



Samsung SmartThings Promotion Terms and Conditions for Samsung SmartThings Promotion (T&Cs)	
Promotion	The Promotion is a game of chance for a Prize (defined below) which may be won by Eligible Entrants (defined below) who make an Eligible Entry (defined below) during the Promotional Period (defined below) in accordance with these T&Cs.
Eligible Entrants	Eligible Entrants are Australian residents who: (a) are aged 18 years and over; and (b) own an Eligible Product (defined below). For clarity, companies, businesses and organisations of any description are excluded from participating in this Promotion. The following individuals are excluded from this Promotion: (a) employees of the Promoter and any agency associated with this Promotion; and (b) the immediate family of the above employees. "Immediate family" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
Eligible Product	Any SmartThings compatible Samsung Home Appliance product from the following categories: (a) Refrigerator (b) Laundry (c) Vacuum Cleaner (d) Cooking Appliance (e) Dishwasher (f) Air Conditioner
Eligible Entry	To enter this Promotion, Eligible Entrants must, within the Promotional Period (defined below): (a) visit the URL https://www.samsung.com/au/offer/welcome-to-samsung-home-appliances/connect-and-win/; (b) input the requested details and submit a completed entry form. For the avoidance of doubt, the form can be completed at any time during the Promotional Period; (c) download and log into the SmartThings app (if they have not done so already); (d) enter the SmartThings app and “add” a new Eligible Product to the app or use any feature of the SmartThings app with an already connected Eligible Product; and (e) retain a screenshot of the “Devices” screen within the SmartThings app as proof of connected Eligible Product(s), or a screenshot of any connected Eligible Product(s) feature use within the SmartThings app as proof of feature use. For the avoidance of doubt, all entries will be treated equally regardless of whether entrants use the SmartThings app once or multiple times throughout the Promotional Period.

	Eligible Entrants must retain their screenshot of the “Devices” screen of the SmartThings app as proof of use of the SmartThings app or proof of connected Eligible Product(s). Failure to produce this screenshot when requested may, in the absolute discretion of the Promoter, result in invalidation of an Eligible Entrant’s entry and forfeiture of any right to the Prize. Screenshot must be dated during the Promotional Period.	
Promotional Period (time in Sydney, NSW)	Start time and date	9:00 AM AEST, Monday, 21 st September 2026
	End time and date	11:59 PM AEST, Saturday, 31 st October 2026
Prize	There will be one (1) Winner (defined below) for the promotion. The first valid Eligible Entry drawn from the Draw (defined below) will win one (1) x Samsung E-store Voucher valued at AUD \$500 (Prize). Prize must be used within one (1) year of receipt and can be used to purchase product from any category on Samsung.com. There is a maximum of one (1) Prize in total.	
Total Prize Pool Value	Total Prize pool is valued at AUD \$500 .	
Maximum entries per Eligible Entrant	Maximum of one (1) Eligible Entry is permitted per Eligible Entrant for the Promotion, pursuant to these T&Cs.	
Draw	Draw (a) The Promoter will compile all Eligible Entries received during the Promotional Period as soon as practicable following the Promotional End Date and Time as above. (b) At the relevant Draw Date, one (1) valid entry will be drawn at random from all Eligible Entries received during the Promotional Period. (c) Each Eligible Entry has an equal chance of winning the Prize. As outlined above, there will be no consideration given as to whether the Eligible Entries use the SmartThings app once or multiple times throughout the Promotional Period. (d) The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. (e) The first Eligible Entry drawn will win the Prize. The Eligible Entrant who submitted the Eligible Entry will win the Prize (Winner). (f) The Winner will be notified in writing by email within seven (7) days of the draw (Winner Notification Date). (g) The Winner’s details (first initial, surname and postcode) will be published on Monday 16th November 2026	
Draw Date	The Draw will take place at 2:00 PM AEST on Monday 9th November 2026 (Draw Date) .	
Distribution of Prize	(a) The Winner will be contacted in writing by their registered email address provided through the submitted competition entry form by the Winner Notification Date listed above. The Promoter may request additional details from the Winner for the purposes of delivering the Prize. (b) At any time during communication with the Winner or an entrant (whether or not an Eligible Entrant), the Promoter may	

	reasonably request further information from that person, including to verify the identity of the entrant, that the entrant is an Eligible Entrant and that the entrant has complied with these T&Cs. (c) The Promoter will distribute the Prize to the Winner by courier. (d) Subject to the Second chance draw clause, the Winner acknowledges that if for any reason they do not accept or take their Prize (or any element of the Prize) by the time required the Promoter, then the Prize (or that element of the Prize) will be forfeited. (e) The Winner is responsible for ensuring that all delivery details provided are correct. The Promoter will not be liable for any costs associated with re-delivery of a Prize, should the delivery details provided by the Winner be incorrect.
Second chance draw	(a) If the Winner does not claim their prize by 11:59PM AEDT on Monday, 23rd November 2026, is not able to satisfy these T&Cs, forfeits or fails to accept the Prize, then the Winner will be deemed to have forfeited the Prize. (b) A draw for the Prize, if unclaimed, will be conducted at 2:00PM AEDT on Monday 30th November 2026 in the same way and at the same place as the original Draw, the winner of which will be the second chance winner (Second Chance Winner). (c) The Second Chance Winner, if any, will be notified in writing by their registered email address provided through the submitted competition entry form that they have won the Prize within seven (7) days of the draw. (d) The Second Chance Winner, if any, will have their details (first initial, surname and postcode) published on Monday 7th December 2026. (e) These T&Cs apply to a Second Chance Winner as if they were a Winner. (f) The Second Chance Winner must claim their prize by 11:59PM AEDT on Monday 14th December 2026.
Publication of Winner	The Winner of the original draw and Second chance draw (if any), will have their details (first initial, last name, postcode) published on the Samsung Website on the dates specified above at https://www.samsung.com/au/offer/welcome-to-samsung-home-appliances/connect-and-win/.
General	(a) Information on how to enter and the prizes form part of these T&Cs. Participation in this Promotion is deemed acceptance of these T&Cs. (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless specified otherwise by the Promoter. (c) Samsung excludes any costs, fees, expenses or liability of any kind paid for any installation, insurance, warranty or extended warranty, financing, delivery or any other cost which, at the determination of the Promoter in its absolute discretion, is deemed to be associated with or ancillary to the Eligible Products.

	(d) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any Eligible Entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Promotion, as appropriate. (e) The Promoter reserves the right to verify the validity of entries and Eligible Entrants (including an Eligible Entrant's identity, age, place of residence, App screenshots) and to disqualify any individual who submits an entry that is not in accordance with these T&Cs or who tampers with the entry process. (f) All decisions of the Promoter are final and no correspondence will be entered into. (g) If there is a dispute as to the identity of an Eligible Entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Eligible Entrant. (h) If the Prize (or part of the Prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Prize (of that part of the Prize) with a prize of the equal value and/or specification, subject to any written directions from a regulatory authority. (i) Incomplete or indecipherable entries will be deemed invalid. Eligible Entrants are responsible for ensuring their correct personal information is provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Prize because of a failure to provide correct details or to notify of a change to those details. (j) The Winner or Second Chance Winner (if any) is responsible for all ancillary costs associated with the Prize, including, but not limited to, costs in connection with accessories, network services of any description, data charges and installation costs. Redemption of the Prize is subject to any terms and conditions of the issuer including those specified on the Prize. (k) Entries are deemed to have been received at the time of receipt into the Promotion database and not at the time of transmission by the Eligible Entrant. Ineligible or late entries will be deemed to be invalid. No responsibility is accepted by the Promoter for late, lost, misdirected, ineligible or illegible / inaudible entries. (l) The Promoter may, in its sole and absolute discretion, ignore any entry which it deems to be offensive or inappropriate, which includes or is suspected of including or breaching third party intellectual property rights, which is not the Eligible Entrant's original work, or which otherwise fails to comply with these T&Cs.
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	(m) Each Eligible Entrant acknowledges and agrees that the Promoter will own all rights and title to their entry once submitted. (n) The Prize is not transferable or exchangeable and is not redeemable for cash, unless otherwise specified. (o) In the event of war, terrorism, state of emergency, pandemic or any other kind of disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the promotion or suspend, substitute or modify a Prize, subject to any written directions from a relevant regulatory authority. (p) Eligible Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a Winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter. (q) Any cost associated with accessing the promotional website is the Eligible Entrant's responsibility and is dependent on the Internet service provider used. (r) The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that Eligible Entrant invalid. (s) Subject to paragraph (t) below, except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury, or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Prize claim that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these T&Cs; (e) any tax liability incurred by the Winner; or (f) any use of the Prize. (t) Nothing in these T&Cs is intended to limit, excludes, restricts or modifies, or purports to limit, exclude, restrict or modify any statutory consumer guarantees under the <i>Competition and Consumer Act 2010</i> (Cth) (CCA) or any other implied warranties under the <i>Australian Securities and Investments Commission Act 2001</i> (Cth) or similar consumer protection laws in the States and Territories of Australia (Non-Excludable Guarantees). Except for any liability that cannot by law be excluded, including the
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	Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion. (u) Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
Privacy	The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All Eligible Entrants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au/info/privacy/, which forms part of these T&Cs. The Privacy Policy also contains information about how Eligible Entrants may opt out, access, update or correct their Personal Information, how Eligible Entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter.
Samsung / the Promoter	Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia
Promotional Support	<u>Promotional Support:</u> Email: promos.au-ce@samsung.com Phone : 1300 362 603 (Option 1, followed by option 4)