

# Terms & Conditions

## Pre-book offer on S22 & S22+: Galaxy Buds2

1. Samsung India Electronics Pvt. Ltd. introduces a Pre-book offer (“**Pre-book Offer**”) on Galaxy S22 and S22+ (“**Device**”), wherein a customer will be eligible for Galaxy Buds2 @ ₹ 999.
2. The Pre-book Offer shall be available from February 23, 2022 to March 10, 2022 (“**Offer Period**”).
3. Customers who pre-book the Device(s) shall be eligible for Galaxy Buds2 @ ₹ 999 (“**Offer**”).
4. A customer can pre-book the Device both Online and Offline. The online booking can be done on Samsung Shop i.e. <https://samsung.com/in>, & Amazon (herein after referred to as “**Online Outlet**”), whereas the offline booking can be done at the select Samsung stores (hereinafter referred to as “**Offline Outlet**”). Customers are advised to check the Offer availability before pre-booking the Device at that Offline Outlet.
5. Only one Device can be pre-booked against one mobile number. For activating the Device, the Customer has to use the same mobile number with which the pre-booking was done. All customers should have registered with the same mobile number for a minimum period of 03 (three) days from the date of inserting the SIM in first SIM slot for the first time.
6. **Pre-booking Device on Samsung Shop, Amazon:**
  - I. In case the Customer Pre-books the Device on Samsung Shop i.e. Samsung e-store or Amazon (Online Portal), Customer will have to make a full payment of the amount as declared on the respective Online Portal during the Offer Period.
  - II. The price of the Device as listed on the Online Portal shall be inclusive of all taxes.
  - III. While pre-booking Customer will have to fill in the required details as mentioned on the respective Online Portal such as name, mobile number, e-mail id, model number and colour of the Device, without which the booking will be incomplete.
  - IV. In case the Customer purchases the Device from Samsung Shop, they can directly add the Offer model Galaxy Buds2 @ ₹ 999/- to the cart & check out.
  - V. While Pre-booking the Device via Samsung Shop, your primary shipping mobile number should be the same as your pre-book number.
  - VI. Once you pre-book the Device you will receive notification vide SMS/e-mail from the Online Portal confirming your registration.
  - VII. The Device will be dispatched by the Online Portal and the Customer will be notified for the same via SMS or e-mail.
  - VIII. Date of shipping and estimated delivery date will be reflected on the Online Portal while placing order, depending upon your geographical location, where the Device has to be delivered.
  - IX. The shipping of the Device will be subject to availability of stocks.
  - X. While you pre-book the Device on Amazon, you will be eligible to purchase the Galaxy Buds2 @ ₹ 999 upfront.

XI. In case you do not comply with the timelines mentioned for each respective step i.e. pre-book, purchase & activate and redemption as stated in respective clauses, you will not be eligible for the Pre-book Offers and no claims shall be entertained either against Samsung or its authorized partners.

**7. In case of pre-booking through Online Outlets, Samsung will not be responsible or liable for respectively:**

- Any wrong submission of required details including but not limited to shipping details;
- Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
- Any late transmissions or entries;
- Any computer or communications related malfunctions or failures;
- Any delay, damage, non-receipt, lost, misrouted delivery of Device.
- Any delay due to non-availability of stocks or product(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues or for any other reason beyond its control.
- Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

**8. Pre-booking Device at select Samsung Stores (“Outlet”):**

- I. To pre-book the Device at the select Samsung stores (“Outlet”) you have to do the registration via the Pre-book app available with the Samsung promoters at the respective Outlets during the Pre-book Period.
- II. While pre-booking you will have to enter some of your details such as your name, mobile number (please read clause 5 above), e-mail id, model number and color of the Device, without which your booking will be incomplete.
- III. Once you pre-book the Device you will receive notification from Samsung on your mobile number registered in the pre-book app, confirming your registration.
- IV. In order to be eligible to avail the Pre-book Offers, you will be required to purchase and activate the Device by 31<sup>st</sup> March, 2022 and register on Samsung Shop App on or before 15<sup>th</sup> April, 2022 with the same mobile number which has been used for pre-booking & activating the Device.
- V. In case you do not comply with the timelines mentioned for each respective step i.e. pre-book, purchase & activate and redemption as stated in respective clauses, you will not be eligible for the Pre-book Offers and no claims shall be entertained either against Samsung or its authorized partners. Also the pre-book amount deposited by you may stand forfeited. Refund of the said amount will be at dealer’s sole discretion and Samsung shall not be responsible for the same. Any claim regarding the pre-book amount shall lie solely against the dealer.
- VI. Customer will need to follow the redemption process as given in clause 9 to redeem the Galaxy Buds2.

**9. Redemption process for Buds2 for Offline Outlet Consumers:**

Once the customer purchases/receives and activates the Device Customer will have to follow the process for redeeming the benefits:

- i. Offer Redemption timelines
  - a. Redemption of the offer will start from 11<sup>th</sup> March, 2022 on Samsung Shop.
  - b. Device should be activated and fresh enrolment/sign in to the Samsung Shop App (to be downloaded from the Google Playstore) must be completed by April 15, 2022 failing which customer(s) will not be eligible for the Offer.
- ii. Step 1 - Insert SIM Card. Please note it could take up to 72hrs post phone activation for offer to be activated.
- iii. Step 2 - Go to Playstore, download & install Samsung Shop App.
- iv. Step 3: Open Samsung Shop App and go to For You Tab under App, click on "SEE IF I'M ELIGIBLE".
- v. Step 5: Enter "IMEI1 of your current device".
- vi. Step 6: App will show list of offers, click on Buy Now
- vii. After eligibility check, Customer will see the offer as Buds 2 @ ₹ 999.
- viii. Step 8: Product will be added to cart at discounted price.
- ix. Step 9: Enter Address, Payment Mode & click "Place Order"
- x. Step 10: Order Confirmation Page.

The shipping of the Buds 2 will happen within 30 (thirty) days from the day of placing order and paying the handling charges for the same at Samsung Shop (i.e. Samsung e-store). Delivery will happen depending upon customer(s) geographical location and the lockdown conditions if any, imposed by the respective State Government(s) in customer(s) delivery region, where the Device has to be delivered.

The Buds 2 shall be on As Is basis and will be delivered subject to the stock availability.

10. The Watch4 shall be on "As Is basis" and will be delivered subject to the stock availability.
11. By availing the Offer, it would be deemed that the customers have given their consent to contact them through call, SMS or e-mail on the details provided by them for the purpose of this Offer or for any future communications from Samsung or its authorized partners.
12. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Offer available till stocks lasts.
13. Samsung reserves the right to change, extend, amend and/or withdraw Offer or change any of these terms & conditions anytime without prior notice.

14. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. No claims shall be entertained in this regard.

15. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.