

Samsung Galaxy Z Fold3 5G and Galaxy Z Flip3 5G Pre-order Online Promotion 2021 (Promotion)

Terms and Conditions (T&Cs)

Offer

Eligible Entrants who purchase a Participating Product by pre-order on the Samsung Online Store at the URL <https://shop.samsung.com/au> and selected eligible Enhanced Partnership portals during the Promotional Period will be eligible to receive a Gift Pack (Standard Devices only) and Discounted Screen Replacement, subject to these T&Cs. For the avoidance of doubt, Eligible Entrants who Purchase a Thom Browne Device in accordance with these T&Cs will only be eligible to receive a Discounted Screen Replacement.

In order to receive the Discounted Screen Replacement, Eligible Entrants must strictly adhere to the Discounted Screen Replacement Claim Process within the Discounted Screen Replacement Redemption Period.

Eligible Entrants

Australian residents aged 18 years and over who purchase a Participating Product by pre-order from the Samsung Online Store during the Promotional Period.

Participating Products

Standard Devices				
Product name	SKU	Memory	Colour	Channel
Galaxy Z Fold3 5G	SM-F926BZKEATS	12GB + 512GB	Phantom Black	All
	SM-F926BZGEATS	12GB + 512GB	Phantom Green	All
	SM-F926BZSEATS	12GB + 512GB	Phantom Silver	All
	SM-F926BZKAATS	12GB + 256GB	Phantom Black	All
	SM-F926BZGAATS	12GB + 256GB	Phantom Green	All
	SM-F926BZSAATS	12GB + 256GB	Phantom Silver	All
Galaxy Z Flip3 5G	SM-F711BZKEATS	8GB + 256GB	Phantom Black	All
	SM-F711BZGEATS	8GB + 256GB	Green	All
	SM-F711BZEEATS	8GB + 256GB	Cream	All
	SM-F711BLVEATS	8GB + 256GB	Lavender	All
	SM-F711BZAEATS	8GB + 256GB	Grey	eStore Exclusive*
	SM-F711BZWEATS	8GB + 256GB	White	eStore Exclusive*
	SM-F711BLIEATS	8GB + 256GB	Pink	eStore Exclusive*
	SM-F711BZKAATS	8GB + 128GB	Phantom Black	All
	SM-F711BZGAATS	8GB + 128GB	Green	All
	SM-F711BZEAATS	8GB + 128GB	Cream	All
	SM-F711BLVAATS	8GB + 128GB	Lavender	All
	SM-F711BZAAATS	8GB + 128GB	Grey	eStore Exclusive*
	SM-F711BZWAATS	8GB + 128GB	White	eStore Exclusive*
	SM-F711BLIAATS	8GB + 128GB	Pink	eStore Exclusive*

***eStore Exclusive:** Please note that these products will be exclusively sold on the Samsung Online Store in Australia. These products will be shipped from overseas, so please allow additional time for your order to be dispatched.

Thom Browne Devices			
Product name	SKU	Memory	Colour
Galaxy Z Fold3 5G	SM-F926BZUYXSA	12GB + 512GB	Thom Browne Edition
Galaxy Z Flip3 5G	SM-F711BZUYXSA	8GB + 256GB	Thom Browne Edition

Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.

Excluded Products

Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.

Samsung Online Store

Samsung Online Store and eligible Enhanced Partnership Portals

- a) The "Samsung Online Store" means Samsung's official e-store accessible via the URL <https://shop.samsung.com/au/> and "Enhanced Partnership Portals" means selected Partnership portals that are a part of the EPP program. Enhanced Partnership Portals that are participating in this promotion will have this offer advertised after eligible customer has logged in.

	b) Excluded sites include but are not limited to Samsung Staff Sales and Samsung Business Store https://shop.samsung.com/au/business/login/business																							
Promotional Period	Start Time and Date	01:00 AM AEST 10 th September 2021																						
	End Time and Date	11:59 PM AEST 26 th September 2021																						
Gift Pack	Eligible Entrants who purchase a Participating Product are entitled to 1 x Gift Pack which corresponds to the Participating Product that they Purchased, as outlined below																							
	Eligible Entrants will be prompted to select a Gift Pack during the checkout process when they Purchase the Participating Product in accordance with these terms and conditions. Gift Packs are subject to stock availability. In the event that there is insufficient stock of any Gift Pack, Eligible Entrants must choose an alternative Gift Pack. Samsung reserves the right to substitute the Gift Pack with an alternative product of equal or lesser value in its absolute discretion. Samsung will endeavour to deliver the Gift Pack at the same time that the entrant receives their Participating Product, however there may be some delays. As noted above, Participating Products that are listed as being 'eStore Exclusive' and their corresponding Gift Pack may be subject to longer delivery timeframes.																							
	<table border="1"> <thead> <tr> <th>Pre-ordered Participating Product</th> <th>Gift Pack</th> <th>Description</th> <th>Value (RRP)</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Galaxy Z Fold3 5G (excl. Thom Browne Devices)</td> <td>Galaxy Buds Pro Pack</td> <td>Buds Pro Black (SM-R190NZKAASA)</td> <td>\$299</td> </tr> <tr> <td rowspan="2">Productivity Pack</td> <td>S Pen Pro (EJ-P5450SBEGWW)</td> <td rowspan="2">\$297</td> </tr> <tr> <td>Universal Stand (GP-TOU020SADBW) Trio Universal Keyboard Black (EJ-B3400UBEGWW)</td> </tr> <tr> <td>Power Pack</td> <td>Cover with S Pen (EF-FF92PCBEGWW) Black Trio Wireless Charger (EP-P6300TBEGAU)</td> <td>\$278</td> </tr> <tr> <td rowspan="2">Galaxy Z Flip3 5G (excl. Thom Browne Devices)</td> <td>Galaxy Buds Live Pack</td> <td>Buds Live Black (SM-R180NZKAASA)</td> <td>\$249</td> </tr> <tr> <td>Power Pack</td> <td>Aramid Cover Black (EF-XF711SBEGWW) Black Trio Wireless Charger (EP-P6300TBEGAU)</td> <td>\$258</td> </tr> </tbody> </table>		Pre-ordered Participating Product	Gift Pack	Description	Value (RRP)	Galaxy Z Fold3 5G (excl. Thom Browne Devices)	Galaxy Buds Pro Pack	Buds Pro Black (SM-R190NZKAASA)	\$299	Productivity Pack	S Pen Pro (EJ-P5450SBEGWW)	\$297	Universal Stand (GP-TOU020SADBW) Trio Universal Keyboard Black (EJ-B3400UBEGWW)	Power Pack	Cover with S Pen (EF-FF92PCBEGWW) Black Trio Wireless Charger (EP-P6300TBEGAU)	\$278	Galaxy Z Flip3 5G (excl. Thom Browne Devices)	Galaxy Buds Live Pack	Buds Live Black (SM-R180NZKAASA)	\$249	Power Pack	Aramid Cover Black (EF-XF711SBEGWW) Black Trio Wireless Charger (EP-P6300TBEGAU)	\$258
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Offer		Amount payable by Eligible Entrant																						
One (1) screen replacement for consumer induced damage to the internal folding LCD screen of the Participating Products for the discounted price of \$99.00. It does not include repair of damage to or replacement of any other element of the Participating Product including the front LCD screen.		\$ 99.00																						
Discounted Screen Replacement	The Discounted Screen Replacement only applies to the replacement the internal folding LCD screen of the Participating Product as a result of customer induced damage. The repair of customer induced damage associated with any other element of the Participating Product such as back glass, bezel, USB Port or camera is not included and will incur additional charges (where applicable).																							
Discounted Screen Replacement Claim Process	<p>a) To be eligible to claim the Discounted Screen Replacement, Eligible Entrants must:</p> <ol style="list-style-type: none"> purchase a Participating Product during the Promotional Period and retain the tax invoice or other valid Proof of Purchase (ensuring that the Participating Product is listed on the Proof of Purchase); redeem the Discounted Screen Replacement by taking their Participating Product to an authorised Samsung service centre before the end of the Discounted Screen Replacement Redemption Period (see https://www.samsung.com/au/support/service-centre/ for locations); and provide a valid Proof of Purchase and pay \$99.00 to Samsung or the authorised Samsung service centre prior to the Discounted Screen Replacement. <p>b) Samsung or its authorised service centre will, upon receiving the Participating Product from the Eligible Claimant, assess the Participating Product to confirm that the Discounted Screen Replacement can be carried out in accordance with these Terms and Conditions.</p> <p>c) Eligible Entrants who attempt to redeem the Discounted Screen Replacement outside of the Discounted Screen Replacement Redemption Period will not be accepted and will be charged for customer induced screen replacement and repair costs (where applicable).</p> <p>d) If the Participating Product cannot be repaired in accordance with these Terms and Conditions, Samsung or its authorised service centre will inform the Eligible Entrant, and the Eligible Entrant may elect to not proceed with the repair, or to proceed with the repair and incur extra costs for additional repair items as advised by Samsung. In those circumstances, payment for the cost of the repair will need to be made upfront via credit card or online (MasterCard or Visa).</p> <p>e) Claimants are responsible for, and are required to, back-up their data that is on the Participating Product (as this data may be lost during the repair process).</p> <p>The repair may take up to seven (7) business days, however this is subject to availability and any unforeseen circumstances (for example, of repair machinery breaks down or delivery issues). Samsung will endeavour to perform the Discounted Screen Replacement and any other repairs of the Participating Product as quickly as possible.</p>																							
Discounted Screen Replacement	Within twelve (12) months from the date of Purchase of the Participating Product at a Participating Retail Store.																							

Redemption Period	
Purchase	<p>Participating Products must be pre-ordered from the Samsung Online Store by payment in full or a contract or rental payment plan with a term of twelve (12) months or more.</p> <p>Purchase excludes: (i) rental payment plans with a term of less than twelve (12) months; (ii) lay-buys; and (iii) commercial or business transactions.</p> <p>The Proof of Purchase MUST clearly show that the Purchase was made during the Promotional Period.</p>
Proof of Purchase	<p>When submitting your claim for a Screen Replacement it must be accompanied by a valid tax invoice or some other documentation which contains the following information as proof of your Purchase:</p> <ol style="list-style-type: none"> 1) Name / Logo of the Participating Retailer or Operator; 2) Name of the Participating Product; and 3) Date of the purchase of the Participating Product. <p>The Proof of Purchase MUST clearly show that the purchase or contract was concluded during the Promotional Period.</p>
Other Matters	<ol style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion (c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion (d) There is a limit of one (1) Gift Pack per Participating Product (Standard Device) purchased (e) All prices quoted in these T&Cs are inclusive of GST (f) The Gift Pack is not transferable, exchangeable or redeemable for cash. For the avoidance of doubt, Eligible Entrants are expressly excluded from returning their Gift Packs under Samsung's Change of Mind policy. (g) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable (h) If a Gift Pack is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product and/or Gift Pack stocks run out (i) The Promotional Period may be extended in Samsung's absolute discretion (j) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice or other Proof of Purchase and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (k) Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. (l) Subject to paragraph (m), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift Pack that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Gift Pack. (m) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again. (n) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Samsung	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>
Promotion Support	<p>Email onlinesupport@samsung.com call 1300 362 603</p>

Version Updated: 09/08/21

Short form T&C

**Offer ends 9th September 2021. While stocks last. Discounted screen replacement by Samsung Care for \$99 is only available within the first year of purchase. Customer must retain tax invoice or other eligible proof of purchase as proof of eligibility. Offer does not apply to Samsung Care+ or in combination with any other offer. Samsung Online Store and participating Enhanced Partnership Portals only and only when you purchase a participating product. T&Cs apply see <https://www.samsung.com/au/offer/galaxy-z-series-offer/terms/online/>*

Longer for T&Cs

Bonus Gift Pack applies to the Galaxy Z Fold3 5G and Galaxy Z Flip3 5G (excluding Thom Browne edition) purchased from Samsung Online Store (<https://shop.samsung.com/au/>) or a participating Enhanced Partnership will have this offer advertised after eligible customer has logged in, during pre-order period 12th August to 9th September 2021. Discounted screen replacement by Samsung Care for \$99 is available only within the first year of purchase. Customer must retain tax invoice or other eligible proof of purchase as proof of eligibility. Not available in conjunction with Samsung Care+ or any other offer unless otherwise advised. Gift Packs and Discounted screen replacement are not transferable, exchangeable or redeemable for cash. Offers available while stocks last. These offers (including the offer period) may be modified in Samsung's sole discretion. Offer subject to Samsung Online Store's Terms of Sale. Email onlinesupport@samsung.com or call 1300 362 603 option 4 for questions regarding this offer. For Full T&C s visit <https://www.samsung.com/au/offer/galaxy-z-series-offer/terms/online/>