

Samsung GalaxyZ Fold6 Flip6 Bonus Gift 2024 (Promotion)

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who purchase a Participating Product from a Participating Retail Store or the Samsung Online Store during the Promotion Period may redeem a complimentary one (1) year subscription to Samsung Care+ (the “ Bonus Gift ”) for each Participating Product, subject to these T&Cs. To receive the Bonus Gift, certain Eligible Entrants must enrol their Participating Product into Samsung Care+ within the Redemption Period.																																																																																																				
Eligible Entrants	Australian residents aged 18 years and over who purchase a Participating Product from a Participating Retail Store or the Samsung Online Store during the Promotion Period.																																																																																																				
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Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.																																																																																																				
Samsung Online Store	<p>The Samsung Online Store means:</p> <ul style="list-style-type: none"> • https://shop.samsung.com/au/; and • the following Samsung Enhanced Partnership Portals: <ul style="list-style-type: none"> Samsung’s Government Store (https://shop.samsung.com/au/multistore/aepp/government_au/login/multistore) Samsung Business Store (https://shop.samsung.com/au/business/login/business) Samsung Education Store (https://shop.samsung.com/au/multistore/aepp/samsung_education_au/login/multistore) Samsung Staff Sales Portal (https://shop.samsung.com/au/multistore/aepp/samsung_au/) 																																																																																																				

Participating Retail Stores	Participating Retail Stores		
	Samsung Retail Stores	Harvey Norman	Samsung Online Store
	Retravisision	JB Hi-Fi	Costco
		The Good Guys	Flybuys Australia https://experience.flybuys.com.au/rewards/store/
		Officeworks	Mobile Citi
	Vodafone and Vodafone Partners	Bing Lee	Amazon Australia (https://www.amazon.com.au/samsung) Note: Amazon Marketplace is excluded from the Promotion
	Joyce Mayne	Domayne	Qantas Q Store: (https://www.qantasstore.com.au/)
		<p>a) "Samsung Retail Stores" means a Samsung-branded physical store or studio in Australia, a list of which is available at the URL: www.samsung.com/au/samsungstore</p> <p>b) For the avoidance of doubt, online bidding and auction websites (e.g. www.ebay.com.au) are not Participating Retail Stores for the purposes of the Promotion</p> <p>c) The Promoter recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion</p>	
Promotion Period	Start Time and Date	12:01 AM AEST 11 th July 2024	
	End Time and Date	11:59 PM AEST 30 th July 2024	
Bonus Gift	An Eligible Entrant who submits an Eligible Claim will be entitled to redeem 1 x Bonus Gift per Participating Product as outlined below:		
	Gift	Description	RRP (AUD)
	1 x Samsung Care+ subscription for GalaxyZ Flip6 (1 year subscription) or 1 x Samsung Care+ subscription for GalaxyZ Fold 6 (1 year subscription)	Samsung Care+ subscription includes 1 Swaps* or 1 Mobile Refreshes** over 12 months. *Swap Fee for all eligible devices is from \$229 to \$299. **A Refresh Fee of \$99 is payable for all eligible devices. Please refer to the Samsung Care+ T&Cs for further information here Samsung Care+ TCs	Samsung Care+ for GalaxyZ Flip6 (1 year subscription) \$149.00 Samsung Care+ for GalaxyZ Fold6 (1 year subscription) \$229.00
Eligible Claim	To redeem a Bonus Gift, Eligible Entrants must adhere to the below requirements during the Promotional Period and the Redemption Period.		
	<p>When purchasing a Participating Product through:</p> <p>a) the Samsung Online Store, the Bonus Gift must be manually added to the cart at checkout;</p> <p>b) a Samsung Retail Store, an Eligible Entrant must:</p> <ol style="list-style-type: none"> collect the Participating Product from the Samsung Retail Store within fourteen (14) days of being notified their purchase is available for pick up; and enrol the Participating Product into the Samsung Care+ program in-store. <p>In the event an Eligible Entrant is unable to enrol their Participating Product at the Samsung Retail Store, the Eligible Entrant may follow the steps in subclause (c) below to redeem a Bonus Gift;</p> <p>c) a Participating Retail Store or was unable to complete their Eligible Claim at a Samsung Retail Store, the Eligible Entrant must enrol their Participating Product into Samsung Care+ during the Redemption Period and provide the below information via the https://www.samsung.com/au/offer/galaxy-offers/</p> <ol style="list-style-type: none"> Requested contact information; Upload Proof of purchase; and IMEI for all Participating Products, <p>(together, "Eligible Claim").</p> <p>Instructions on how to find IMEI/Serial number can be found at the following URL: www.samsung.com/au/support/mobile-devices/how-to-find-phone-model-number-serial-number-or-imei-number/</p> <p>If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a Samsung Care+ Welcome email to their nominated email address with their Samsung Care+ subscription number.</p> <p>If the Eligible Claim has been incorrectly submitted, Samsung will endeavour to contact Eligible Entrants through their nominated email address within fourteen (14) days of the Eligible Entrant submitting an Eligible Claim.</p> <p>Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p>		
Redemption Period	Start Time and Date	09:00 AM AEST 22 nd July 2024	

	End Time and Date	11.59 PM AEST 31 st August 2024
Other Matters	<p>(a) Participation in this Promotion is deemed acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless expressly advised.</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion.</p> <p>(d) There is a limit of one (1) Bonus Gift per Participating Product purchased.</p> <p>(e) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(f) The Bonus Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(g) If this Promotion is interfered with or cannot be conducted as planned, the Promoter may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(h) The Promotional and/or Redemption Periods may be extended in the Promoter's absolute discretion.</p> <p>(i) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(j) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Bonus Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number.</p> <p>(k) Subject to paragraph (l), the Promoter (including its officers, employees and agents) is not responsible for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Bonus Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Bonus Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Bonus Gift.</p> <p>(l) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement.</p> <p>(m) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store</p>	
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>	
Promoter	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>	
Promotion Support	<p>For issues relating to enrolling to Samsung Care+, contact:</p> <ul style="list-style-type: none"> • For purchases made on the Samsung Online Store, email: onlinesupport@samsung.com or phone: 1300 362 603 • For queries relating to claim submission, claim status and assistance, email Telco-promos@samsung.com or phone: 1300 362 603 option 1, then 4 • For all other issues relating to Samsung Care+ go to http://www.samsung.com/au/support/ for support or phone: 1300 362 603 	

Version Updated: 8th July 2024

Short form T&C

Offer applies to eligible purchases on the Samsung Online Store or Participating Retail Stores from AEST 12:01am 11th July - 11:59 PM AEST 30th July 2024. Gift must be redeemed between 9:00 AM AEST 22nd July 2024 – AEST 11:59pm 31st August 2024. For full T&Cs visit www.samsung.com/au/offer/galaxy-z-flip6-z-fold6/terms

Long form T&C

Offer applies to the purchase of a Participating Product via the Samsung Online Store or Participating Retail Stores from AEST 12:01am 11th July to 11:59 PM AEST 30th July 2024. For purchases via the Samsung Online Store, the 1-year subscription to Samsung Care+ must be manually added to the cart. For purchases via a Participating Retail Store, Eligible Entrants must enrol the Participating Product into Samsung Care+ during the Redemption Period, with strict adherence to the T&Cs by 11.59 PM AEST 31st August 2024. Customer must retain tax invoices or other eligible proof of purchase as proof of eligibility. This Offer (including the offer period) may be extended at the Promoter's sole discretion. Offer subject to full Terms of Sale. For full T&Cs visit www.samsung.com/au/offer/galaxy-z-flip6-z-fold6/terms