

Telstra | Samsung Galaxy S25 Cashback Promotion April 2025

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who Purchase a Participating Product (subject to cap limits per Eligible Entrant, outlined in "Eligible Claim" below) from a Participating Retail Store during the Promotional Period will be eligible to redeem a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.								
Eligible Entrants	<p>Australian residents who:</p> <ul style="list-style-type: none">are aged 18 years and over; andpurchase a Participating Product from a Participating Retail Store during the Promotional Period. <p>The following individuals are excluded from this Promotion:</p> <ul style="list-style-type: none">employees of "Telstra";employees of a Participating Retail Store;employees of any agency associated with this Promotion; andan Immediate Family Member of any of the above employees. <p>"Immediate Family Member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.</p>								
Participating Products	<p>Please see a full list of Participating Products at Annexure A.</p> <p>Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p>								
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.								
Participating Retail Stores	<p>"Participating Retail Stores" for the purpose of this Promotion include:</p> <ul style="list-style-type: none">a) Telstra branded retail stores throughout Australia, a full list of which can be found at the following URL: https://www.telstra.com.au/find-us;b) Telstra Partners listed at Annexure B; andc) Telstra's online store located at: www.telstra.com.au <p>Note: JB Hi-fi is not an eligible Telstra Partner for the purposes of this Promotion.</p> <p>Prior to purchasing a Participating Product, it is the Eligible Entrant's responsibility to verify that the retailer is a Participating Retail Store for the purposes of this Promotion.</p>								
Promotional Period	Start Time and Date	09:00 AM (AEDT), Tuesday 8th April 2025							
	End Time and Date	11:59 PM (AEDT), Monday 5th May 2025							
Gift	<p>\$500 or \$300 Cashback in the form of an EFT payment made into your nominated bank account in accordance with these T&C's.</p> <table><tr><td>Participating Product Purchased</td><td>Gift (AUD)</td></tr><tr><td>Galaxy S25 or Galaxy S25+</td><td>\$300</td></tr><tr><td>Galaxy S25 Ultra</td><td>\$500</td></tr></table>			Participating Product Purchased	Gift (AUD)	Galaxy S25 or Galaxy S25+	\$300	Galaxy S25 Ultra	\$500
Participating Product Purchased	Gift (AUD)								
Galaxy S25 or Galaxy S25+	\$300								
Galaxy S25 Ultra	\$500								
Eligible Claim	<p>To be eligible to redeem a Gift, Eligible Claimants must submit an Online Claim Form via the Samsung Online Portal (Portal) during the Redemption Period in accordance with these T&Cs (Eligible Claim). The link to the Portal can be found on the offer landing page https://www.samsung.com/au/samsung-telstra-redemption/:</p> <p>The claimant must:</p> <p>(a) Input all requested details, including, without limitation, the claimant's full name, contact telephone number, email address, place of residence and the bank account details of the claimant's nominated Australian bank account (to which the claimant intends for the Gift to be paid by EFT);</p> <p>(b) Provide purchase information for each Participating Product, including, without limitation, the date of purchase, place of purchase, product details; and;</p> <p>(c) Upload a copy of the original tax invoice for the Purchase of their Participating Product;</p>								

	<p>(d) Upload a screenshot via the device settings which includes the Device IMEI and serial number (Follow link below for how-to-guide) https://www.samsung.com/ie/support/mobile-devices/how-do-i-find-the-imei-model-number-and-serial-number-for-samsung-galaxy-device/</p> <p>(e) Accept the device's End User Licence Agreement during the enrolment process</p> <p>(d) Following submission of an Online Claim Form, a claimant (whether or not an Eligible Claimant) will receive a unique claim reference number ("Unique Claim Reference Number"). That claimant may use their Unique Claim Reference Number to access the Cashback Redemption History Page ("Cashback Redemption History Page") on the Website.</p> <p>(e) Eligible Claimants will be notified by email to their nominated email address that their claim has been deemed valid within a reasonable period of time. The Promoter will then arrange for the Eligible Claimant to receive the Gift.</p> <p>(f) EFT payments will only be made into an Australian bank account. The Promoter is not liable for any EFT payment not being made to, or received by, an Eligible Claimant because the Eligible Claimant does not hold an Australian bank account.</p> <p>(g) If an Eligible Claimant becomes aware that they have submitted incorrect bank account information, the Eligible Claimant must immediately notify the Promoter of the Eligible Claimant's error and provide correct bank account information. If an EFT is made to a bank account which was erroneously submitted by an Eligible Claimant, the Promoter will attempt to reverse the EFT, which, if reversed, will be credited to the Promoter, which will then make an EFT to the Eligible Claimant's resubmitted bank account. The Promoter does not warrant or represent that it will be able to effect an EFT reversal and each Eligible Claimant agrees that if they submit incorrect bank account information, and a Gift is paid to an incorrect bank account, the Gift may be forfeited.</p> <p>(h) Eligible Claimants should allow sixty (60) days from the date they receive notification from Samsung that their EFT payment is being processed to their nominated bank account. The Eligible Claimant may need to allow further time for the funds to be cleared by their bank.</p> <p>(i) Multiple Participating Product purchases are allowed (capped at a maximum of 5 Participating Products per Eligible Entrant). Where multiple Participating Products are purchased, the gift value is \$300 x quantity of Participating Products (e.g. \$600 where 2 Participating Products are purchased by an Eligible Entrant, up to a maximum of \$1500 for the cap of 5 Participating Products).</p>	
Purchase	<p>Payment in full or via contract on an eligible Telstra consumer or business plan. Purchase excludes: (i) rental payment plans; (ii) lay-buys; and (iii) commercial or business transactions.</p> <p>For clarity, Proof of Purchase must clearly show that the purchase date (for outright purchase) or contract date (for purchase made via an eligible Telstra consumer or business plan) is within the Promotional Period.</p>	
Redemption Period	Start Time and Date	12:00 AM (AEDT), Tuesday 8th April 2025
	End Time and Date	11:59 PM (AEDT), Wednesday 15 th June 2025
Delivery of Gift	<p>a) Eligible Claimants should allow sixty (60) days from the date they receive notification from Samsung that their EFT payment is being processed to their nominated bank account. The Eligible Claimant may need to allow further time for the funds to be cleared by their bank. EFT payments will only be made into an Australian bank account. The Promoter is not liable for any EFT payment not being made to, or received by, an Eligible Claimant because the Eligible Claimant does not hold an Australian bank account.</p> <p>b) Eligible Claimants will be notified by email to their nominated email address that their claim has been deemed valid within a reasonable period of time. The Promoter will then arrange for the Eligible Claimant to receive the Gift.</p> <p>c) EFT payments will only be made into an Australian bank account. The Promoter is not liable for any EFT payment not being made to, or received by, an Eligible Claimant because the Eligible Claimant does not hold an Australian bank account</p>	
Personal Information	<p>An Eligible Entrant is required to provide their full name, contact telephone number, email address, place of residence and the bank account details of the claimant's nominated Australian bank account (to which the claimant intends for the Gift to be paid</p>	
Claim Validity	<p>(a) If the Promoter requires any further information in order to validate a submitted Online Claim Form, the Promoter will inform the claimant by email. The claimant will then have fourteen (14) days from the date of the notification email to provide the requested information to the Promoter, unless expressly stated otherwise in the notification email. The Promoter may, in its absolute discretion, invalidate any claim if the relevant claimant fails to provide the further requested</p> <p>(b) The Promotion and/or any time period that claimants have to make claims and provide further information (including serial numbers) may be extended in the Promoter's absolute discretion. .</p> <p>(c) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process.</p>	

	<p>(d) Incomplete, indecipherable or illegible claims will be deemed invalid. Claimants are responsible for ensuring their correct contact number, email address, bank account details and address details are provided and any updated details are notified to the Promoter.</p>
General	<p>(a) Participation in this Promotion is deemed acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, unless specified otherwise by the Promoter;</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion;</p> <p>(d) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(e) Samsung excludes any costs, fees, expenses or liability of any kind paid for any installation, insurance, warranty or extended warranty, financing, delivery or any other cost which, at the determination of the Promoter in its absolute discretion, is deemed to be associated with or ancillary to the Participating Products.</p> <p>(f) The Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(g) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any Eligible Entrant(s) and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(h) The Promotional and/or Redemption Periods may be varied or extended in Samsung's absolute discretion.</p> <p>(i) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter reserves the right to reclaim from any Eligible Claimant the Gift if the Participating Product(s) purchased by the Eligible Claimant is returned after the claim for a Gift has been processed and fulfilled. This clause does not limit or affect the Eligible Claimant's rights with regards to warranties given in respect of the Participating Product either from the manufacturer or implied by legislation.</p> <p>(j) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the Promotion, as appropriate.</p> <p>(k) Any cost associated with accessing the Promoter's website for the purpose of registering a claim is each claimant's responsibility and is dependent on the internet service provider used.</p> <p>(l) If the Gift is unavailable, the Promoter, in its discretion, reserves the right to substitute the Gift with a gift of equal or greater value.</p> <p>(m) Subject to paragraph (f), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or Gift that is late, lost, or misdirected due to any reason beyond the reasonable control of Samsung; (d) any variation in the Gift value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant. Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) or any other legislation which may not be excluded, restricted or modified by agreement.</p> <p>(n) These T&Cs are governed by the laws of New South Wales, Australia. Claimants (whether eligible or not) submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia. . The Participating Products are subject to stock availability at each individual Participating Retailer Store.</p>
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's Privacy Policy (https://www.samsung.com/au/info/privacy/) which forms part of these T&Cs.</p>
Samsung/ the Promoter	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648)</p> <p>3 Murray Rose Avenue, Sydney Olympic Park, New South Wales 2127, Australia</p>
Promotion Support	<p>Email: telco-promos@samsung.com</p> <p>Phone: 1300 362 603</p>

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Short form T&C

Offer applies to purchase of a Participating Product made through Participating Retail Stores from 8th April to 5th May 2025 with strict adherence to the claim and redemption process. For full T&Cs visit <https://www.samsung.com/au/samsung-telstra-redemption/>

Long Form

1. Offer applies to the purchase of a Participating Product from 8th April 2025 to the 5th May 2025. Where a Participating Product is purchased from a Participating Retail Store, Eligible Entrants must register a claim, with strict adherence to claim process to redeem the Gift. Claim process for bonus Gift must be completed by 15th June 2025. Eligible Entrant must retain tax invoices or other eligible proof of purchase as proof of eligibility. Offer available while stocks last. This Offer (including the offer period) may be modified or extended at the Promoter's sole discretion. Offer subject to full Terms of Sale. For full T&Cs visit <https://www.samsung.com/au/samsung-telstra-redemption/>

Consumer Promotion support is available at:

Email: telco-promos@samsung.com

Phone: 1300 362 603 (Option 1 then 4).

Annexure A – List of Participating Products in the Promotion

Commercial Stock	Memory	SKU	Colour
S25 Ultra	12 + 1TB	SM-S938BZKFATS	Titanium Black
		SM-S938BZTFATS	Titanium Grey
		SM-S938BZBFATS	Titanium Silverblue
		SM-S938BZSFATS	Titanium Whitesilver
	12 + 512GB	SM-S938BZKEATS	Titanium Black
		SM-S938BZTEATS	Titanium Grey
		SM-S938BZBEATS	Titanium Silverblue
		SM-S938BZSEATS	Titanium Whitesilver
	12 + 256GB	SM-S938BZKAATS	Titanium Black
		SM-S938BZTAATS	Titanium Grey
		SM-S938BZBAATS	Titanium Silverblue
		SM-S938BZSAATS	Titanium Whitesilver
S25+	12 + 512GB	SM-S936BZSEATS	Silver Shadow
		SM-S936BLGEATS	Mint
		SM-S936BLBEATS	Icyblue
		SM-S936BDBEATS	Navy
	12 + 256GB	SM-S936BZSAATS	Silver Shadow
		SM-S936BLGAATS	Mint
		SM-S936BLBAATS	Icyblue
		SM-S936BDBAATS	Navy
S25	12 + 512GB	SM-S931BZSFATS	Silver Shadow
		SM-S931BLGFATS	Mint
		SM-S931BLBFATS	Icyblue
		SM-S931BDBFATS	Navy
	12 + 256GB	SM-S931BZSEATS	Silver Shadow
		SM-S931BLGEATS	Mint
		SM-S931BLBEATS	Icyblue
		SM-S931BDBEATS	Navy

Annexure B – List of Participating Retail Stores participating in the Promotion

Trading Name	Physical & Postal Address	Suburb	State	Postcode
Audiocom Albany	107 Lockyer Avenue	Albany	WA	6330
Aussie Look Melbourne Airport	OzLook Welcome Centre, Melbourne Airport T2 International Arrival	Melbourne Airport	VIC	3045
axxis	Shop 10 Dubbo Square, 177 Macquarie Street	Dubbo	NSW	2830
Bettatech Communications	408 Skipton Street	Redan	VIC	3350
Buderim Communications	Shop 1 - 53 Burnett Street	Buderim	QLD	4556
Bundaberg Telephone Company	Shop 4/9 Maryborough Street	Bundaberg Central	QLD	4670
CASINO COMMUNICATIONS	Casino Plaza, 169 Canterbury Street	Casino	NSW	2470
Citihub Communications	Shop 5, 118 Church Street	Parramatta	NSW	2150
Concept Computer System	357 Cressy Street	Deniliquin	NSW	2710
Connect Anywhere	Shop 2/261 Liverpool Road	Ashfield	NSW	2131
Contel Communications Burnie	Cnr Wilson & Wilmot Street	Burnie	TAS	7320
Cooma Betta Home Living	55 Sharp Street	Cooma	NSW	2630
D Station	14 Copernicus Crescent	Bundoora	VIC	3083
D STATION CARNEGIE	139 Koornang Road	Carnegie	VIC	3163
D Station Melbourne	SHOP 1, 365 Queen Street	Melbourne	VIC	3000
Datavoice Communications (Aust) Pty Ltd	51 Kendal Street	Cowra	NSW	2794
Echo Voice & Data	52 Smith Street	Kempsey	NSW	2440
E-Star Telecom	Shop 2C, 127-133 Burwood Road	Burwood	NSW	2134
ezyCom Eastwood	Shop K3A, 160 Rowe St, Eastwood Shopping Centre	Eastwood	NSW	2122
Forbes Batteries	10 Archibald Street	Toowoomba	QLD	4350
FRED COLE BETTA LEETON	Shop 2&3 Leeton plaza, 1 Acacia Ave	Leeton	NSW	2705
GBM Technology Camperdown	188 Manifold Street	Camperdown	VIC	3260
Global Starlink	Shop 4, 198 Harbour Esplanade	Docklands	VIC	3008
Goondiwindi Betta Home Living	Goondiwindi Betta Home Living, 101 Marshall Street	Goondiwindi	QLD	4390
Ha Ha Mobile	1 South Parade	Auburn	NSW	2144
High Connect - Cabramatta	Shop A11B, 53 Park Road	Cabramatta	NSW	2166
Hitech Connections	19 McCartin Street	Leongatha	VIC	3953
iMobile Plus	Shop Q3, 57 Queen Street	Auburn	NSW	2144
Kununurra Retravision	1 White Gum Street	Kununurra	WA	6743
Lockyer Valley Communications	Shop 3, 31 Railway Street	Gatton	QLD	4343
Luxfield Technology Solutions	22B Commercial Street	Svensson Heights	QLD	4670
Maleny Communications	Shop 1, 66 Maple Street	Maleny	QLD	4552
Maryborough Telecommunications	142 High Street	Maryborough	VIC	3465
Melbourne Pickup	Terminal 2 Melbourne Airport, Melbourne Airport	Melbourne Airport	VIC	3045
Mellick Centre	42, Edith Street	Innisfail	QLD	4860
Mitchell & Brown Geraldton	180 Chapman Road	Geraldton	WA	6530
Mobile Connect Sunnybank Hills	Sunnybank Hills ShoppingTown, 21A/661 Compton Road	Sunnybank Hills	QLD	4109
MobilePoint Springvale	242 Springvale Road	Springvale	VIC	3171
MoBiz	127 Commercial Street	Korumburra	VIC	3950
New Epoch Telecommunications	19A Belmore Street	Burwood	NSW	2134
NQ Mobile Hub	Shop 3, 203-215 Byrnes Street	Mareeba	QLD	4880
NT Technology	Rinida House, 1/52 Katherine Terrace	Katherine	NT	850
Office National Limestone Coast	65 Smith Street	Naracoorte	SA	5271

Phone Shop Portland	94A Percy Street	Portland	VIC	3305
Phonesmart	193 High Street	Thomastown	VIC	3074
Pre-Paid Teleworld	117 Pendle Way	Pendle Hill	NSW	2145
Re-Connect Communications Albury	Shop 6, 525 David Street	Albury	NSW	2640
Re-Connect Communications Corowa	103 Sanger Street	Corowa	NSW	2646
Re-Connect Communications Lavington	28 Griffith Rd	Lavington	NSW	2641
Re-Connect Communications Tumut	139B Wynyard Street	Tumut	NSW	2720
Re-Connect Communications Wodonga	1b/159-161 High Street	Wodonga	VIC	3690
ROBINVALE BETTA	170 BROMLEY RD	ROBINVALE	VIC	3549
Roly's Mobile Cobram	26 Punt Road	Cobram	VIC	3644
Roly's Mobiles	200 Maude Street	Shepparton	VIC	3630
Seymour Technology	72B Anzac Avenue	Seymour	VIC	3660
Smart Ihub	Shop G039, 250 Somerton Road	Roxburgh Park	VIC	3064
Smart Tech Bar	Shop 20 Fairfield Forum 8-35 Station Street	Fairfield	NSW	2165
Stolz Telecoms	70-80 Nunn Street	Benalla	VIC	3672
Swipe 8	184 Barkly Street	Footscray	VIC	3011
SWITCHED ON ELECTRONICS	218 HARE ST,	ECHUCA	VIC	3564
Sydney Pickup	Gate A T1, Airport Drive, Sydney International Airport	Sydney Airport	NSW	2020
Telco Store Gouger Street	Shop 1, 122 Gouger Street	Adelaide	SA	5000
Telco World - Forest Lake	Shop 44, 235 Forest Lake Boulevard	Forest Lake	QLD	4078
Tele Guru	Shop 21, 49 Banksiadale Gate, Lakelands Shopping Centre	Lakelands	WA	6180
Underwood Mobile Connect	3215, Logan Road, Underwood Market Place	Underwood	QLD	4119
Wolf Group Torquay	1A, 9 Gilbert St	Torquay	VIC	3228
Wolf Group Traralgon	17 Post Office Place	Traralgon	VIC	3844
Wolf Group Warragul	45 Victoria Street	Warragul	VIC	3820
Yours Telecom	Shop 2, 181-183A Forest Road	Hurstville	NSW	2220