

***Terms and conditions:**

Part(s) Covered: PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor. Gas recharge (only while condenser and compressor is being replaced under the warranty period).

Condition: Product (i.e. Split Air Conditioners) purchased by the first purchaser from 01 January 2025 - 31 December 2025 Samsung India Electronics Private Limited (hereinafter referred to as the Company) provides an extended warranty of 4 years on Gas Charging (on Condenser & Compressor failure), and PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor of the product in addition to the 1 year comprehensive warranty. Each time free of cost Gas recharge will be applicable on the compressor replacement after 1 year of warranty completion under the 10 year compressor warranty period. The extended warranty can be claimed within 5 years from the date of purchase of the Product. The extended warranty is available only on the PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor of Split Air Conditioners models (AR50F12D0XH, AR50F12D0LH, AR50F12D1ZH, AR50F18D13H, AR50F18D1XH, AR50F18D1LH, AR60F19D15W, AR60F19D1ZW, AR50F19D1NH, AR50F19D1ZH, AR50F19D15H, AR50F19C1XH, AR60F19D13W, AR60F19D1XW, AR50F19D1XH, AR50F19D13H, AR50F19D1LH, AR60F24D13W, AR50F24D1XH, AR24CY3AAGB, AR18CY5AMWK, AR18CY5ANWK, AR18CY3ANWK, AR18CYLANWK, AR24CY3YAWK, AR18CY3YAWK, AR18CY5YAWK, AR18CYLZBGE, AR18CYNZBGE, AR24CY3ZAGD, AR18CX3ZAWK, AR18CY3ZAPG, AR18CY3ZAWK, AR18CY5ZAPG, AR18CY5ZAWK, AR18CYLZABE, AR18CYNZABE) hereinafter referred as the Product') purchased by the first purchaser between 01 January 2025 to 31 December 2025, whereby the Company will free of charge repair or replace the PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor only.

1. The terms and conditions of this extended warranty ("Extended Warranty") are supplemental to the terms and conditions provided on the Standard Warranty Card supplied with the Product.
2. This Extended Warranty is confined to the first purchaser ("Customer") of the Product only and is non-transferrable and shall be valid only on the Product [Split Air conditioner] purchased between 01" January 2025 to 31 December 2025 (herein after referred to as the "Term") by the end Customer only.
3. This Extended Warranty is applicable only for the repair or replacement of the PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor of the Product. The repair or replacement of the PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor of the Product will be carried out through its Authorized Service Centres.
4. For the Products installed beyond the municipal limits of the jurisdiction of the Authorized Service Centre, all the expenses including but not limited to collection of the product from the Authorized Service Centre, expenses incurred in connection with deputing of service personnel/technicians, travel expenses (to and fro), other incidental expenses etc. shall be borne by the Customer
5. In the event of repairs/replacement of PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor, this Extended Warranty will thereafter continue and remain in force only for the unexpired period of the Extended Warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the Extended Warranty period.
6. The Company or its Authorized Service Centre, reserve the right to retain any part/s or component/s replaced at its sole discretion in the event of a defect noticed in the Product during the Extended Warranty period.
7. During the period of the Extended Warranty the Company's obligation under shall be limited to repair or providing replacement of PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor only. Any additional part(s) that may be required to restore the Product to the working condition shall be on chargeable basis at a price prevailing at the time of repair.
8. In the event of any unforeseen circumstance(s), and spares not being available, the Company's prevailing depreciation rules will be binding on the Customer to accept as a commercial solution in lieu of repairs.
9. The Extended Warranty does not cover any accessories external to the Product.
10. The Courts at New Delhi shall have exclusive jurisdiction over matters covered or flowing from this Extended Warranty.
11. This Extended Warranty will not be applicable in any of the following cases:

- a. The Product is not purchased during the term specified above.
- b. The Product does not match the description as provided above.
- c. The Product is not purchased from an authorized dealer of the Company in India.
- d. The Product is not used according to instructions given in the instruction manual.
- e. Defects caused by improper usage as determined by the Company's personnel
- f. Modification or alteration of any nature is made in the electrical circuitry/or physical construction of the Product.
- g. Installation/repair work is carried out by persons/agencies other than authorized by the Company.
- h. The conditions of the premises do not confirm to the recommended operating conditions of the Product.
- i. The original serial number is removed, obliterated or altered from the Product or its cabinet.
- j. Defects due to causes beyond control of the Company like, abnormal voltage, acts of God or while in transit to service centre or to the customer's place
- k. Defects caused by household pets, rats, cockroaches or any other animal or insects
- l. This Extended Warranty shall cover only the PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor of the Product
- m. While PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor, only PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor shall be replaced free of cost. Any labour/transportation charges related to the replacement of the PCB/PBA, Evaporator, Condenser, Fan Motor and Step Motor and/or associated repairs shall be on chargeable basis.
- n. While Condenser replacement, Gas charging and Condenser part replacement both shall be done free of cost. Any labour/transportation charges related to the replacement of the Condenser and/or associated repairs shall be on chargeable basis.