

Optus x Samsung 2024 – Buds2 Pro Gift Redemption Promotion

Terms and Conditions (T&Cs)

Offer
In this Promotion, Eligible Entrants who Purchase a Participating Product from a Participating Optus Sales Channel during the Promotional Period will be eligible to redeem a Gift, subject to these T&Cs. In order to receive a Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.

Eligible Entrants
Australian residents who:
(a) are aged 18 years and over; and
(b) who Purchase a Participating Product from a Participating Optus Sales Channel during the Promotional Period.
For clarity, companies, businesses and organisations of any description are excluded from participating in this Promotion.

The following individuals are excluded from this Promotion:
(a) employees of “Optus”;
(b) employees of a Participating Optus Sales Channel;
(c) employees of any agency associated with this Promotion; and
(d) the immediate family of any of the above employees.

"Immediate family" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

Please see a list of Participating Products below.

Product Category	Product Description	Product Model Code
HHP	Samsung Galaxy Flip6 256GB BLUE	SM-F741BLBAATS
HHP	Samsung Galaxy Flip6 256GB MINT	SM-F741BLGAATS
HHP	Samsung Galaxy Flip6 256GB SILVER SHADOW	SM-F741BZSAATS
HHP	Samsung Galaxy Flip6 256GB YELLOW	SM-F741BZYAATS
HHP	Samsung Galaxy Flip6 512GB BLUE	SM-F741BLBEATS
HHP	Samsung Galaxy Flip6 512GB MINT	SM-F741BLGEATS
HHP	Samsung Galaxy Flip6 512GB SILVER SHADOW	SM-F741BZSEATS
HHP	Samsung Galaxy Flip6 512GB YELLOW	SM-F741BZYEATS
HHP	Samsung Galaxy Fold6 1TB NAVY	SM-F956BDBFATS
HHP	Samsung Galaxy Fold6 1TB PINK	SM-F956BLIFATS
HHP	Samsung Galaxy Fold6 1TB SILVER SHADOW	SM-F956BZSFATS
HHP	Samsung Galaxy Fold6 256GB NAVY	SM-F956BDDBAATS
HHP	Samsung Galaxy Fold6 256GB PINK	SM-F956BLIAATS
HHP	Samsung Galaxy Fold6 256GB SILVER SHADOW	SM-F956BZSAATS
HHP	Samsung Galaxy Fold6 512GB NAVY	SM-F956BDBEATS
HHP	Samsung Galaxy Fold6 512GB PINK	SM-F956BLIEATS
HHP	Samsung Galaxy Fold6 512GB SILVER SHADOW	SM-F956BZSEATS
HHP	Samsung Galaxy S24 Ultra 256GB Titanium Black	SM-S928BZKEATS
HHP	Samsung Galaxy S24 Ultra 512GB Titanium Black	SM-S928BZKFATS
HHP	Samsung Galaxy S24 Ultra 1TB Titanium Black	SM-S928BZKNATS
HHP	Samsung Galaxy S24 Ultra 256GB Titanium Grey	SM-S928BZTEATS
HHP	Samsung Galaxy S24 Ultra 512GB Titanium Grey	SM-S928BZTFATS
HHP	Samsung Galaxy S24 Ultra 1TB Titanium Grey	SM-S928BZTNATS
HHP	Samsung Galaxy S24 Ultra 256GB Titanium Violet	SM-S928BZVEATS
HHP	Samsung Galaxy S24 Ultra 512GB Titanium Violet	SM-S928BZVFATS
HHP	Samsung Galaxy S24 Ultra 1TB Titanium Violet	SM-S928BZVNATS
HHP	Samsung Galaxy S24 Ultra 256GB Titanium Yellow	SM-S928BZYEATS
HHP	Samsung Galaxy S24 Ultra 512GB Titanium Yellow	SM-S928BZVFATS
HHP	Samsung Galaxy S24 Ultra 1TB Titanium Yellow	SM-S928BZYNATS
HHP	Samsung Galaxy S24 Ultra 256GB Titanium Black	SM-S928BZKESTS

	HHP	Samsung Galaxy S24+ 256GB Marble Grey	SM-S926BZAAATS						
	HHP	Samsung Galaxy S24+ 512GB Marble Grey	SM-S926BZAEATS						
	HHP	Samsung Galaxy S24+ 256GB Onyx Black	SM-S926BZKAATS						
	HHP	Samsung Galaxy S24+ 512GB Onyx Black	SM-S926BZKEATS						
	HHP	Samsung Galaxy S24+ 256GB Cobalt Violet	SM-S926BZVAATS						
	HHP	Samsung Galaxy S24+ 512GB Cobalt Violet	SM-S926BZVEATS						
	HHP	Samsung Galaxy S24+ 256GB Amber Yellow	SM-S926BZYAATS						
	HHP	Samsung Galaxy S24+ 512GB Amber Yellow	SM-S926BZYEATS						
Excluded Products	<p>The following products are excluded products and are not eligible under this Promotion:</p> <ul style="list-style-type: none"> • Non-genuine or non-Australian models of the Participating Products; • "C grade" or "seconds" products; • Second-hand products; • Refurbished products; or • Demonstration products, (together, the Excluded Products). <p>Samsung recommends that prior to purchasing a Participating Product, entrants should verify that the product is a genuine product and an Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p>								
Promotional Period	Start Time and Date		12:01AM (AEST), Thursday 26 th September 2024						
	End Time and Date		11:59 PM (ADST), Sunday 17 th November 2024						
Gift	<p>Eligible Entrants who submit an Eligible Claim during the Redemption Period may be entitled to receive one (1) Samsung Galaxy Buds2 Pro Graphite ("Gift") as outlined below. Samsung reserves the right to substitute the Gift, at its absolute discretion, for an alternative colour or an alternative product of equal or greater value in the event that the Gift is out of stock or otherwise unavailable.</p> <table border="1"> <thead> <tr> <th>Product Description</th> <th>Product Model Code</th> <th>Value (RRP)</th> </tr> </thead> <tbody> <tr> <td>Samsung Galaxy Buds2 Pro</td> <td>SM-R510NZAASA</td> <td>\$349</td> </tr> </tbody> </table>			Product Description	Product Model Code	Value (RRP)	Samsung Galaxy Buds2 Pro	SM-R510NZAASA	\$349
Product Description	Product Model Code	Value (RRP)							
Samsung Galaxy Buds2 Pro	SM-R510NZAASA	\$349							
Eligible Claim Process	<p>To be eligible to claim a Gift, an Eligible Entrant must:</p> <ol style="list-style-type: none"> 1) Purchase a Participating Product from any Participating Optus Sales Channel during the Promotional Period; <ol style="list-style-type: none"> (a) once the Participating Product has been delivered to the Eligible Entrant by Optus, the Eligible Entrant must provide the below information to Samsung within the Redemption Period via the Promotion RMS redemption portal available at: https://www.samsung.com/au/samsung-optus-redemption/ <ol style="list-style-type: none"> i. proof of Purchase of the Participating Product; ii. the International Mobile Equipment Identity (IMEI) for the Participating Product <p>(together, the Eligible Claim).</p> <p>Note: Instructions on how to find the IMEI number can be found at https://www.samsung.com/au/support/mobile-devices/how-to-find-phone-model-number-serial-number-or-imei-number/</p> <p>If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift within sixty (60) days of submission of the eligible claim. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) business days of the Eligible Entrant submitting their claim.</p> <p>Once contacted by Samsung, eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided to Samsung within fourteen (14) days, the claim will become invalid.</p>								
Purchase	<p>Participating Products must be purchased by payment in full or via a contract on an eligible Optus consumer or business plan.</p> <p>Purchase excludes:</p> <ul style="list-style-type: none"> • Rental payment plans; 								

	<ul style="list-style-type: none"> Lay-buys; and Commercial or enterprise transactions. <p>Proof of Purchase MUST clearly show that the Purchase or contract date is during the Promotional Period.</p>	
Redemption Period	Start Time and Date	12:01AM (AEST), Thursday 26 th September 2024
	End Time and Date	11:59PM (ADST), Sunday 15 th December 2024
Delivery of Gift by Optus	<ul style="list-style-type: none"> a) Optus is solely responsible for the delivery of Gifts to Eligible Entrants. b) Eligible Entrants should allow at least sixty (60) business days for delivery of the Gift by Optus from the date they receive notification from Samsung that an Eligible Claim has been submitted. c) Gifts will be delivered to the mailing address provided at the time of submitting an Eligible Claim. d) Gifts will be delivered by a courier partner of Optus' choosing and must be signed for at the time of delivery. e) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection. 	
Personal Information	<p>An Eligible Entrant is required to provide their name, date of birth, email address, IMEI and postal address (excluding PO boxes and parcel lockers) when making an Eligible Claim.</p> <p>Entrants should make sure their contract details are up to date. Eligible entrants will be asked to provide a delivery address for the delivery of their Gift. Postal address' must be valid and cannot be a PO Box or parcel locker.</p>	
Other Matters	<ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs. (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless specified otherwise by the Promoter. (c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion. (d) There is a limit of one (1) Gift per Participating Product Purchased. (e) There is a limit of five (5) Eligible Claims under this Promotion per Eligible Entrant. (f) All prices quoted in these T&Cs are inclusive of GST. (g) Samsung excludes any costs, fees, expenses or liability of any kind paid for any installation, insurance, warranty or extended warranty, financing, delivery or any other cost which, at the determination of the Promoter in its absolute discretion, is deemed to be associated with or ancillary to the Participating Products. (h) The Gift is not transferable, exchangeable or redeemable for cash. (i) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable. (j) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if a Participating Product and/or Gift stock runs out at the relevant Participating Retail Store. If the Gift stock runs out at the relevant Participating Retail Store, the entrant will be notified of this prior to their purchase of a Participating Product. (k) The Promotional and/or Redemption Periods may be extended in Samsung's absolute discretion. (l) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (m) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of Purchase. (n) Subject to paragraph (o), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant. (o) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) (CCA) or any other legislation which may not be excluded, restricted or modified by agreement. (p) These T&Cs are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store. 	

Privacy	Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au , which forms part of these T&Cs.
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