SAMSUNG Care+

Device Tier Schedule

The tiers below apply to plans purchased¹ on or after April 28, 2021:

If you purchased your plan prior to April 28 or your device is not listed here, please refer to your Confirmation Letter or call 1-877-699-1356 to confirm your Service Fee.

Smartphone

Tier1	Service Fee ²
Applicable Devices	
Samsung Galaxy A11 Samsung Galaxy A20 Samsung Galaxy A21 Samsung Galaxy A50 Samsung Galaxy A51 Samsung Galaxy A70 Samsung Galaxy A71 Samsung Galaxy A32 Samsung Galaxy A52	\$59

Tier 2	Service Fee ²
Applicable Devices	
Samsung Galaxy S10e Samsung Galaxy S10 Samsung Galaxy S10+ Samsung Galaxy S20 FE	\$99

Tier 3	Service Fee ²
Applicable Devices	
Samsung Galaxy Note 10 Samsung Galaxy Note 10+ Samsung Galaxy Note 20 Samsung Galaxy Note 20 Ultra Samsung Galaxy S20 Samsung Galaxy S20+ Samsung Galaxy S20 Ultra Samsung Galaxy S21 Samsung Galaxy S21+ Samsung Galaxy S21 Ultra	\$99

Tablets

	Service Fee ²
Applicable Devices	
All Tablets	\$49

Wearables

Tier1	Service Fee ²
Applicable Devices	
Gear Fit Galaxy Watch Active	\$49

Tier 2	Service Fee ²
Applicable Devices	
Galaxy Watch Galaxy Watch Active2 Galaxy Watch 3	\$59

Laptops

Tier1	Service Fee ²
Applicable Devices	
Chromebook 4 Chromebook 4+	\$99

Tier 2	Service Fee ²
Applicable Devices	
Galaxy Book S Galaxy Book	\$249

Tier 3	Service Fee ²
Applicable Devices	
Galaxy Book Ion Galaxy Book Flex Galaxy Book Pro Galaxy Book Pro 360	\$249

¹ The plan purchase price, plus applicable taxes, is payable when you purchase the plan. If you purchase the plan at a Samsung Experience Store or online through Samsung.com/ca, the plan purchase price for your device is located at the following link: https://www.samsung.com/ca/offer/samsung-care-plus/. If you purchase the plan from a Canadian authorized retailer, please refer to the place of purchase for the applicable plan purchase price.

The service fee, plus applicable taxes, applies to all service requests, and is payable when you submit a service request. All service fees are based on your device's tier at the time you purchased the