

Terms & Conditions – Prebook Offer on Galaxy S24 FE: Memory Upgrade (6K benefit)

1. Samsung India Electronics Pvt. Ltd. (“**Samsung**”) introduces a Prebook offer (“**Prebook Offer**”) on Galaxy S24 FE (“**Device**”), wherein a customer will be eligible for a free memory upgrade from 128GB variant to 256GB variant worth INR 6000.
2. The Prebook Offer shall be available from September 27th, 2024 to October 3rd, 2024 (“**Prebook Offer Period**”).
3. Under the Prebook Offer, customers who pre-book the Device(s) will be eligible for a free memory upgrade from 128GB variant to 256GB variant (of the Device) worth INR 6000.
4. A customer can pre-book the Device both Online and Offline. The online booking can be done either on Samsung Shop (i.e. either <https://samsung.com/in> or Samsung Shop app), or on select third party online portal (i.e. Amazon and Flipkart), wherein Prebook Offer is applicable (herein after Samsung Shop and online partner portal are referred to as “Online Outlet/ Online Portal”), whereas the offline booking can be done at the select Samsung stores (hereinafter referred to as “Offline Outlet”). Customers are advised to check the Prebook Offer availability before pre-booking the Device at that Offline Outlet.
5. Only one Device can be pre-booked against one mobile number. For activating the Device, the Customer has to use the same mobile number with which the pre-booking was done. All customers should have registered with the same mobile number for a minimum period of 03 (three) days from the date of inserting the SIM in first SIM slot for the first time.
6. **Pre – booking Device on Samsung Shop:**
 - I. In case the Customer Pre-books the Device on Samsung Shop, Customer will have to make a full payment of the amount as declared on the respective Samsung Shop during the Prebook Offer Period. In this regard, customer will select 256GB variant and instant cart discount of Rs 6000 will be applied on cart during check-out.
 - II. The price of the Device as listed on the Samsung Shop shall be inclusive of all taxes.
 - III. The Device will be dispatched by the Samsung Shop and the Customer will be notified for the same via SMS or e-mail. Date of shipping and estimated delivery date will be reflected on the Samsung Shop while placing order, deliveries would depending upon your geographical location, and the lockdown conditions if any, imposed by the respective State Government(s) in customer(s) delivery region, where the Device has to be delivered.
 - IV. The shipping of the Device will be on As Is basis and subject to availability of stocks.
 - V. Prebook Order of the Device cannot be cancelled/modified. Any doorstep rejections post shipping, will be charged as per cancellation policy (for details, please refer <https://www.samsung.com/in/shop-faq/cancellations-and-replacements/how-and-when-can-i-cancel-an-order/>). The cancellation fee of the Device will be adjusted from the final refund amount as applicable for the Device.
 - VI. In case you do not comply with the timelines mentioned for each respective step i.e. pre-book, purchase & activation as stated in respective clauses, you will not be eligible for the Prebook Offer and no claims shall be entertained either against Samsung or its authorized partners in this regard.
7. **Pre-Booking Device on Select Third Party Online Portal:** Pre-Book Offer on select third party online portals (i.e. of Amazon and Flipkart) to be availed as per the applicable Terms and Conditions on their respective portal.

In case of pre-booking through Online Portal/ Online Outlet, Samsung will not be responsible or liable for respectively:

- Any wrong submission of required details including but not limited to shipping details;

- Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
- Any late transmissions or entries;
- Any computer or communications related malfunctions or failures;
- Any delay, damage, non-receipt, lost, misrouted delivery of Device.
- Any delay due to non-availability of stocks or product(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues or for any other reason beyond its control.
- Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

8. Pre-booking Device at select Samsung Stores (“Offline Outlet”):

- I. To pre-book the Device at the Offline Outlet, you have to do the registration via the Pre-book module in Smart Dost app available with the Samsung promoters at the respective Offline Outlets during the Prebook Offer Period.
 - II. While pre-booking the Device, you will have to enter some of your details such as your name, mobile number, e-mail id, model number and color of the Device, without which your booking will be incomplete.
 - III. Once you pre-book the Device, you will receive notification from Samsung on your mobile number registered in the Pre-book module in Smart Dost app, confirming your registration.
 - IV. In order to be eligible to avail the Prebook Offer, you will be required to purchase and activate the Device by 12th October, 2024.
 - V. In case you do not comply with the timelines mentioned for each respective step i.e. pre-book, purchase & activation as stated in respective clauses, you will not be eligible for the Prebook Offers and no claims shall be entertained either against Samsung or its authorized partners in this regard.
 - VI. Upon start of sale of the Device, the customer will be notified to complete the final purchase and avail the Prebook Offer. Once the Customer purchases the Device from Offline Outlet, considering the customer makes the purchase using the same number as the one used for pre-booking the Device, the customer will directly be given the 256GB variant at the price of the 128GB variant of the Device, thereby saving INR 6000.
9. By availing the Prebook Offer, it would be deemed that the customers have given their consent voluntarily to contact them through call, SMS or e-mail on the details provided by them for the purpose of this Prebook Offer or for any future communications from Samsung or its authorized partners from time to time.
 10. The Prebook Offer will be valid on purchase of only one Device against the registered phone number.
 11. This Prebook Offer is valid for Indian residents who have attained the age of 18 years or above.
 12. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Prebook Offer available till stocks lasts.
 13. Samsung reserves the right to change, extend, amend and/or withdraw Prebook Offer or change any of these terms & conditions anytime without prior notice.
 14. In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with this Prebook Offer, its services and these Terms (however arising, including negligence).
 15. In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Prebook Offer, these Terms and Conditions shall prevail over all such other instructions, rules and conditions.
 16. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi, India.

17. By enrolling for the Prebook Offer, customer will be eligible for the benefit (arising out of the Prebook Offer) subject to final purchase of the Device and in no manner guarantee, any other benefits associated with Device purchase.