Terms & Conditions

Multi Buy Offer

- Samsung India Electronics Pvt. Ltd. ("Samsung") introduces a multi buy offer ("Multi Buy Offer") at Samsung Shop (i.e. Samsung shop app or Samsung.com/in) on any variant of Galaxy S25 ("Primary Device") & any variant of wearables as mentioned below in the tabulated manner under point 2 ("Secondary Device").
- Customer who purchased the Primary Device (any variant), hereby between 23rd Jan 2025 to 31st Mar 2025 ("Multi Buy Offer Period") shall be eligible for the Multi Buy offer. Basis this Multi Buy Offer, customer will get an additional discount on purchase of Secondary Device as per the following table below:

Product	Price (in INR)	Multi-buy offer (in INR)	Final price (in INR)
Watch7 40mm BT	29999	10000	19999
Watch7 40mm LTE	33999	10000	23999
Watch7 44mm BT	32999	12000	20999
Watch7 44mm LTE	36999	12000	24999
Watch Ultra LTE	59999	18000	41999
Buds3	14999	5000	9999
Buds3 Pro	19999	7000	12999

- 3. A customer shall purchase the Primary Device from Samsung Shop to be eligible for the Multi Buy Offer.
- 4. Only 1 Secondary Device can be purchased along with 1 Primary Device in the same cart/ same bill to avail the offer benefits as shown above under the Multi Buy Offer. Samsung Shop will facilitate instant discount/ Multi Buy Offer as mentioned in the table above. No other discount (i.e. Bank cashback, Upgrade, Coupon, No Cost EMI offer, or any offer other than Multi Buy offer ,) on Secondary Device will be applicable with this Multi Buy offer.
- 5. Customer participation in the Multi Buy Offer is voluntary.
- 6. Mentioned Multi Buy Offer cannot be converted or used in any other form other than instant discount on purchase of Secondary Device (subject to purchase of Primary Device).
- 7. Multi Buy Offer at Samsung Shop: New Primary Device purchase during Multi Buy Offer Period:
 - In case the Customer purchases the Primary Device on Samsung Shop during the Multi Buy Offer Period, customer shall be informed about the Multi Buy Offer via on site promotion, buy together recommendation/add to cart prompt and/or other possible communications.
 - II. The price of the Primary Device & Secondary Device as listed on Samsung Shop shall be inclusive of all taxes.
 - III. The shipping of the Primary/ Secondary Device will be subject to availability of stocks.
- 8. Customer initiated Cancellation of order:

- The Order cannot be cancelled/modified during Multi Buy Offer Period. On any doorstep rejections/unsuccessful deliveries, a respective amount will be charged basis the below grid. This amount will be adjusted from the final refund amount. (Applicable for both Primary Device and Secondary Device).
- II. Refunds against cancellation/door step rejection/unsuccessful delivery of the Primary Device will only be issued after deducting of the following:
 - A cancellation fee (as applicable) and
 - The Multi Buy Offer benefit (as availed by customer), i.e.

Scenario 1: In case the customer cancels both the Primary Device and Secondary Product before either of them are delivered or are shipped by Samsung, Samsung shall refund the amount paid by customer for both Primary Device and Secondary Product after deduction of Cancellation fee (if applicable). Multi Buy Offer benefit shall not be refunded, as the Customer will no longer be eligible to avail the same.

Scenario 2: In case the customer receives the Secondary Product or if the same has been shipped by Samsung before customer cancels the Primary Device or the Secondary Product, the Customer shall be eligible to receive refund for Primary Device only post adjusting the Multi Buy benefit and after deduction of Cancellation fee (if applicable). Multi Buy Offer benefit shall not be refunded as the Customer will no longer be eligible to avail the same. The Primary Device and the Secondary Device purchased shall be on As Is basis and will be delivered subject to the stock availability.

Category (Both Primary Device & Secondary Device)	Cancellation Fee (including GST @ 18%)
Mobile Accessories, Wearables	INR 99
Smartphones,	INR 2999

For details, please check below the detailed Cancellation Policy: <u>https://www.samsung.com/in/shop-faq/cancellations-and-replacements/how-and-when-can-i-cancel-an-order/</u>

- 9. Samsung initiated Cancellation of the order: In an unforeseen event where Samsung has to cancel the order, no cancellation fees will be applicable.
- 10. By availing the Multi Buy Offer, it would be deemed that the customers have given their consent to contact them through call, SMS, WhatsApp or Email on the details provided by them for the purpose of this Multi Buy Offer or for any future communications from Samsung or its authorized partners.
- 11. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Multi Buy Offer is available till stocks lasts.

- 12. Samsung reserves the right to change, extend, amend and/or withdraw the Multi Buy Offer or change any of these terms & conditions anytime without prior notice.
- 13. Samsung also reserves the right to substitute the select products put for redemption with device(s) of equivalent value under this Multi Buy Offer at its sole discretion without giving any reasons thereof. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. No claims shall be entertained in this regard.
- 14. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.