

SAMSUNG

10 year

no screen burn-in warranty*

Only on Neo QLED and QLED



Image simulated for illustrative purpose only. T&C apply.

10 Year No Screen Burn-in Warranty

Warranty offer on select TV Models purchased during period 1st Oct~30th Nov'22

Warranty Offer for Pan India

Offer Period: 1st Oct~30th Nov'22

Terms & Condition:

1) Applicable on purchase of select Samsung Neo QLED & QLED TV models under 10 Year No Screen Burn-in Warranty

Applicable Models as per below list:

| Model codes for 10 Year No Screen Burn-in Warranty | | | | |
|---|---------|---------|---------|---------|
| 43LS01T | 50Q60A | 55Q80T | 65Q60A | 65QN95B |
| 43Q60T | 50QN90A | 55Q60T | 65QN85A | 75Q60A |
| 43Q60A | 50Q80A | 55LS03T | 65Q80A | 75QN85A |
| 43LS05T | 50Q80B | 55LS01T | 65Q70T | 75LS03T |
| 43LS03A | 50LS03B | 55Q80B | 65Q70A | 75LS03A |
| 43LS05B | 50Q60B | 55LS01B | 65Q95T | 75Q70T |
| 43LS01B | 50QN90B | 55LS03B | 65Q80T | 75Q70A |
| 43Q60B | 55LS03A | 55Q60B | 65QN90A | 75Q95T |
| 43LS03B | 55Q60A | 55Q70B | 65LS03T | 98QN90A |
| 49Q80T | 55Q70A | 55QN85B | 65Q80B | 75Q80B |
| 49LS01T | 55QN85A | 55QN90B | 65LS03B | 85Q60T |
| 50LS01T | 55QN90A | 55QN95B | 65Q60B | 85QN90A |
| 50LS03T | 55Q95T | 58Q60T | 65Q70B | 85Q70A |
| 50LS03A | 55Q80A | 65LS03A | 65QN85B | |
| 50Q60T | 55Q70T | 65Q60T | 65QN90B | |

Process to avail Extended Warranty:

Warranty is applicable on select Samsung TVs / Products purchased by end consumer during 1st Oct~31st Oct, 2022 for Pan India.

Installation for the TV purchased during the Offer Period needs to be carried out within 15 days of purchase. Customer has to produce Proof of Purchase to the engineer during installation/demo. In case of non-availability of Proof of purchase (invoice/challan/any other document ascertaining the offer period)', Warranty extension will not be applicable.

***Terms & Conditions for Extended Warranty:**

1. The Terms and Conditions of this extended warranty are supplement and in addition to the Terms and Conditions provided on the Standard Warranty Card supplied with the product.
2. 1st Year of warranty is the Standard Manufacturer's Warranty as detailed in the warranty card which is applicable from date of invoice. The remaining extended warranty which is applicable from the date of expiry of the standard warranty
3. This extended warranty is confined to the first purchaser ("Purchaser") of the product only and is non-transferrable.
4. Customer should retain the original invoice to claim the Offer.

5. Installation of the product purchased during the Offer Period should be done through the Company's service center or its authorized service center or its Dealer's service center.
6. Repair or replacement will be carried out through the Company's Service Centers or its Authorized Service Centers or its Dealer's Service Centers.
7. For the products installed beyond the municipal limits of the jurisdiction of the Authorized Service Centre/, all the expenses including but not limited to collection of the product or part/s from the -/Authorized Service Centre/-, expenses incurred in connection with deputing of service personnel/ technicians, travel expenses (to and fro) incidentals expenses etc. shall be borne by the purchaser.
8. In the event of repairs/replacement of any part/s of the product, this extended warranty will thereafter continue and remain in force only for the unexpired period of the extended warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the extended warranty period.
9. During the period of the extended warranty the company's obligation under shall be limited to repair or providing replacement of part/s only.
10. In the event of any unforeseen circumstance, and spares not being available, the company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.
11. The extended warranty does not cover any accessories external to the product.
12. Extended warranty is subject to verification of the documents and/or information provided by the customer and Samsung reserves the right to seek such additional documents and/or information from the customer as it may deem appropriate.
13. In case the customer wants to cancel the extended warranty before completion of the extended warranty period, there shall be no refund of the charges for the unexpired period of the extended warranty
14. The warranty does not apply to normal wear & tear of the parts or defects caused by household pets, rats, cockroaches or any other animals or insects.
15. The warranty does not cover the damage or loss caused by accident, lighting, water, fire or other acts of God, improper ventilation, dropping or excessive shock or any external cause beyond Samsung's control. In case services are required as a result of the causes stated above, such services shall be at extra charges.
16. This extended warranty will not be applicable in any of the following cases:
 - a. The product is not purchased from an authorized dealer of the company in India.
 - b. The product is not used according to instructions given in the instruction manual.
 - c. Defects caused by improper usage as determined by the company's personnel.
 - d. Modification or alteration of any nature is made in the electrical circuitry/ or physical construction of the product.
 - e. Installation/ repair work is carried out by persons/agencies other than authorized by the Company.
 - f. The product is used for commercial purpose
 - g. The conditions of the premises do not conform to the recommended operating conditions of the product.
 - h. The original serial number is removed, obliterated or altered from the product or its cabinet.
 - i. This extended warranty does not cover the damages to the product while in transit to service Centre or purchaser's residence.
17. Decision of the Company in relation to the extended warranty and matter incidental thereto shall be final and binding on the Purchaser. Dispute if any with respect of the same should be sent in writing to Samsung India Electronics Private Limited, 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001. The existence of dispute, if any, shall not constitute a claim against Samsung. Any and all disputes, controversies and conflicts ("Disputes") arising out of the extended warranty shall be subject to the exclusive jurisdiction of the courts located at New Delhi. For any queries/issues related to the Company's products the Purchaser can call on the Company's helpline on Toll Free: 1800407267864.
18. Extended warranty is being offered by Samsung in its sole discretion and Samsung reserves the right to refuse, suspend or withdraw the extended warranty at any time without prior notice. Samsung disclaims any and all claims and liabilities with respect to this Offer. Under no circumstances shall Samsung and/or its affiliates and/or their directors, officers, agents or employees be held.