Terms & Conditions – Prebook Offer on Galaxy Book5 Series: Buds3 PRO

- Samsung India Electronics Pvt. Ltd. ("Samsung") introduces a Prebook offer ("Prebook Offer") on Galaxy Book5 Series ("Device"), wherein a customer will be eligible for Galaxy Buds3 Pro @ INR 2,999.
- The Prebook Offer shall be available from 11th March 2025, 12:00AM to 19th March, 2025, 11:59PM ("Prebook Offer Period").
- 3. Under the Prebook Offer, customers who pre-book the Device(s) will be eligible for Galaxy Bud3 Pro @ INR 2,999.
- 4. A customer can pre-book the Device Online. The online booking can be done on either on Samsung Shop (i.e. either <u>https://samsung.com/in</u> or Samsung Shop app), or on online partner portal, (herein after referred to as "Online Outlet/ Online Portal"),
- 5. Only one Device can be pre-booked against one mobile number. For activating the Device, the Customer has to use the same mobile number with which the pre-booking was done.
- 6. **Pre booking Device on Samsung Online Outlet/ Online Portal** (i.e. either <u>https://samsung.com/in</u> or Samsung Shop app) :
 - I. In case the Customer Pre-books the Device on Online Outlet/ Online Portal, Customer will have to make a full payment of the amount as declared on the respective Online Outlet/ Online Portal during the Prebook Offer Period.
 - II. The price of the Device as listed on the Online Outlet/ Online Portal shall be inclusive of all taxes.
 - III. While pre-booking Customer will have to fill in the required details as mentioned on the respective Online Outlet/ Online Portal such as name, mobile number, email id, model number and colour of the Device, without which the booking will be incomplete. Once the prebooking is complete, the customer will receive a SMS confirmation on the pre-book mobile number along with a reference number which the customer has to keep handy at the time of final purchase. In order to avail the pre-book offer, the customer is to make the final purchase via the same number as the one used for pre-booking the device.
 - IV. In case the Customer purchases the Device from Samsung Shop, they can directly add the Offer model i.e. Galaxy Buds3 Pro @ INR 2,999/- to the cart & check out.
 - V. While Pre-booking the Device via Samsung Shop, your primary shipping mobile number should be the same as your pre-book number.
 - VI. Once you pre-book the Device you will receive notification vide SMS / e-mail from the Online Outlet/ Online Portal confirming your registration.
 - VII. The device will be dispatched by the Shop (i.e. either <u>https://samsung.com/in</u> or Samsung Shop app) and the Customer will be notified for the same via SMS or email.

- VIII. Date of shipping and estimated delivery date will be reflected on the Online Outlet/ Online Portal while placing order, deliveries would depending upon your geographical location, , where the Device has to be delivered.
 - IX. The shipping of the Device will be subject to availability of stocks.
 - X. In case you do not comply with the timelines mentioned for each respective step i.e. pre-book, purchase & activate and redemption as stated in respective clauses, you will not be eligible for the Prebook Offer and no claims shall be entertained either against Samsung or its authorized partners in this regard.
- 7. Galaxy Buds3 Pro be on "As Is basis" and will be delivered subject to the stock availability.
- 8. By availing the Prebook Offer, it would be deemed that the customers have given their consent voluntarily to contact them through call, SMS or e-mail on the details provided by them for the purpose of this Prebook Offer or for any future communications from Samsung or its authorized partners from time to time. All information provided by Customer shall be subject to Samsung's Privacy Policy, provided at https://www.samsung.com/in/info/privacy/. Customer shall be deemed to have given their consent to the Samsung's privacy policy.
- 9. Samsung will not be responsible or liable for respectively:
 - Any wrong submission of required details including but not limited to shipping details;
 - Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
 - Any late transmissions or entries;
 - Any computer or communications related malfunctions or failures;
 - Any delay, damage, non-receipt, lost, misrouted delivery of Device.
 - Any delay due to non-availability of stocks or product(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues or for any other reason beyond its control.
 - Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.
- 10. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Prebook Offer available till stocks lasts.

- 11. Samsung reserves the right to change, extend, amend and/or withdraw Prebook Offer or change any of these terms & conditions anytime without prior notice.
- 12. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. No claims shall be entertained in this regard.
- 13. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi, India.