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SAMSUNG MOBILE EXPERIENCE

Investor Presentation 2023

Content

BUSINESS HIGHLIGHTS MOBILE MARKET OPPORTUNITIES SAMSUNG STRATEGY

2022 FINANCIAL SUMMARY

Earnings results*

120.8 Sales

11.4 • Operating profit

9.4% Operati

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(trillion won)

Operating profit margin

2022 FINANCIAL SUMMARY

Global number 1





* Strategy Analytics

SAMSUNG

Global market share*



(#1 since 2011)

BUSINESS ACCOMPLISHMENTS

Strengthened premium experience

Full-fledged mainstreaming of foldables



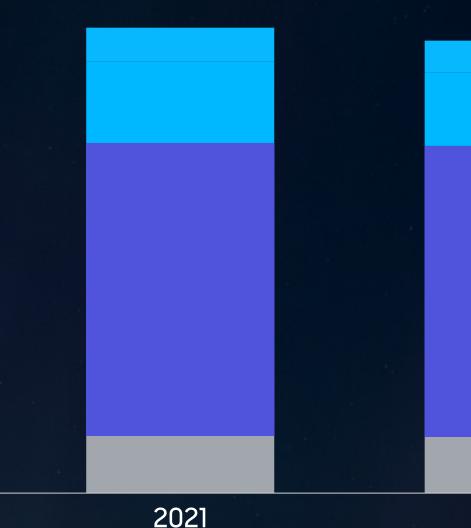
BUSINESS ACCOMPLISHMENTS

Ecosystem products

Smartphone

(Wearable, Tablet & Note PC)

Held up overall sales well despite highly unfavorable business environment, and maintained contribution of Galaxy Ecosystem products



2020

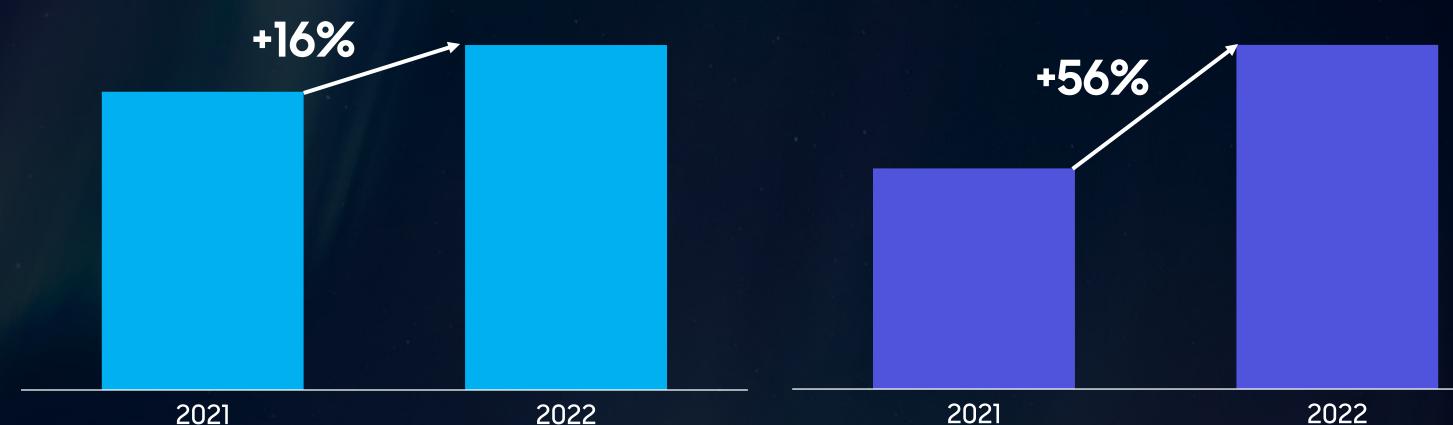


BUSINESS ACCOMPLISHMENTS

Flagship smartphone revenue and 5G shipments increased

Flagship smartphone revenue

5G smartphone shipments



Content

BUSINESS HIGHLIGHTS MOBILE MARKET OPPORTUNITIES SAMSUNG STRATEGY

SMARTPHONE



TABLET & NOTE PC



While Tablet and Note PC markets are

Tablet



2022

SAMSUNG

expected to stay flat or contract following significant growth during the pandemic, an expected rise in Tablet ASP demonstrates sustained demand for premium products

Note PC



* Strategy Analytics, IDC

WEARABLES



Smartwatch



2022

SAMSUNG

Market momentum expected to decelerate after 2022's high growth, with opportunities centered around emerging markets

Truly wireless stereo



2025

* IDC

Content

BUSINESS HIGHLIGHTS MOBILE MARKET OPPORTUNITIES SAMSUNG STRATEGY

STRATEGIC DIRECTION

Mobile eXperience

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Customer-centric business that prioritizes consumer experience

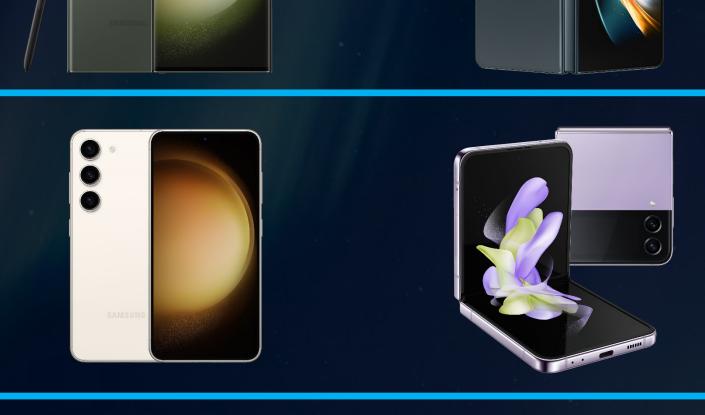
Life Companion

Accompanying every moment of customers' daily lives from the beginning until the end of the day

<u>Galaxy Ecosystem</u>

Encompassing a variety of mobile-based products and services, including future business areas

SECURING LEADERSHIP IN FLAGSHIP



Intensify efforts for sustainable innovation



Expand premium customers by securing customer-centric experience leadership

Consolidate foldable leadership by optimizing form-factor tailored experience

EXPAND USER BASE WITH MASS PRODUCT



Expand 5G line-up to entry level

Apply core experience of premium product in order to cultivate Galaxy user base

Enhance efficiency of R&D/production to maximize sales and improve profit

ADDRESS PREMIUM TAB & NOTE PC DEMAND

Tablet: Enhance premium lineup based on productivity / immersive exp.



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Note PC: Strengthen high performance, portability, and multi-device experience

WEARABLE, ENHANCE USER EXPERIENCE

Smartwatch: Offering a personalized, holistic health experience True Wireless Stereo: Seamless and intelligent personal listening device



GALAXY EXPERIENCE

Improve consumer experience by evolving Galaxy's heritage, tailored to the customer needs of each product group

Model CXP

Core Experience Proposition for Customers by Model

Series Foundation

Distinctive and Competitive Product Value Proposition by Series



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Watch Health & Personalization



Buds Authentic Sound Powered by AI

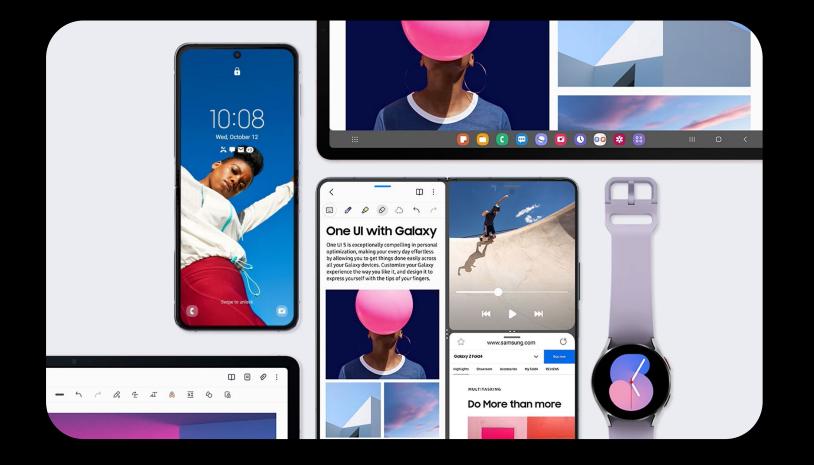


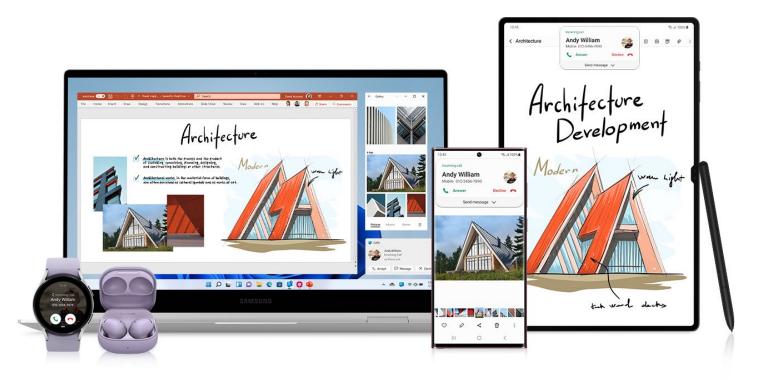
SEAMLESS GALAXY ECOSYSTEM

One Ul

One UI is compelling in personal optimization, allowing customers to get things done easily across all Galaxy devices and customize the Galaxy experience to express oneself

Connected Experience





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Providing seamless & intuitive experience across Galaxy devices with easy and fast connectivity

EXPAND DIGITAL LIFE EXPERIENCE



Samsung Health focuses on wellness by helping users to sleep better and exercise efficiently, including working towards a body composition target

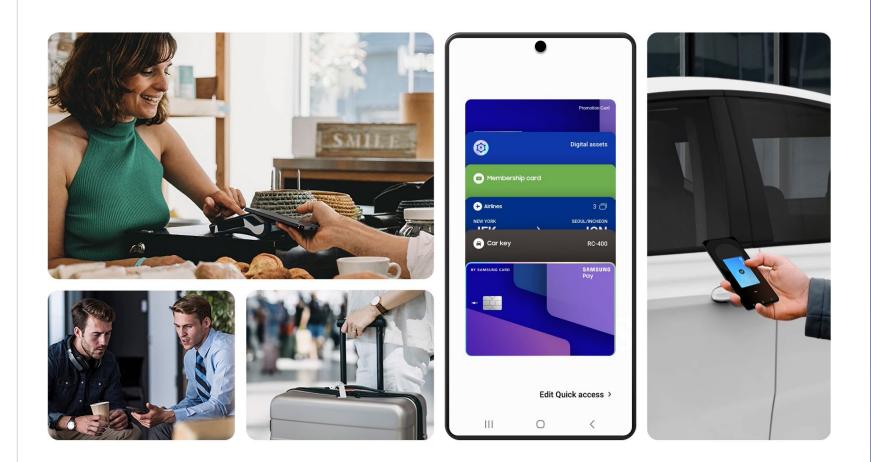








Safely stores passwords, addresses, and card details for easier online browsing and shopping. Bank accounts, credit cards, keys, and boarding passes can be stored as well



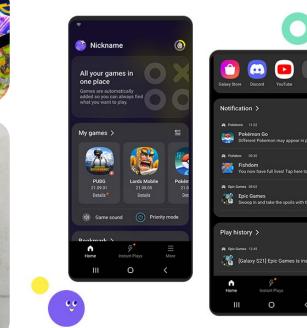
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Samsung Wallet / Pay

SERVICE AND CONTENTS

Provide rich contents on Galaxy devices





<complex-block>

SAMSUNG Car

SAMSUNG

Samsung Care+, expand coverage



ENHANCE CUSTOMER TOUCHPOINTS



Secure e-Store growth momentum

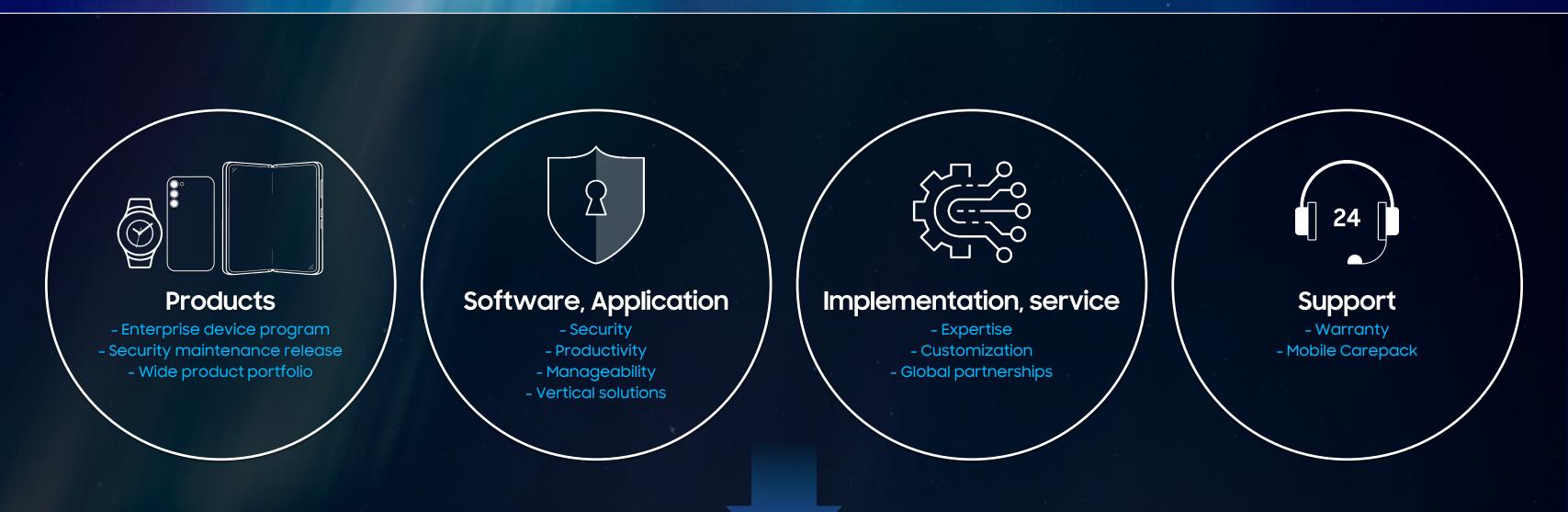
Online-Offline retail innovation



Enhance communication with various customer segments through digital touch points



BUSINESS ENTERPRISE PORTFOLIO



Provide an end-to-end integrated solution

OPERATIONAL EXCELLENCE

Strengthen flexibility to establish timely supply and reponse systems



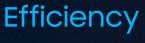
Agility



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Sell-out based operation





SUSTAINABLE INNOVATION

Spread Galaxy's positive influence via efforts such as using more eco-friendly materials

Glass Pre-consumer Recycled Glass

Plastic

Recycled water barrels Recycled discarded fishing nets Recycled PET bottles

Aluminum Pre-consumer Recycled Aluminum

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Paper 100% Recycled paper



Galaxy S23

EXPANDING 5G NW BUSINESS AREA & SCALE FOR SUSTAINABLE GROWTH

Expanding business in the major markets (U.S, Japan, India, Korea)

> Capturing new global markets (Europe)

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Next Generation 5G Chipset

2G

