#### PROMOTION TERMS AND CONDITIONS

[Samsung Galaxy S24|S24+|S24 Ultra Miles+Bonus- Promo]

Terms and Conditions are amended from 21/03/2024 regarding the Registration Period.

This promotion is open to Samsung Account holders and Samsung Members users (you need to have a Samsung Account to use the Samsung Members app).

The Company "SAMSUNG ELECTRONICS GREECE IMPORT AND TRADE OF ELECTRIC AND ELECTRONIC GOODS SINGLE MEMBER SOCIETE ANONYME", with registered office in Maroussi, Attica (24A, Kifissias Ave., GR-151 25), General Commercial Registry ("GEMI") No.: 009349401000, tel.: +30 213 0163800 (hereinafter: "Organiser") is organising a promotion entitled "Samsung Galaxy S24|S24+|S24 Ultra Miles+Bonus- Promo" (hereinafter: "Promotion"), as per the following Promotion Terms and Conditions (hereinafter the "Terms"), which are also posted on its website <a href="https://www.samsung.com/gr/offer/galaxy-s24-series-miles-and-bonus-promo-en/">https://www.samsung.com/gr/offer/galaxy-s24-series-miles-and-bonus-promo-en/</a> (hereinafter: "Site").

### 1. Eligibility

This Promotion is open to all natural persons aged 18 years or older who are permanent residents or domiciled in Greece, as well as to legal persons registered in Greece, submitting their relevant entry forms while in Greece. Where an entry form is submitted in the name of a legal person or based on documentation submitted on account of a legal person, then, by submitting the entry form with Samsung Members, the entrant represents and warrants that he/she holds all necessary authorisations to receive the Gift in the name and on behalf of the legal person and that the Organiser's bears no liability in this regard. Legally incapacitated persons are not eligible to participate in the Promotion.

### 2. How to Participate / Promotion mechanics

To participate in the Promotion you must:

a) have purchased one or more of the Samsung Galaxy S24|S24+|S24 Ultra products restrictively set out herein below with Product codes: SM-S921BZYDEUE, SM-S921BZYGEUE, SM-S921BZVDEUE, SM-S921BZVDEUE, SM-S921BZKGEUE, SM-S921BZKGEUE, SM-S921BZKGEUE, SM-S921BZKGEUE, SM-S921BZKGEUE, SM-S921BZKGEUE, SM-S926BZYDEUE, SM-S926BZYDEUE, SM-S926BZYDEUE, SM-S926BZKGEUE, SM-S926BZKGEUE, SM-S928BZKGEUE, SM-S928BZKGEUE, SM-S928BZKGEUE, SM-S928BZKGEUE, SM-S928BZYPEUE, SM-S928

b) complete the registration procedure through Samsung Members, as described in Term 4 herein below, within the period 01/03/2024 through 19/05/2024 (hereinafter: "Registration Period").

In case your order was placed within the Purchase Period on the basis of the store's purchase order, yet the purchase receipt was issued after its expiry, the order date will be taken into account for eligibility purposes, provided that you present the purchase order and purchase receipt issued by the store within the Registration Period in accordance with Term 4.

It is hereby clarified that the purchase process and any individual terms applicable to Product purchases are determined by the participating stores. Entrants are encouraged to contact the stores for more information.

Entrants are allowed multiple entries in the Promotion, equal to the number of Products purchased during the Purchase Period.

#### 3. Gift

As part of this Promotion, any persons having made a Product purchase during the Purchase Period and meeting the requirements of these Terms (hereinafter: "Eligible Persons") are eligible to receive the following Gift (hereinafter: "Gift"), after completing the Registration Procedure laid down herein below (Term 4):

15,000 Miles+Bonus award miles ("Miles") as part of AEGEAN's Miles+Bonus Programme. To participate in the Promotion, Eligible Persons need to have an active account with the Miles+Bonus Programme. The Miles+Bonus Programme is provided by the airline operator "Aegean Airlines SA" (hereinafter: "AEGEAN"), with registered office at the Athens International Airport (Building 57), Spata, Attica, GR- 19019.

#### 4. Registration Procedure & Gift Acceptance:

To receive the Gift, Eligible Persons must:

- 1. Log in to Samsung Members through their Samsung Account or create an account (if they do not have one).
- 2. Go to the Benefits tab and select the Promotion.
- 3. Enter the following details in the Entry Form: Email, Name and Surname, Date of birth, Telephone number, Product name, Device IMEI (Settings > About phone), purchase receipt (high resolution photo with clearly legible content), purchase order if the order was placed during the Purchase Period but the purchase receipt was issued later (high resolution photo with clearly legible content), Product purchase date, store, active Miles+Bonus Account Number. The following fields are automatically populated in the Entry Form from the Samsung Account: Email, Name and Surname, Date of birth and Registration date.
- 4. Confirm the Promotion and their details and accept the terms and conditions.
- 5. After filling in the above information, click "Next" and then "Summary" to receive confirmation that they have properly completed all fields. Then, click "Submit" to register their entry.

Their registration will be checked for compliance with these Terms. Subject to compliance, the entrant will receive a confirmation email (valid or invalid registration) within 7 business days. This period may vary depending on the number of registrations submitted or due to circumstances or events outside the Organiser's control.

To credit the Miles+Bonus Miles to your Account, the Organiser will transmit to AEGEAN the following information: your Miles+Bonus Account Number and the Miles you are entitled to receive. To find out how Samsung collects and processes your personal data, please review the Samsung Privacy Policy, available at the following hyperlink: <a href="https://www.samsung.com/gr/info/privacy/local/">https://www.samsung.com/gr/info/privacy/local/</a>. To find out how AEGEAN collects and processes your data, you may review the Aegean Privacy Notice available at the following hyperlink: <a href="https://en.aegeanair.com/privacy-notice/">https://en.aegeanair.com/privacy-notice/</a>.

Once it is confirmed that you have an active Miles+Bonus account in the Miles+Bonus Programme, the Miles will be credited to your account within 7 calendar days from the date you receive the confirmation email.

The detailed Terms and Conditions of AEGEAN's Miles+Bonus Programme are available <u>here</u> and the miles redemption methods are available <u>here</u>.

For any information concerning the Promotion, entrants or any third parties may contact Samsung's call centre at 80111 7267864 (calls charged as per your service provider's mobile or fixed telephony service tariffs. Telephone service plans normally do not include calls to numbers of this type ("801" numbers). To avoid extra charges, please review the terms of your airtime plan to verify if these calls are included. You may also find information on these charges on your provider's website and/or on the website of the Retail Telecommunications and Postal Products Pricescope of the Hellenic Telecommunications and Post Commission ("EETT") (https://www.pricescope.gr/short-codes-search). You may also call at 210-6897691 (from a mobile or landline phone, subject to your provider's tariffs), any day from 08:00 to 00:00.

- **5.** Entrants are solely responsible for full and proper completion and submission of their data. Any entrants who fail to timely complete the above procedure or submit the required information shall not be considered as registered. If an entrant fails to submit the information required under Term 4 by the end of the Registration Period for any reason or cause (including as a result of force majeure), and the Miles+Bonus account he/she has registered is not active, he/she shall forfeit the right to participate in the Promotion. Late submission of the documentation required above shall be automatically considered null and void and shall generate no effects nor may be howsoever binding on the Organiser. If the Organiser is prevented by an event of force majeure outside their control, they may refuse to offer entrants any alternative benefits of any form or value and shall be released of all liability. After expiry of the Promotion Registration Period and after the Gift has been awarded as above, the Organiser shall be released of all obligations and shall assume no liability towards the Eligible Persons on any grounds.
- **6.** It is expressly specified that after 19/05/2024 no registrations will be accepted or will be binding on the Organiser in terms of the entry submission deadline. Late submission of the documentation required above shall be automatically considered null and void and shall generate no effects nor may be howsoever binding on the Organiser.

- 7. In case an Eligible Person repudiates the sale transaction / returns the Product after registering in the Promotion, his/her registration shall be automatically cancelled and he/she must notify Samsung's call centre in this regard and return the Gift, if it is already received. Contact numbers: 80111 7267864 (calls charged as per your service provider's mobile or fixed telephony service tariffs. Telephone service plans normally do not include calls to numbers of this type ("801" numbers). To avoid extra charges, please review the terms of your airtime plan to verify if these calls are included. You may also find information on these charges on your provider's website and/or on the website of the Retail Telecommunications and Postal Products Pricescope of the Hellenic Telecommunications and Post Commission ("EETT") (https://www.pricescope.gr/short-codessearch). You may also call at 210-6897691 (from a mobile or landline phone, subject to your provider's tariffs). To avoid extra charges, please review the terms of your airtime plan and your provider's tariffs.
- 8. The Gift is personal and may not be exchanged, transferred, replaced or redeemed in cash at any price.
- **9.** The Organiser may —but is under no obligation to— exclude from the Promotion, at any stage of the procedure, any registrations found to be unclear and/or containing technical errors and/or any entrants who, in the Organiser's opinion, may have used (or attempted to use) any improper means for the purpose of registering in the Promotion or may have violated (or attempted to violate) any of these Terms.
- **10.** The Organiser reserves the right to modify, revoke, extend or reduce the duration of the Promotion, change the benefits offered, amend these Terms and/or cancel the Promotion, by posting a notice to that effect on its Site. In such cases, the Organiser shall not be liable to the entrants and/or any third parties. In case the Promotion is cancelled, the entrants shall hold no claims against the Organiser or any rights to demand resumption or completion of the Promotion or claim damages on any grounds.
- 11. The Organiser shall bear no liability if, for reasons attributable to force majeure (including, but not limited to, war, uprising, invasion, acts of foreign enemies, hostilities (irrespective of whether was has been declared or not), terrorist acts or sabotage, civil war, revolution, earthquake, flood, fire, explosion, epidemic or virus outbreak or other natural disaster, adverse weather conditions, government or legislative restrictions, including restrictions on the operation of retail stores, or other similar events beyond the Organiser's reasonable control, at its reasonable and objective discretion), they are unable to perform their obligations under this Promotion.
- **12.** Entrants shall neither have nor acquire any rights whatsoever in or upon the trademarks, names, marks, logos and other insignia of the Organiser's group of companies.
- **13.** Any applicable taxes, third-party contributions or other charges applicable to the receipt and use of the Gift shall be borne exclusively by the entrants.

### 14. Personal Data

Entrants shall be informed about the processing of the personal data they enter in the Entry Form by the Organiser for the purposes of the Promotion, in accordance with the Organiser's Privacy Notice issued in respect of the Promotion, which is available in the Samsung Members Entry Form and also here: <a href="https://www.samsung.com/gr/info/privacy/local/">https://www.samsung.com/gr/info/privacy/local/</a>. Samsung Account Privacy Policy: <a href="https://account.samsung.com/membership/pp">https://account.samsung.com/membership/pp</a> and Samsung Members within the app.

- **15**. By participating in the Promotion you unconditionally accede to these Terms.
- **16.** Any dispute that may arise in relation to the Promotion or the implementation of these Terms shall in principle be amicably resolved between the parties. If the parties fail to reach an amicable settlement, the dispute shall be referred exclusively to the competent Courts of Athens, Greece and settled in accordance with Greek Law.

# **Physical Points of Sale:**

## Greece:

Network of Stores	Link				
Coral Innovations (allsmart)	https://www.allsmart.gr/				
Cosmodata	https://www.cosmodata.gr/view/47/katastimata				
Cosmote	https://www.cosmote.gr/eshop/locateStores.jsp				
Electronet	https://www.electronet.gr/stores				
Expert	https://www.expert-hellas.gr/katastimata-expert/				
Germanos	https://www.germanos.gr/store-locator/				
Euronics - Mega Electrics	https://www.euronics.gr/%CE%BA%CE%B1%CF%84%CE%B1%CF%				
	83%CF%84%CE%B7%CE%BC%CE%B1%CF%84%CE%B1-euronics				
Nova	https://nova.gr/katasthmata				
Public	https://www.public.gr/store-				
	locator/list?gclid=CjwKCAjwjOunBhB4EiwA94JWsD-UhaTL3hfS-				
	oIUON070uuRYLjvmzSeIWUPwB2YbzQ7YDW4SFt-				
	7xoCYPYQAvD_BwE				
Vodafone	https://www.vodafone.gr/store-locator/				
Welcome Stores	https://www.welcomestores.gr/stores/				
You.gr - Quest Online	https://www.you.gr/Special-Pages/simeia-paralavis-katastimata				
Kotsovolos	https://www.kotsovolos.gr/StoresLocator?catalogId=10551&store				
	<u>ld=10151&amp;langId=-24</u>				
Plaisio	http://stores.plaisio.gr/				

# **Online stores:**

# Greece:

Network of Stores	<u>Link</u>
Coral Innovations (allsmart)	https://www.allsmart.gr/
Cosmodata	https://www.cosmodata.gr/category/2755/tablets-kinita/
Cosmote	https://www.cosmote.gr/hub/
Electronet	https://www.electronet.gr/
Euronics - Mega Electrics	https://www.euronics.gr/

<sup>\*</sup>Participating stores:

Expert	https://www.expert-hellas.gr/			
Germanos	https://www.germanos.gr/			
Globalsat	https://www.globalsat.gr/			
Nova	https://nova.gr/			
Public	https://www.public.gr/			
Samsung Eshop	https://www.samsung.com/gr/			
Vodafone	https://www.vodafone.gr/eshop/			
Welcome Stores	https://www.welcomestores.gr/			
You.gr - Quest Online	https://www.you.gr/)			
Kotsovolos	https://www.kotsovolos.gr/			
Plaisio	https://www.plaisio.gr/			

# **Authorised Samsung Service Centres:**

Service Centre	CITY	Postcode	ADDRESS	COUNTRY	TEL NO	Online Store
SMARTEC SA	ATHENS, ATTICA	12461	7, FEIDIPPIDOU STR.	GREECE	0030 210-5820000	
OMNITECH WIRELESS APPLICATIONS SA	GERAKAS, ATTICA	15344	98, MARATHONOS AVE.	GREECE	0030 210-6619010	https://www.omnistore.gr/
WAP PHONE (DRAPANIOTIS EVAGGELOS)	ATHENS, ATTICA	11252	6, SPARTIS & PATISSION STR.	GREECE	0030 2108678178	
XIROUCHAKIS ATHANASIOS	KALLITHEA, ATTICA	17673	180, SOFOKLEOUS STR.	GREECE	0030 210-9569752	
AVRAMIDIS MICHALIS	THESSALONIKI	54639	54, K. KARAMANLI STR.	GREECE	0030 2310500277	
MICROTECH (DAKAS DIMITRIOS)	THESSALONIKI	54626	22, DODEKANISOU STR.	GREECE	0030 2310557061	
BOZIOS KONSTANTINOS	IOANNINA	45332	35, KAPODISTRIOU STR.	GREECE	0030 2651-066327	
LAMPROS PRAPAS AND CO G.P.	LARISA	41221	70, KYPROU STR.	GREECE	0030 2410-620255	
MPAKOGIANNIS I. & CO G.P.	PATRAS	26221	122, AGIOU ANDREOU STR.	GREECE	0030 2613-013171	
A. MANTZOURANIS - K. SIARKOS G.P.	KIFISSIA, ATTICA	14561	293, KIFISSIAS AVE. & DILIGIANNI STR.	GREECE	0030 210-8082682	
ZERVAS KYR. KONSTANTINOS	KYPSELI	11362	29, EVELPIDON STR.	GREECE	0030 210 8229811	
RIZIKIANOS ST DRAMITINOS K. G.P.	HERAKLION, CRETE	71201	36, EVANS STR.	GREECE	0030 - 2810281000	
ANTONIOS MANTZOURANIS & CO G.P.	GLYFADA, ATTICA	16674	137, DIM. GOUNARI STR.	GREECE	0030 - 211-4050421	
MPAKOGIANNIS I. & CO G.P.	AGRINIO	30100	2, SALAKOU STR.	GREECE	0030 2641-039690	