

## PROMOTION TERMS AND CONDITIONS

### [Samsung Galaxy Z Fold5 | Z Flip5 Miles+Bonus - Promotion]

This promotion (the "Promotion") is open to Samsung Account holders and Samsung Members users (you must have a Samsung Account to use the Samsung Members app).

The Company "SAMSUNG ELECTRONICS GREECE IMPORT AND TRADE OF ELECTRIC AND ELECTRONIC GOODS SINGLE MEMBER SOCIETE ANONYME" (24A Kifissias Street, Maroussi, GR- 151 25), General Commercial Registry (GEMI) no. 009349401000, tel. 213 0163800 (hereinafter referred to as the "Organiser") is organising the " Samsung Galaxy Z Fold5 | Z Flip5 Miles+Bonus - Promotion " (the "Promotion"), according to the following Promotion Terms and Conditions (hereinafter the "Terms"), posted on the website <https://www.samsung.com/gr/offer/galaxy-zfold5-zflip5-miles-and-bonus-promo/> (hereinafter the "Website").

### 1. Eligibility

This Promotion is open to individuals who are at least 18 years old and are permanent residents of Greece, as well as to legal entities registered in Greece, submitting their relevant entry forms while in Greece. If an entry form is submitted using the details or the supporting documents of a legal entity, the entrant warrants and guarantees that he/she is authorised to submit the entry form via the Samsung Members app and/or to collect the Gift in the name and on behalf of the legal entity, and the Organiser shall have no liability whatsoever in this respect. This Promotion is not open to persons lacking legal capacity to contract.

### 2. Entry modes / Promotion mechanics

To enter in the Promotion:

a) Entrants must have purchased at least one item from the following restrictive list of Samsung Galaxy Z Fold5 | Z Flip5 , **with the codes:**

Galaxy Z Fold5: SM-F946BZKNEUE, SM-F946BZKBEUE, SM-F946BZKCEUE, SM-F946BZEUEUE, SM-F946BZECEUE, SM-F946BLBBEUE, SM-F946BLBCEUE

Galaxy Z Flip5: SM-F731BLIGEUE, SM-F731BLIHEUE, SM-F731BZEUEUE, SM-F731BZEHEUE, SM-F731BZAGEUE, SM-F731BZAHEUE, SM-F731BLGGEUE, SM-F731BLGHEUE

(hereinafter the "Product") from the participating\* physical points of sale of electrical and electronic goods in Greece, and/or their respective online stores, within the period from 01/10/2023 to 12/11/2023 on the basis of a purchase receipt/invoice (hereinafter the "Purchase Period"). Offer valid while stocks last.

b) Entrants must complete the steps of the entry procedure through the Samsung Members app as described in clause 4 below within the period from 01/10/2023 to 03/12/2023 (hereinafter the "Entry Period").

Please note that the process and any specific terms of purchase of the Products are determined by the participating stores. Entrants are welcome to contact the participating stores for further information.

Entrants are allowed multiple entries in the Promotion, equal to the number of Products purchased during the Purchase Period.

### 3. Gift

Entrants who have purchased at least one Product within the Purchase Period and are eligible according to the Terms of this Promotion (the "**Beneficiaries**") may receive the following gift (the "**Gift**"), if they so wish, by following the steps of the Entry Procedure specified below (clause 4):

- 15,000 Miles+Bonus award miles (the "Miles") from the AEGEAN Miles+Bonus Program. **To enter the Promotion, the Beneficiary must have an active Miles+Bonus account.** The Miles+Bonus Program is provided by the airline company "Aegean Airlines SA" ("AEGEAN"), headquartered at the Athens International Airport (Building 57), P.C. 19019 Spata, Attica.

### 4. Entry procedure & Collection:

To get the Gift, the Beneficiary must:

1. Access Samsung Members by signing into the Beneficiary's existing Samsung Account or, if the Beneficiary does not already have one, by creating a new one.
2. Go to the Benefits tab and select the Promotion.
3. Enter the following details in the Entry Form: Email, full name, date of birth, phone number, name of product device IMEI (Settings > About phone), purchase receipt/invoice (picture of the purchase receipt/invoice with sufficiently good resolution to make the text legible), Product date of purchase and active Miles+Bonus account number of the Beneficiary. The following fields are automatically populated in the Entry Form from the Samsung Account: Email, Full Name, Date of Birth.
4. Confirm the Promotion and the Beneficiary's details and accept the promo terms and conditions.
5. After completing the above information, the Beneficiary must select "Next" and then "Summary" to receive confirmation that he/she has correctly filled in the required fields and then "Register" to register his/her entry.
6. The entry will be checked for compliance with these Terms and Conditions, and if it meets the relevant requirements, the entrant will receive a confirmation email within 7 working days. This waiting period may vary depending on the volume of entries or due to events and factors outside the Organiser's control.

In order to credit the Miles+Bonus Miles to your account, the Organiser will transmit the following data to AEGEAN: your Miles+Bonus Account Number and the Miles you are entitled to. To find out how Samsung collects and processes your personal data, please refer to its Privacy Policy via this link:

<https://www.samsung.com/gr/info/privacy/local/>. To find out how AEGEAN collects and processes your personal data you can refer to its Privacy Policy via this link: <https://en.aegeanair.com/privacy-notice/>.

Once it is confirmed that you have an active Miles+Bonus account in the Miles+Bonus Programme, the Miles will be credited to your account within 7 calendar days from the day you receive the confirmation email.

Click [here](#) or the detailed Terms and Conditions of the AEGEAN Miles+Bonus Program, and [here](#) for the available redemption methods.

**For any information regarding the Promotion, entrants or any third party may contact Samsung's call centre at 80111 7267864 (charges depend on your mobile or landline provider's tariff. Telephony providers usually do not include calls to numbers such as 801 in their free airtime plans. To avoid additional charges, check the terms of your airtime plan to verify if these calls are included. Information on these charges is also available on your provider's website and/or on the Pricoscope, the tariff observatory of telecommunications and postal products of the National Telecommunications and Post Commission (EETT), (<https://www.pricoscope.gr/short-codes-search>) or at 210-6897691 (from a mobile or landline phone based on your provider's current price list), daily, 08:00 - 00:00.**

5. Entrants are solely responsible for the complete and correct completion and submission of their details. If any entrant fails to complete the above procedure or to fill in the required information on time, his/her entry will be cancelled and not be registered. If an entrant fails to submit the information required under Clause 4 by the end of the Entry Period for any reason (including due to force majeure), and the Miles+Bonus account he/she has registered is not active, he/she will permanently lose any of his/her rights in relation to the Promotion. Late receipt of the relevant supporting documents referred to above will be automatically considered null and void and will not have any effect and will not bind the Organiser. In case of force majeure outside the Organiser's control, the latter will be entitled not to offer to the entrant any alternative benefit of any form and value and will be exempt from any liability. After the expiry of the Promotion Entry Period and the delivery of the Gift according to the above, the Organiser shall have no more obligations and shall not be subject to nor shall assume any liability towards the Beneficiaries.

6. It is expressly clarified that any entry after 03/12/2023 will not be accepted and will not bind the Organiser in terms of the entry submission deadline. Late submission of the relevant supporting documents referred to above will be automatically considered null and void and will not have any effect and will not bind the Organiser.

7. If any Beneficiary withdraws from the sale and/or returns the Product after entering in this Promotion, his/her entry will be automatically cancelled and the Beneficiary will have to inform Samsung's call center and return the Gift, if it has already been delivered to him/her. Contact numbers: 80111 7267864 (charges apply according to the tariff list of your mobile or landline telephony provider. Telephony providers usually do not include calls to numbers such as 801 in their free airtime plans. To avoid additional charges, check the terms of your airtime plan to verify if these calls are included. Information on these charges is also available on your provider's website and/or on the Pricoscope, the tariff observatory of telecommunications and postal products of the National Telecommunications and Post Commission (EETT), (<https://www.pricoscope.gr/short-codes-search>) or at 210-6897691 (from a mobile or landline phone based on your provider's current price list). To avoid additional charges, check the terms of your airtime plan and your provider's tariff.

**8.** The Gift is personal and cannot be exchanged or transferred, and the Beneficiary cannot request its substitution with another gift or its redemption in cash at any price.

**9.** The Organiser has the right - but not the obligation - to disqualify at any stage of the Promotion, any entries that contain ambiguities and/or technical errors and/or any entrant who, at the Organiser's discretion, is suspected to have used (or attempted to use) improper means in relation to his/her entry or has breached (or attempted to breach) any of these Terms and Conditions.

**10.** The Organiser reserves the right to modify, revoke, extend or reduce the duration of the Promotion, to change the offered benefits, and to modify the Terms, and/or to cancel the Promotion, by simple notice on the Website. In such cases the Organiser shall have no liability towards the entrants and/or any third party. If the Promotion is cancelled, the entrants do not reserve any right against the Organiser, including the right to request its continuation or to claim any damages.

**11.** The Organiser shall not be liable if for reasons of force majeure (including, but not limited to, war, uprising, invasion, hostilities (regardless of whether war has been proclaimed), acts of terrorism or sabotage, civil war, revolution, earthquake, flood, fire, explosion, epidemic or virus outbreak or other natural disaster or act of God, government or legislative restrictions, including on the operation of retail stores, or other similar events beyond the reasonable control of the Organiser, at its reasonable and objective discretion), it cannot perform its obligations under this Promotion.

**12.** Entrants do not have and shall not claim any rights whatsoever over the trademarks, names, indications, badges and other distinctive signs of the Organiser's group.

**13.** Any applicable taxes or deductions for third parties or other fees required for the receipt and use of the Gifts shall be borne solely and entirely by the entrants.

#### **14. Personal Data**

Entrants are informed about the processing of the personal data they enter in the Entry Form by the Organiser for the purposes of the Promotion, in accordance with the latter's Promotion Privacy Statement posted on the Samsung Members Entry Form. Samsung Account Privacy Policy: <https://account.samsung.com/membership/pp> and Samsung Members application.

**15.** Participation in the Promotion implies unconditional acceptance of these Terms and Conditions.

**16.** Any dispute that may arise regarding the Promotion and the application of these Terms shall in principle be resolved amicably. In any case of litigation, the Courts of Athens shall have exclusive jurisdiction to hear the dispute, which shall be governed by Greek law.

\*Participating stores:

**Greece:**

## Physical stores network:

- Kotsovolos stores network (<https://www.kotsovolos.gr/StoresLocator?catalogId=10551&storeId=10151&langId=-24>).
- Plaisio stores network (<http://stores.plaisio.gr/>).
- Media Markt stores network (<http://www.mediamarkt.gr/webapp/wcs/stores/servlet/MultiChannelMyStore?storeId=19701&langId=-18>).
- Public stores network (<http://www.public.gr/templates/publicStorelocator.jsp>).
- Electronet stores network (<https://www.electronet.gr/stores>).
- Cosmote/ Germanos stores network (<https://www.germanos.gr/store-locator/>).
- Nova stores network (<https://nova.gr/katasthmata>) .
- Vodafone stores network (<https://www.vodafone.gr/store-locator/>).
- Welcome Stores stores network (<https://www.welcomestores.gr/stores/>).
- COSMODATA stores network [<https://www.cosmodata.gr/category/2755/tablets-kinita/>].
- CORAL INNOVATIONS A.E. (<https://www.allsmart.gr/>).
- MEGA Electrics AEBE stores network (<https://www.euronics.gr/%CE%B4%CE%B9%CE%BA%CF%84%CF%85%CE%BF-%CE%BA%CE%B1%CF%84%CE%B1%CF%83%CF%84%CE%B7%CE%BC%CE%B1%CF%84%CF%89%CE%BD>),
- Quest Online E-commerce SA (<https://www.you.gr/Special-Pages/simeia-paralavis-katastimata>).
- TRADE & INDUSTRIAL COMPANY FOR THE SUPPLY OF ELECTRIC DEVICES STORES SA (<https://www.expert-hellas.gr/>)

## E-shops network:

- Eshop <https://www.samsung.com/gr/> .
- Kotsovolos stores network (<https://www.kotsovolos.gr/>).
- Plaisio stores network (<https://www.plaisio.gr/>).
- Media Markt stores network ([www.mediamarkt.gr](http://www.mediamarkt.gr)).
- Public stores network (<https://www.public.gr/>).
- Cosmote/ Germanos stores network (<https://www.germanos.gr/>).
- Nova stores network (<https://nova.gr/>).
- Vodafone stores network (<https://www.vodafone.gr/eshop/>).
- Cosmodata stores network (<https://www.cosmodata.gr/category/2755/tablets-kinita/>),
- Expert stores network (<https://www.expert-hellas.gr/>),
- Welcome stores network (<https://www.welcomestores.gr/>),
- QuestOnline (InfoQuest) (<https://www.you.gr/tilefonia-tablets>)
- Mega Electrics stores network (<https://www.euronics.gr/>),

- Coral Innovations (allsmart) stores network (<https://www.allsmart.gr/>),
- Electronet stores network (<https://www.electronet.gr/>).

**Authorised Samsung service centers network:**

Service Center	City	Postal Code	Address	Country	Tel No	Online Store
SMARTEC S.A.	ATHENS, ATTICA	12461	FEIDIPIDOU 7	GREECE	0030 210-5820000	
OMNITECH S.A.	GERAKAS, ATTICA	15344	L. MARATHONOS 98	GREECE	0030 210-6619010	<a href="https://www.omnistore.gr/">https://www.omnistore.gr/</a>
WAP PHONE (DRAPANIOTIS EVAGGELOS)	ATHENS, ATTICA	11252	SPARTIS 6 & PATISION	GREECE	0030 2108678178	
XIROUCHAKIS ATHANASIOS	KALLITHEA, ATTICA	17673	SOFOKLEOUS 180	GREECE	0030 210-9569752	
AVRAMIDIS MICHALIS	THESSALONIKI	54639	K. KARAMANLH 54	GREECE	0030 2310500277	
MICROTECH (DAKAS DIMITRIOS)	THESSALONIKI	54626	DODEKANISOU 22	GREECE	0030 2310557061	
BOZIOS KONSTANTINOS	IOANNINA	45332	KAPODISTRIOU 35	GREECE	0030 2651-066327	
LAMPROS PRAPAS & CO G.P.	LARISA	41221	KIPROU 70	GREECE	0030 2410-620255	
MPAKOGIANNIS I. & CO G.P.	PATRA	26221	AG. ANDREOU 122	GREECE	0030 2613-013171	
A. MANTZOURANIS - K. SIARKOS G.P.	KIFISIA, ATTICA	14561	KIFISIAS 293 & DELIGIANNI	GREECE	0030 210-8082682	
ZERVAS KYR. KONSTANTINOS	KYPSELI	11362	EYELPIDON 29	GREECE	0030 210 8229811	
RIZIKIANOS ST - DRAMITINOS K. G.P.	IRAKLEIO, ATTICA	71201	EVANS 36	GREECE	0030 - 2810281000	
ANTONIOS MANTZOURANIS & CO G.P.	GLYFADA, ATTICA	16674	DIM. GOUNARI 137	GREECE	0030 - 211-4050421	
MPAKOGIANNIS I. & CO G.P.	AGRINIO	30100	SALAKOU 2	GREECE	0030 2641-039690	