSUNG BRAND OVERALL? (OFFICE): Very Good Not good at all (MOBILE): 03. HOW DID YOU FIRST BECOME AWARE OF THIS SAMSUNG PRODUCT? Magazine Newspaper ΠTV Radio Outdoor billboard Internet Exhibition Store display ☐ Salesperson Direct mail/catalogue 04. WHEN DO YOU MAKE A PURCHASE DECISION? At the store Before visiting a store 2. Fold Form, Glue Shut & Post Varranty Form n about products you may ison, you do not want to ing, please check this box Thank you for your registration. All of your information strictly confidential. To serve you better, Samsung will send shout products you may be interested in. If for any reason, does and the set of the serve the server the second product of the server of the server the server of the server o warran แวยเลด CDWA ESN NO: 🗆 Before visiting a store Q4. When do you make CON IWEI NO: nosreqesied (WOBILE PHONE ONLY) □Magazine □Outdoor Billboard (XY/MM/QQ) DATE OF PURCHASE: Jonpold Bunswes Q3. How did you first be SERIAL NUMBER: 9 🗆 MODEL NAME: (WOBIFE) Q2. How would you rate Ω Ω (OFFICE) sərutsə7 🗌 uɓisəb dsilγt2□ CONTACT NO: (PHONE) useupind ioi uoseai iwollot ant to holdw. رQ : UIAM3 □Other (Specify). ∋2iv192/28l62 : **TATE**: _Engineer POST CODE: ะสมุกสุกร tnetlueno⊃∟ □Architect Occupation Ж02-05□ SS3800 □Under 10K :3JTIT amooni blodasuoH 77-44 8[19bnUL SURNAME: אפר שמחף : AMAN TZAIA CUSTOMER INFORMATION FOR REGISTRATION