

### Hand-Raiser (Online Channel: S.com)

1. Samsung India Electronics Private Limited introduces a Hand Raiser Offer (hereinafter referred to as "Offer") wherein a customer who will participate in Hand Raiser Offer for select Micro RGB, OLED, Neo QLED & Frame TV ("Eligible Product") will get VIP Pass Coupon of up to ₹ 10,000.
2. The Hand Raiser Offer Program shall commence from 12<sup>th</sup> May 2026 and ends on 25<sup>th</sup> May 2026 and be available at Samsung.com/in or Samsung Shop App both ("Samsung Shop") (hereinafter referred as "Samsung Portal").
3. Hand Raiser can be done for select Micro RGB, OLED, Neo QLED & Frame TV models ("Eligible Product" details given in clause 5 below).
4. This VIP Pass Coupon of up to ₹ 10,000/- can be redeemed only on the total purchase price of Eligible Products at the time of purchase at Samsung Portal during 26<sup>th</sup> May ~ 30<sup>th</sup> Jun' 2026. Once VIP Pass Coupon redeemed, the total price of the respective Eligible Product will be reduced by a discount of up to ₹ 10,000 based on offer applicable on respective Eligible Products (Ref Table in 5 below) on Samsung Portal.
5. The Details of Eligible Product along with benefit available under Hand Raiser Offer is as given below.

Segment	SKU	New Offer
Micro RGB	MRA115MR95FXXL	Register Now & Get Rs 10,000 Discount
	MRA85R95HXUXXL	
	MRA85R85HAUXXL	Register Now & Get Rs 5,000 Discount
	MRA65R95HXUXXL	Register Now & Get Rs 5,000 Discount
	MRA75R95HXUXXL	
	MRA65R85HAULXL	
	MRA75R85HAUXXL	Register Now & Get Rs 2,500 Discount
	MRA55R85HAULXL	
	QA85QN70HAULXL	
	QA75QN80HAUXXL	Register Now & Get Rs 5,000 Discount
QA75QN70HAULXL		
QA83S95HXEXXL	Register Now & Get Rs 5,000 Discount	
QA83S90HAEXXL		
OLED	QA77S95HXELXL	Register Now & Get Rs 5,000 Discount
	QA77S90HAULXL	
	QA65S95HXULXL	
	QA65S90HAELXL	Register Now & Get Rs 2,500 Discount
	QA55S95HXULXL	
	QA48S90HAELXL	
	QA55S90HAULXL	

### 6. Hand Raiser Journey at Online Outlet (S.com/Samsung Shop):

- a. While doing the Hand Raiser for the Eligible Product on the Samsung portal, it is mandatory for the customers to fill up their details on the registration link (WIP). Only one Hand Raiser can be done against single mobile number.

- b. Hand Raiser can be done only for one Eligible Product against one mobile number and the same number is required to be used by the customer for registering his/her details for installation/demo of the Eligible Device.
  - c. VIP Pass coupon up to ₹ 10,000 will be shared with customer once the registration is completed over an e-mail communication within 7 days from 25<sup>th</sup> May 2026.
  - d. Redemption period for VIP Pass Coupon shall be from 26<sup>th</sup> May ~ 30<sup>th</sup> Jun' 2026 ("Redemption Period").
7. In addition to benefit mentioned above, if you shall fill the Form on the Hand-raiser Page (as above mentioned) on Samsung.com / Samsung Shop App / Samsung India's Official WhatsApp handle during the Hand-raiser Period, you would be eligible to be part of a lucky draw and will stand a chance to win a Samsung e-Store Voucher worth ₹ 10,000 (maximum 5 Winners will be selected). This Lucky Draw Offer will not be available for residents of state of Tamil Nadu or having valid Proof of Address /Proof of Identity issued by state of Tamil Nadu or such other state(s) whereas such offers/schemes are prohibited by law.
8. The Samsung e-Store Voucher can be redeemed only against purchase of Eligible Product during 26<sup>th</sup> May ~ 30<sup>th</sup> Jun' 2026 from Samsung Shop app/ Samsung.com/in/ failing which the Samsung e-Store Voucher will become invalid and customer shall not be able to avail the benefit.
- 9. Selection of winner for the Lucky Draw voucher:**
- a. Five (5) Winners will be selected through randomizer basis on all valid entries.
  - b. The draws will be conducted by the authorized third-party agency whose decision shall be final and no claims shall be entertained in this regard.
  - c. The results will be uploaded on social platform /Samsung website within 21 days from the end of the Hand-raiser period.
  - d. Multiple submission by participants during the Hand-raiser period will not be eligible for the Offer.
  - e. Offer Period: Registration Benefit shall be valid from: 12<sup>th</sup> May 2026 till 30th June 2026.
  - f. Period for Registration in Hand Raiser: 12<sup>th</sup> May 2026 till 25<sup>th</sup> May 2026
  - g. Redemption Period for Samsung e-Store Voucher: from date of announcement of winner till 30th June 2026
  - h. Documents to be submitted by the Participant for availing the benefit-

Following documents needs to be submitted by the winner within 05 days either from date of intimation to the winner through either telephone/SMS/email or from the declaration of the winners on <https://www.samsung.com/in/tvs/handraiser/> the URL link) whichever is earlier, to enable verification of the winners.

- a. Name, Address, Contact number, Alternate Mobile number, email id
- b. Copy of PAN card
- c. Valid POA & POI – Voter Id, Driving License, Electricity bill (not older than last 6 months)
- d. Any other document as informed or required by the Company

**10. Verification of the documents & contacting the winners**

- a. Documents submitted by the winners will be subject to verification and validation by Samsung directly or through its authorized third-party agency, which may be stationed in India or outside.

- b. Post verification & validation, the eligible winners will be informed through telephone/SMS/email as submitted by them at the time of participation. The call centres engaged for the same will be calling the winners during Monday to Friday between 9:30 AM to 5:30 PM respectively.
  - c. The process for sharing e-Store voucher shall be informed to the winners and the same will be subject to submission of valid documents and applicable taxes (if any).
  - d. In case any documents are prima facie found to be false & fabricated, the entry of such Participant/winner shall be disqualified and no claims shall be entertained in this regard.
11. Samsung reserves the right to change, extend, amend and/or withdraw the early order offer or change any of these terms & conditions at its sole discretion at any time without prior notice.
  12. This Hand Raiser Offer is valid for Indian residents, who have attained the age of 18 years or above.
  13. Samsung further reserves the right to decline or cancel your participation in this Hand Raiser Offer, with or without advance notice, if we believe that your participation is enabling a fraudulent or illegal purpose.
  14. In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with this Hand Raiser Offer, its services and these Terms (however arising, including negligence).
  15. In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Hand Raiser Offer, these Terms and Conditions shall prevail over all such other instructions, rules and conditions.
  16. By enrolling for Hand Raiser Offer, customer is eligible for only Hand Raiser benefit subject to final purchase of Eligible Device and in no manner guarantee, any other benefits associated with Eligible Device purchase.
  17. In case a customer is purchasing more than one product from the eligible product list, the registration coupon will be applicable on the higher value product only.
  18. By availing the Hand Raiser Offer, it would be deemed that the customers have given their consent to contact them through call, SMS, WhatsApp or Email on the details provided by them for the purpose of this Hand Raiser Offer and details of Samsung range of TVs, Soundbar & Monitors.
  19. While pre-reserving the Eligible Device, you will have to share some of your details such as your correct name, mobile number, email id, without which your pre reserving will be incomplete. All information provided shall be subject to Samsung's Privacy Policy, provided at <https://www.samsung.com/in/info/privacy/>
  20. Samsung reserves the right to substitute the Prize(s) with Prize(s) of equivalent value under this Offer at its sole discretion without giving any reasons.
  21. This Offer shall be governed by laws of India and all disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.