

Samsung Galaxy Fold4/Z-Flip 4 - 30 Day 'Satisfaction Guarantee' (Promotion)

Terms and Conditions (T&Cs)

Offer Eligible Customers who purchase a Participating Product from Samsung Branded Retail Store during the Promotional Period will be eligible for the Offer (i.e. the 30 Day 'Satisfaction Guarantee' outlined below), subject to these T&Cs.

Eligible Customers Australian residents aged 18 years and over who Purchase a Participating Product from a Participating Retail Store during the Promotional Period.

Participating Products

| Participating Devices | | |
|-----------------------|---------------------------------------|-------------|
| Model | Description | RRP |
| SM-F936BZEFATS | Galaxy Z-Fold 4 1TB - Beige | \$ 2,999.00 |
| SM-F936BZKFATS | Galaxy Z-Fold 4 1TB - Phantom Black | \$ 2,999.00 |
| SM-F936BZAFATS | Galaxy Z-Fold 4 1TB - Greengreen | \$ 2,999.00 |
| SM-F936BZEEATS | Galaxy Z-Fold 4 512GB - Beige | \$ 2,699.00 |
| SM-F936BZKEATS | Galaxy Z-Fold 4 512GB - Phantom Black | \$ 2,699.00 |
| SM-F936BZAEATS | Galaxy Z-Fold 4 512GB - Greengreen | \$ 2,699.00 |
| SM-F936BZEAATS | Galaxy Z-Fold 4 256GB - Beige | \$ 2,499.00 |
| SM-F936BZKAATS | Galaxy Z-Fold 4 256GB - Phantom Black | \$ 2,499.00 |
| SM-F936BZAAATS | Galaxy Z-Fold 4 256GB - Greengreen | \$ 2,499.00 |
| SM-F721BZDFATS | Galaxy Z-Flip 4 512GB - Pink Gold | \$ 1,849.00 |
| SM-F721BZAFATS | Galaxy Z-Flip 4 512GB - Graphite | \$ 1,849.00 |
| SM-F721BLBFATS | Galaxy Z-Flip 4 512GB - Blue | \$ 1,849.00 |
| SM-F721BLVFATS | Galaxy Z-Flip 4 512GB - Bora Purple | \$ 1,849.00 |
| SM-F721BZDEATS | Galaxy Z-Flip 4 256GB - Pink Gold | \$ 1,649.00 |
| SM-F721BZAEATS | Galaxy Z-Flip 4 256GB - Graphite | \$ 1,649.00 |
| SM-F721BLBEATS | Galaxy Z-Flip 4 256GB - Blue | \$ 1,649.00 |
| SM-F721BLVEATS | Galaxy Z-Flip 4 256GB - Bora Purple | \$ 1,649.00 |
| SM-F721BZDAATS | Galaxy Z-Flip 4 128GB - Pink Gold | \$ 1,499.00 |
| SM-F721BZAAATS | Galaxy Z-Flip 4 128GB - Graphite | \$ 1,499.00 |
| SM-F721BLBAATS | Galaxy Z-Flip 4 128GB - Blue | \$ 1,499.00 |
| SM-F721BLVAATS | Galaxy Z-Flip 4 128GB - Bora Purple | \$ 1,499.00 |

| Participating Accessories* | | |
|----------------------------|---|-----------|
| Model | Description | RRP |
| EF-VF936LBEGWW | Z-Fold 4 Leather Cover - Black | \$ 119.00 |
| EF-VF936LJEGWW | Z-Fold 4 Leather Cover - Moss Gray | \$ 119.00 |
| EF-MF936CBEGWW | Z-Fold 4 Slim Standing Cover - Black | \$ 79.00 |
| EF-MF936CUEGWW | Z-Fold 4 Slim Standing Cover - Sand | \$ 79.00 |
| EF-GF936TBEGWW | Z-Fold 4 Silicone Grip Cover - Black | \$ 79.00 |
| EF-GF936TWEWW | Z-Fold 4 Silicone Grip Cover - White | \$ 79.00 |
| EF-UF93PCTEGWW | Z-Fold 4 Front Protection Film - Transparency | \$ 24.00 |
| EF-OF93PCBEGWW | Z-Fold 4 Standing Cover with Pen - Black | \$ 139.00 |
| EF-OF93PCJEGWW | Z-Fold 4 Standing Cover with Pen - Moss Gray | \$ 139.00 |
| EF-OF93PCUEGWW | Z-Fold 4 Standing Cover with Pen - Sand | \$ 139.00 |
| EF-VF721LBEGWW | Z-Flip 4 Flap Leather Cover - Black | \$ 139.00 |
| EF-VF721LPEGWW | Z-Flip 4 Flap Leather Cover - Peach | \$ 139.00 |
| EF-VF721LLEGWW | Z-Flip 4 Flap Leather Cover - Arctic Blue | \$ 139.00 |
| EF-PF721TNEGWW | Z-Flip 4 Silicone Cover Ring - Navy | \$ 59.00 |
| EF-PF721TPEGWW | Z-Flip 4 Silicone Cover Ring - Pink | \$ 59.00 |
| EF-PF721TLEGWW | Z-Flip 4 Silicone Cover Ring - Arctic Blue | \$ 59.00 |
| EF-PF721TGEWW | Z-Flip 4 Silicone Cover Ring - Khaki | \$ 59.00 |
| EF-PF721TVEGWW | Z-Flip 4 Silicone Cover Ring - Lavender | \$ 59.00 |

| | EF-GF721TBEGWW | Z-Flip 4 Silicone Cover with Strap - Black | \$ 59.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|------------------------------------|--|---|----------|----------------|-------|---------|-----------|-----|--------------------------------|------------|-----|--|-------------|-----|--|-----------|-----|--|--------|-----|---|-----------|-----|---|-----------|-----|---|---------------|-----|---|-----------|-----|--|----------|----|--|
| | EF-GF721TWEGWW | Z-Flip 4 Silicone Cover with Strap - White | \$ 59.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | EF-OF721CTEGWW | Z-Flip 4 Clear Cover with Ring - Transparency | \$ 49.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | EF-QF721CTEGWW | Z-Flip 4 Clear Slim Cover - Transparency | \$ 34.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-XVF721HODPW | Z-Flip 4 Clear Ring - THE SIMPSONS | \$ 39.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-XVF721HOILW | Z-Flip 4 Silicone Ring - THE SIMPSONS | \$ 64.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-XVF721HOMBW | Z-Flip 4 Flap Leather - Starwars | \$ 39.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-TOF721AMCWW | Z-Flip 4 Clear Ring - Duck with Crooked Beak | \$ 29.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-FPF721HIAUW | Z-Flip 4 Printed Clear Case - The Smurfs | \$ 64.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-FPF721HIAWW | Z-Flip 4 Printed Case Type - Haainc | \$ 64.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-TOF721AMEYW | Z-Flip 4 Clear Ring - BaDuck Kim | \$ 29.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-TOF721SAGUW | Z-Flip 4 Clear Ring - SHARON 6 | \$ 44.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-TOF721HIHGW | Z-Flip 4 Clear Ring - The Smurfs | \$ 34.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-XVF721HOCRW | Z-Flip 4 Clear Ring - PEPSI | \$ 39.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-FPF721HIAPW | Z-Flip 4 Printed Case - Sunday A | \$ 64.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-FPF721HIAFW | Z-Flip 4 Printed Case Type - Sunday B | \$ 64.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | GP-XVU022HODRW | Z-Flip 4 Strap - PEPSI | \$ 39.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | EJ-PF926BBEGWW | Z-Fold 3 S Pen Fold Edition - Black | \$ 74.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | <p>*Participating Accessories listed above can only be returned in accordance under this Offer if purchased with a Participating Product in a single transaction, as evidenced on the Eligible Customer's proof of purchase.</p> <p>Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.</p> <p>Note: Please note that each Participating Product is a certified product of Samsung Electronics Australia. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Purchase Price | <p>The Purchase Price for the Participating Products is the:</p> <p>(a) recommended retail price (RRP) detailed in the table above if payment is made in full; or</p> <p>(b) the amount paid towards a contract or rental payment plan with a term of twelve (12) months.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Participating Retail Stores | <table border="1"> <thead> <tr> <th>Store Location</th> <th>State</th> <th>Address</th> </tr> </thead> <tbody> <tr> <td>George St</td> <td>NSW</td> <td>450 George St, Sydney NSW 2000</td> </tr> <tr> <td>Parramatta</td> <td>NSW</td> <td>Shop 2119, Westfield Parramatta, 159–175 Church St, Parramatta, NSW 2150</td> </tr> <tr> <td>Garden City</td> <td>QLD</td> <td>Level 1, Westfield Garden City, Cnr Logan & Kessels Rd, Mount Gravatt QLD 4122</td> </tr> <tr> <td>Chermside</td> <td>QLD</td> <td>Level 1, Westfield Chermside, Cnr Gympie & Hamilton Rds Chermside QLD 4032</td> </tr> <tr> <td>Robina</td> <td>QLD</td> <td>Robina Town Centre, 19 Robina Town Centre Dr, Robina QLD 4230</td> </tr> <tr> <td>Highpoint</td> <td>VIC</td> <td>Level 2, Highpoint Shopping Centre, 120 – 200 Rosamond Rd, Maribyrnong VIC 3032</td> </tr> <tr> <td>Doncaster</td> <td>VIC</td> <td>Ground Floor, Westfield Doncaster, 619 Doncaster Rd, Doncaster VIC 3108</td> </tr> <tr> <td>Fountain Gate</td> <td>VIC</td> <td>Level 1, Westfield Fountain Gate, 352 Princes Highway, Fountain Gate VIC 3805</td> </tr> <tr> <td>Chadstone</td> <td>VIC</td> <td>Chadstone Shopping Centre, 1341 Dandenong Rd, Chadstone VIC 3148</td> </tr> <tr> <td>Carousel</td> <td>WA</td> <td>Level 1, Westfield Carousel, 1382 Albany Hwy, Cannington WA 6107</td> </tr> </tbody> </table> | | | Store Location | State | Address | George St | NSW | 450 George St, Sydney NSW 2000 | Parramatta | NSW | Shop 2119, Westfield Parramatta, 159–175 Church St, Parramatta, NSW 2150 | Garden City | QLD | Level 1, Westfield Garden City, Cnr Logan & Kessels Rd, Mount Gravatt QLD 4122 | Chermside | QLD | Level 1, Westfield Chermside, Cnr Gympie & Hamilton Rds Chermside QLD 4032 | Robina | QLD | Robina Town Centre, 19 Robina Town Centre Dr, Robina QLD 4230 | Highpoint | VIC | Level 2, Highpoint Shopping Centre, 120 – 200 Rosamond Rd, Maribyrnong VIC 3032 | Doncaster | VIC | Ground Floor, Westfield Doncaster, 619 Doncaster Rd, Doncaster VIC 3108 | Fountain Gate | VIC | Level 1, Westfield Fountain Gate, 352 Princes Highway, Fountain Gate VIC 3805 | Chadstone | VIC | Chadstone Shopping Centre, 1341 Dandenong Rd, Chadstone VIC 3148 | Carousel | WA | Level 1, Westfield Carousel, 1382 Albany Hwy, Cannington WA 6107 |
| Store Location | State | Address | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| George St | NSW | 450 George St, Sydney NSW 2000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Parramatta | NSW | Shop 2119, Westfield Parramatta, 159–175 Church St, Parramatta, NSW 2150 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Chermside | QLD | Level 1, Westfield Chermside, Cnr Gympie & Hamilton Rds Chermside QLD 4032 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Promotional Period | Start Time and Date | 08:00 AM AEDT 2 nd of September 2022 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | End Time and Date | 11:59 PM AEST 30 th of November 2022 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Offer | <p>Eligible Customers who Purchase a Participating Device (with or without Participating Accessories in a single transaction) from a Participating Retail Store during the Promotional Period will be entitled to claim a refund to the value of the Purchase Price within 30 days of purchasing the Participating Products from a Participating Retail Store, provided the Eligible Customer returns the Participating Product to the same Participating Retail Store of Purchase:</p> <p>a) in full working condition; and</p> <p>b) with no physical damage (including scratches or marking); and</p> <p>c) with original packaging and inbox items.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| | <p>If an Eligible Customer wishes to return a Participating Accessory only, it must be unopened in its original packaging.</p> <p>The customer must also present valid proof of purchase for the Participating Product(s).</p> <p>Samsung reserves the right to refund a portion and not the full Purchase Price, in its absolute discretion. Unless otherwise advised, Eligible Customers who participate in the Promotion are not entitled to receive the benefit of any other bonus offer.</p> |
| Purchase | <p>Participating Products must be purchased payment in full or a contract or rental payment plan with a term of twelve (12) months or more. Purchase excludes: (i) rental payment plans with a term of less than twelve (12) months; (ii) lay-buys; and (iii) commercial or business transactions.</p> <p>This Offer is available with Participating Products purchased through the Samsung TradeUp Program (https://www.samsung.com/au/tradeup/) during the Promotional Period.</p> <p>Proof of purchase must clearly show that the purchase or contract was made during the Promotional Period.</p> |
| Other Matters | <ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs (b) This Promotion is valid with Participating Products that were Purchased through the TradeUp program (c) If the Eligible Customer purchased the Participating Product through the Samsung TradeUp Program, they will be entitled to receive the Purchase Price for the Participating Product, but they will not be entitled to receive their old device that they traded in. (d) Eligible customers will be not be entitled to participate in the Promotion if they have made a Samsung Care+ Swap Claim on the purchased device. (e) This Promotion is available only to individuals and is open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion (f) All prices quoted in these T&Cs are inclusive of GST (g) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any customer and/or modify, suspend or terminate the Promotion as applicable (h) The Promotional Period may be extended in Samsung's absolute discretion (i) The Promoter reserves the right, at any time, to verify the validity of a claim for a refund and claimants using all other information available to the Promoter, and to disqualify any claimant who fails to provide evidence of a proof of purchase or otherwise submits a claim for a refund that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (j) The Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, proof of purchase documentation or due to any reason beyond the reasonable control of the Promoter; (d) any variation in Purchase Price to that stated in these Terms and Conditions or (e) any tax liability incurred by a claimant. (k) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again. (l) These Terms and Conditions are governed by the laws of New South Wales. Customers submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store |
| Privacy | <p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Customers acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All Customers consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p> |
| Samsung/ the Promoter | <p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p> |
| Promotion Support | <p>Email: promos.au@samsung.com Phone: 1300 362 603 (Option 5)</p> |

Short form T&C

- Offer available for purchases until November 30th 2022. Available in participating retailers only and only when you purchase a participating product. For Full T&C s visit <https://www.samsung.com/au/samsungstore/satisfaction-guarantee/>