

## PRE-BOOKING for SAMSUNG Neo QLED TV

### Terms & Conditions:

1. Samsung India Electronics Pvt. Ltd. (“Samsung”) introduces a pre-book offer (“Pre-book Offer” or “Offer”) valid from April 15, 2021 to April 30, 2020, for its new Neo QLED TV model.
2. The Pre-book Offer is valid on Neo QLED TV models being 85QN900A, 65QN800A, 65QN90A, 55QN90A. Customers availing the Pre-book Offer will be eligible for:

Model	SKU	Offer
QN900A	85QN900A	Tab S7+ (2 units SM-T970NZNAINU)
QN800A	65QN800A	Tab S7+ (1 unit) SM-T970NZNAINU
QN90A	65QN90A	Tab S6 Lite (1 unit) SM-P615NZBAINU
	55QN90A	Tab S6 Lite (1 unit) SM-P615NZBAINU

3. To avail Pre-book Offer Customer will have to pre-register the Product during the Offer period either offline or online:
  - i. Offline booking – Available at select Samsung Authorized retail Stores (hereinafter referred to as “Offline Stores”).
  - ii. Online booking – Available at Samsung.com, Amazon.com, Flipkart.com. From April 15, 2021 till April 18, 2021, Pre Book offer shall exclusively be available on Samsung.com only, post which the Offer can be availed from other online portals also.

### 4. Pre-booking through Offline Stores:

- i. While pre-booking the Product from the Offline Stores, it will be mandatory for customers to fill up their details on the registration link (Link:

<https://samsung.com/in/tvs/qled-tv/request-call-back/> )and may be required to deposit some initial booking amount as per the discretion of the Offline Store retailer / dealer during the Offer Period.

- ii. Order once placed cannot be cancelled or modified. Initial amount paid, if any, by the customer to the retailer / dealer shall be settled between such retailer/dealer and the customer directly. Samsung shall not be responsible / liable for the same.

**5. The detailed process for Installation & Redemption of free Assured Gift is given as under –**

**A. Process for Installation of Neo QLED TV**

- i. The installation/demo of the Pre-booked Neo QLED TV/Product during the Pre-book Offer period shall have to be completed on or before Jun 10, 2021.
- ii. To install the Neo QLED TV customer need to call Samsung Authorized Service Centre at 1800 40 SAMSUNG (1800 40 7267864) or 1800 40 SAMSUNG (1800 40 7267864). Customer needs to ensure that he/she registers the same mobile number (i.e. mobile number with which the pre-booking of the Product has been done) with the Samsung Customer Care while registering their details for installation.

**B. Redemption of the free Assured Gift**

- i. On successful completion of the pre-booking and installation of the Neo QLED TV the customer will be eligible to receive free gift from the outlet from which the Product has been purchased (in case of purchase through Offline Stores) or delivered (in case of purchase through Online Stores).
- ii. Customer(s) will be required to approach the said outlet, as stated above, on or before June 15, 2021 for redemption of the Assured Gift, failing which the free Assured Gift will stand forfeited and customer will not be eligible for the same. No claims shall be entertained in this regard against Samsung

- iii. However it is to be noted that if there is any mismatch in mobile numbers used for Pre-booking/Pre-registering and registering the customer details for installation of Neo QLED TV, the customer shall not be eligible for the free Assured Gift and no claims shall be entertained in this regard.
- iv. Delivery of the Assured Gift will be dependent upon the stock availability with the retailer / dealer and customers shall be informed on the same accordingly.

#### **6. Pre-booking through Online Stores:**

- i. While pre-booking the Product from Online Stores, customers will be required to make full payment of the amount shown at the respective Online Outlet during the Offer Period. The amount shown will be inclusive of taxes.
- ii. In case of purchase through the Online Stores, Samsung India Electronics Pvt. Limited will not be responsible or liable for supply of the Product as the same is being sold by different sellers and respectively:
  - a. Any wrong submission of required details including but not limited to shipping details.
  - b. Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
  - c. Any late transmissions or entries;
  - d. Any computer or communications related malfunctions or failures;
  - e. Any delay, damage, non-receipt, lost, misrouted delivery of Device.
  - f. Any delay due to non-availability of stocks or for any other reason beyond its control.
  - g. Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

- iii. Orders once placed on Samsung Shop or any other Online Store as stated above, cannot be cancelled or modified.

Delivery of the Product purchased through Online Stores will be attempted through an authorized Samsung partner.

7. It is important to note that only one Product can be pre-booked against one mobile number and the same number is required to be used by the customer on Invoice as well as for registering his/her details for installation of the Product. In case the mobile numbers differ for Pre-booking/Pre-registering, on Invoice and registering the installation request, customer will not be eligible for the free Assured Gift. No claims shall be entertained in this regard.
8. Delivery of the product will start from May 20, 2021, however Samsung may endeavor to deliver the Product at any date earlier as well subject to stock availability and at its sole discretion.

#### **Terms and Conditions Amazon:**

1. Samsung India Electronics Pvt. Ltd. introduces an offer on following Devices.

Model	SKU	Offer
QN900A	85QN900A	Tab S7+ (2 units) SM-T970NZNAINU
QN800A	65QN800A	Tab S7+ (1 unit) SM-T970NZNAINU
QN90A	65QN90A	Tab S6 Lite (1 unit) SM-P615NZBAINU
	55QN90A	Tab S6 Lite (1 unit) SM-P615NZBAINU

The Offer shall be available from April 19, 2021 to April 30, 2021 (“Offer Period”).

Offer can only be redeemed within 15 days of receiving the Coupon Code.

2. A customer can purchase the Device on Amazon ([www.amazon.in](http://www.amazon.in)).
3. The offer is applicable on this product sold by direct seller “Cloudtail” only.

4. Installation of the Devices mentioned in above table is to be done through Samsung only.

5. For purchasing the Device on Amazon

- i. If a customer is purchasing the Device on Amazon, they will have to make a full payment of the amount as declared on the portal during the Offer Period.
- ii. The price of the Device as listed on Amazon shall be inclusive of all taxes.
- iii. If customer purchases the Device from Online outlet / Portal as mentioned above, they will have to follow the redemption process for Tab S7+ / Tab S6 Lite as mentioned in Clause 7 below.
- iv. Deliveries would depend upon the geographical location and the lockdown conditions if any, imposed by the respective State Government(s) in customer(s) delivery region, where the Device has to be delivered.
- v. Redemption of the Tab (Tab S7+ / Tab S6 Lite) can be done at Samsung Shop App or [www.samsung.com/in](http://www.samsung.com/in)
- vi. The shipping of the Device, Tabx will be subject to availability of stocks.

6. Samsung India Electronics Pvt. Limited will not be responsible or liable in case of below listed scenarios including for supply of the Device as the same is being sold by respective sellers listed on the E-commerce Portal

- i. Any wrong submission of required details including but not limited to shipping details;
- ii. Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
- iii. Any late transmissions or entries;
- iv. Any computer or communications related malfunctions or failures;
- v. Any delay, damage, non-receipt, lost, misrouted delivery of Device.
- vi. Any delay due to non-availability of stocks or for any other reason beyond its control.

- vii. Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

## **7. Redemption process for Samsung Tabs:**

Once the “Return Policy” period on online portal (Amazon) is over, **customer would receive Coupon Code via. SMS & Email** to redeem free mobile phone

- i. Visit Samsung Shop App or [www.samsung.com/in](http://www.samsung.com/in)
- ii. Search the offer product - Tab S7+ / Tab S6 Lite in app or on website
- iii. Add the product to cart
- iv. Login on Samsung Shop App / Samsung website with the same phone number, which had been entered in the “Shipping Address” details while ordering Device on online portal (Amazon)
- v. Apply the coupon code (received via. SMS / Email), system would reduce the product price automatically
- vi. Enter Shipping / Billing Address
- vii. System will automatically mark the order as COD with zero payable

The Tab S7+ / Tab S6 Lite shall be on As-Is basis and will be delivered subject to the stock availability.

- 8. By availing the Offer, it would be deemed that the customers have given their consent to contact them through call, SMS or email on the details provided by them for the purpose of this Offer or for any future communications from Samsung or its authorized partners.
- 9. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Offer available till stocks lasts.
- 10. Samsung reserves the right to change, extend, amend and/or withdraw Offer or change any of these terms & conditions anytime without prior notice.

11. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. No claims shall be entertained in this regard.

12. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.

**Terms and Conditions Flipkart :**

1. Samsung India Electronics Pvt. Ltd. introduces an offer on following Devices

Model	SKU	Offer
QN900A	85QN900A	Tab S7+ (2 units) SM-T970NZNAINU
QN800A	65QN800A	Tab S7+ (1 unit) SM-T970NZNAINU
QN90A	65QN90A	Tab S6 Lite (1 unit) SM-P615NZBAINU
	55QN90A	Tab S6 Lite (1 unit) SM-P615NZBAINU

The Offer shall be available from April 19, 2021 to April 30, 2021 ("Offer Period"). Offer can only be redeemed within 15 days of receiving the Coupon Code.

2. A customer can purchase the Device on Flipkart ([www.flipkart.com](http://www.flipkart.com))

3. The offer is applicable on this product sold by direct sellers "Ramthralla Retail, Battla Teletech Private Limited, Omnitech Retail, Retailnet, Corseca and Akshnav Online" only.

4. Installation of the Devices mentioned in above table is to be done through Samsung only.

5. For purchasing the Device on **Flipkart**

- i. If a customer is purchasing the Device on Flipkart, they will have to make a full payment of the amount as declared on the portal during the Offer Period.
- ii. The price of the Device as listed on Flipkart shall be inclusive of all taxes.

- iii. If customer purchases the Device from Online outlet / Portal as mentioned above, they will have to follow the redemption process for Tab S7+ / Tab S6 Lite as mentioned in Clause 7 below.
  - iv. Deliveries would depend upon the geographical location and the lockdown conditions if any, imposed by the respective State Government(s) in customer(s) delivery region, where the Device has to be delivered.
  - v. Redemption of the Tab (Tab S7+ / Tab S6 Lite) can be done at Samsung Shop App or [www.samsung.com/in](http://www.samsung.com/in)
  - vi. The shipping of the Device, Tab will be subject to availability of stocks.
6. Samsung India Electronics Pvt. Limited will not be responsible or liable in case of below listed scenarios including for supply of the Device as the same is being sold by respective sellers listed on the E-commerce Portal
- i. Any wrong submission of required details including but not limited to shipping details;
  - ii. Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
  - iii. Any late transmissions or entries;
  - iv. Any computer or communications related malfunctions or failures;
  - v. Any delay, damage, non-receipt, lost, misrouted delivery of Device.
  - vi. Any delay due to non-availability of stocks or for any other reason beyond its control.
  - vii. Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

## **7. Redemption process for Samsung Tabs:**

Once the “Return Policy” period on online portal (Flipkart) is over, **customer would receive Coupon Code via. SMS & Email** to redeem free Tab

- i. Visit Samsung Shop App or [www.samsung.com/in](http://www.samsung.com/in)
- ii. Search the offer product - Tab S7+ / Tab S6 Lite in app or on website
- iii. Add the product to cart



- iv. Login on Samsung Shop App / Samsung website with the same phone number, which had been entered in the “Shipping Address” details while ordering Device on online portal (Flipkart)
- v. Apply the coupon code (received via. SMS / Email), system would reduce the product price automatically
- vi. Enter Shipping / Billing Address
- vii. System will automatically mark the order as COD with zero payable.

The Tab S7+ / Tab S6 Lite shall be on As-Is basis and will be delivered subject to the stock availability.

- 8. By availing the Offer, it would be deemed that the customers have given their consent to contact them through call, SMS or email on the details provided by them for the purpose of this Offer or for any future communications from Samsung or its authorized partners.
- 9. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Offer available till stocks lasts.
- 10. Samsung reserves the right to change, extend, amend and/or withdraw Offer or change any of these terms & conditions anytime without prior notice.
- 11. The choice as to the color, make & model of the gift(s) shall be completely at Samsung’s discretion. No claims shall be entertained in this regard.
- 12. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.

**Terms & Conditions (Samsung.com) – NEO QLED Bundle offer**

- 1. Samsung India Electronics Pvt. Ltd. introduces an offer on **NEO QLED Television models** (“Device”) wherein a customer will be eligible **to get Samsung Galaxy Tablet(s)** on

purchase of Device (SKU wise combination mentioned in the below table). The Offer shall be available from April 15, 2021 to April 30, 2021 (“Offer Period”).

Segment	SKU	Offer
Neo QLED 8K	QA85QN900AKXXL	Tab S7+ [SM-T970NZNAINU] (2 units)
	QA65QN800AKXXL	Tab S7+ [SM-T970NZNAINU] (1 unit)
Neo QLED	QA65QN90AAKLXL	Tab S6 Lite [SM-P615NZBAINU] (1 unit)
	QA55QN90AAKLXL	Tab S6 Lite [SM-P615NZBAINU] (1 unit)

2. To avail the Offer the customer shall purchase the Device through Samsung eStore
3. Installation of the Device is to be done through Samsung team only.
4. While purchasing Device on eStore
  - i. If a customer is purchasing the Device on eStore, he/she will have to make full payment of the amount (“List Price”) as declared on the portal during the Offer Period.
  - ii. The List Price of the Device shall be inclusive of all taxes.
  - iii. If customer purchases the Device from eStore as mentioned above, he/she will have to follow the redemption process for Samsung Galaxy Tab as mentioned in Clause 6 below.
  - iv. Deliveries would depend upon the geographical location and the lockdown conditions if any, imposed by the respective State Government(s) in customer’s delivery region, where the Device has to be delivered.
  - v. Redemption of the Galaxy Tablet (Samsung Galaxy Tab S7+ [SM-T970NZNAINU] and Tab S6 Lite [SM-P615NZBAINU] can be done at Samsung Shop App or [www.samsung.com/in](http://www.samsung.com/in)
  - vi. The shipping of the Device and free gift (Tab S7+/Tab S6 Lite) will be subject to availability of stocks
5. Samsung India Electronics Pvt. Limited will not be responsible or liable in case of below listed scenarios:
  - a. Any wrong submission of required details including but not limited to shipping details;

- b. Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
- c. Any late transmissions or entries;
- d. Any computer or communications related malfunctions or failures;
- e. Any delay, damage, non-receipt, lost, misrouted delivery of Device.
- f. Any delay due to non-availability of stocks or for any other reason beyond its control.
- g. Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

**6. Redemption process for Samsung Galaxy Tab S7+ and Tab S6 Lite:**

Once the installation of NEO QLED TV has been completed, **customer would receive Coupon Code via. SMS/Email** to redeem free Tab S7+/Tab S6 Lite

- a. Visit Samsung Shop App or [www.samsung.com/in](http://www.samsung.com/in)
- b. Search the offer product – Samsung Galaxy Tab S7+ [SM-T970NZNAINU] or Tab S6 Lite [SM-P615NZBAINU] in app or on website
- c. Add the product to cart
- d. Login on Samsung Shop App / Samsung website with the same phone number, which had been entered in the “Shipping Address” details while ordering Device.
- e. Apply the coupon code (received via. SMS / Email), system would reduce the product price automatically
- f. Enter Shipping / Billing Address
- g. Make Payment – Order confirmation page would appear on the screen

The Samsung Galaxy Tab S7+ [SM-T970NZNAINU] and Tab S6 Lite [SM-P615NZBAINU] shall be delivered subject to the stock availability.

- 7. By availing the Offer, it would be deemed that the customers have given their consent to contact them through call, SMS or email on the details provided by them for the purpose of this Offer or for any future communications from Samsung or its authorized partners.

8. Product images, features, specifications shown on eStore are for representational purposes only, the actual product may vary. Offer available till stocks lasts.
9. Samsung reserves the right to change, extend, amend and/or withdraw Offer or change any of these terms & conditions anytime without prior notice.
10. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. No claims shall be entertained in this regard.
11. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.

### **Offers on Samsung Panels**

#### **General:**

1. These Offer(s) are provided by Samsung India Electronics Private Limited ("**Samsung**" or "**Company**") or by other third party partners as specifically mentioned in the concerned Offer on Samsung Consumer Electronics Products.
2. **Offer Validity:** The Offer shall be applicable Pan India and commence from 1<sup>st</sup> April 2021 to 30<sup>th</sup> April, 2021 ("**Offer Period**").
3. **Outlets:** The Offer shall be applicable on purchase of genuine Samsung Products from Samsung Exclusive Stores, select Multi Brand Stores, Modern Trade Stores & leading electronics Stores (hereinafter called as "**Outlet**"). The Offers shall not be applicable on purchases made from third party ecommerce portals. Customers are advised to check the Offer availability before making the purchase.
4. Samsung reserves the right to change/alter & modify the terms & conditions of these Offers at any given point at its sole discretion without giving any reason whatsoever.

5. Samsung further reserves the right to amend/modify/withdraw/annul/extend the Offer at its sole discretion without any prior notice.
6. Samsung reserves the right to substitute the gift(s) with gift(s) of equivalent or lesser value under this Offer at its sole discretion without giving any reasons or prior notifications. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's or the third party partner(s) discretion.
7. Samsung shall also not be responsible for non-availability of Stock(s) or gift (s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues.
8. In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services these Terms (however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind.
9. In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms and Conditions shall prevail over all such other instructions, rules and conditions.
10. All the Products under the Offer(s) mentioned in this document shall be with a Standard Manufacturer's warranty as detailed in the warranty cards for each of the respective products.
11. EMI/ Cashback Offer(s) are provided solely at the issuer's/ bank's discretion, respectively. Samsung disclaims any and all claims in respect of the same. Under no circumstances shall Samsung and/or its affiliates and/or their directors, officers, agents or employees be held responsible for EMI Offer(s).
12. Decision of Samsung in relation to the Offer and matter incidental thereto shall be final and binding. These terms and/or any and all disputes arising or related to the Offers mentioned herein shall be governed by the laws of India and the courts located at New Delhi shall have the exclusive jurisdiction.
13. The respective Offers on purchase of Samsung Consumer Electronics Products ("Product(s)") are as under. Offers may vary depending on the models/ Products purchased, as detailed below:

#### **A)TELEVISIONS**

**1<sup>st</sup> Offer: 2 years Warranty (1+1 extended warranty on Panel):**

Applicable on purchase of select Samsung TV models under 1+1 year Warranty being –

Model	SKU
QN900A	85QN900A
QN800A	65QN800A
QN90A	65QN90A
	55QN90A

**Process to avail Extended Warranty:**

- 2 year warranty is applicable on Samsung TVs / Products purchased during April 01, 2021 to April 30, 2021.
- Installation for the TV purchased during the Offer Period needs to be carried out within 15 days of purchase. Customer has to hand over one copy of invoice to the engineer during installation/demo. In case of non-availability of Invoice, Warranty extension will not be applicable.

**\*Terms & Conditions for Extended Warranty:**

1. The Terms and Conditions of this extended warranty are supplement and in addition to the Terms and Conditions provided on the Standard Warranty Card supplied with the product.
2. 1st Year of warranty is the Standard Manufacturer's Warranty as detailed in the warranty card which is applicable from date of invoice. The remaining two years extended warranty which is applicable from the date of expiry of the standard warranty is applicable only on panel failure.
3. This extended warranty is confined to the first purchaser ("Purchaser") of the product only and is non-transferrable. Extended warranty is applicable only on panel failure.
4. Customer should retain the original invoice and warranty certificate to claim the Offer.

5. Installation of the product purchased during the Offer Period should be done through the Company's service center or its authorized service center or its Dealer's service center.
6. Repair or replacement will be carried out through the Company's Service Centres or its Authorized Service Centres or its Dealer's Service Centres only.
7. For the products installed beyond the municipal limits of the jurisdiction of the Authorized Service Centre/Company's Service Centre/Authorized Dealer's Service Centre, all the expenses including but not limited to collection of the product or part/s from the Company's Service Centre/Authorized Service Centre/Authorized Dealer's Service Centre, expenses incurred in connection with deputing of service personnel/ technicians, travel expenses (to and fro) incidentals expenses etc. shall be borne by the purchaser.
8. In the event of repairs/replacement of any part/s of the product, this extended warranty will thereafter continue and remain in force only for the unexpired period of the extended warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the extended warranty period.
9. During the period of the extended warranty the company's obligation under shall be limited to repair or providing replacement of part/s only. The maximum claim /s if entertained by the company will be subject to the maximum listed price of the panel of the product or the purchase price of the panel part of the product, whichever is lower.
10. In the event of any unforeseen circumstance, and spares not being available, the company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.
11. The extended warranty does not cover any accessories external to the product.
12. Customer has to handover one copy of invoice to the engineer during installation/demo. In case of non-availability of Invoice, extended warranty will not be applicable.
13. Extended warranty is subject to verification of the documents and/or information provided by the customer and Samsung reserves the right to seek such additional documents and/or information from the customer as it may deem appropriate.
14. In case the customer wants to cancel the extended warranty before completion of the extended warranty period, there shall be no refund of the charges for the unexpired period of the extended warranty

15. The warranty does not apply to normal wear & tear of the parts or defects caused by household pets, rats, cockroaches or any other animals or insects.
16. The warranty does not cover the damage or loss caused by accident, lighting, water, fire or other acts of God, improper ventilation, dropping or excessive shock or any external cause beyond Samsung's control. In case services are required as a result of the causes stated above, such services shall be at extra charges.
17. This extended warranty will not be applicable in any of the following cases:
  - a. The product is not purchased from an authorized dealer of the company in India.
  - b. The product is not used according to instructions given in the instruction manual.
  - c. Defects caused by improper usage as determined by the company's personnel.
  - d. Modification or alteration of any nature is made in the electrical circuitry/ or physical construction of the product.
  - e. Installation/ repair work is carried out by persons/agencies other than authorized by the company.
  - f. The product is used for commercial purpose
  - g. The conditions of the premises do not confirm to the recommended operating conditions of the product.
  - h. The original serial number is removed, obliterated or altered from the product or its cabinet.
  - i. This extended warranty does not cover the damages to the product while in transit to service centre or purchaser's residence.

This extended warranty shall cover only the panel part of the product. Any additional part(s) that may be required to restore the product to the working condition shall be on chargeable basis at a price prevailing at the time of repair.

18. Decision of the Company in relation to the extended warranty and matter incidental thereto shall be final and binding on the Purchaser. Dispute if any with respect of the same should be sent in writing to Samsung India Electronics Private Limited, 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001. The existence of dispute, if any, shall not constitute a claim against Samsung. Any and all disputes, controversies and conflicts ("Disputes") arising out of the extended warranty shall be subject to the exclusive jurisdiction of the courts located at



New Delhi. For any queries/issues related to the Company's products the Purchaser can call on the Company's helpline on Toll Free: 1800407267864.

19. Extended warranty is being offered by Samsung in its sole discretion and Samsung reserves the right to refuse, suspend or withdraw the extended warranty at any time without prior notice. Samsung disclaims any and all claims and liabilities with respect to this Offer. Under no circumstances shall Samsung and/or its affiliates and/or their directors, officers, agents or employees be held liable for any part of the Offers.

**2<sup>nd</sup> Offer: Free 10 Year No Screen Burn-In Warranty:**

10 year warranty is applicable on below mentioned models.

Model	SKU
QN90A	65QN90A
	55QN90A

Screen Burn In refers to a permanent defect in areas of a TV display that can be caused by cumulative effects of displaying the same screen or scene or image for long periods of time.

**Terms & Conditions for 10 Year NO Screen Burn IN Warranty Offer-**

1. The terms and conditions of this Extended Warranty are supplement and in addition to the terms and conditions provided on the Standard Warranty Card supplied with the Product.
2. First (1st) Year of warranty is the Standard Manufacturer's warranty as detailed in the warranty card which is applicable from the date of invoice. The remaining nine (09) years warranty shall be applicable from the date of expiry of the standard warranty and shall be applicable only on Screen Burn In.
3. This Extended Warranty is confined to the first purchaser ("Purchaser") of the Product only and is non-transferrable.
4. Repair or replacement will be carried out through Samsung's Service Centres or its Authorized Service Centres or it's Dealer's Service Centres only.

5. For the Products installed beyond the municipal limits of the jurisdiction of the Authorized Service Centre/ Samsung's Service Centre/Authorized Dealer's Service Centre, all expenses including but not limited to collection of the Product or part(s) from Samsung's Service Centre/Authorized Service Centre/Authorized Dealer's Service Centre, expenses incurred in connection with deputing of service personnel/ technicians, travel expenses (to and fro) incidentals expenses etc. shall be borne by the Purchaser.
6. In the event of repairs/replacement of any part(s) of the Product, this Extended Warranty will thereafter continue and remain in force only for the unexpired period of the Extended Warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the Extended Warranty period.
7. During the period of the Extended Warranty Samsung's obligation shall be limited to repair or providing replacement of part(s) only. The maximum claim(s) if entertained by Samsung will be subject to the maximum listed price of the Panel of the Product or the purchase price of the Panel part of the Product, whichever is lower.
8. In the event of any unforeseen circumstance, and spares not being available, Samsung's prevailing depreciation rules will be binding on the Purchaser to accept as a commercial solution in lieu of repairs.
9. The Extended Warranty does not cover any accessories external to the Product.
10. Purchaser has to handover one copy of invoice to the engineer during installation/demo. In case of non-availability of Invoice, extended warranty will not be applicable.
11. Extended warranty is subject to verification of the documents and/or information provided by the Purchaser and Samsung reserves the right to seek such additional documents and/or information from the Purchaser as it may deem appropriate.
12. The warranty does not apply to normal wear & tear of the parts or defects caused by household pets, rats, cockroaches or any other animals or insects etc.
13. The warranty does not cover the damage or loss caused by accident, lighting, water, fire or other acts of God, improper ventilation, dropping or excessive shock or any external cause beyond Samsung's control. In case services are required as a result of the causes stated above, such services shall be on chargeable basis.
14. This Extended Warranty will not be applicable in any of the following cases:

- a. The Product is not purchased from an authorized dealer of Samsung in India.
  - b. The Product is not used according to instructions given in the instruction manual.
  - c. Defects caused by improper usage as determined by Samsung's personnel.
  - d. Modification or alteration of any nature is made in the electrical circuitry/ or physical construction of the Product.
  - e. Installation/ repair work is carried out by persons/agencies other than authorized by Samsung.
  - f. The product is used for commercial purpose.
  - g. The conditions of the premises do not conform to the recommended operating conditions of the Product.
  - h. The original serial number is removed, obliterated or altered from the Product or its cabinet.
  - i. This Extended Warranty does not cover the damages to the Product while in transit to service centre or Purchaser's residence.
  - j. This Extended Warranty shall cover only the Panel as a result of Screen / Image Burn In. Any additional part(s) that may be required to restore the Product to the working condition shall be on chargeable basis at a price prevailing at the time of repair.
15. This Extended Warranty shall cover only the Panel part of the Product. Any additional part(s) that may be required to restore the Product to the working condition shall be on chargeable basis at a price prevailing at the time of repair.
16. Decision of Samsung in relation to the extended warranty and matter incidental thereto shall be final and binding on the Purchaser. Dispute if any with respect of the same should be sent in writing to Samsung India Electronics Private Limited, 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001. All disputes shall be subject to the jurisdiction of courts located in New Delhi. For any queries/issues related to Samsung's products the Purchaser can call on Samsung's helpline on Toll Free: 1800407267864.

**CASHBACK OFFER:**

### Up to 20 % Additional Cash back Offer on following Bank cards

- a) ICICI Bank: Credit & Debit Cards EMI Transactions
- b) Federal Bank: Debit Cards EMI Transactions
- c) HDFC Bank: Debit & Credit Cards EMI Transactions
- d) Bank of Baroda: Credit Card EMI Transactions
- e) Axis bank : Credit & Debit Cards EMI Transactions
- f) SBI : Credit Card – Non EMI Transactions.

EMI Transactions Only with 3 / 6 / 9 / 12 / 18 months Tenures for Credit Cards & 3 / 6 / 9 / 12 month EMI for Debit Cards (may vary from Bank to Bank). 18 months tenure is applicable only on purchases through SmartPlazas.

- **Maximum Cashback:** Maximum Cashback amount for 5% Cashback will be limited to Rs 3000, Rs. 6000 for 10% Cashback, Rs. 9000 (Rs. 15000 in Panels) for 15% Cashback, whereas it will be limited to Rs.12000 (Rs.20000 for Panels) for 20% Cashback. Only One transaction per card account will be allowed during the Offer Period. Customers to STRICTLY ensure Only One Card Usage per Product under 'Brand EMI'.
- **Transaction Eligibility:** Transactions done on Pinelabs swipe machine under 'Brand EMI' option & only if '5%, 10%, 15% or 20%, as applicable Cashback' is mentioned on chargeslip shall be eligible for the Offer. Transactions made on Corporate Card are not eligible for this Offer. Customers are requested to retain chargeslip for 180 days post Offer Period.
- **Customer Benefit:** Customer gets additional Cashback on purchase of below mentioned products on minimum transaction of Rs. 20000 (. Cashback is available as per the details given in the below table:

Prod. Category	Up to 20%	Up to 15%	Up to 10%	Up to 5%
	Max Cashback Rs. 20,000 for Panels  Rs. 12,000 for Rest	Max Cashback Rs. 15,000 for Panels   Rs. 9000 for Rest	Max Cashback Rs. 6000	Max Cashback Rs. 3,000/-
Panel	QA85Q950TSKXXL,	8K QLED TVs	All 55& Above UHD	Rs. 15 K &

	QA85QN900AKXXL	(Except QA85Q950TSKXXL, QA85QN900AKXXL)		above Select Panels
--	----------------	---	--	------------------------

### **Offers on SBI card:**

	<b>10%</b>	<b>5%</b>
<b>Category</b>	<b>Max Cashback-Rs. 6000/-</b>	<b>Max Cashback-Rs. 3,000/-</b>
<b>Panel TV</b>	55" and Above UHD	Rs. 15 K & above Select Panels

- **Cashback Credit in Account:** The Cashback will get credited within 90 days from the end of the month of Transaction or Offer Period whichever is later.
- **Cashback information on Charge Slip:** Cashback amount of 5%, 10%, 15% & 20% as applicable will be printed on the Charge Slip. 'Up to 20% Cash Back Offer' is provided and fulfilled by HDFC Bank, Federal Bank, Bank of Baroda, Kotak bank, SBI & ICICI Bank on eligible transactions in their sole discretion. Samsung India Electronics Private Limited disclaimer any liability/ claims arising out of or related in any manner with the aforesaid Offer.
- All Transactions to be with Validation through Serial Number Input on Pinelabs POS Machines under 'Brand EMI'.
- Customers to ensure that the Transaction Amount on the Pinelabs Machine is equal to or less than the Invoice Value of the Product.
- In the event of identification of any falsity or discrepancy in the partner's claim with respect to the product model / serial number, price, etc. under this Offer, Samsung shall have the right at its sole discretion to set-off, adjust or recover the scheme payouts from any invoices payable to the partner.
- Customers to STRICTLY ensure Only One Card Usage per Product under 'Brand EMI'.

### **Other Terms & Conditions:**

- Applicable on EMI transactions
- Cash back will be based on actual loan amount and not the invoice amount

- In case of multiple Product purchases, Customer can avail additional Cashback for a single product only.
- Cash back is to offset the interest charged by bank and should not be treated as ZERO interest EMI
- Customer can avail EMI on maximum one (01) consumer electronics products per card during the scheme period
- Any Interest, Service Tax, Govt Levies, Processing Fees charged by Bank will be borne by the customer
- Cash back to be credited after 90 days from the transaction date in customers account by respective cards/Banks
- EMI applicable with respective bank retail cards only
- Cashback offers do not apply on corporate cards. Cashback/EMI schemes provided by respective issuers at their sole discretion. This cashback can be availed on one card only once during the offer period irrespective of the product purchased.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Participating Banks reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Availing these offers are entirely voluntary and it is understood, that the participation by the Customers shall be deemed to have been made on a voluntary basis.
- Samsung Terms & Conditions and Privacy Policy applicable.
- Under no circumstance will the Offer/ cash back being offered under this program be settled in cash
- All EMIs and Cashback offers are provided solely at the issuer's/ bank's discretion, respectively. Samsung disclaims any and all claims in respect of the same. Under no circumstances shall Samsung and/or its affiliates and/or their directors, officers, agents or employees be held responsible for EMI / Cashback Offer(s).

## **EMI OFFER:**

The EMI Facility/ Offer are provided by Bajaj Finserv, HDBFS, HomeCredit, IDFC First Bank, Tata Capital, ICICI, Kotak, Axis and TVS Credit, with applicable rates of interest and taxes, at their sole discretion. Samsung disclaims any and all claims/liabilities in respect of the same.

**My Samsung, My EMI:** My Samsung My EMI offer at Sole Discretion of Bajaj Finance Limited. Maximum Loan Tenure can be between to 30-36 months depending upon product. Choice of Fixed EMI with Customer is subject to Invoice Price, Loan Amount & Down Payment.

**1 EMI Free Offer:** The offer is applicable only on 1m 06cm (43”) and above Panel TV. The Offer is valid only for that customer who avail finance facility from Bajaj Finance & on the purchase of eligible Products covered under finance scheme (not applicable on other products).

- Cashback amount equivalent to 1 EMI will be credited into Customer's registered Bank account within 90 days of successful receipt of his first EMI with Bajaj Finance. In case the EMI is bounced the customer will not be eligible to get this cash back. Also if the loan is foreclosed or cancelled, the customer would become ineligible to avail this offer.
- Customer would get refund amount equivalent to 1 EMI. No TDS or gift tax will be deducted.
- If the customer purchases multiple Samsung products during the Offer Period with one deal id, the cashback will be applicable for only those products which are covered under this finance scheme. Maximum Products which can be availed will be two (02N) each for Panel TV, Washing Machine and Refrigerator and four (04N) for Air Conditioners.